

On July 16, 2021, the American Library Association (ALA), the National Digital Inclusion Alliance (NDIA) and the Schools, Health & Libraries Broadband (SHLB) Coalition hosted an open forum for libraries with questions about the Emergency Connectivity Fund program. Below is the chat transcript from that call. You may view the accompanying recording here. 14:07:54 From Adam Echelman : Thrilled to see what's transpired here :) 14:11:26 From Catherine Ingram (Cedar Park) : Marijke - you just gave a big list of stuff. Can you share that somehow? 14:12:27 From Christine Carr : can you put that link in the chat? 14:12:38 From Alicja Johnson, SHLB : I believe this is the ALA link: <https://www.ala.org/advocacy/ECF> 14:13:03 From Lauren Abner : Alicja is correct about the link 14:14:29 From Kathleen Sullivan (Washington State Library, OSOS) : USAC office hours and training about ECF: <https://www.emergencyconnectivityfund.org/training/live-sessions/> 14:14:52 From Marijke Visser -ALA : USAC ECF page <https://www.emergencyconnectivityfund.org/> 14:15:02 From Marijke Visser -ALA : link to their office hours <https://www.emergencyconnectivityfund.org/training/> 14:16:04 From Marijke Visser -ALA : FCC FAQ website <https://www.fcc.gov/emergency-connectivity-fund-faqs> 14:16:20 From Lauren Abner : The FCC's Emergency Connectivity Fund FAQs are helpful, as well: <https://www.fcc.gov/emergency-connectivity-fund-faqs> 14:17:56 From Marijke Visser -ALA : ALA summary which on p3 has the educational purposes def https://www.ala.org/advocacy/sites/ala.org.advocacy/files/content/telecom/erate/ALA%20Summary%20of%20ECF%20Order_5.19.21.pdf 14:19:23 From Nathaniel Rasmussen - Schlow Centre Region Library : Connecting the dots (and maybe I'm getting ahead of the speakers), but does this mean, for a needs assessment for a build to an area with no internet, we simply need to identify library patrons living in these areas? 14:20:07 From Nathaniel Rasmussen - Schlow Centre Region Library : (As well as prove the area has no internet). 14:20:21 From Chris Verthein : Are the libraries required to provide CIPA compliant connectivity like the School Districts? 14:21:13 From Marijke Visser -ALA : " This means that ECF-supported equipment or services, like internet access, can be used for any service the library offers. In this respect it is important for libraries to take an expansive view of "educational purpose" and not limit it in the narrower context of school classroom education. The equipment and services can be used for other purposes when not needed for educational purposes. There is no requirement to monitor how the equipment or service is being used 14:22:17 From Lauren Abner : @Chris Verthein--CIPA is about library-owned computers with internet access. CIPA compliance entails that all library-owned computers are filtered in some way, but that doesn't necessarily mean filtering the internet source (fiber, mobile broadband, etc.). As a note, CIPA does NOT require patron-owned devices to be filtered 14:22:59 From Win Himsworth : Bob, 14:23:14 From Marijke Visser -ALA : CIPA cheat sheet https://www.ala.org/advocacy/sites/ala.org.advocacy/files/content/telecom/broadband/CIPA%20Compliance%20Scenarios%20in%20ECF_final_6.8.21.pdf 14:23:22 From Kelsey Baird : Can we talk more about content filtering in this meeting? We have specific questions about software requirements on devices checked out and taken off site. 14:23:23 From Pam Hickson-Stevenson : But I think CIPA compliance is required on devices reimbursed with ECF dollars 14:24:43 From Chris Verthein : Pam that is my understanding as well 14:24:49 From Win Himsworth : Maybe the best way to think about this is: Any use of a library patron in a library is equally ECF eligible to a library patron outside the library? 14:26:33 From Janet : Does a Library need to have a document signed by the patron saying they don't have any other access to the internet. 14:26:34 From Catherine Ingram (Cedar Park) : Bob - you have to prove that anyone who checks out, for example, a hotspot that they don't have access to the internet in other ways at home? 14:26:55 From Christine Carr : And how do you prove that? 14:27:07 From Catherine Ingram (Cedar Park) : no access available OR patron can't afford the access? 14:27:20 From

Pam Hickson-Stevenson : I think borrowers can self-certify they don't have access. 14:27:34 From Lauren Abner : @Pam Hickson-Stevenson - IF the library only asks for connected devices (laptops/tablets) AND the library doesn't receive E-rate or ECF for internet AND the library doesn't receive E-rate Cat2 services: then CIPA compliance is not required. 14:27:57 From Pam Hickson-Stevenson : Lauren Thanks. 14:28:26 From Marijke Visser -ALA : Yes re need patrons self certify through an AUP for example 14:28:38 From Lauren Abner : @Janet -- if your library loans a hotspot and/or laptop/tablet supported by ECF funds, you must have patrons sign a statement of need 14:28:51 From Kelsey Baird : We are approaching in a way that folks who do not have "adequate" home internet to meet their needs can check out hotspots via ECG- is this wrong? 14:29:01 From Marijke Visser -ALA : see a sample AUP https://www.ala.org/advocacy/sites/ala.org.advocacy/files/content/telecom/broadband/ALA_ECF_AUP_CertofNeed_Sample_06252021.pdf 14:29:01 From Heidi Ziemer : @Janet - but the law, as stated here, is not saying the E-rate is only for people in libraries who don't have their own connection... 14:29:03 From Kelsey Baird : *ECF 14:29:41 From Nathaniel Rasmussen - Schlow Centre Region Library : Thank you. 14:31:26 From Pam Hickson-Stevenson : So in a "wealthier" community we should not provide ECF devices for borrowing? 14:31:28 From Catherine Ingram (Cedar Park) : Sorry to beat a point into the ground. So a person who wants to check out a wifi hotspot or a laptop or whatever would need to sign paperwork that says they can't afford access or they don't have a local provider? 14:31:40 From Lauren Abner : @Kelsey Baird - you're correct. The patron has need if their access to services or equipment isn't sufficient. Here's the certification libraries make on the ECF application: The library or library consortium listed on the FCC Form 471 application is only seeking support for eligible equipment and/or services provided to library patrons who have signed and returned a statement that the library patron would otherwise lack access to equipment or services sufficient to meet the patron's educational needs if not for the use of the equipment or service being provided by the library. 14:32:36 From John Mollway : "Need" must be reasonable and supportable. Justification must be documented and retained for 10 years. 14:33:00 From Kathleen Sullivan (Washington State Library, OSOS) : @Catherine Ingram. Yes, each individual checking out a device would need to self-certify that they really need it and wouldn't otherwise have adequate access, is my understanding. 14:33:11 From Catherine Ingram (Cedar Park) : i don't know that a hold list is evidence of "need" as defined by the fund requirements. want vs. need. 14:33:30 From Lauren Abner : @Pam Hickson-Stevenson - your library in a 'wealthier' community can request ECF. Your limit is that you can't request for more than 1 hotspot or 1 laptop/tablet per ELIGIBLE patrons. I recommend looking at Census data about broadband availability, computer access, and poverty in your county or service area 14:33:35 From Heidi Ziemer : Is use of Census data adequate to demonstrate need? ACS data specifically. 14:34:13 From David Keyes : Isn't the check sufficient access vs no access? 14:34:19 From Liz Gabbitas UT : We are pairing census data with library computer and wifi use data to show both the scope of the need and the fact that existing library services cannot fully meet that need. Does that sound reasonable? 14:34:34 From Lauren Abner : @Catherine Ingram - yes, you're correct. The patron would have to sign a statement of need in order to borrow a hotspot or laptop funded by ECF. Also keep in mind that ECF document retention is 10 years after the last date for service in the funding year. Fun times :(14:34:46 From Marijke Visser -ALA : @David Keyes yes 14:35:20 From Pam Hickson-Stevenson : Will that certification be decided before the August 13 deadline? 14:35:24 From chris.martinez : <https://broadbandusa.maps.arcgis.com/apps/webappviewer/index.html?id=ba2dcd585f5e43cb a41b7c1ebf2a43d0> 14:39:16 From Ashley Schweitzer, Hennepin County (she/hers) : the link Chris shared was the NTIA map, it includes other data along with ACS 14:40:14 From Jerome Browning : Office Hours

14:40:27 From Alicja Johnson, SHLB : Resharing FCC FAQ page: <https://www.fcc.gov/emergency-connectivity-fund-faqs> 14:40:28 From Lauren Abner : @Pat Hickson-Stevenson - Libraries will have to make the certification about getting patron statements of need on the Form 471, which is due August 13th. The library should start collecting patron statements of need as soon as they start loaning ECF-funded hotspots and laptops/tablets on/after July 1, 2021. 14:40:59 From Alicja Johnson, SHLB to John Windhausen(Direct Message) : just fyi, Kelsey baird has hand raised 14:41:01 From Marijke Visser -ALA : here's the FCC FAQ again <https://www.fcc.gov/emergency-connectivity-fund-faqs> 14:41:07 From Jerome Browning : Hotspots up to \$250 14:41:28 From Chris Verthein : \$250 cap for Hot spot 14:41:32 From Marijke Visser -ALA : yes up to \$250non hotspots and \$400 on laptops/tablets 14:41:56 From Lauren Abner : Hotspot hardware up to \$250/device unless you get a waiver for a more robust & expensive device for a library bookmobile or something similar. There's no specific cap on the cost of monthly cellular data for the devices. 14:42:03 From chris.peters : For chrome books >> <https://chrome.google.com/webstore/detail/chromeguard/mjgebmfeioicljihlfnbibklfjiafaec?hl=en> 14:42:10 From Alicja Johnson, SHLB : Thanks to everyone who has their organization in their Zoom screen name - it really helps us get to know each other! 14:42:14 From chris.peters : You can add extension for cipa compliance 14:42:42 From Rick : Mobile Beacon hotspots include content filtering free of charge and \$10.00 per month unlimited! 14:42:44 From Sheryl Mase : My understanding is that devices and hotspots do not need to be filtered unless the applicant is receiving E-rate for IA or C2. Am I wrong? 14:43:16 From chris.martinez : Major MiFi providers will offer CIPA bundled in. If requested. 14:43:43 From Sheryl Mase : But we do not have to filter the hotspots under this program, correct? 14:43:44 From Lisa Motschke (she/her) : We have heard from ECF/USAC that filtering the hotspot when bundled with a laptop/Chromebook is not sufficient. The device itself (laptop/Chromebook) must be filtered directly. 14:43:46 From Kerri Dillon - E-Rate Central : Good afternoon! Here is the link to register for USAC's Office Hours. They are usually held on Wednesdays at 3pm Eastern: <https://www.emergencyconnectivityfund.org/training/live-sessions/> 14:43:58 From Ashley Schweitzer, Hennepin County (she/hers) : I thought CIPA only applied for library-owned devices, not hotspots on their own. Can we revisit this and confirm? 14:44:21 From Lauren Abner (KY Dept. for Libraries & Archives) : @Sheryl Mase. CIPA isn't required if: the library isn't receiving E-rate or ECF for internet and isn't receiving E-rate Cat2 14:44:43 From Marijke Visser -ALA : here's a CIPA cheat sheet again https://www.ala.org/advocacy/sites/ala.org.advocacy/files/content/telecom/broadband/CIPA%20Compliance%20Scenarios%20in%20ECF_final_6.8.21.pdf 14:45:23 From John Mollway : USAC says hotspots do not need filtering. Library owned laptops and tablets must be filtered (if CIPA compliance is required.) 14:45:33 From Lauren Abner (KY Dept. for Libraries & Archives) : @Sheryl Mase - you don't necessarily have to filter the hotspots. If you're getting ECF for the monthly data service, you need to make sure your library is compliant by filtering all library-owned computers with internet access: PACs, staff computers, etc 14:45:43 From UETN, Jerome Browning : Windows is a operating system.. 14:46:18 From Lisa Motschke (she/her) : What (affordable) solutions are available to filter laptops directly? We don't currently manage our public internet stations in that way. 14:46:21 From Christine Carr : Windows 10 will soon be obsolete 14:46:40 From Lauren Abner (KY Dept. for Libraries & Archives) : @John Mollway - all library-owned computers with internet access would have to be filtered, not just the ECF-funded laptops/tablets 14:47:25 From Malinda Tozer : Will device admin fees be covered for hotspots? We use TechSoup.org a non-profit base that only charges admin fees and Mobile beacon as service. 14:47:25 From Adam Echelman, Libraries Without Borders : How do they define schools and libraries? Could non-profit orgs be considered as libraries? 14:47:37 From Sheryl Mase : When does a device need

to be filtered? If the library does not get E-rate for IA or C2...? 14:48:14 From Sheryl Mase : TOO CONFUSING! 14:48:45 From Lauren Abner (KY Dept. for Libraries & Archives) : @Adam Echelman - to qualify as libraries for E-rate or ECF, the library has to meet the definition set by the relevant state library. I don't think a nonprofit would qualify. Maybe you can partner with a local library, instead? 14:49:00 From Sheryl Mase : Rural libraries don't have the time or patience for this! No techs at hand. 14:49:43 From Marijke Visser -ALA : @Adam the definition of a library for ECF is the same as it is for E-rate 14:50:04 From Sabrina Roach, NDIA (she/her) : @Sheryl Mase, can we get you some support? 14:50:21 From Catherine Ingram (Cedar Park PL, TX) : so if they take a library owned laptop to their home and use their own internet access - how would it be filtered? we filter via a firewall in the building. 14:50:32 From UETN, Jerome Browning : If the laptop or tablet is owned by the library its Internet access should be CIPA compliant. Doesn't matter if it is the library hotspot or Starbucks...Is that a correct statement Bob? 14:50:38 From Lauren Abner (KY Dept. for Libraries & Archives) : @Sheryl Mase - what state are you in? Maybe the state coordinator can assist you 14:52:19 From chris.martinez : We will be using either Google Forms or MS Forms to collect the data. As for a signature it is our understanding that a check mark with an "I Agree" will suffice in stead of a signature. 14:52:27 From Lauren Abner (KY Dept. for Libraries & Archives) : @Catherine Ingram - in that scenario, the library would likely need to install filtering software on the laptop loaned to the patron. Some firewalls have end-point support for mobile devices. The rules/virus definitions update when the laptop is connected to the in-building internet again 14:53:28 From Catherine Ingram (Cedar Park PL, TX) : THANK YOU for this session. 14:53:47 From Kelsey Baird- City of San Diego (She/her) : @Catherine Ingram that is what we are struggling with. We are looking at software but it cost is outside the scope of this funding.- unless bundled with the device. However they just said in the meeting that if a patron checks out a hotspot at the same time then the hotspot can provide the filtering. 14:54:15 From James Walker (Informative) : Tech Support Follow-up: If I as a consultant provide digital navigation (tech support) and bundle that quote with a device order, would my invoice be covered by ECF? 14:54:43 From Lauren Abner (KY Dept. for Libraries & Archives) : @UETN, Jerome Browning - the laptop/tablet owned by the library would need to have filtered internet in some way. It could involve filtering a hotspot if you loan them together. It could involve installing filtering software on the laptop itself. 14:54:59 From Sabrina Roach, NDIA (she/her) : If you'd like to join the same National Digital Inclusion Alliance where this specific discussion gained momentum this week... we welcome you to join us: <https://www.digitalinclusion.org/join/> 14:55:35 From Liz Gabbitas USL : Electronic is allowed 14:55:41 From Angie : In many instances the ILS takes care of document storage 14:55:51 From Alicja Johnson, SHLB : If you don't know NDIA, they rock! 14:57:18 From Sabrina Roach, NDIA (she/her) : I'd love to hear your ideas on additional "office hours" for ECF application support: Sabrina@digitalinclusion.org 14:57:31 From Lauren Abner (KY Dept. for Libraries & Archives) : @James Walker - not sure about that. Tech support isn't ECF eligible, but MAYBE it could get funded if the price is bundled with no separately identifiable cost? Maybe you should contact the ECF Client Services Center: 1-800-234-9781 14:57:43 From Marijke Visser -ALA : FCC on patron data 14:57:46 From Marijke Visser -ALA : *8.1 Q: Do I need to modify my library inventory system to track all of the required recordkeeping data in a single report? A: No. While a library is responsible for retaining all of the information required by the Commission's rules, it does not need to be managed or maintained in a particular format. Libraries can determine how they format, extract and save the required data. For example, if a library separately tracks its inventory, circulation history and patron data, and collectively all required information is retained for the requisite period of time, no modifications to the library's recordkeeping system would be needed. In requiring libraries to collect and document this information, we commit to

ensuring that if the Commission or USAC staff need to access this information (e.g., for audit purposes), they will request and safeguard the information in accordance with the applicable privacy laws and guidance, including using de-identified and anonymized information whenever possible. 14:57:56 From James Walker (Informative) : Thanks @Lauren! 14:58:31 From Alicja Johnson, SHLB : We'll be sending out the recording of this call and an aggregation of the links shared on Monday (hopefully). You can sign up to receive that email here: <https://www.shlb.org/news/signup> 14:59:30 From James Walker (Informative) : Thank you, Alicja! 14:59:51 From UETN, Jerome Browning : Must be on Library inventory.. 15:00:01 From UETN, Jerome Browning : yes 15:00:26 From Kathleen Sullivan (Washington State Library, OSOS) : @Alicja. If we're already on the SHLB listserv, do you need us to sign up to get this recording? 15:00:43 From Lisa Motschke (she/her) : A bit of semantics :) 15:01:08 From Nikki Scarpitti : We are intending to loan for 3 years, with our thinking being that loaning out for 2 weeks isn't a long term solution for people who can't afford devices 15:01:18 From Alicja Johnson, SHLB : @Kathleen if you already receive our emails, you should be all set. And I expect that ALA and NDIA will also distribute to their contacts (we didn't get a chance to discuss in advance) 15:02:53 From UETN, Jerome Browning : EBB only allows \$110 for the laptop/tablet through the service provider... correct? 15:02:57 From UETN, Jerome Browning : 100\$ 15:03:12 From Sabrina Roach, NDIA (she/her) : Yes, \$100 15:03:56 From Marijke Visser -ALA : EBB fact sheet https://www.ala.org/advocacy/sites/ala.org.advocacy/files/content/telecom/broadband/ALA_EBB_fact%20sheet.pdf 15:05:16 From Alicja Johnson, SHLB : @Marijke and @Lauren Abner - you're both rockstars with all the resources! 15:05:49 From chris.martinez : Because of the number of devices we're ordering we've secured a special pin and phone number for people having issues to call when having issues. Provided by the vendor. 15:07:47 From Sheryl Mase : A consultant is not a vendor 15:08:06 From Sheryl Mase : Of equipment and services for ECF, right? 15:08:28 From John Mollway : Examples of ineligible costs include: • Administrative costs, e.g., personnel expenses, consultant fees, payroll, training, customer service, project management, records management, etc 15:08:32 From Fred Josephs : very helpful. Thank you 15:08:35 From Pam Hickson-Stevenson : Thank you. 15:08:37 From Kelsey Baird-City of San Diego (She/her) : Thank you everyone! Super helpful for me. 15:08:43 From Catherine Ingram (Cedar Park PL, TX) : THANK YOU! :-) 15:08:45 From Megan LeMaster_HCPL(TX) : Thank you! Very helpful. 15:08:46 From James Walker (Informative) : We refurbish as well, so this is helpful to know how to approach Libraries 15:08:48 From Kathleen Sullivan (Washington State Library, OSOS) : Big thanks to ALA, NDIA and SHLB for putting this together. 15:08:50 From Katherine Trujillo : Thank you! Very informative! 15:08:56 From Ada Maduakor-Quintillion-Alaska : Thank you! 15:08:59 From Alicja Johnson, SHLB : <https://www.shlb.org/news/signup> 15:09:00 From Chris Verthein : Thank you 15:09:03 From James Walker (Informative) : Thank you for sharing your advice 15:09:10 From Pam Hickson-Stevenson : Will the recording include the chat? 15:09:14 From Bob Bocher - ALA : In the Order Para 93 says no Consultant costs are eligible 15:09:33 From Nathaniel Rasmussen - Schlow Centre Region Library : I'm so grateful for everyone's expertise and knowledge sharing—thank you to SHLB, ALA, and NDIA! 15:09:34 From James Walker (Informative) : Thank you @Bob 15:09:54 From Marijke Visser -ALA : I think we can put it on the ALA webpage 15:10:23 From Alicja Johnson, SHLB : Here's that SHLB link: <https://www.shlb.org/news/signup> 15:10:41 From David Keyes : Thanks NDIA, SHLB, ALA and all for contributing! 15:11:01 From Alicja Johnson, SHLB : NDIA newsletter: <https://digitalinclusion.us15.list-manage.com/subscribe?u=b96b5494acc9e7df869067fc9&id=8b767c4465> 14:07:54 From Adam Echelman : Thrilled to see what's transpired here :) 14:11:26 From Catherine Ingram (Cedar Park) : Marijke - you just gave a big list of stuff. Can you share that somehow? 14:12:27 From Christine Carr : can

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[https://www.ala.org/advocacy/sites/ala.org.advocacy/files/content/telecom/erate/ALA%20Sum
mary%20of%20ECF%20Order_5.19.21.pdf](https://www.ala.org/advocacy/sites/ala.org.advocacy/files/content/telecom/erate/ALA%20Summary%20of%20ECF%20Order_5.19.21.pdf) 14:19:23 From Nathaniel Rasmussen - Schlow Centre Region
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From Marijke Visser -ALA : Yes re need patrons self certify through an AUP for example 14:28:38 From
Lauren Abner : @Janet -- if your library loans a hotspot and/or laptop/tablet supported by ECF funds,

you must have patrons sign a statement of need 14:28:51 From Kelsey Baird : We are approaching in a way that folks who do not have "adequate" home internet to meet their needs can check out hotspots via ECF- is this wrong? 14:29:01 From Marijke Visser -ALA : see a sample AUP https://www.ala.org/advocacy/sites/ala.org.advocacy/files/content/telecom/broadband/ALA_ECF_AUP_CertofNeed_Sample_06252021.pdf 14:29:01 From Heidi Ziemer : @Janet - but the law, as stated here, is not saying the E-rate is only for people in libraries who don't have their own connection... 14:29:03 From Kelsey Baird : *ECF 14:29:41 From Nathaniel Rasmussen - Schlow Centre Region Library : Thank you. 14:31:26 From Pam Hickson-Stevenson : So in a "wealthier" community we should not provide ECF devices for borrowing? 14:31:28 From Catherine Ingram (Cedar Park) : Sorry to beat a point into the ground. So a person who wants to check out a wifi hotspot or a laptop or whatever would need to sign paperwork that says they can't afford access or they don't have a local provider? 14:31:40 From Lauren Abner : @Kelsey Baird - you're correct. The patron has need if their access to services or equipment isn't sufficient. Here's the certification libraries make on the ECF application: The library or library consortium listed on the FCC Form 471 application is only seeking support for eligible equipment and/or services provided to library patrons who have signed and returned a statement that the library patron would otherwise lack access to equipment or services sufficient to meet the patron's educational needs if not for the use of the equipment or service being provided by the library. 14:32:36 From John Mollway : "Need" must be reasonable and supportable. Justification must be documented and retained for 10 years. 14:33:00 From Kathleen Sullivan (Washington State Library, OSOS) : @Catherine Ingram. Yes, each individual checking out a device would need to self-certify that they really need it and wouldn't otherwise have adequate access, is my understanding. 14:33:11 From Catherine Ingram (Cedar Park) : i don't know that a hold list is evidence of "need" as defined by the fund requirements. want vs. need. 14:33:30 From Lauren Abner : @Pam Hickson-Stevenson - your library in a 'wealthier' community can request ECF. Your limit is that you can't request for more than 1 hotspot or 1 laptop/tablet per ELIGIBLE patrons. I recommend looking at Census data about broadband availability, computer access, and poverty in your county or service area 14:33:35 From Heidi Ziemer : Is use of Census data adequate to demonstrate need? ACS data specifically. 14:34:13 From David Keyes : Isn't the check sufficient access vs no access? 14:34:19 From Liz Gabbitas UT : We are pairing census data with library computer and wifi use data to show both the scope of the need and the fact that existing library services cannot fully meet that need. Does that sound reasonable? 14:34:34 From Lauren Abner : @Catherine Ingram - yes, you're correct. The patron would have to sign a statement of need in order to borrow a hotspot or laptop funded by ECF. Also keep in mind that ECF document retention is 10 years after the last date for service in the funding year. Fun times :(14:34:46 From Marijke Visser -ALA : @David Keyes yes 14:35:20 From Pam Hickson-Stevenson : Will that certification be decided before the August 13 deadline? 14:35:24 From chris.martinez : <https://broadbandusa.maps.arcgis.com/apps/webappviewer/index.html?id=ba2dcd585f5e43cb a41b7c1ebf2a43d0> 14:39:16 From Ashley Schweitzer, Hennepin County (she/hers) : the link Chris shared was the NTIA map, it includes other data along with ACS 14:40:14 From Jerome Browning : Office Hours 14:40:27 From Alicja Johnson, SHLB : Resharing FCC FAQ page: <https://www.fcc.gov/emergency-connectivity-fund-faqs> 14:40:28 From Lauren Abner : @Pat Hickson-Stevenson - Libraries will have to make the certification about getting patron statements of need on the Form 471, which is due August 13th. The library should start collecting patron statements of need as soon as they start loaning ECF-funded hotspots and laptops/tablets on/after July 1, 2021. 14:40:59 From Alicja Johnson, SHLB to John Windhausen(Direct Message) : just fyi, Kelsey baird has hand raised 14:41:01 From Marijke Visser -ALA :

here's the FCC FAQ again <https://www.fcc.gov/emergency-connectivity-fund-faqs> 14:41:07 From Jerome Browning : Hotspots up to \$250 14:41:28 From Chris Verthein : \$250 cap for Hot spot 14:41:32 From Marijke Visser -ALA : yes up to \$250 on hotspots and \$400 on laptops/tablets 14:41:56 From Lauren Abner : Hotspot hardware up to \$250/device unless you get a waiver for a more robust & expensive device for a library bookmobile or something similar. There's no specific cap on the cost of monthly cellular data for the devices. 14:42:03 From chris.peters : For chrome books >> <https://chrome.google.com/webstore/detail/chromeguard/mjgebmfecicljihfniblbklfjiafaec?hl=en> 14:42:10 From Alicja Johnson, SHLB : Thanks to everyone who has their organization in their Zoom screen name - it really helps us get to know each other! 14:42:14 From chris.peters : You can add extension for cipa compliance 14:42:42 From Rick : Mobile Beacon hotspots include content filtering free of charge and \$10.00 per month unlimited! 14:42:44 From Sheryl Mase : My understanding is that devices and hotspots do not need to be filtered unless the applicant is receiving E-rate for IA or C2. Am I wrong? 14:43:16 From chris.martinez : Major MiFi providers will offer CIPA bundled in. If requested. 14:43:43 From Sheryl Mase : But we do not have to filter the hotspots under this program, correct? 14:43:44 From Lisa Motschke (she/her) : We have heard from ECF/USAC that filtering the hotspot when bundled with a laptop/Chromebook is not sufficient. The device itself (laptop/Chromebook) must be filtered directly. 14:43:46 From Kerri Dillon - E-Rate Central : Good afternoon! Here is the link to register for USAC's Office Hours. They are usually held on Wednesdays at 3pm Eastern: <https://www.emergencyconnectivityfund.org/training/live-sessions/> 14:43:58 From Ashley Schweitzer, Hennepin County (she/hers) : I thought CIPA only applied for library-owned devices, not hotspots on their own. Can we revisit this and confirm? 14:44:21 From Lauren Abner (KY Dept. for Libraries & Archives) : @Sheryl Mase. CIPA isn't required if: the library isn't receiving E-rate or ECF for internet and isn't receiving E-rate Cat2 14:44:43 From Marijke Visser -ALA : here's a CIPA cheat sheet again https://www.ala.org/advocacy/sites/ala.org.advocacy/files/content/telecom/broadband/CIPA%20Compliance%20Scenarios%20in%20ECF_final_6.8.21.pdf 14:45:23 From John Mollway : USAC says hotspots do not need filtering. Library owned laptops and tablets must be filtered (if CIPA compliance is required.) 14:45:33 From Lauren Abner (KY Dept. for Libraries & Archives) : @Sheryl Mase - you don't necessarily have to filter the hotspots. If you're getting ECF for the monthly data service, you need to make sure your library is compliant by filtering all library-owned computers with internet access: PACs, staff computers, etc 14:45:43 From UETN, Jerome Browning : Windows is a operating system.. 14:46:18 From Lisa Motschke (she/her) : What (affordable) solutions are available to filter laptops directly? We don't currently manage our public internet stations in that way. 14:46:21 From Christine Carr : Windows 10 will soon be obsolete 14:46:40 From Lauren Abner (KY Dept. for Libraries & Archives) : @John Mollway - all library-owned computers with internet access would have to be filtered, not just the ECF-funded laptops/tablets 14:47:25 From Malinda Tozer : Will device admin fees be covered for hotspots? We use TechSoup.org a non-profit base that only charges admin fees and Mobile beacon as service. 14:47:25 From Adam Echelman, Libraries Without Borders : How do they define schools and libraries? Could non-profit orgs be considered as libraries? 14:47:37 From Sheryl Mase : When does a device need to be filtered? If the library does not get E-rate for IA or C2...? 14:48:14 From Sheryl Mase : TOO CONFUSING! 14:48:45 From Lauren Abner (KY Dept. for Libraries & Archives) : @Adam Echelman - to qualify as libraries for E-rate or ECF, the library has to meet the definition set by the relevant state library. I don't think a nonprofit would qualify. Maybe you can partner with a local library, instead? 14:49:00 From Sheryl Mase : Rural libraries don't have the time or patience for this! No techs at hand. 14:49:43 From Marijke Visser -ALA : @Adam the definition of a library for ECF is the same as it is for E-rate

14:50:04 From Sabrina Roach, NDIA (she/her) : @Sheryl Mase, can we get you some support? 14:50:21 From Catherine Ingram (Cedar Park PL, TX) : so if they take a library owned laptop to their home and use their own internet access - how would it be filtered? we filter via a firewall in the building. 14:50:32 From UETN, Jerome Browning : If the laptop or tablet is owned by the library its Internet access should be CIPA compliant. Doesn't matter if it is the library hotspot or Starbucks...Is that a correct statement Bob? 14:50:38 From Lauren Abner (KY Dept. for Libraries & Archives) : @Sheryl Mase - what state are you in? Maybe the state coordinator can assist you 14:52:19 From chris.martinez : We will be using either Google Forms or MS Forms to collect the data. As for a signature it is our understanding that a check mark with an "I Agree" will suffice in stead of a signature. 14:52:27 From Lauren Abner (KY Dept. for Libraries & Archives) : @Catherine Ingram - in that scenario, the library would likely need to install filtering software on the laptop loaned to the patron. Some firewalls have end-point support for mobile devices. The rules/virus definitions update when the laptop is connected to the in-building internet again 14:53:28 From Catherine Ingram (Cedar Park PL, TX) : THANK YOU for this session. 14:53:47 From Kelsey Baird- City of San Diego (She/her) : @Catherine Ingram that is what we are struggling with. We are looking at software but it cost is outside the scope of this funding.- unless bundled with the device. However they just said in the meeting that if a patron checks out a hotspot at the same time then the hotspot can provide the filtering. 14:54:15 From James Walker (Informative) : Tech Support Follow-up: If I as a consultant provide digital navigation (tech support) and bundle that quote with a device order, would my invoice be covered by ECF? 14:54:43 From Lauren Abner (KY Dept. for Libraries & Archives) : @UETN, Jerome Browning - the laptop/tablet owned by the library would need to have filtered internet in some way. It could involve filtering a hotspot if you loan them together. It could involve installing filtering software on the laptop itself. 14:54:59 From Sabrina Roach, NDIA (she/her) : If you'd like to join the same National Digital Inclusion Alliance where this specific discussion gained momentum this week... we welcome you to join us: <https://www.digitalinclusion.org/join/> 14:55:35 From Liz Gabbitas USL : Electronic is allowed 14:55:41 From Angie : In many instances the ILS takes care of document storage 14:55:51 From Alicja Johnson, SHLB : If you don't know NDIA, they rock! 14:57:18 From Sabrina Roach, NDIA (she/her) : I'd love to hear your ideas on additional "office hours" for ECF application support: Sabrina@digitalinclusion.org 14:57:31 From Lauren Abner (KY Dept. for Libraries & Archives) : @James Walker - not sure about that. Tech support isn't ECF eligible, but MAYBE it could get funded if the price is bundled with no separately identifiable cost? Maybe you should contact the ECF Client Services Center: 1-800-234-9781 14:57:43 From Marijke Visser -ALA : FCC on patron data 14:57:46 From Marijke Visser - ALA : *8.1 Q: Do I need to modify my library inventory system to track all of the required recordkeeping data in a single report? A: No. While a library is responsible for retaining all of the information required by the Commission's rules, it does not need to be managed or maintained in a particular format. Libraries can determine how they format, extract and save the required data. For example, if a library separately tracks its inventory, circulation history and patron data, and collectively all required information is retained for the requisite period of time, no modifications to the library's recordkeeping system would be needed. In requiring libraries to collect and document this information, we commit to ensuring that if the Commission or USAC staff need to access this information (e.g., for audit purposes), they will request and safeguard the information in accordance with the applicable privacy laws and guidance, including using de-identified and anonymized information whenever possible. 14:57:56 From James Walker (Informative) : Thanks @Lauren! 14:58:31 From Alicja Johnson, SHLB : We'll be sending out the recording of this call and an aggregation of the links shared on Monday (hopefully). You can sign up to receive that email here: <https://www.shlb.org/news/signup> 14:59:30 From James Walker

(Informative) : Thank you, Alicja! 14:59:51 From UETN, Jerome Browning : Must be on Library inventory.. 15:00:01 From UETN, Jerome Browning : yes 15:00:26 From Kathleen Sullivan (Washington State Library, OSOS) : @Alicja. If we're already on the SHLB listserv, do you need us to sign up to get this recording? 15:00:43 From Lisa Motschke (she/her) : A bit of semantics :) 15:01:08 From Nikki Scarpitti : We are intending to loan for 3 years, with our thinking being that loaning out for 2 weeks isn't a long term solution for people who can't afford devices 15:01:18 From Alicja Johnson, SHLB : @Kathleen if you already receive our emails, you should be all set. And I expect that ALA and NDIA will also distribute to their contacts (we didn't get a chance to discuss in advance) 15:02:53 From UETN, Jerome Browning : EBB only allows \$110 for the laptop/tablet through the service provider... correct? 15:02:57 From UETN, Jerome Browning : 100\$ 15:03:12 From Sabrina Roach, NDIA (she/her) : Yes, \$100 15:03:56 From Marijke Visser -ALA : EBB fact sheet https://www.ala.org/advocacy/sites/ala.org.advocacy/files/content/telecom/broadband/ALA_EBB_fact%20sheet.pdf 15:05:16 From Alicja Johnson, SHLB : @Marijke and @Lauren Abner - you're both rockstars with all the resources! 15:05:49 From chris.martinez : Because of the number of devices we're ordering we've secured a special pin and phone number for people having issues to call when having issues. Provided by the vendor. 15:07:47 From Sheryl Mase : A consultant is not a vendor 15:08:06 From Sheryl Mase : Of equipment and services for ECF, right? 15:08:28 From John Mollway : Examples of ineligible costs include: • Administrative costs, e.g., personnel expenses, consultant fees, payroll, training, customer service, project management, records management, etc 15:08:32 From Fred Josephs : very helpful. Thank you 15:08:35 From Pam Hickson-Stevenson : Thank you. 15:08:37 From Kelsey Baird-City of San Diego (She/her) : Thank you everyone! Super helpful for me. 15:08:43 From Catherine Ingram (Cedar Park PL, TX) : THANK YOU! :-) 15:08:45 From Megan LeMaster_HCPL(TX) : Thank you! Very helpful. 15:08:46 From James Walker (Informative) : We refurbish as well, so this is helpful to know how to approach Libraries 15:08:48 From Kathleen Sullivan (Washington State Library, OSOS) : Big thanks to ALA, NDIA and SHLB for putting this together. 15:08:50 From Katherine Trujillo : Thank you! Very informative! 15:08:56 From Ada Maduakor-Quintillion-Alaska : Thank you! 15:08:59 From Alicja Johnson, SHLB : <https://www.shlb.org/news/signup> 15:09:00 From Chris Verthein : Thank you 15:09:03 From James Walker (Informative) : Thank you for sharing your advice 15:09:10 From Pam Hickson-Stevenson : Will the recording include the chat? 15:09:14 From Bob Bocher - ALA : In the Order Para 93 says no Consultant costs are eligible 15:09:33 From Nathaniel Rasmussen - Schlow Centre Region Library : I'm so grateful for everyone's expertise and knowledge sharing—thank you to SHLB, ALA, and NDIA! 15:09:34 From James Walker (Informative) : Thank you @Bob 15:09:54 From Marijke Visser -ALA : I think we can put it on the ALA webpage 15:10:23 From Alicja Johnson, SHLB : Here's that SHLB link: <https://www.shlb.org/news/signup> 15:10:41 From David Keyes : Thanks NDIA, SHLB, ALA and all for contributing! 15:11:01 From Alicja Johnson, SHLB : NDIA newsletter: <https://digitalinclusion.us15.list-manage.com/subscribe?u=b96b5494acc9e7df869067fc9&id=8b767c4465>