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- 40+ thought-provoking sessions
- 2 keynote presentations
- Poster sessions
- Preconferences and tours

Networking & Fun

- Opening reception
- Dine-arounds

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Today!**



Strengthening Your Library's Funding Opportunities with E-Rate:

Working with State Coordinators to Get Your Share

June 29, 2025

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Quick Polls:

Getting to know you – show of hands

- **Role in your organization**
 - Public library – State library – Other
 - Tech staff – Fiscal staff – Admin - Other
- **Role with E-Rate**
 - Have filed before – Interested in filing – Just curious
- **Goals for program**
 - 3 goals in session description – Other goals

E-Rate Basics

- One of four FCC ‘universal service’ programs designed to provide comparable levels of connectivity to eligible groups, regardless of where they are located.
- 20-90% discounts on eligible products and services based on National School Lunch Program data and classification as rural or urban
- Core principles: competitive bidding and cost-effectiveness



Voice	
Monthly Access Charges	\$186.9
Surcharges and Other	
Charges & Credits	\$3.31
Universal Service Charge	\$4.50
Taxes & Fees	\$6.75
Total Current Charges	\$201.53
Total Amount Due by	
May 13, 2012	\$201.53

Library E-Rate FY 2025

- National demand (schools + libraries) for FY 2025
 - \$3.227 billion
- Library demand for FY 2025
 - \$106.484 million – 3% of total funds requested
- Library participation FY 2025
 - 1,664 independent libraries
 - 1,011 library systems
 - 11,346 library branches listed as recipients of services - ~65% of public library branches

Library Eligibility

- Must meet the definition of library or library consortium found in the Library Services and Technology Act (LSTA), as amended by the Museum and Library Services Act of 2018 ([20 U.S.C. § 9122](#))
- Must be eligible for LSTA assistance through a state library agency
- Must have funding as an independent entity separate from any schools except Tribal College or University (TCU) libraries serving the public



Laurel County Public Library, Kentucky

E-Rate Eligible Service List

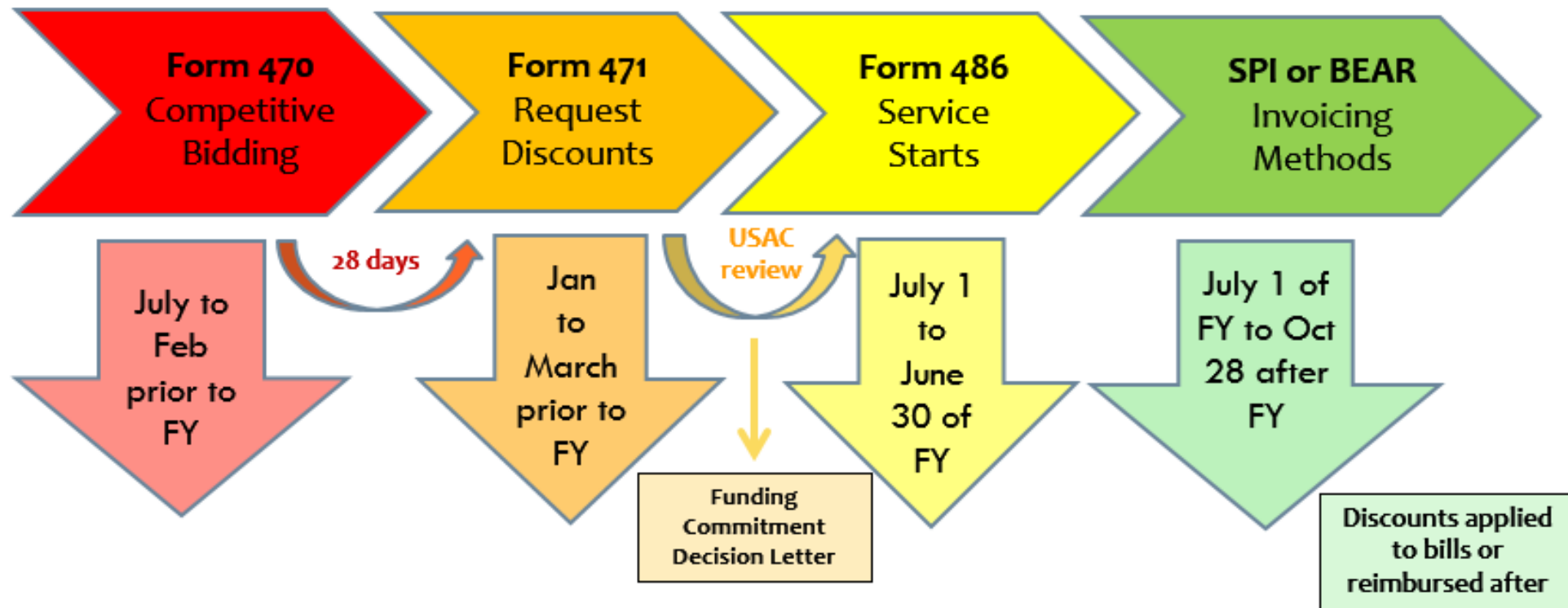
- Category One

- Monthly Internet Access
- Leased data lines (lit fiber, dark fiber)
- Self-provisioned networks
- Bookmobile hotspot service
- Hotspot lending for library patrons

- Category Two

- Internal Connections – networking equipment & licenses, cabling
- Basic Maintenance of Internal Connections
- Managed Service

E-rate Cycle



Bidding Exemptions

Category One

- CABIO – Commercially Available Broadband Internet Option
 - At least 100 Mbps download
 - At least 10 Mbps upload
 - \$3,600 or less per year, including installation

Category Two

- Exemption for purchases of up to \$3,600 per eligible library location per year
- Any combination of Category Two services (internal connections, maintenance, managed services)

Case Study: Kentucky

- # of gigabit library systems
 - 2014: 5 systems
 - 2024: 54 systems – 980% increase over 10 years
- Of 200+ service outlets, only 21 have less than 100 Mbps
- 50+ bookmobile hotspot requests each year
- Growth in E-rate discounts for satellite, kiosk, or mini-branch outlets



ALA E-Rate Support

ALA has provided E-Rate advocacy, guidance, and support to state libraries since the E-Rate program began.

- ALA E-Rate & Universal Service
page: <https://www.ala.org/advocacy/erate>
- List of State Library E-Rate Coordinators:
<https://www.ala.org/advocacy/e-rate-state-coordinators>

Training Next-Generation State E-Rate Coordinators

- COSLA and ALA E-Rate Task Force awarded \$249,999 2024 Laura Bush 21st Century Librarian Program grant
- Grant covered training costs, travel, and expert facilitators



Goals of IMLS Grant

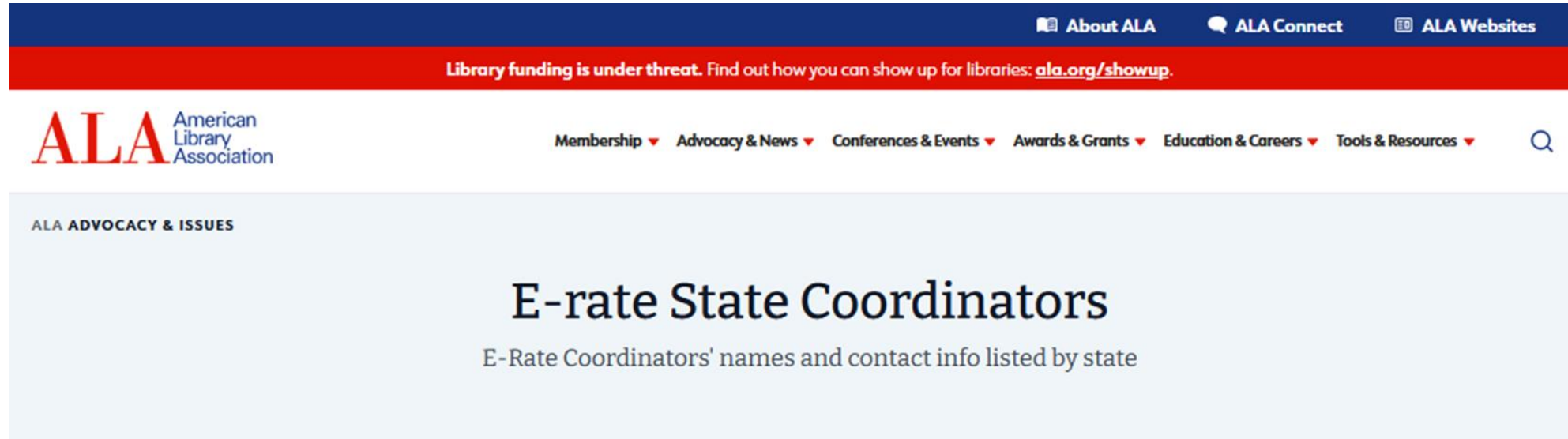
- Strengthen the link between the federal E-Rate program and the local library utilization of it; increase access to E-Rate funding which is underutilized
- Build capacity and knowledge of State Coordinators, support professional learning, and create conditions for increased longevity in these roles
- Strengthen the entire field with expertise and peer engagement

What did we learn?

- E-Rate is hard, but there is help
- E-Rate is always changing
- We are all still learning
- We are in this together




Where to start?



<https://www.ala.org/advocacy/e-rate-state-coordinators>

Get access to EPC*



Universal Service
Administrative Co.

Username

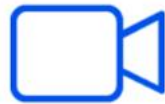
Password

[Forgot password?](#)

<https://forms.universalservice.org/portal/login>

Find training: from USAC*

Learn more about the E-Rate program.



Videos

USAC's videos are designed to help you understand and manage the filing process, FCC requirements, and other elements of the E-Rate program.

[Browse our Videos](#)



Webinars

Join USAC for live training webinars provided throughout the year for E-Rate program participants, and watch recordings of those you may have missed.

[View our Webinars](#)



E-Rate News Brief

The E-Rate News Brief gives you details about upcoming funding commitments, application process tips, and other timely information. Be sure to [subscribe](#).

[Consult our News Brief](#)

<https://www.usac.org/e-rate/learn>

Find training: from your state

Training

[E-rate: What's New for 2025? Online Workshop](#) - Recording and presentation slides - November 26, 2024, 3 hours.


[E-rate 101: Just the Basics for 2025](#) - Recording and presentation slides - July 24, 2024 *NCompass Live* webinar, 1 hour 18 minutes.

[USAC's E-rate Training Webinars](#) - upcoming and recordings.

[USAC Videos](#) - step-by-step tutorials on each E-rate form.

Previous NLC E-rate Workshops: [2024](#) [2023](#) [2022](#) [2021](#) [2020](#) [2019](#) [2018](#) [2017](#) [2016](#)
[2015](#) [2014](#) [2013](#) [2012](#) [2011](#) [2010](#)

Find training: from your state



FY2022 E-RATE FORM 471
OPLIN

eRate
by Ohio Public Library Information Network (OPLIN)
Playlist • 10 videos • 52 views

▶ Play all



FY2022 E-Rate Form 471 Workshop

Ohio Public Library Information Network (OPLIN) • 28 views • 3 years ago



Fall FY2022 E Rate Workshops Basics & Form 470

Ohio Public Library Information Network (OPLIN) • 139 views • 3 years ago



Fall FY2024 E-rate Workshop November 16, 2023

Ohio Public Library Information Network (OPLIN) • 78 views • 1 year ago



OPLIN FY2024 Form 471 Workshop for Libraries

Ohio Public Library Information Network (OPLIN) • 68 views • 1 year ago



Fall FY2025 E-rate for Beginners Workshop

Ohio Public Library Information Network (OPLIN) • 206 views • 8 months ago

Find training: from your state

Library Support

[Ask a Librarian](#)

[Public Library Director's Toolkit](#)

[Kits](#)

[Funding for Libraries](#)

[Library Policies](#)

[Library Programs](#)

[E-rate](#)

[KDLA Training & Assistance](#)

Why bother?

Without E-Rate

\$300 per month
X 12 months

= \$3600 per year

Sample Discount

\$300 per month
- 90% discount

= \$30 per month

With E-Rate

\$30 per month
X 12 months

= \$360 per year

<https://www.usac.org/wp-content/uploads/e-rate/documents/resources/Find-Your-Library-Discount-Guide.pdf>

Why \$3600?

CABIO for Category 1

Commercially Available Business Class Internet Option

- *Low cost requirement*
= *less than \$3600 per year*
- *High speed requirement*
= *at least 100 Mbps download & 10 Mbps upload*

<https://www.usac.org/e-rate/applicant-process/competitive-bidding/competitive-bidding-exemptions>

Another \$3600 bonus

Low Cost Internal Connections for Category 2

- *Category 2 equipment & services that are less than \$3600 total for a single year for one library is eligible for this exemption*
- *The exemption is that you do not have to do a competitive bid per the E-Rate rules and process*

<https://www.usac.org/e-rate/applicant-process/competitive-bidding/competitive-bidding-exemptions>

Seriously, why bother?



"Dumpster Fire 2016" by Bill Ward's Brickpile is licensed under CC BY 2.0.

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Because E-Rate is not going away



and because we have each other

ALA Public Policy and Advocacy

Broadband and Telecommunications Policy Priorities

- E-Rate and USF
- Digital Opportunity
- Content Access and Secure Open Networks



Partners in Policy: SHLB and ALA

Who is the SHLB Coalition?

- Membership Organization
 - Over 300 members
 - CAs, public interest groups, for-profit companies, etc.
- Mission Driven
 - Our goal is to promote access to reliable, affordable, multi-gigabit broadband to anchor institutions and their communities
- Broadband Advocacy and Education
 - FCC, Congress, States



What's Happening at the Federal & State Level?

FCC's Cybersecurity Pilot Program

- Adopted in 2024
- Funded within USF/outside of E-Rate
- \$200M / 3 years
- Applications: 2,734 (~93% schools, 4% libraries, 3% consortia)
- FCC Chairman dissent (issue with statutory authority)

FCC's Hotspot Lending Program

- Adopted in 2024
- Funded by E-Rate (starting FY 25)
- A lot of program rules/safeguards!
- ~8,000 schools/libraries applied
- Subject to rollback via Congressional resolution
- 5th Circuit court case

What's Happening at the Federal & State Level?

FCC v. Consumers Research

- Supreme court case determining the constitutionality of the Universal Service Fund (contribution mechanism)
- SHLB is a named party; ALA filed an Amicus brief
 - Emphasized the importance of USF funding and stakes to anchors (like libraries) if E-Rate funding was abruptly ended
- After the decision? Congressional efforts to reform USF
 - Relaunch of bicameral, bipartisan USF working group

The Importance of Advocacy

Why Should Libraries Lean Into their Identity as an Anchor Institution?

- You know the needs of your communities
 - Librarians work with people – DC works with policies. Your insight reflects the needs of our communities that should be reflected in those policies
- Your voice matters to the FCC/Congress
 - We need your stories and data to help inform future policies and programs (and keep ones that are working)
 - One story could change someone's mind!

How to Get Involved

What Can You Do to Advocate for Policies/Programs?

- Gather data/stories in a formal way
 - You do so many things; make sure you are keeping track of what you do!
- Know what you need and how to ask for it
 - When it comes to funding for programs/resources, do you know your elevator pitch?
- Stay informed
 - Organizations like SHLB & ALA often provide membership opportunities, conferences, and free resources like webinars, newsletters
- Participate however you can/are allowed
 - Sign-on letters
 - Fly-Ins and FCC/Hill meetings

Please take a moment to
evaluate this program

