Director of Tourism, Amarillo Convention & Visitor Bureau

Location: Amarillo, Tx

- Education:
- Bachelor's
- Experience:
- > 10 years
- Position Type:
- Full-Time
- Salary:
- \$55,000 \$65,000

About the Amarillo Convention and Visitors Bureau:

The Amarillo Convention and Visitors Bureau is dedicated to promoting Amarillo, Texas, as a vibrant destination for tourists, businesses, and events. Our mission Hosting guests with "Boots on the Ground" to ensure unique experiences and lifelong memories. We are seeking a Tourism Sales & Events Manager to lead our efforts in driving tourism growth and fostering memorable events in Amarillo.

Job Description:

The Director of Tourism at the Amarillo Convention and Visitors Bureau will be a dynamic and results-driven professional responsible for developing and implementing strategic sales initiatives to promote Amarillo as a premier destination for tourism and events. This individual will play a key role in attracting visitors, driving economic impact, and enhancing the overall tourism experience in Amarillo.

Key Responsibilities:

1. Sales Strategy and Development:

- 1. Develop and execute comprehensive sales strategies to attract group tour business, leisure travelers, and events to Amarillo.
- 2. Identify and cultivate relationships with key decision-makers in the tourism and events industry, including group tour organizers, event organizers, and travel agencies.
- 3. Online merchandise order and fulfillment

2. Event Coordination:

1. Collaborate with local partners and stakeholders to coordinate and support the successful execution of events, ensuring a positive experience for attendees.

- 2. Oversee logistics, including venue selection, accommodations, catering, transportation, safety, insurance, and other event-related services of ACVB owned events.
- 3. Organize education opportunities for community partners.

3. Promotion and Marketing:

- 1. Work closely with the marketing team to develop and implement promotional campaigns targeting potential visitors, event organizers, and tour operators.
- 2. Utilize digital marketing, social media, and other channels to increase awareness of Amarillo as a desirable tourism and events destination.
- 3. Maintain yearly visitor guide order and updates

4. Industry Networking:

- Represent ACVB at industry conferences, trade shows, and networking events to build relationships and stay informed about industry trends and best practices.
- 2. Actively participate in relevant professional organizations to enhance the bureau's visibility and influence in the tourism and events sector.

5. Collaboration with Local Businesses and Industry Partners:

- 1. Foster partnerships with local businesses, hotels, venues, and attractions to create packages and incentives that enhance Amarillo's appeal to tourists, event planners, and group tour operators.
- 2. Manage membership profiles and coops with industry partners

6. Budget Management:

1. Develop and manage the annual tourism sales and events budget, ensuring optimal utilization of resources to achieve organizational goals.

7. Travel:

- 1. Manage details of key tradeshows, sales missions, and any tourism events.
- 2. Attend a minimum of nine (9) shows per year

8. Tourism Servicing:

- 1. Ensure tourism servicing items are fulfilled (I.E. map pads, visitor guides, welcome bags, etc.)
- 2. Local event booths
- 3. Itinerary requests
- 4. VIP Bags and gift requests as appropriate
- 9. All other duties as assigned.

Qualifications:

- Bachelor's degree in Business, Hospitality, or a related field or comparable experience.
- Proven experience in tourism sales, event management, non-profit management, or a related role.
- Experience working with Simpleview or other CRM system
- Strong understanding of the tourism industry.

- Excellent communication and interpersonal skills.
- Ability to work collaboratively and build relationships with diverse stakeholders.
- Demonstrated proficiency in project management and budgeting.
- Familiarity with destination marketing principles and strategies.
- Excellent organizational and time management skills
- Ability to travel up to 25% of the time.

Benefits:

- Competitive salary and benefits package.
 - 401K
 - Employer 401K contributions
 - Life Insurance, 100% employer paid
 - Health Insurance, 100% employer paid
 - Dental Insurance, 100% employer paid
 - Vacation and sick leave
 - · Optional vision insurance, employee paid
 - Paid parental leave
- Opportunity to be a key player in promoting and shaping Amarillo's tourism industry.
- Collaborative and supportive work environment.
- Ongoing professional development and training opportunities.