

# Service Order Form-Telecommunications & Network Services Order Form



## WIRELESS INTERNET SERVICES BROWARD COUNTY CONVENTION CENTER



Event Name: \_\_\_\_\_ Booth #/Location: \_\_\_\_\_

Company Name: \_\_\_\_\_ Event Date(s): \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Telephone #: \_\_\_\_\_

Email Address: \_\_\_\_\_

**Incentive Rates Apply to Orders Received (with payment) 21 Calendar Days PRIOR to First Open Show Date.**

WI-FI EXHIBITOR BOOTH SERVICES (PER USERS)	INCENTIVE	ON-SITE
2Mbps Wi-Fi In Booth Connection per user	\$300	\$350
WI-FI EXHIBITOR BOOTH SERVICES (MULTIPLE USERS)	INCENTIVE	ON-SITE
Wi-Fi In Booth Package: Up to 10 Users <i>** (login instructions will be emailed, customer may upgrade to use their own login information below)</i>	\$2,500	\$3,000
Wi-Fi In Booth Package: Up to 20 Users <i>** (login instructions will be emailed, customer may upgrade to use their own login information below)</i>	\$3,500	\$4,000
Wi-Fi In Booth Package: Up to 50 Users <i>(customer may provide their own Wi-Fi network name (SSID) and password add no additional charge)</i>	\$5,000	\$6,000
Wi-Fi Network Name (SSID) and Password <i>** (Available to purchase with 10 user and 20 user packages above)</i>	\$750	\$1,000

**WI-FI INFORMATION**

*Please provide Wi-Fi Network Name (SSID) and Password if purchased above*

Wi-Fi Network Name (SSID): \_\_\_\_\_

Wi-Fi Password (must be 8 characters & is case sensitive): \_\_\_\_\_



**WIRED INTERNET SERVICES**  
**BROWARD COUNTY CONVENTION CENTER**



<b>Incentive Rates Apply to Orders Received (with payment) 21 Calendar Days PRIOR to First Open Show Date.</b>		
<b>BASIC INTERNET, NOT FOR STREAMING</b>	<b>INCENTIVE</b>	<b>ON-SITE</b>
<b>Includes: 1 Private IP Address, Routers PROHIBITED and will not work</b>		
1.5 Mbps Burstable To 3 Mbps (DHCP), Intended for light Internet usage	\$300	\$350
Additional Device(s), Per Device Up to 4 [6 or more available online]	\$100	\$125
<b>DEDICATED INTERNET</b>	<b>INCENTIVE</b>	<b>ON-SITE</b>
<b>Includes: 5 Public IP Addresses, Routers SUPPORTED</b>		
Dedicated 3 Mbps	\$2,500	\$3,000
Dedicated 6 Mbps	\$3,500	\$4,000
Dedicated 10 Mbps	\$5,000	\$6,000
Dedicated 15 Mbps	\$7,500	\$10,000
<b>STREAMING PACKAGE (Dedicated 20 Mbps)</b>	<b>\$10,000</b>	<b>\$12,000</b>
<b>INTERNET EQUIPMENT &amp; LABOR</b>	<b>INCENTIVE</b>	<b>ON-SITE</b>
Switch Rental- up to 24 ports	\$185	\$270
Patch Cable (up to 100')- Cat5e	\$50	\$74
Labor/Floor Work-four lines per hour	\$125	\$125
Distance Fee for each Internet line delivered outside the facility	\$500	\$500
<b>SPECIAL QUOTE, Attachment A or Statement of Work (if applicable)</b>		
<p>Prices above do not include a 3% service charge and sales, communication tax unless otherwise noted.                      Please note: The above Wi-Fi Exhibitor Booth Services are available on the exhibit floor. For mission critical applications, we recommend using a wired internet connection as Wi-Fi is vulnerable to interference due to many different factors outside of our control. A separate network named BCCCWIFI is available complimentary in designated pre-function spaces.  <b>*PRICES SUBJECT TO CHANGE.</b></p>		

**ORDER ONLINE**  
[www.ftlauderdalecc.com/exhibitors/show-services](http://www.ftlauderdalecc.com/exhibitors/show-services)

**PAYMENT IN FULL IS REQUIRED PRIOR TO THE EVENT**



We are happy to answer any questions:  
 itservices@ftlauderdalecc.com  
 954.302.8887  
[www.ftlauderdalecc.com](http://www.ftlauderdalecc.com)

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1. **Lease of Equipment.** ASM agrees to lease and provide to Customer, and Customer agrees to lease and obtain from ASM, the equipment and service described herein or on attached supplement(s), for the rental payment set forth herein, or on such attached supplement (plus all sales, use, and all other taxes due to federal, state, or local taxing authorities, if any, on the lease of equipment and provision of service here under). **Payment For Which Must Accompany Service Orders.**
2. **Term.** The equipment and services will be provided during the dates of the relevant show set forth on the ASM Service Order Form, subject to the other provisions of this agreement. Prices are subject to change without notice.
3. **Use of PBX Switch and Related Services.** Customer's rental of the equipment shall include the usage of (but not physical access to) the common telecommunication equipment (collectively, the "Switch") serving the Customer at the convention facility identified on the ASM Service Order Form (the "Building").
4. **Local Exchange Telephone Services.** Local exchange telephone services will be provided by the local telephone company's exchange services and facilities.
5. **Long Distance.** Long distance (interchange) services are provided by ASM under license agreements with center management (1+ dialing) or arrangements directly between Customer and such other parties (0+ dialing). ASM or other such parties may process billing for such service. Billing or other questions relating to long distance services should be directed initially to ASM at the number shown on the ASM Service Order Form. A \$0.75 surcharge per call will be charged on all Directory Assistance, Toll Free Numbers and Credit Card Calls.
6. **Request for Service; Payment.**
  - (a) Request for special arrangements must be received by ASM no less than thirty (30) days prior to initial move in date. Custom/ Fiber orders must be received at least 60 days prior to move in date.
  - (b) Personal checks will be accepted with Advance Rate requests only.
  - (c) There will be \$50.00 service charge for all returned checks.
7. **Equipment Management.** Customer will be responsible for returning all telephone sets, hubs, or other equipment and related materials to the ASM Service Desk within 2 hours of the close of show.
8. **Cancellations.** The equipment and services are being provided by ASM under a license agreement with the building owner or manager. ASM may cancel this Agreement and its obligations by notice to customer in the event such license agreement expires or is terminated, in which event ASM's only obligation shall be to refund any advanced payments made by Customer.
9. **Customer's Duties.**
  - (a) Customer will use the equipment in a careful and proper manner. Customer shall not make any alterations, attachments, or additions to the equipment without ASM's written consent. Only ASM employees or approved personnel are authorized to modify system wiring.
  - (b) Customer shall be liable for any loss or damage to the equipment arising from Customer's negligence, intentional act, unauthorized maintenance other cause within the reasonable control of Customer, its representatives, employees, agents, or invitees. In the event of any loss or damage to the equipment for which Customer is liable, Customer shall reimburse ASM for the reasonable cost of the repair or replacement. **You will be charged upon non-return of the equipment.** Standard Telephone Sets, \$75.00 each; Multi-line Sets, \$300.00 each; Speaker Phone Sets, \$75.00 each; Fax Machines, \$500.00 each; Polycom Sets, \$300.00 each; Pagers, \$150.00 each; Cellular Phones, \$500.00 each; Hubs, \$300.00 each. Any additional equipment rented by ASM will have an agreed upon non-return charge amount at time of rental. All charges are subject to a 7% sales tax.
  - (c) The equipment shall remain the sole and exclusive property of ASM or its assignee, and nothing contained herein shall give or convey to Customer any right, title or interest whatever in the equipment which shall, at all times, be and remain personal property notwithstanding that it may be or become attached to or embedded in the realty. **Customer should pick up equipment and/or instructions at the ASM Service Desk.**
10. **Events of Customer Default.** Customer shall be in default hereunder if Customer fails to pay when due any rental payment or service charge or any other indebtedness to ASM, or Customer fails to return equipment to ASM when required to do so hereunder fails to perform or observe any other obligation or covenant to be performed or observed by Customer hereunder. **No credit will be given for equipment or service cancelled after installation date. Installation date is same as Show Move in date. A \$55.00 process charge per service will be applied to any orders cancelled prior to move in date.**
11. **Remedies of ASM.** At any time after a default by the Customer, ASM may terminate this Agreement, by notice to Customer, and repossess the equipment, whereupon customers' right to use the equipment shall cease but Customer shall remain liable for all unpaid charges, and ASM may apply and retain all or such portion of customers deposit as may be necessary to compensate ASM for any unpaid charges or damages and expenses incurred on account of such default, or ASM may exercise any other rights accruing to a lessor under any applicable law upon a default by a lessee.
12. **Limitation of Liability.**
  - (a) ASM's obligations under this Agreement are subject to, and ASM shall not be liable for delays, failure to perform or damage or destruction or malfunction of the equipment or services or any consequence of any of the above, caused, occasioned or due to fire, flood, water, the elements, labor disputes or shortages, utility curtailments, power failure, explosions, civil disturbances, government regulatory requirements, acts of God or public enemy, war, military or government requisition, shortages of equipment or supplies, unavailability of transportation, acts or omissions of anyone other than ASM, its representatives, agents or employees, or any other cause beyond ASM's reasonable control.
  - (b) In all situations involving performance or non-performance of equipment or related programs of services furnished under this Agreement, the Customer's sole and exclusive remedy and ASM's sole and exclusive liability will be (i) the adjustment or repair of the equipment or replacement of the its parts by ASM or at ASM's option, replacement of the equipment, or correction of programming errors or (ii) if, after reasonable and repeated efforts, ASM is unable to install the equipment or replacement equipment in good working order, or to restore the same to good working order, or to make programming operate, the Customer shall be entitled to terminate this Agreement and receive a refund equal to the excess (if any) of (1) the total amount theretofore paid by Customer to ASM for equipment and services under this Agreement, or (2) the reasonable value of Customer's use of the equipment and services.
  - (c) **In no event shall ASM be liable to the Customer or to any other party for special collateral, exemplary, indirect, incidental, or consequential damages, whether such damages occur either prior or subsequent to, or are alleged as a result of, fortuitous conduct, failure of the equipment or services of ASM or breach of any of the provisions of this Agreement, regardless of the form of action, whether in contract or in tort, including strict liability and negligence, even if ASM has been advised of the possibility of such damages, or for any damages caused by the Customer's failure to perform the Customer's responsibilities. Such excluded damages include, but are not limited to, loss of profits, loss of use or interruption of business, or other consequential of indirect economic loss.**
  - (d) Customer acknowledges and agrees that neither the owner of the building nor the prime licensee of other party responsible for the event in which the Customer is participating is responsible for the provision of the equipment or the services, and that neither such party shall be liable to Consumer for any failure or defect in such equipment or services.
  - (e) Claims will not be considered unless filed in writing with ASM by Customer prior to the close of the event identified on the order form submitted.
13. **Indemnification.** Customer hereby assumes liability for and agrees to indemnify, protect and hold wholly harmless ASM and its agents, employees, officers, directors, and any and all successors and assigns, from and against any and all liabilities, obligations, losses, damages, injuries, claims, demands, penalties, actions, costs, and expenses, including reasonable attorney's fees, in contract, in tort or otherwise, which result from and arise out of the negligent or wrongful use of the equipment or the services, or from the acts or omissions of the Customer or its representatives, agents, employees, or invitees.
14. **Assignment.** ASM shall have the right to assign its interest under the Agreement to any other party subsequently providing equipment and services to the building.
15. **Entire Agreement; Amendment.** This Agreement and any attached supplement(s) constitute the entire agreement between the parties hereto and supercedes all prior oral or written discussions or agreements. This Agreement may be amended only by a written agreement executed between both parties.
16. **Governing Law.** This Agreement shall be construed under the laws of the state in which the building is located.
17. **Cellular Air Time (Usage).** Cellular services are billed by license agreements with ASM. Billing for such services will be billed separately by ASM.
18. **Wireless Applications.** Users of wireless hardware (e.g. 802.11) and/or applications must contact ASM to coordinate frequency usage.
19. **Exclusivity.** ASM is the exclusive voice/data communications provider for the BCCC. As such all outside proxy servers, routers, or any machine used to propagate a single I.P. address to multiply devices are forbidden. Each device, which has the ability to see the internet, must have an I.P. address purchased for that device.