

(Insert Property Logo)

Dear Resident,

We know COVID 19 has had a major impact on our residential community. As a result, we are actively working with residents who have experienced job loss or wage reduction due to the pandemic. We know things are not business-as-usual and will work to address the unique needs of each resident to the best of our ability. If you have not contacted property management regarding financial hardships associated with COVID 19, we ask that you do so as soon as possible.

The effects of this pandemic are widespread, and the implications will be felt across numerous communities like our own. To minimize this damage, we are asking that residents who are financially able to make their payments in full and on time. Ultimately, by paying rent on time you are assisting us to meet our financial obligations and continue to work with residents impacted by this pandemic. Rent payments allow us to keep our property actively managed to provide continuous support and service to our entire community.

As a collective, we can navigate these challenging times and extend flexibility to those directly impacted by the COVID 19 virus if we work together. Our industry leaders and policymakers are working diligently to ensure the needs of communities like ours are met. In the meantime, we hope that those who can, will help us help others during this unprecedented time.

We are still available to residents, if you have any questions or concerns please do not hesitate to reach out to management staff.

Best regards,

(insert management contact information)