

MAKING THE IMPOSSIBLE, POSSIBLE: RETHINKING INSTITUTIONAL AND REGULATORY CHALLENGES TO DRIVE SUCCESS

PAUL D. JONES II, P.E. - MODERATOR

WHAT MAKES A SUCCESSFUL INDUSTRY-LEADING PROJECT OR INSTITUTIONAL PARADIGM CHANGE ?

- THE NEED TO OVERCOME ONEROUS TECHNICAL, FINANCIAL AND GOVERNANCE CHALLENGES.
- "WHAT IF...." THINKING.
- PIONEERING WILL (KEEPING IN MIND THAT OLD WESTERN SAYING: "PIONEERS ARE THE ONES WITH ARROWS IN THEIR BACKS").
- PATIENCE (BUT NOT TOO MUCH).
- RECOGNIZING AND SEIZING OPPORTUNITY.
- SLEEPLESS NIGHTS.

IT TAKES ALL THIS AND MORE !

TODAY'S PANEL

- MIKE MARKUS, P.E. D.WRE, BCEE, F.ASCE GENERAL MANAGER ORANGE COUNTY WATER DISTRICT
- MATT STONE, P.E. GENERAL MANAGER SANTA CLARITA VALLEY MUNICIPAL WATER DISTRICT
- DAVID PEDERSEN, P.E. GENERAL MANAGER LAS VIRGINES MUNICIPAL WATER DISTRICT
- JOE MOUAWAD, P.E. ASSISTANT GENERAL MANAGER, EASTERN MUNICIPAL WATER DISTRICT













TRANSFORMING GWRS IMPLEMENTATION

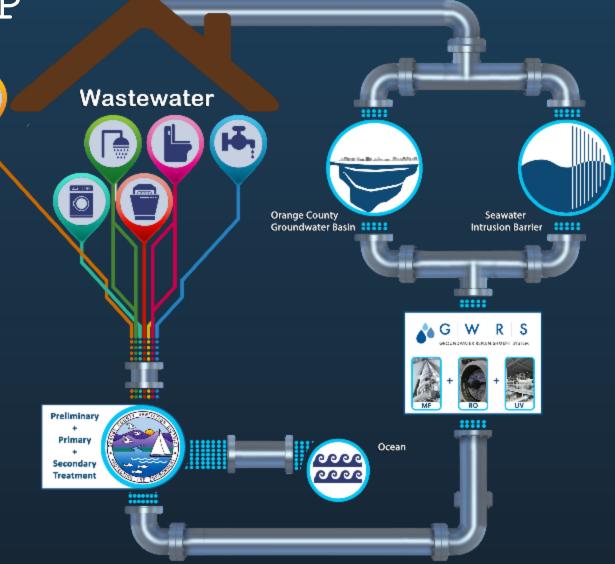
Michael R. Markus, P.E., D.WRE, BCEE, F.ASCE General Manager Orange County Water District February 20, 2020

THE GWRS PARTNERSHIP













Reverse Osmosis

ER DIS

SEWAGE SOLUTIONS

Toilet-to-tap water plan may be delayed

By Kathryn Ballint

San Diego is considering delaying its controversial project to turn sewage water into drinking water for two years so that the purified waste water could flow from faucets throughout most of the city ---not just cart of it.

The proposed delay, until about 2005, is meant to address objections from residents living in the central part of San Diego,

"This will eliminate their concernthat they're going to be guinea pigs," said David Schlesinger, director of the city of San Diego's Metropolitan Wastewater Department. Councilman Harry Mathis said

the proposal makes sense. "By the time we go online (with the parification project), everybody will be receiving the water, not just

part of the city," Mathis said. He is chairman of the council committee that is overseeing the project, The city's \$154 million plan culls, for taking reclaimed water, putting

it through four intensive treatment processes and mixing it with raw drinking water in San Vicente Reservoir southeast of Poway. The water would remain there,

theoretically for about a year, before reaching outflow pipes and endergoing conventional water treatment at the Alvarado Water Filtration Pinot and reaching water customers

It would be the first project of its kind in California and only the secand in the nation. As originally envisioned, only

See WATER on Page B-7

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VALLEY EDITION EDITORIALS

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INSIDE > A star-to-stop hot of the most top processor. Page 17 man residents of the month in a future state

Too much project too soon Water, sanitation districts tout \$427 million plan over more prudent approach in concept, its cur-rent bloated, rap-

idly growing cost and overly broad PEER •WAN and overly bro. director of the scope make it to lvine Banch much project to Water District and soon. For those who of the chairman haven't been hol-ound's Santation lowing the District scope make it too much project too Suprisingly, despite the ex-treme cost of pursuing the entire project, the current thinking from leaders of the water district and sanitation district is full speed

the groundwater basin, but the relatively small amount of replen-

Orange County Register

Local News, Page 6

Tuesday, September 17, 2002

A me vange sunty santation binty b sanitation district is tail speed ahead. But their reasoning doesn't County Water District and the Orange County Sanitation District to purify wastewater to produce approximately 72,000 actor-feet of histocounty waster summally. About anty Water District and the stand up to inspection. Project advocates claim that Music replentishment supplies are not reliable. But while MWD's rentonickment dulivariat music how to rentonickment dulivariat music high-quality water annually. About are nor remaine, pur white m w 15 s replenishment deliveries may be ngn-quarry water annuary, nuo. 50 percent of the project's flow representation activeries thay or reduced in the two or three dry So percent or the project's flow would replace and expand an outresucces in the two or intee wy years a decade, the 500,000 acre-foot usable storage space in dated water plant that treats and dated water plant that treats and injects water into the ground to acto-foot usable storage space in the county's groundwater basin cate cashing pick up the slack. That's the beauty of a vast grack. That's basin – von can draw off vour form a barrier that prevents seawater intrusion into the fresh wawater intrusion into the tresh with ter aquifer. This portion of the the beauty of a vast groundwate basin - you can draw off your ter aquiter, 1 his portion of the Project is both cost-effective and storage when it is dry and squirel lower-cost water away when it is available.

The remaining 50 percent of the water from the project would be pumped through a new large-di-During the next 20 years, MWD will have several million acre-feet pumped through a new targe-di-ameter pipeline to spreading ba-sins near Anaheim to help replen-tek aroundwater with there server at minimum acre-teen of surplus water available and few of surplus water available and few places to store it. Orange County can readily purchase this water, which costs MWD only a little more than eight one surgebox Currently, this replenishment Currently, this replenishment water is purchased from the Met-ropolita Water District (MWD) at a cost of \$238 per action (Methods) Even under the county districts which costs in w to only a little more than \$150 per acre-foot. GWRS advocates at the water description of antisytical district als district and sanitation district also at a cost or seed per acre-root. Even under the county districts' district and samiation district also argue that MWD water quality is inferior, causing sait build-up in the groundwater basin. But the

most optimistic scenarios about the its for operating the pipeline and is pump stations, GRWS lee plenishment water would cost alhost twice that much. It doesn't take a water expert to n coesii t take a water expert to realize the replenishment portion of the GWRS project isn't cost-ef-

Furthermore, MWD has already

Furthermore, MWD has already committed to building a new pipeline to bring in less salty Northern California water. The Sanitation District also has its own particular reason for touting the project. It will accommodate occasional peak storm flows and let the district avoid the ex-

and let the UNULL drong un va pensive and difficult construction of a thread outfail, a pipeline ex-tending offshore for the disposal of transfed entropy down of treated sewage flows. of treated sewage flows. But phasing in the GWRS pro-ject and building the replen-ishment portion until it is needed can provide enough adminat storm flow canacity to avoid a can provide enough additional storm flow capacity to avoid a would allow useful. The phasing ment such as microillutation at ultraviolet disinfection ation and ary treated flows so they can be unraviolet disintection of second ary treated flows so they can be discovered units existing for lifeting ary treated nows so they can be disposed using existing facilities. Phasing in the project makes good financial sense the better matches facilities to real needs goog innancial sense and petter matches facilities to real paeds. Delaying the replenishment pipe-Delaying the replenishment pipe-line and pumps could save ax and atepayers \$200 million in order and more in goomillion in order at more in goomillion in order of the public, water district and saniation district officials need to rethink their position and not rethink their position and not

build too much project too soon.

ishinent water produced by GWRS ishinent water produced by GWRS age isil content is change the aver-tion of user outwater binding with the ground water is a strategies of the storm water is a strategies of the storm water is a strategies of the the produced by Furthermore, Muse fective - especially given its stag-gering capital cost: \$200 million.

KEY TAKEAWAYS

In order for a potable reuse project to be successful it must:

- 1. Develop strong partnerships
- 2. Provide high quality dependable treatment
- 3. Demonstrate the need





February, 2020

California's Newest Water Agency

From Vision to Attainment

Matt Stone, General Manager

Urban Water Institute



Who We Are

- CLWA+SCWD+NCWD+VWC
- 200 square miles
- 72,500 connections
- Water Portfolio
 - Groundwater
 - SWP
 - Banking



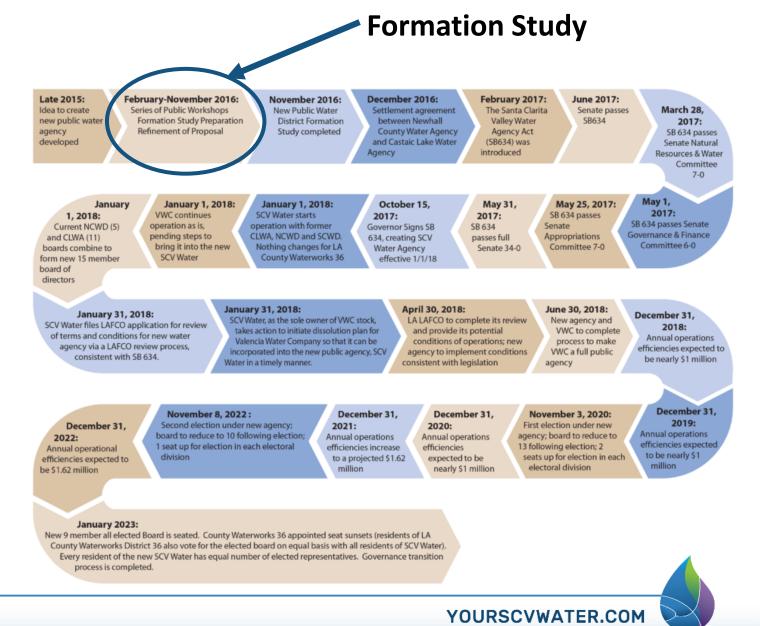
The Why

- From litigation to compromise
- Unify and modernize water governance
- Gain efficiency in operations
- Scale to meet watershed wide opportunities and challenges



The Roadmap

- **The Past**: Conflict, overtures, cooperation, missed opportunities, more conflict
- **2015**: Mediation, negotiation and visioning the future
- **2016**: Public input, technical studies and shaping the idea
- 2017: Legislation to bring the vision into being
- **2018 and Beyond**: Integration of organizations, realization of our vision



A Few Key Accomplishments

- Economy \$14 million in first 3 years (estimated to take 10)
 - Eliminate redundancies (auditors; legislative advocacy; insurance)
 - Staff savings through attrition and realignment of organization
 - Reduction in taxes, franchise fees and dividends from Valencia Water Company

• Efficiency

- Consolidated work groups and departments into shared locations
- Implementing consistent technology, software systems, GIS, FMIS, etc
- First 2-year budget
- 5-year Strategic Plan
- Enhance Water Resource Management
 - Groundwater Sustainability Agency
 - Developing watershed partnerships
 - Agility to respond to emerging PFAS issues



Key Takeaways

- You need a **committed group of leaders** on the Boards. Identify who they are and set them up to be successful with support of the Boards and resources to get things done.
- It is a **team effort** and doesn't end on the "first day" of consolidation. That is just as important and requires a similar level of commitment and support.
- You cannot **communicate** too often externally, but also internally.
- Go big (or go home). This is a once in a generation opportunity.
- **Persistence**. There will be hurdles and unexpected challenges. Keep moving forward as you address them.





Potable Reuse: Shifting from Conflict to Collaboration

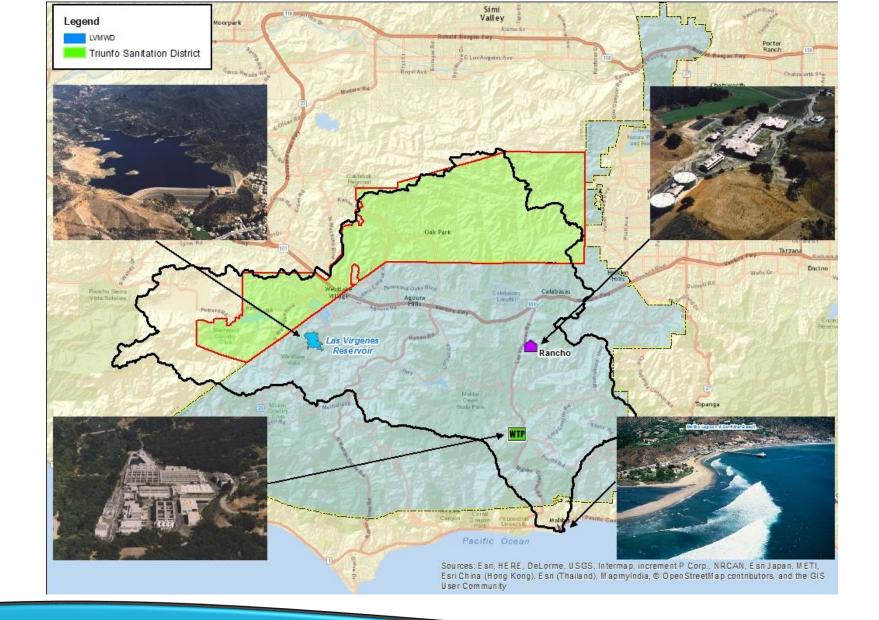
February 20, 2020

David Pedersen, General Manager Las Virgenes Municipal Water District





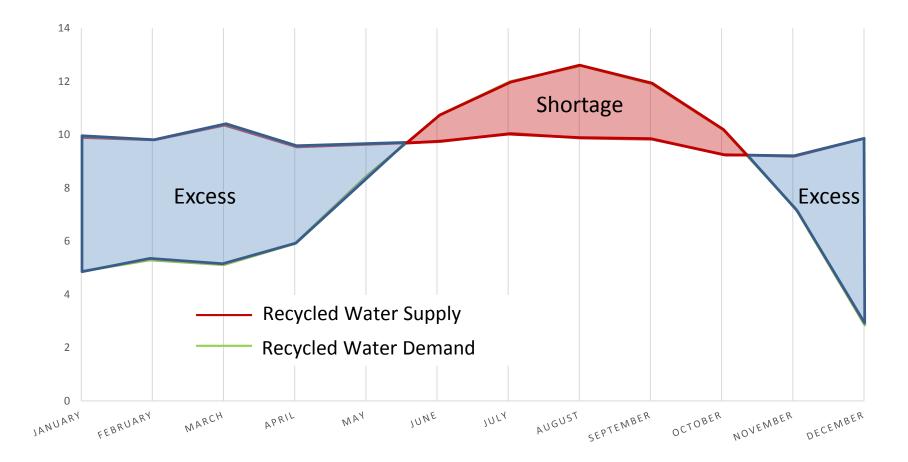








Supply/Demand Imbalance







"Navigating" a Paradigm Shift







Las Virgenes – Triunfo Joint Powers Authority

Key Takeaways

- Start with the problem not the solution.
- Be willing to redefine the problem.
- Engage stakeholders on all sides.
- Be open to new ideas.
- Expand your geographic periphery.
- Encourage long-term thinking.
- Look for the win-win strategy.

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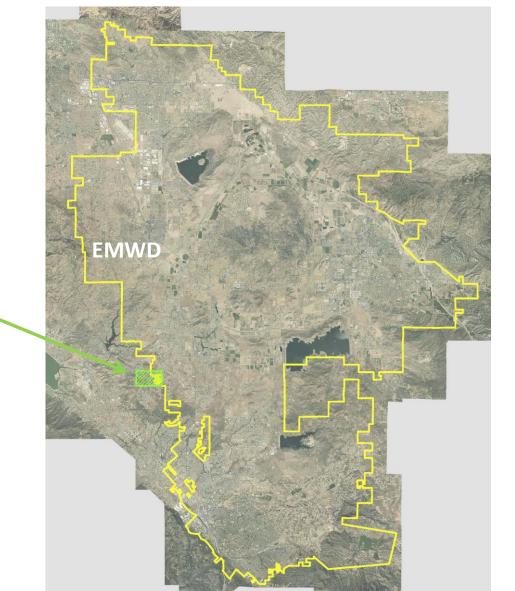
A New Mindset: Taking on a Failed Water System to Provide Safe Drinking Water

Joe Mouawad, P.E. February 20, 2020 Consolidation - Eastern Municipal Water District and County Water Company of Riverside

County Water Company of Riverside

Privately Owned ("Mom and Pop") Water Company 140 Customers on 1,032 acres Two uncertified contract employees Severely Disadvantaged Community Facilities:

- Substandard 50,000 gallon tank
- Failing, branched distribution system no isolation capacity
- Inadequate fire flow and only one hydrant
- Single source of supply (well) with frequent outages
- Chronic well water contamination Notices of Violation (Nitrates, bacteria)





Challenges and Liabilities

- County Water Company (CWC) financially insolvent.
- Severe infrastructure needs and astronomical costs (\$5.75 million).
- Only one source of water (contaminated well violating state and federal standards) needing immediate replacement.
- Potential legal exposure for successor agencies based upon negligence of existing owners.



Production Well





Failed Hydro-tank



Numerous leaks



Adopted Foundational Policy Principles for Consolidation

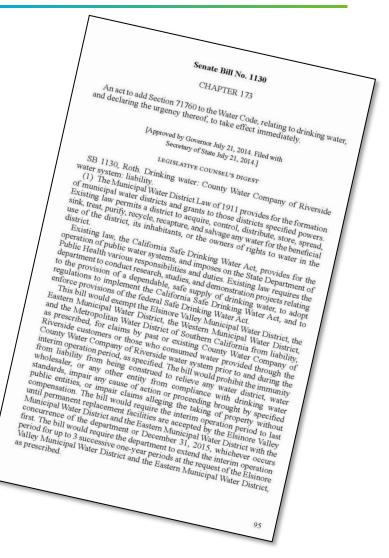
- Existing customers *cannot* subsidize improvements to CWC system.
- No liability from claims relating to CWC's prior ownership and/or operation of the system.
- Prioritize the installation of potable interim supply source.
- No payment for system to existing owners.
- System incorporated when improved to safe and reliable standards.
- All partners and community support solution.





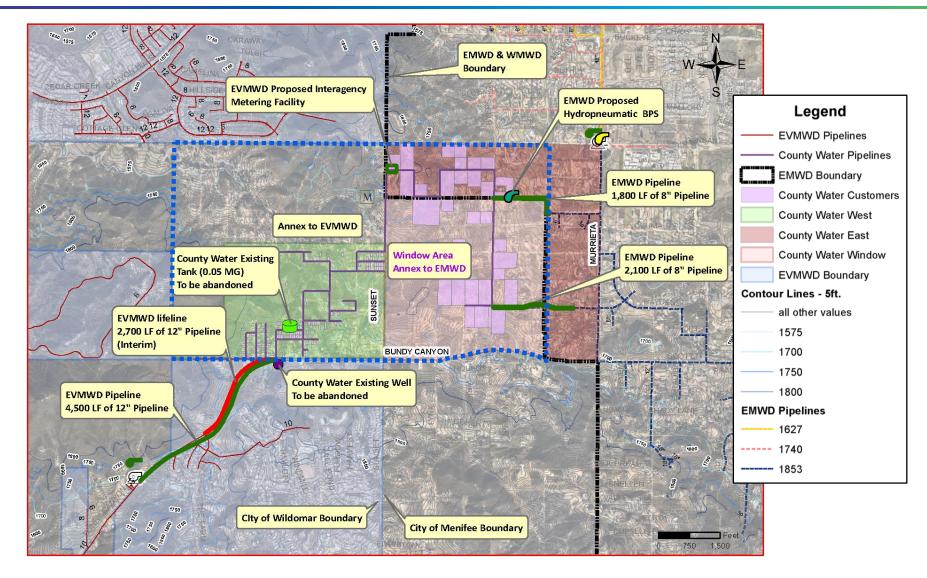
Consolidation of a Failing Water System - Process

- Water supply above-ground "lifeline" immediately installed.
- County places CWC into receivership contracts with two Districts to operate.
- Two grants secured from SWRCB (avoided grant cap)
 - Eastern MWD east side grant
 - Elsinore Valley west side grant
- LAFCO annexes respective areas of former CWC into Eastern MWD/Elsinore Valley MWD.
- Upon completion of infrastructure improvements, County deeds former CWC infrastructure, easements, and records to Eastern MWD and Elsinore Valley MWD.
- Introduction and Passage of SB 1130 legal and financial protection to successor agencies.





Rebuilding a Water System - Infrastructure Improvements





Key Takeaways – Failing Water System Consolidations

- Capable agencies going out of their comfort zone to help the public is difficult but necessary.
- Protections financial and legal are critical for agencies involved.
- Pooling resources through local and state agency partnerships is vital but takes leadership.
- Community must be engaged at grass-roots level and can be a huge partner in success.









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MATT STONE



DAVID PEDERSEN



• JOE MOUAWAD

