

2020 Emerald Awards – Eastern Washington Chapter



Community Manager of the Year

Nomination Fee: \$95 member / \$145 future member

This category recognizes outstanding Community Managers that demonstrate leadership through the success of their properties. An owner who manages his/her own property may be self-nominated.

Awards will be given in the following categories:

1-150 units

151 + units

The judging will be based on: Two questionnaires, a shop and a site interview.

Assistant Community Manager of the Year

Nomination Fee: \$95 member / \$145 future member

This category recognizes outstanding Assistant Managers who assist in day-to-day operations on a property. Any on-site professional whose primary responsibility is to assist the site Manager with leasing, and/or management is eligible. Awards will be given in the following categories:

1-150 units

151 + units

The judging will be based on: Two questionnaires, a secret phone shop and a secret site shop.

Leasing Consultant of the Year

Nomination Fee: \$95 member / \$145 future member

This category recognizes the onsite position that requires product knowledge, selling skills, tenacity, professionalism, patience and more. Any leasing professional whose primary responsibility is leasing on-site properties is eligible. Awards will be given in the following categories:

1-150 units

151 + units

The judging will be based on: Two questionnaires, a secret phone shop and a secret site shop.

Maintenance Supervisor of the Year

Nomination Fee: \$95 member / \$145 future member

This category recognizes maintenance supervisors who demonstrate management skill, professionalism and the highest standards of technical excellence.

Any site Maintenance Supervisor directly responsible for overseeing maintenance staff of one or more properties is eligible. Awards will be given in the following categories:

1-150 units

151 + units

The judging will be based on: Two questionnaires and a site interview.

Maintenance Technician of the Year

Nomination Fee: \$95 member / \$145 future member

This category recognizes individuals who contribute to a property's physical upkeep, performance and appearance. Any porter, groundskeeper, technician, or housekeeper is eligible. Awards will be given in the following categories:

1-150 units

151 + units

The judging will be based on: Two questionnaires and an interview.

Portfolio Manager of the Year

Nomination Fee: \$95 member / \$145 future member

This category recognizes multi-property Regional Managers or Portfolio Managers who bridge the gap between properties, owners and corporate offices.

Regional supervisors who demonstrate excellence managing a multi-site property portfolio are eligible.

The judging will be based on: Two questionnaires and a panel interview.

Community of the Year

Nomination Fee: \$95 member / \$145 future member

The Community of the Year category recognizes a rental housing community that maintains the highest level of excellence in service, maintenance and overall operation, be it a conventional or affordable community. Awards will be given in the following property categories:

1-150 units

151 + units

Affordable Community

The judging will be based on: One questionnaire and an onsite interview.

New Development of the Year (built in 2017 or later)

Nomination Fee: \$95 member / \$145 future member

This category recognizes a new rental housing community that maintains the highest level of excellence in talent, service, maintenance and overall operations. Any community opened after January 1st of 2017 is eligible.

The judging will be based on: One questionnaire and an onsite panel interview.



Curb Appeal

Nomination Fee: \$95 member / \$145 future member

This award recognizes the on-site community's collaboration and overall effort to create exceptional curb appeal and their ability to showcase the community. Analysis of a community's appearance, with an emphasis on landscape & grounds, use of signage, exterior building condition/cleanliness, and common areas will be made. Awards will be given in the following property categories:

1-150 units

151 + units

The judging will be based on: One questionnaire and a shop.

Industry Partner of the Year

Nomination Fee: \$0

This award recognizes companies who have actively supported the industry, provides excellent service, and overall has made a positive impact on the apartment industry. Companies may NOT self-nominate.

The judging will be based on: Two questionnaires.

Community Service Award

Nomination Fee: \$0

This award recognizes an individual or company that has demonstrated a sincere responsibility to society, the community, charities, and/or the multi-family industry at large. Companies and Individuals MAY self-nominate.

The judging will be based on: Two questionnaires.

Volunteer Recognition Award

This is a special award presented by WMFHA to the volunteer(s) who has given of their time and made an impact on the industry through their efforts supporting and contributing to the association.

Special Notes:

Please refer to the Nominee Instruction Form for all submission requirements.

A shop can include a secret shop and/or a scheduled onsite tour.

Interviews may be conducted onsite or at another location to be determined.

Not all nominations will qualify as a finalist.

Questions? Call: 425.656.9077