

Community Manager of the Year

Nomination Fee: \$155 member/\$195 future member This category recognizes outstanding Community Managers that demonstrate superior leadership through the success of their properties. Awards will be given in the following categories:

1-150 units 151-300 units 301 + units Affordable Community The judging will be based on two questionnaires, an onsite interview, and a Zoom interview.

Assistant Community Manager of the Year

Nomination Fee: \$155 member/\$195 future member This category recognizes outstanding Assistant Managers who excel in the day-to-day operations of a property. Individuals may NOT self-nominate. Awards will be given in the following categories:

1-300 units

301 + units

The judging will be based on two questionnaires, a secret phone shop, and an on-site interview.

Leasing Consultant of the Year

Nomination Fee: \$155 member/\$195 future member This category recognizes the on-site position that requires product knowledge, selling skills, tenacity, professionalism, patience, and more. Any leasing professional whose primary responsibility is leasing onsite is eligible. Individuals may NOT self-nominate. Awards will be given in the following categories:

1-300 units

301 + units

The judging will be based on two questionnaires, a secret phone shop, and a secret on-site shop.

Maintenance Supervisor of the Year

Nomination Fee: \$155 member/\$195 future member This category recognizes individuals who demonstrate management skill, professionalism, and the highest standards of technical excellence. Any site Maintenance Supervisor directly responsible for overseeing the maintenance staff of one or more properties is eligible. Individuals may NOT self-nominate. Awards will be given in the following categories:

1-150 units

151-300 units

301 + units

The judging will be based on two questionnaires, a on-site interview, and a Zoom interview.

Maintenance Technician of the Year

Nomination Fee: \$155 member/\$195 future member This category recognizes individuals who contribute to a property's physical upkeep, performance, and appearance. Any porter, groundskeeper, service technician, or housekeeper is eligible. Individuals may NOT self-nominate. Awards will be given in the following categories:

1-300 units

301 + units

The judging will be based on two questionnaires and a onsite interview.

Corporate Support Staff of the Year * new in 2023

Nomination Fee: \$155 member/\$195 future member This award recognizes a corporate support team member who has demonstrated exceptional accomplishments in Residential Property Management. Individuals may NOT self-nominate and may not fit the criteria of any other award category except for Community Service. The judging will be based on two questionnaires.

Rookie of the Year - Office

Nomination Fee: \$155 member/\$195 future member The purpose of this category is to acknowledge exceptional individuals who are new to the residential property management field and have expressed a strong desire to make the business of property management their profession. The date of hire must be on or after 6/1/2021. Individuals may NOT self-nominate. The judging will be based on two questionnaires, a secret phone shop, and a secret on-site shop.

Rookie of the Year - Maintenance

Nomination Fee: \$155 member/\$195 future member The purpose of this category is to acknowledge exceptional individuals who are new to the property management maintenance field and have expressed a strong desire to make the business of property maintenance their profession. The date of hire must be on or after 6/1/2021. Individuals may NOT self-nominate.

The judging will be based on two questionnaires, and an on-site interview.

Portfolio Manager of the Year

Nomination Fee: \$155 member/\$195 future member This category recognizes a multi-property Regional Manager or Portfolio Manager who bridges the gap between properties, owners, and corporate offices. Regional supervisors who demonstrate excellence in managing a multi-site property portfolio are eligible. Individuals may NOT self-nominate. *The judging will be based on two questionnaires and a Zoom interview.*

Regional Maintenance Director of the Year

Nomination Fee: \$155 member/\$195 future member This category recognizes multi-property Regional Maintenance Directors who bridge the gap between properties, owners, and corporate offices. Regional maintenance managers who demonstrate excellence in managing a multi-site property portfolio are eligible. Individuals may NOT self-nominate.

The judging will be based on two questionnaires and a Zoom interview.

Credential Holder of the Year Award

Nomination Fee: \$155 member/\$195 future member This award recognizes an individual that has earned and maintained one of these designations: CAM, CAPS, CAS, CAMT, or NALP, and has demonstrated exceptional accomplishments in Residential Property Management. Individuals may NOT self-nominate. The judging will be based on two questionnaires and a Zoom interview.

Community of the Year

Nomination Fee: \$155 member/\$195 future member The Community of the Year category recognizes a rental housing community that maintains the highest level of excellence in talent, resident service, maintenance, budget, and overall operations. Awards will be given in the following property categories:

1-150 units

151 + units

Affordable Community

The judging will be based on two questionnaires and a scheduled site visit.

New Development of the Year (built in 2020 or later)

Nomination Fee: \$155 member/\$195 future member This category recognizes a new rental housing community that maintains the highest level of excellence in talent, service, maintenance, and overall operations. Any community opened after January 1st of 2020 is eligible. Awards will be given in: 1-150 units

151 + units

Affordable Community

The judging will be based on two questionnaires and a scheduled site visit.

Renovated Community of the Year (renovation completed 2020 or later)

Nomination Fee: \$155 member/\$195 future member This category recognizes a recently substantially renovated community that exhibits excellence in property value, quality, service and overall operations. Any community renovated after January 1st of 2020 is eligible. Awards will be given in the following property categories: 1-150 units

150 units

The judging will be based on two questionnaires and a scheduled site visit.

Curb Appeal

Nomination Fee: \$155 member/\$195 future member This award recognizes a property's design, overall efforts to create exceptional visual curb appeal and their ability to showcase the community. Analysis of a community's appearance, landscape and grounds if applicable, amenity spaces, use of signage, exterior building condition, cleanliness, and resident common areas will be evaluated. Awards will be given in the following property categories:

Garden Style built pre-2000 Garden Style built 2000 or after

Mid Rise / High Rise any age

The judging will be based on two questionnaires and a scheduled site visit.

Community Service Award

Nomination Fee: \$0

This award recognizes an individual or company that has demonstrated a sincere personal service to society, their community, charities, and/or the multifamily industry at large. Companies and individuals MAY self-nominate but cannot be nominated in <u>both</u> categories below. Awards will be given in the following categories:

Individual Community Service Team/Company Community Service The judging will be based on two questionnaires.

Industry Partner of the Year Nomination Fee: \$0

This award recognizes companies and individuals who actively support the rental housing industry, provide excellent and reliable service, make a positive impact on the apartment industry, and whose company is currently a member of WMFHA. Individuals and companies may NOT self-nominate.

Industry Partner - Individual Industry Partner - Company The judging will be based on two guestionnaires.

Lifetime Achievement Award

This award is in recognition of an individual's exceptional and sustained efforts and contributions and outstanding achievements impacting the multifamily industry over a lifetime.

The selection is by the WMFHA Board of Directors.

Volunteer Recognition Award

This is a special award presented by WMFHA to the volunteer(s) who has given of their time and made an impact on the industry through their efforts supporting and contributing to Washington Multi-Family Housing Association.

The selection is by the team at WMFHA.

