



UTAH APARTMENT  
ASSOCIATION

# EDUCATION COMMITTEE

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UTAH APARTMENT ASSOCIATION  
COMMITTEE AGENDA  
March 24<sup>th</sup>, 2020 10:30 AM

**2021 EDUCATION COMMITTEE**

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## Welcome!

1. Introduction
2. CAM Designation Course – Certified Apartment Manager – Specific to Apartment Management Companies and their managers
  - 2021 Course started in January – we will do 2 sets of classes this year.
  - Classes Virtual for 1<sup>st</sup> Set – Live/Hybrid for 2<sup>nd</sup> set; pending current restrictions
  - 9 Students Currently Registered
  - Continuous marketing by email, mail and social media
3. UPRO Designation Course – Suited to Smaller and Single Family Management Companies
  - 2021 Course started in January – we will do 2 sets of classes this year.
  - Classes Virtual for 1<sup>st</sup> Set – Live/Hybrid for 2<sup>nd</sup> set; pending current restrictions
  - 45 Students Currently Registered – 3 new students started this year; many are close to finishing and being able to test and earn their designations.
  - Continuous marketing by email, mail and social media
4. CPO – Certified Pool Operator Update
  - March 17<sup>th</sup> & 18<sup>th</sup> Classes Completed Virtually with 38 students
  - June 16<sup>th</sup> & 17<sup>th</sup> Class Registration Open – 2 students registered; goal is 35
  - August 18<sup>th</sup> & 19<sup>th</sup> Classes Scheduled
5. Monthly Manager Meetings
  - Set up schedule of topics
  - Engage members on the property level, not just regionals and stakeholders
6. General Membership Meetings – Held Virtually via Zoom Meetings
  - Upcoming Schedule & Topics
    - 3/25/2021 – Tenant Screening and Rental Criteria
    - 4/29/2021 – Security Deposits- Calculating Final Charge or Refunds – Jeremy Shorts, Utah Eviction Law

## 7. Good Landlord Program Update

- Currently offered online
- 225 Students completed for 2021 to Date
- \$9,868 Revenue YTD

## 8. Additional Business

**Next Meeting April 28th, 2021**