



California

Rural Water Association

CRWA MISSION

To provide training, technical assistance, resources and information to assist water and wastewater utilities in achieving high standards of service.



NRWATM



- NRWA is America's largest utility association with over 31,000 utility members across the Nation. Historically, NRWA's state associations have trained over 100,000 water and wastewater system **personnel** each year for two decades.
- Last year, State Rural Water Association staff delivered over 75,000 on-site technical assistance visits and 150,000 hours of training to more than 37,000 utilities.
- NRWA subcontracts with the state affiliates for Technical Assistance and Training programs via the EPA and USDA/RUS loan and grant programs. Currently CRWA has 12 different TA and Training programs as a state affiliate with NRWA.



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CRWA STATS

- **1,100 members** statewide
- 2 insurance programs **URIS & JPIA**
- **WaterLMS** online training program
- Academy of Water Education (**AWE**) Program
- **Certification** review training
- Utility **contract training** (onsite)
- DOL approved Water & Wastewater Specialist **Apprenticeship Program**
- 15 **technical assistance** and training specialist/programs
- 100-150 days of statewide **in-person trainings**



NRWA/CRWA APPRENTICESHIP PROGRAM

There are currently **35 state affiliates** of National Rural Water Association with a registered Water and Wastewater Operations Specialist Apprenticeship Program including California.



Benefits of Apprenticeship

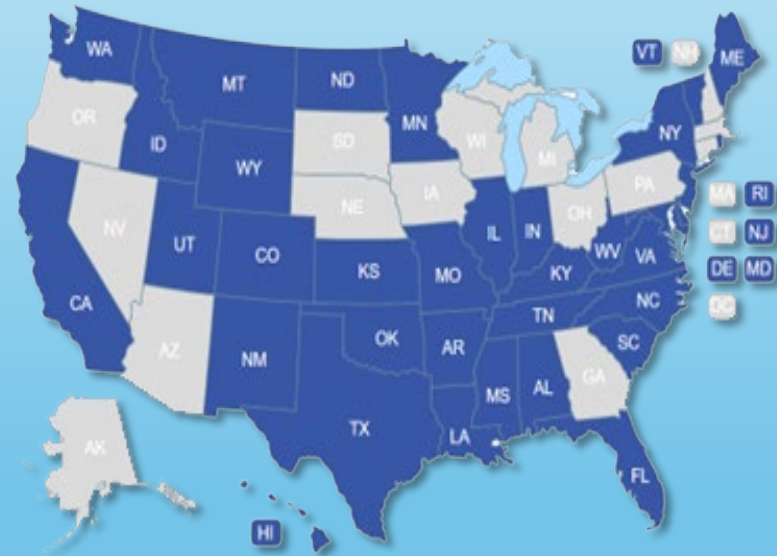
Earn & Learn: From their first day of work, apprentices receive a paycheck that is guaranteed to increase as their training progresses. Apprentices also complete a combination of job-related instruction and hands-on training at the job site leading to a nationally-recognized, portable credential.

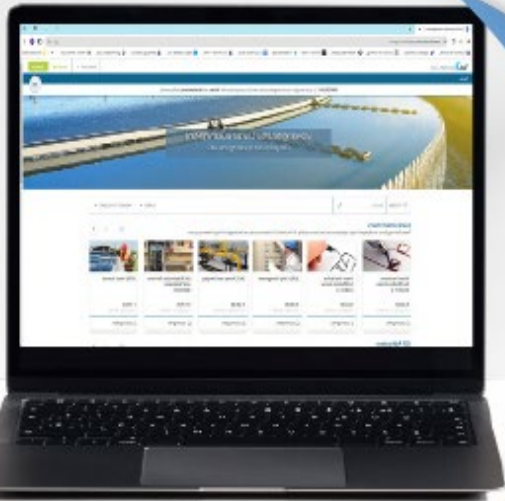
Hands-on career training: Apprentices receive practical on-the-job training resulting in improved skills and competencies as well as the potential to earn college credit toward an associate's or bachelor's degree.

A career: Once the apprenticeship is complete, workers are on their way to a successful long-term career with a competitive salary and little or no educational debt.

National credential: When an apprentice graduates from a career training program, he or she earns a certified portable credential accepted by industries and employers across the nation.

Community Impact: apprenticeship offers an opportunity for the apprentice to make a difference in their own communities. They will be providing clean water to their family and friends. That is surely something to take pride in!





ONLINE TRAINING

California Rural Water offers multiple courses, instructor-led webinars, self-paced trainings, and hybrid models.

All this will be available from the comfort of your home or office, either on your computer or cell phone.



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TRAINING | Instructor-led/In-person

CRWA has over 30 years of experience training Water and Wastewater operators throughout the state of California. Our instructors have years of operations and management experience culminating in valuable institutional knowledge for our apprentices.

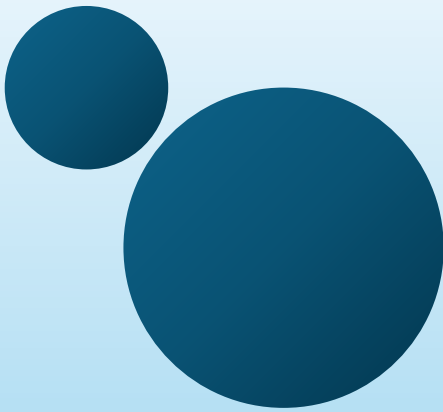
Courses are instructed utilizing:

- ACR Publications
- CSUS Office Water Programs,
- Proprietary training manuals for certification reviews
- Safety
- Regulatory Updates
- Utility Management
- Source Water Protection
- Emergency Response
- Smoke Testing
- Leak Detection



California Rural Water Association is accredited by the International Accreditors for Continuing Education and Training (IACET) and offers IACET CEUs for its learning events that comply with the ANSI/IACET Continuing Education and Training Standard. IACET is recognized internationally as a standard development organization and accrediting body that promotes quality of continuing education and training.





Utility Resource
INSURANCE SERVICES

CALIFORNIA RURAL WATER ASSOCIATION

MEMBERGUARDSM

Serviced by Glatfelter Public Practice

CRWA INSURANCE PROGRAMS

Available Coverages

- Property, Workers Compensation
- General Liability
- Excess Liability
- Inland Marine
- Crime, Automobile
- Professional Liability
- Wrongful Acts
- Employment Practices Liability
- Employee Benefit Liability

(Including Pollution Liability, Sewer Back –up and Failure to Supply)



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SUSP



SPECIALIZED UTILITIES SERVICES PROGRAM

Specialized Utility Services Program (SUSP) will fill the gap where our current Technical Assistance programs are not funded or structured to perform.

SUSP is a fee-based program that will provide a full range of services to CRWA member systems that need assistance in all areas and phases of utility operations and maintenance.

CRWA members will receive a membership discount on all services provided by SUSP.

- Water and Wastewater Operations and Management
- Compliance Reporting
- Full Engineering Services
- Leak Detection
- Median Household Income Surveys
- Rate Studies
- Source Water Protection Analysis
- Project Funding Application Assistance



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Rural and Small Utility Challenges

- Regulatory compliance
 - SB 522 – Small System Requirements
 - EPA new and reauthorized regulations

- Financial Viability
 - Customer rates
 - CIP planning & implementation
 - Access to grant and loan funding
 - Updated current policy and procedures
 - Insurance specifically liability and fire

- Operations & Maintenance
 - Budgeting, planning, and implementation of routine maintenance.
 - Workforce development, certified operators
 - Succession planning for aging out employees
 - Keeping current with California labor law

Technical Managerial & Financial Capacity