Committee: Business Exchange	
Reporting Quarter: Second Quarter (May Meeting)	
Chair: Jennifer Nau	Board Liaison: Austin Carter
Co-Chair: Scott Ervin	Staff Liaison: Marian Trestini
Chair in Training:	

Goals/ Objectives:	-Reviewing numbers from the 2025 Business Exchange and how we can improve -Taking the feedback we received from the event and discussing how to implement it next year -Working on how to improve the auction component and how it can be more profitable next year
Accomplishments:	-Achieved our financial goals for the 2025 Business Exchange -Exceeded attendee goal
Challenges:	-The sound system wasn't good at Farmer's Table so the auction didn't go as well as it could have. Need to fix that if we decided to host it there again. -The space was tight and will be tighter as we increase attendees. Might need a larger venue.

Jennifer Nau

05/06/25

Chairperson's Signature

Committee: Diversity, Equity, and Inclusion		
Reporting Quarter: Second Quarter (May Meeting)		
Chair: Deanna Coomer Pope	Board Liaison: Tania Gondesen	
Co-Chair: David Daily	Staff Liaison: Tyler Crawford	
Chair in Training:		

Goals/ Objectives:	Objectives for Q3 2025: 1. Focused on an event that bring more awareness and support for DEI 2. Increased monthly social media posts 3. Increase members involvement
Accomplishments:	Accomplishments for Q2 2025:
	<ol> <li>We had our first in-person committee meeting on 5/23/2025.</li> <li>Six social media post submitted for May 2025 (most we have ever done)</li> </ol>
Challenges:	Challanges for Q2 2025: 1. Given the current political climate, we've noticed that several individuals have either withdrawn or chosen not to participate.

Deanna C Pope

05/21/25

Chairperson's Signature

Committee: Education & Career		
Reporting Quarter: Second Quarter (May Meeting)		
Chair: Brandi Lugo	Board Liaison: Alexis Garel	
Co-Chair: Kara Rice	Staff Liaison: Trish Capuano	
Chair in Training: Tangia Pinkney		

Goals/ Objectives:	<ol> <li>Finalize plans for Leasing Seminar - Goal to market and increase registration</li> <li>Market and increase registration for CAM</li> <li>Upcoming Events         <ul> <li>*May 29th - Coffee Talk/Fraud</li> <li>*June 25th - Leasing Seminar</li> <li>*July 8-17 - CAM</li> <li>*August 13th - Coffee Talk/Budgeting</li> <li>*September 9th - Coffee Talk/Conflict Resolution</li> <li>*October 8 - Coffee Talk/Personal Branding</li> </ul> </li> <li>Make plans for additional speaker using endowment funds approved by the board</li> </ol>
Accomplishments:	<ol> <li>Through board approval, added two Coffee Talks to the calendar with established national speakers</li> <li>Through board approval, lowered price of Leasing Seminar in order to foster registrations</li> <li>Through board approval, Endowment approved.         <ul> <li>Committee will speak internally about best way to maximize these funds</li> <li>Fair Housing - 167 paid registrations. Goal was 190</li></ul></li></ol>
Challenges:	No current challenges at this time.

Brandi Lugo

05/01/25

Chairperson's Signature

Committee: Emerging Leaders Committee	
Reporting Quarter: Second Quarter (May Meeting)	
Chair: Channel Bauzo	Board Liaison: Michelle Fording
Co-Chair: Alexandra Hernandez	Staff Liaison: Trish Capuano
Chair in Training: Cecilia Wagner	

Goals/ Objectives:	<ul> <li>* We are in the process of arranging for a speaker to present at one of our Q3 meetings, with Public Speaking as the core focus. Several potential speakers have been identified, and we are currently working through logistics—including pricing and topic alignment—to prepare a proposal for the Board.</li> <li>* For Q4, the primary theme will be Leadership. We are exploring various approaches to effectively incorporate this focus into future meetings and programming.</li> <li>* We also continue to collect feedback and reflection forms for the Mentorship Program, which will help us evaluate its impact and identify areas for enhancement.</li> </ul>
Accomplishments:	<ul> <li>* The committee has officially rebranded from Young Professionals (YP) to Emerging Leaders, reflecting a broader and more inclusive vision.</li> <li>* The Mentorship Program continues to show strong results, with mentors providing positive feedback through submitted reflection forms.</li> <li>* We've also seen increased engagement and participation from committee members during recent meetings, contributing to more dynamic and productive discussions.</li> </ul>
Challenges:	* One mentor faced difficulties connecting with their mentee due to ongoing scheduling conflicts.

**Channel Bauzo** 

05/12/25

Chairperson's Signature



Committee: Legislative Affairs / PAC		
Reporting Quarter: Second Quarter (May Meeting)		
Chair: David Daily	Board Liaison: Johnny de la Espriella	
Co-Chair: Olga Borges	Staff Liaison: Francesca Radabaugh	
Chair in Training:		

Goals/ Objectives:	Strong presence at Advocate Hitting our fundraising goals Working on final APAC event in August
Accomplishments:	NAAPAC Neighborhood Tour: Wynwood Registration: Actual: 30 Attended: 22 Net Income: Goal: \$0.00 (goal was to cover expenses, any additional goes to NAAPAC goal) Actual: \$3,332.89 \$3,000.00 of this can be sent to NAAPAC Comments: 100% of survey respondents would attend another tour Guests loved the experience, a well-received event Goal to incorporate more fundraising and discussion on advocacy throughout Overall goal to make Advocacy less intimidating and more approachable Jail and Bail Registration: Actual: 30 Attended: 22 Net Income: Goal: \$15,000 Actual: \$15,953\$12,500 to NAAPAC - We met our goal
Challenges:	Working on August APAC Fundraiser The Committee has decided to go back to Cornhole but incorporating twists to enhance fundraising on-site. i.e. \$10 for an extra bag, \$15 for someone to move further back, \$25 to let someone move closer, etc.

David Daily

05/14/25

Chairperson's Signature



Committee: Maintenance Council	
Reporting Quarter: Second Quarter (May Meeting)	
Chair: Osvaldo Ochoa	Board Liaison:
Co-Chair: Rob Calbo	Staff Liaison: Trish Capuano
Chair in Training:	

-	
Goals/ Objectives:	Substantially Increase Maintenance Participation & Offer Unique/Exciting
	Training Session for Future Workshops.
-	
Accomplishments:	Bravious Event Benarts
	Previous Event Reports:
	CPO (Certified Pool Operator)
	Registration:
	- Goal: 15 each (English & Spanish, could not find Spanish instructor)
	- Actual: 13 - Attended: 12
	Net Income:
	- Goal: \$3,680.00
	- Actual: \$1,586.50 (-56.9%, mostly due to not hosting Spanish)
	· Comments: - All 12 passed
	CAMT (Certified Apartment Maintenance Technician) - English
	Registration:
	- Goal: 10
	- Actual: 11
	- Attended: 11
	• Net Income:
	- Goal: \$3,975.00
	- Actual: \$3,795.06 (-4.5%)
	· Comments:
	- 7 pass, 4 fail
	<u>EPA</u>
	Registration:
	- Goal: 10
	- Actual: 5 (-50.0%)
	• Net Income:
	- Goal: \$535.00
	- Actual: \$577.35 (+7.9%)
	Maintenance Workshop: Updates on Refrigerants, etc. (SEFAA Classroom)
	Registration:
	- Goal: 35 total
	- Actual: 59 total
	· Technical: 36 registered, 31 attended
	• Lunch & Learn: 23 registered, 23 attended
	• Net Income:
	1. Net income.

	<ul> <li>Goal: \$0.00</li> <li>Actual: \$1,155.00</li> <li><i>Comments</i>:</li> <li>Topic was in demand, create the interest for the class/ program</li> <li>Technical demand exceeded the one class, overflowed to Lunch &amp; Learn</li> <li>Flexibility of SEFAA Classroom was beneficial</li> </ul>
Challenges:	Increase Registration for Upcoming Events: • May 21 - HVAC Workshop • English: 2/10 • August 6 - Appliance Repair • English: 0/10 • Spanish: 0/10 • October - CAMT Spanish • 1/10 Plan speaker session for 2026
Osvaldo Ochoa	05/13/25

Date Report Submitted

Chairperson's Signature

Committee: Management Executive Forum		
Reporting Quarter: Second Quarter (May Meeting)		
Chair: Gustavo Beas Gamez	Board Liaison: Patrick Lewis	
Co-Chair:	Staff Liaison: Marian Trestini	
Chair in Training:		

	Goal 2: Re-Brand Event (New Name) Goal 3: Diversify attendee pool Goal 4: Determine new format of event
Accomplishments:	Voted on New Name: "Management Leadership Symposium"
	Voted on New Name: "Management Leadership Symposium" Voted on increase of capacity
Challenges:	Determining new event format Attendee invitation parameters

**Gustavo Beas Gamesz** 

05/20/25

Chairperson's Signature

Committee: Membership		
Reporting Quarter: Second Quarter (May Meeting)		
Chair: Courtney Gavin	Board Liaison: Andy Bermudez	
Co-Chair: Odette Hansen	Staff Liaison: Tyler Crawford	
Chair in Training: Renee Lambert		

Goals/ Objectives:	<ol> <li>Increase membership to 265,000 units net by 12/31/2025</li> <li>Increase and expand communication with the membership base</li> <li>Increase membership retention</li> </ol>
Accomplishments:	We have surpassed our membership goal of 265,000 units, reaching a total of 271,047 units over 1,299 communities, and 219 suppliers. At the end of Q1, we completed a renewal campaign aimed at securing renewals from our members. We successfully contacted 253 members and managed to secure 161 renewals by the March 1st deadline. Additionally, we launched an ambassador program where at least one committee member volunteers to represent us at SEFAA events. This allows new or prospective members at the event to find the ambassador for further information and guidance. Our first ambassador was Diana Kato at the Jail & Bail event. We also reviewed and improved the membership satisfaction survey to make it more user-friendly and to encourage greater participation.
Challenges:	We are focusing on solutions to engage management companies more effectively. One proposed solution is implementing a point system, where increased participation would enable members to earn more rewards. Another idea is to boost management representation at SEFAA events by having vendors potentially sponsor their admission and beverage costs. Not only would we have more management teams present, we'll also have vendors willing to continue to invest in SEFAA and renew their membership.

Courtney Gavin

05/14/25

Chairperson's Signature

Committee: Multi-Housing Trade Show		
Reporting Quarter: Second Quarter (May Meeting)		
Chair: Gustavo Beas Gamez	Board Liaison: Ashley McIntosh	
Co-Chair: Scott Ervin	Staff Liaison: Trish Capuano	
Chair in Training:		

Goals/ Objectives:	Increase overall attendance	
-	Up the caliber of attendees to the event	
	Enhance the attendee experience for both management and supplier	
Accomplishments:	Over 100 registrants in record time	
-	Lead generation implementation has created over \$6350 in additional revenue to the organization.	
	We have met sponsorship goal.	
	Developed and implemented new Exhibitor kit (Huge Success)	
	Added: Optimizing Your Time at the SEFAA Trade Show: Tips, Tricks, and Advice" for both Management and Suppliers" aiming at adding increased support t our industry partners in engaging with management.	
	Year over year upwards trend in attendance	
	Surpassed attendance goal	
	First year at new venue was a success	
Challenges:	Parking (has been addressed since)	
	Bringing in high caliber attendees	
	Attracting management attendees that were regulars, but have since not attended.	

Gustavo Beas Gamez

05/09/25

Chairperson's Signature