



Community Manager of the Year

Nomination Fee: \$155 member/\$195 non-member

This category recognizes outstanding Community Managers who demonstrate superior leadership through the success of their properties. Awards will be given in the following categories:

- 1-150 units
- 151-300 units
- 301 + units
- Affordable Community

The judging will be based on two questionnaires, an on-site interview, and a Zoom finalist interview.

Assistant Community Manager of the Year

Nomination Fee: \$155 member/\$195 non-member

This category recognizes outstanding Assistant Managers who excel in the day-to-day operations of a property. If the primary function of the Assistant Manager is leasing, please nominate in the leasing category. Awards will be given in the following categories:

- 1-300 units
- 301 + units

The judging will be based on two questionnaires and an on-site finalist interview.

Leasing Professional of the Year

Nomination Fee: \$155 member/\$195 non-member

This category recognizes the on-site position that requires product knowledge, selling skills, tenacity, professionalism, patience, and more. Any leasing professional whose primary responsibility is leasing on-site is eligible. Awards will be given in the following categories:

- 1-300 units
- 301 + units

The judging will be based on two questionnaires, a secret phone shop and a secret on-site finalist shop.

Maintenance Supervisor of the Year

Nomination Fee: \$155 member/\$195 non-member

This category recognizes individuals who demonstrate management skills, professionalism, and the highest standards of technical excellence. Any site Maintenance Supervisor directly overseeing the maintenance staff of one or more properties is eligible. Individuals may NOT self-nominate. Awards will be given in the following categories:

- 1-150 units
- 151-300 units
- 301 + units

The judging will be based on two questionnaires, an on-site interview, and a Zoom finalist interview.

Maintenance Technician of the Year

Nomination Fee: \$155 member/\$195 non-member

This category recognizes individuals contributing to a property's physical upkeep, performance, and appearance. Any porter, groundskeeper, service technician, or housekeeper is eligible. Awards will be given in the following categories:

- 1-300 units
- 301 + units

The judging will be based on two questionnaires and an on-site interview.

Corporate Support Staff of the Year

Nomination Fee: \$155 member/\$195 non-member

This award recognizes a corporate support team member who has demonstrated exceptional accomplishments in Residential Property Management. Individuals may not fit the criteria of any other award category except Community Service.

The judging will be based on two questionnaires.

Rookie of the Year - Office

Nomination Fee: \$155 member/\$195 non-member

This category acknowledges exceptional individuals who are new to the residential property management field and have expressed a strong desire to make property management their profession. The date of hire must be on or after 6/1/2023. The judging will be based on two questionnaires, a secret phone shop and a secret on-site finalist shop.

Rookie of the Year - Maintenance

Nomination Fee: \$155 member/\$195 non-member

This category acknowledges exceptional individuals new to property management maintenance and have expressed a strong desire to make property maintenance their profession. The date of hire must be on or after 6/1/2023.

The judging will be based on two questionnaires and an on-site interview.

Portfolio Manager of the Year

Nomination Fee: \$155 member/\$195 non-member

This category recognizes a multi-property Regional Manager or Portfolio Manager who bridges the gap between properties, owners, and corporate offices. Regional supervisors who demonstrate excellence in managing a multi-site property portfolio are eligible. *The judging will be based on two questionnaires and a Zoom finalist interview.*

Regional Maintenance Director of the Year

Nomination Fee: \$155 member/\$195 non-member This category recognizes multi-property Regional Maintenance Directors who bridge the gap between properties, owners, and corporate offices. Regional maintenance managers who demonstrate excellence in managing a multi-site property portfolio are eligible. *The judging will be based on two questionnaires and a Zoom finalist interview.*

Credential Holder of the Year Award

Nomination Fee: \$155 member/\$195 non-member

This award recognizes an individual who has earned and maintained one of these designations: CAM, CAPS, CAMT, or CALP and has demonstrated exceptional accomplishments in Residential Property Management.

The judging will be based on two questionnaires and a Zoom finalist interview.

Community of the Year

Nomination Fee: \$155 member/\$195 non-member

The Community of the Year category recognizes a rental housing community that maintains the highest level of excellence in talent, resident service, maintenance, budget, and overall operations. Awards will be given in the following property categories:

- 1-150 units
- 151 + units
- Affordable Community

The judging will be based on two questionnaires and a scheduled site visit for finalists.

New Development of the Year (built in 2023 or later)

Nomination Fee: \$155 member/\$195 non-member

This category recognizes a new rental housing community with the highest excellence in talent, service, maintenance, and overall operations. Any community opened after January 1st of 2023 is eligible. Awards will be given in:

- 1-150 units
- 151 + units
- Affordable Community

The judging will be based on two questionnaires and a scheduled site visit for finalists.



Renovated Community of the Year (renovation completed 2023 or later)

Nomination Fee: \$155 member/\$195 non-member

This category recognizes a recently substantially renovated community that exhibits excellence in property value, quality, service, and overall operations. Any community renovated after January 1, 2023, is eligible. Awards will be given in the following property categories:

- 1-150 units
- 151 + units

The judging will be based on two questionnaires and a scheduled site visit for finalists.

Curb Appeal

Nomination Fee: \$155 member/\$195 non-member

This award recognizes a property's design, overall efforts to create exceptional visual curb appeal, and ability to showcase the community. Analysis of a community's appearance, landscape, and grounds, if applicable, amenity spaces, use of signage, exterior building condition, cleanliness, and resident common areas will be evaluated.

Awards will be given in the following property categories:

- Garden Style built before 2005
- Garden Style built during 2005 or later
- Mid Rise / High Rise any age

The judging will be based on two questionnaires and a scheduled site visit for finalists.

Community Service Award

Nomination Fee: \$0

This award recognizes an individual or company that has demonstrated a sincere personal service to society, their community, charities, and/or the multifamily industry. Companies and individuals MAY self-nominate but cannot be nominated in both categories below. Awards will be given in the following categories:

- Individual Community Service
- Team/Company Community Service

The judging will be based on two questionnaires.

**If there are not enough nominees in each category, WMFHA reserves the right to combine them into one category, and the award will go to a person or a company.*

Industry Partner of the Year

Nomination Fee: \$0

This award recognizes companies and individuals who actively support the rental housing industry, provide excellent and reliable service, positively impact the apartment industry, and whose company is currently a member of WMFHA.

- Industry Partner - Individual
- Industry Partner - Company

The judging will be based on two questionnaires.

**If there are not enough nominees in each category, WMFHA reserves the right to combine them into one category, and the award will go to a person or a company.*

Lifetime Achievement Award

This award recognizes an individual's exceptional and sustained efforts, contributions, and outstanding achievements in the multifamily industry over a lifetime.

The nomination and selection is by the WMFHA Board of Directors.

Volunteer Recognition Award

This is a special award presented by WMFHA to the volunteer(s) who have given of their time and made an impact on the industry through their efforts supporting and contributing to the Washington Multi-Family Housing Association.

The selection is by the team at WMFHA.

Self-nominating is not permitted in any category except Community Service.

Nominations must be approved by a Regional Manager, VP or above.

WMFHA reserves the right to combine unit counts into one category if there are not enough nominations.