



WISCONSIN
CHEESE MAKERS
ASSOCIATION
EST. 1891

CANCELLATION, SUBSTITUTION, & TRANSFER POLICIES

If you have registered for a Wisconsin Cheese Makers Association (WCMA) training program but are unable to attend, please see the below policies regarding cancellations, transferring a registration to a future training, and substitutions.

Cancellation Policy

Cancellations are accepted in writing via email. For a full refund, written cancellations must be received 15 days prior to the start date of the training. Cancellations received 7 days prior to the start date of the training are entitled to a 50% refund. Cancellations received less than 7 days prior to the start date are not entitled to a refund.

If a program is canceled by the association, a full refund will be provided.

Transfer Policy

Participants may transfer a registration to another training date. Transfer may be requested in writing via email up to 15 business days prior to the training start date for no fee, providing that space is available. If a program is canceled by the association, a transfer can be made for a future training with no fee upon request. Transfers cannot be made after the training has started.

Substitution Policy

Substitutions are accepted in writing via email by providing the name and email of the current registrant and the name and email of the substitute registrant. Substitutions may be made up to the start of the training for no fee.

Substitutions cannot be made after the training has started.

Contact Us

To request a cancellation, transfer, or substitution, please contact WCMA in writing via email at membership@wischeesemakers.org.