



### **Community Manager of the Year**

Nomination Fee: \$155 member/\$195 future member  
This category recognizes outstanding Community Managers that demonstrate superior leadership through the success of their properties. Awards will be given in the following categories:

- 1-150 units
- 151-300 units
- 301 + units
- Affordable Community

*The judging will be based on two questionnaires, an on-site interview, and a Zoom interview.*

### **Assistant Community Manager of the Year**

Nomination Fee: \$155 member/\$195 future member  
This category recognizes outstanding Assistant Managers who excel in the day-to-day operations of a property. Individuals may NOT self-nominate. Awards will be given in the following categories:

- 1-300 units
- 301 + units

*The judging will be based on two questionnaires, a secret phone shop, and an on-site interview.*

### **Leasing Consultant of the Year**

Nomination Fee: \$155 member/\$195 future member  
This category recognizes the on-site position that requires product knowledge, selling skills, tenacity, professionalism, patience, and more. Any leasing professional whose primary responsibility is leasing on-site is eligible. Individuals may NOT self-nominate. Awards will be given in the following categories:

- 1-300 units
- 301 + units

*The judging will be based on two questionnaires, a secret phone shop, and a secret on-site shop.*

### **Maintenance Supervisor of the Year**

Nomination Fee: \$155 member/\$195 future member  
This category recognizes individuals who demonstrate management skills, professionalism, and the highest standards of technical excellence. Any site Maintenance Supervisor directly overseeing the maintenance staff of one or more properties is eligible. Individuals may NOT self-nominate. Awards will be given in the following categories:

- 1-150 units
- 151-300 units
- 301 + units

*The judging will be based on two questionnaires, an on-site interview, and a Zoom interview.*

### **Maintenance Technician of the Year**

Nomination Fee: \$155 member/\$195 future member  
This category recognizes individuals contributing to a property's physical upkeep, performance, and appearance. Any porter, groundskeeper, service technician, or housekeeper is eligible. Individuals may NOT self-nominate. Awards will be given in the following categories:

- 1-300 units
- 301 + units

*The judging will be based on two questionnaires and an on-site interview.*

### **Corporate Support Staff of the Year**

Nomination Fee: \$155 member/\$195 future member  
This award recognizes a corporate support team member who has demonstrated exceptional accomplishments in Residential Property Management. Individuals may NOT self-nominate and may not fit the criteria of any other award category except for Community Service.  
*The judging will be based on two questionnaires.*

### **Rookie of the Year - Office**

Nomination Fee: \$155 member/\$195 future member  
The purpose of this category is to acknowledge exceptional individuals who are new to the residential property management field and have expressed a strong desire to make the business of property management their profession. The date of hire must be on or after 6/1/2022. Individuals may NOT self-nominate.  
*The judging will be based on two questionnaires, a secret phone shop, and a secret on-site shop.*

### **Rookie of the Year - Maintenance**

Nomination Fee: \$155 member/\$195 future member  
The purpose of this category is to acknowledge exceptional individuals who are new to the property management maintenance field and have expressed a strong desire to make the business of property maintenance their profession. The date of hire must be on or after 6/1/2022. Individuals may NOT self-nominate.  
*The judging will be based on two questionnaires, and an on-site interview.*

### **Portfolio Manager of the Year**

Nomination Fee: \$155 member/\$195 future member  
This category recognizes a multi-property Regional Manager or Portfolio Manager who bridges the gap between properties, owners, and corporate offices. Regional supervisors who demonstrate excellence in managing a multi-site property portfolio are eligible. Individuals may NOT self-nominate.  
*The judging will be based on two questionnaires and a Zoom interview.*

### **Regional Maintenance Director of the Year**

Nomination Fee: \$155 member/\$195 future member  
This category recognizes multi-property Regional Maintenance Directors who bridge the gap between properties, owners, and corporate offices. Regional maintenance managers who demonstrate excellence in managing a multi-site property portfolio are eligible. Individuals may NOT self-nominate.  
*The judging will be based on two questionnaires and a Zoom interview.*

### **Credential Holder of the Year Award**

Nomination Fee: \$155 member/\$195 future member  
This award recognizes an individual that has earned and maintained one of these designations: CAM, CAPS, CAS, CAMT, or NALP, and has demonstrated exceptional accomplishments in Residential Property Management. Individuals may NOT self-nominate.  
*The judging will be based on two questionnaires and a Zoom interview.*

### **Community of the Year**

Nomination Fee: \$155 member/\$195 future member  
The Community of the Year category recognizes a rental housing community that maintains the highest level of excellence in talent, resident service, maintenance, budget, and overall operations. Awards will be given in the following property categories:

- 1-150 units
- 151 + units
- Affordable Community

*The judging will be based on two questionnaires and a scheduled site visit.*

### **New Development of the Year (built in 2022 or later)**

Nomination Fee: \$155 member/\$195 future member  
This category recognizes a new rental housing community that maintains the highest level of excellence in talent, service, maintenance, and overall operations. Any community opened after January 1<sup>st</sup> of 2022 is eligible. Awards will be given in:

- 1-150 units
- 151 + units
- Affordable Community

*The judging will be based on two questionnaires and a scheduled site visit.*

### **Renovated Community of the Year (renovation completed 2022 or later)**

Nomination Fee: \$155 member/\$195 future member  
This category recognizes a recently substantially renovated community that exhibits excellence in property value, quality, service, and overall operations. Any community renovated after January 1, 2022, is eligible. Awards will be given in the following property categories:

- 1-150 units
- 151 + units

*The judging will be based on two questionnaires and a scheduled site visit.*

### **Curb Appeal**

Nomination Fee: \$155 member/\$195 future member  
This award recognizes a property's design, overall efforts to create exceptional visual curb appeal, and ability to showcase the community. Analysis of a community's appearance, landscape, and grounds if applicable, amenity spaces, use of signage, exterior building condition, cleanliness, and resident common areas will be evaluated. Awards will be given in the following property categories:

- Garden Style built pre-2004
- Garden Style built in 2004 or after
- Mid Rise / High Rise any age

*The judging will be based on two questionnaires and a scheduled site visit.*

### **Community Service Award**

Nomination Fee: \$0  
This award recognizes an individual or company that has demonstrated a sincere personal service to society, their community, charities, and/or the multifamily industry at large. Companies and individuals MAY self-nominate but cannot be nominated in both categories below. Awards will be given in the following categories:

- Individual Community Service
- Team/Company Community Service

*The judging will be based on two questionnaires.*

### **Industry Partner of the Year**

Nomination Fee: \$0  
This award recognizes companies and individuals who actively support the rental housing industry, provide excellent and reliable service, make a positive impact on the apartment industry, and whose company is currently a member of WMFHA. Individuals and companies may NOT self-nominate.

- Industry Partner - Individual
- Industry Partner - Company

*The judging will be based on two questionnaires.*

### **Lifetime Achievement Award**

This award is in recognition of an individual's exceptional and sustained efforts and contributions and outstanding achievements impacting the multifamily industry over a lifetime.  
*The selection is by the WMFHA Board of Directors.*

### **Volunteer Recognition Award**

This is a special award presented by WMFHA to the volunteer(s) who has given of their time and made an impact on the industry through their efforts supporting and contributing to Washington Multi-Family Housing Association.  
*The selection is by the team at WMFHA.*



Revised 3/5/2024