The 2024 Rising Star Awards Banquet is scheduled on Friday evening, May 17th, at the Sheraton Westport Lakeside Chalet.

The St. Louis Apartment Association (SLAA) Rising Star Awards were created to recognize outstanding members for their professionalism, hard work and contributions to the apartment industry. Award winners represent the best of the best in the St. Louis Metro area apartment industry. We hope this is an experience that you and your nominees will treasure for a lifetime.

To help you plan, here is a recap of the event's policies and procedures, nomination instructions and other pertinent details that will ensure your nominations are submitted properly.

It's important that you read everything very carefully and follow the directions, otherwise your nominations will not be accepted.

Questions contact the SLAA Office at 314.205.8844.

NOMINATION FEES AND PAYMENT PROCESS

- The 2024 Rising Star Awards Call for Nominations will be sent to all members on Wednesday, December 6th.
- Nomination fee, if submitted by January 5th is \$45.00/per nominee.
- Nomination fee, if submitted AFTER January 5th is \$55.00/per nominee.
- The final deadline to submit nominations is Friday, January 19th at 5:00 pm.
- IMPORTANT: AS NOMINATIONS ARE RECEIVED, INVOICES WILL BE EMAILED TO THE NOMINATOR AND MUST BE PAID BY January 26th OR NOMINEE WILL NOT BE SCHEDULED FOR A VIRTUAL INTERVIEW BY OUT OF STATE JUDGES.

POLICIES AND PROCEDURES

- Please note: If a nominee leaves a company for any reason prior to the banquet, they are automatically disqualified as a nominee.
- Please note: Effective 2016, winners are not eligible to win in the same category for two consecutive years.
- NO CALL / NO SHOW / NO INTERVIEW Due to the complex scheduling of the
 interviews, and the time limits of the judges, it is imperative that nominees adhere
 to the scheduled date and time of their interview. Only under extreme emergency
 situations will interview changes be considered by the committee. With that said, any
 nominee that doesn't show up for their interview, without alerting the SLAA office,
 will be automatically disqualified to win their respective award.
- All nominees (management companies) must be a member of the St. Louis Apartment Association for one year.
- All nominees must have been in their respective position for at least six months at the time of nomination, except for Rising Star of the Year.

- A minimum of 2 nominations from each category must be received, or individuals and/or properties will be merged with the appropriate category.
- Unless otherwise noted, it is our plan to present three (3) awards per category. (For example leasing professional, 1 200 units, 201 400 units or 401+ units)
- Supplier Partners are not allowed to nominate property management company individuals or properties.

NOMINATION PROCESS

- Nominations must be submitted on-line.
- PDF files will not be accepted.
- All nominees: Please submit one, (1) Word document that includes both the narrative and professional photo of each nominee.
- Be sure all template fields are completed with the requested information. Be sure to include the nominee's email address correctly.
- Property of the Year nominees, please submit one (1) Word document that includes both the narrative and property photos. Be sure one of the photos included is of your monument sign with your community's name visible.
- Management companies can submit their community service project(s). Nominations received from both property management and supplier partner projects will be merged into the same category and one award will be presented.
- Management company nominees must submit the nomination form, plus a 1 2-page narrative that includes the information requested noted on the form. Submit the narrative, via the link below. Please include your company logo and website. (Please note: Your company's participation/involvement with SLAA's platform of opportunities and resources will be weighted heavily as part of the judges' evaluation criteria for all nominees for the Management Company of the Year award.
- Management companies are allowed to bring in up to 5 company team members to the in-person interview.
- Supplier Partners can submit their community service project(s). Nominations received from both supplier partners and property management projects will be merged into the same category and one award will be presented.
- Supplier Partners can nominate their own company for National or Local Supplier Partner of the Year. However, 3 client testimonials must be submitted with each nomination.

INTERVIEW PROCESS

- All individual nominees will be "virtually" interviewed by out of state property management professionals. Exact dates will be determined after the first of the year.
- All properties will be shopped and visited by out-of-town judges in February or March. Properties will be notified the week prior that the judges are in town to visit. We suggest that your team takes their lunch between noon and 1:00 pm each day that week, as the judges will not visit during this time.

• Finally, these policies are meant to provide structure and fairness to this process. Any unforeseen situation will be addressed by the Rising Star Executive Committee.

AWARD CATEGORIES

Award categories give property management members the opportunity to honor a team member, property, and/or their company. Click on the category names below to add your nomination(s).

Management Awards

- Rising Star of the Year must have less than one year employment in the multifamily industry
- o Groundsperson/Housekeeping of the Year
- Concierge/Resident Service Coordinator of the Year (includes door attendant, lobby attendant, or other employee who adds value to the resident experience)
- Maintenance Technician of the Year
- Maintenance Supervisor of the Year
- Leasing Professional and/or Director of the Year
- Assistant Manager of the Year
- Property Manager of the Year (Market & Affordable Living)
- Regional/Area Manager of the Year
- Regional Maintenance/Capital Project Manager of the Year
- Behind the Scenes Professional of the Year
- Outstanding Community Involvement Award (Includes property management companies or properties, and supplier partner companies or individuals.)
- Outstanding Supplier Representative of the Year (this award is for an individual supplier partner that provides you or your company with first-class customer service.)
- Property of the Year
- o Management Company of the Year

Supplier Partner Awards

- o National/Local Supplier Partner of the Year
- Outstanding Supplier Partner Representative of the Year (Supplier companies can nominate one of their superstars for this award.)
- Outstanding Community Involvement Award (Includes property management companies or properties, and supplier partner companies or individuals.)