South Dakota Multi-Housing Association





www.sdmha.com

July / August



JULY: Golf Classic, Brandon Golf Course

<u>AUGUST</u>: Fire Protection





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RENTAL REVIEW

July / August 2016



President's Message

Summer is here, the weather is nice and hopefully everyone is getting in some time at the lake, on the golf course, or taking in a baseball game. This time of year can be busy for our industry, but hopefully you each can find some time to get away and relax too.

If you do enjoy golfing please don't forget about the annual SDMHA golf event happening on July 22nd. We are at a new location this year, at Brandon Golf Course. It's a very fun event, and believe me, you do not have to be good at golf to attend. Come out, enjoy the chance to network and just have fun.

The PAC fundraising committee will again be having their 5 Card Poker game, so don't forget some cash for a good cause.

Enjoy the summer, be safe in the heat, and as always let's work together to make our industry and our communities ones we can be proud of.

Nick Blau



Executive Director's Message

Returned from the National Apartment Associations convention armed with great information, including national speakers and vendors for our trade show. I have also made some enhancements to our website: www.sdmha.com. Under the RESOURCES page, you can now access our Buyers Guide, which lists Associate members by their specialty, with contact information. Check back often as more changes to our site are in the works.

Have you registered your maintenance staff for the Boiler / Forced Air Furnace training in August? See page 8 for information or visit: http://web.sdmha.com/events/Boiler-Forced-Air-Furnace-Training-49/ details to register.

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Property or employees in the Rapid City area? I will be presenting "Leasing 101" on Thursday, October 27th for the Black Hills Area Multi-Housing Association in Rapid City.

> See you Friday, July 22nd at Brandon Golf Course!

> > Denise Hanzlik

2016 Board Officers and Members



Nick Blau President



Brian Majerus Vice President



Michelle Smith Secretary



Jill Madsen Treasurer



Matt Petersen Past President



Ken Fisher Board Member



Greg Card Board Member



Gerald Gerken Board Member



Gary Gaspar Board Member



Paul Gourley Board Member



Executive Director - Denise Hanzlik

PO Box 90327, Sioux Falls, SD 57109 Phone: 605-336-7756 Fax: 605-271-0565 info@sdmha.com www.sdmha.com

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South Dakota Multi Housing Association

South Dakota Multi-Housing Association Committees

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Kendall Fisher—Chair Cindi Biever Michelle Smith Jeanne Gerken Joel Christensen Gary Gaspar

Independent Rental OwnersLegislativeDawn Clausen - Co-ChairBrian Majerus - Chair

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Education

Nick Blau

Ron Sauby

Joan Franken

Bill O'Connor

Rod Fitts

Jill Madsen Brian Majerus Drew O'Brien Tammy VanBockern Joel Christensen

Matt Petersen - State Chair

Golf Classic Bill O'Connor - Chair

Todd Lubenow Jarred Smith Paul Gourley Jonn Voss

Suppliers Council

Jerry Moser - Chair Lorae Lodes Glen Alderson Randy Thompson Joel Christensen Bobbi Nelson Josh Heath

Want to get more involved? Talk with Denise or any of our Board Members to learn how.

Monthly Meetings

July 22, 2016

GOLF CLASSIC Noon Shotgun Start Brandon Golf Course August 18th

Noon - 1:00PM Fire Protection - Sioux Falls Fire Department Pizza Ranch 2717 W. 41st St, Sioux Falls, SD

Vermillion

No Meeting

Vermillion

No Meeting

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Membership Update

SD Multi Housing Association represents YOU!

Total Units: 16,360

&

Associate Members: 94

NEW MEMBERS

General members

Rick & Ramona Pesek

Associate members

Johnson Environmental On-Site Sioux Merchant Patrol

Upcoming Events

July 4th Happy 4th

Thank you to all that have fought or are still fighting for our freedom!



| July 12th | Board Meeting | |
|-------------------------|--|--|
| July 22nd | Golf Classic, Brandon Golf Course | |
| August 9th | Board Meeting | |
| August 10th - | 16th - SDMHA Office Closed | |
| August 18th | Sioux Falls Membership Meeting | |
| August 25th | 8:30-12Noon - Boiler Training 1-4pm - Forced Air Furnace Training | |
| September 5th Labor Day | | |

Expert Water, Fire, Smoke & Mold Restoration



Restoration Services

- Water, fire, smoke & mold
- damage restoration
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- · Pet stain removal & decontaininatio







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A new addition to our Rental Review, will be interviews with various members of our association, bringing their products/services to the forefront.

<u>MERLE WOLLMAN</u> of WOLLMAN INSURANCE GROUP, SIOUX FALLS

Tell us about Merle Wollman?

Spouse Cecile, now a retired Sioux Falls School District Early Childhood Teacher, married since Oct. 3, 1981. I am the Wollman Insurance Group Principal as well as co-owner with Cecile of multi-family residential, commercial and agricultural properties.



You obviously provide insurance, what product lines. And what else does Wollman Insurance Group provide? The employee benefits part of Wollman Insurance started Jan. 1, 1997 after the first 10 years at Williams Insurance in Sioux Falls. In Sept. of 2006 Property and Casualty (P&C) lines were added to become Wollman Insurance Group, an independent organization representing multiple carriers.

What potential insurance issues do you see most often, and how can rental property owners avoid them? For an independent rental owner a common issue is having a personal auto insurance plan not covering business use. A great risk management tool to cover gaps is to have the same carrier for personal and business insurance.

What do you predict, will be the largest change in your field that could impact the multi-family industry? Multi-family is referred to as a habitational risk in the insurance industry. Property coverage in general is under rate pressure from an increase in perilous storms (wind, hail, tornadoes, etc.)

More miles are being driven with fewer accidents than ever before, however storms are causing more damage to property than ever before. So at least there is an offset to rate pressure of insurance property to help balance risk management costs.

Being a member in SDMHA, what has been the largest benefit to Wollman Insurance Group? As a property owner, SDMHA has always been a natural place to do business for me. Independent rental owners need health and life products and larger owners need employee benefits as well as having property covered.



MERLE A. WOLLMAN, CLU 2900 S. Phillips Ave., Suite 100 Sioux Falls SD 57105 Telephone: 605.334.0004 Toll-Free: 888.340.3574 Fax: 605.334.1700 www.wollman-insurance.com



Wollman Insurance Group sponsored a strategic marketing partnership between SDMHA and Auto Owner Insurance Company to provide greater savings for SDMHA members for life, personal and business lines.

SDMHA, and the relationships built, have made the ownership of property more profitable with the knowledge received by sharing information with other members



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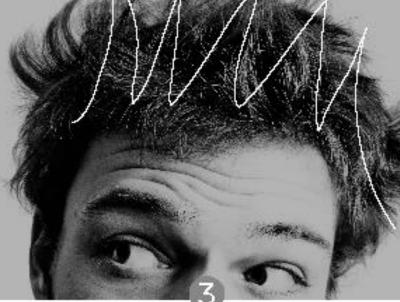
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GOVERNMENT AFFAIRS

Department Of Labor OVERTIME Rule:

The DOL's final overtime rule lifts the overtime pay threshold from \$23,660 to \$47,476 - impacting an estimated 4.2 million workers nationwide. Effective Dec. 1, 2016, executive, administrative and professional employees who are paid by the hour, or earn less than the threshold, will be eligible for overtime pay.

NAA along with National Multi Family Housing Council sent a detailed comment letter to the House Committee on Education and the Workforce on June 6th urging the swift approval of the "Protecting Workplace Advancement and Opportunity Act," which would overturn the DOL's final overtime rule. This legislation would also require that a comprehensive economic and impact analysis be conducted prior to a subsequent rule being finalized. You can read more at: http://www.naahq.org/learn/government-affairs/ federal-state-local-issues/labor-and-employment/working-turn-back-overtime-rule

No internet access? No worries, for a nominal fee SDMHA is happy to produce these or any document you may

| I <u>HUD Criminal Background</u> | NAA Toolkit, Emotional Support Animals: A Practical |
|---|---|
| I INAA continues to meet with HUD to discuss | Guide to Reasonable Accommodation Requests: |
| I with them the ramifications of their proposed I ruling. You can see the guidance at: http:// I www.naahq.org/sites/default/files/naa- I documents/government-affairs/HUD-Guidance I -Criminal-Background-Checks.pdf | http://www.naahq.org/sites/default/files/naa- documents/government-affairs/NAA-ESA-Toolkit- FINAL.pdf |

Lincoln County Property Tax

Earlier this year, Lincoln County Assessors Office adjusted how they calculate property taxes for new construction, going from approximately 35% of value to 100% of value. Essentially tripling property taxes on multi-family developments that were in the works. Some projects were discarded, while others were too far in the process to stop. The County is also now recalculating real estate taxes on existing property.

Dispute of these increases were met with little to no relief.

SDMHA Legislative Committee and various developers have been meeting to discuss the affect now as well as in the future. Which has us also discussing the upcoming legislative session and how to educate our Governor and Legislators to the true impact, both financially and to the work-force, multi-family has on our State.

As we progress, we will be reaching out for your help, financially and in contacting your representatives. Please when asked to help, do what you can. If we all give a little, we can go a long ways.

CITY OF SIOUX FALLS

We currently have vacancies on the following City of Sioux Falls Boards:

- Affordable Housing Advisory Board
- Solid Waste Planning Board

| You must be a resident |
|-------------------------|
| and registered voter of |
| Sioux Falls |

If you are interested, you can find more information and application online at http:// www.siouxfalls.org/mayor/boards-commissions.aspx

The Human Relations Commission has put Ordinance 98 on hold, until further discussions can be held.

Ordinance 98, you may recall would have combined employee (EEOC) and Fair Housing issues into one, making employers and housing providers comply with the same rules. There were a few, including SDMHA that had issues with various parts of the proposed ordinance.

We are monitoring the discussions and are working closely with the Human Relations office and City Council on moving forward.



| | SDMH PAC | Update | |
|----------------|---|--|--|
| \$30,000 | Contributions to SI | Multi Housing PAC | |
| \$27,000 | □ My personal check made payable to SDMH PAC is enclosed. | Please print or attach a business card. Name: | |
| \$25,000 | □ My cash contribution is attached. Please charge my: □ Visa □ MasterCard □ American Ex- | Occupation: | |
| \$23,000 | press Name on Card: | Company: | |
| \$20,000 | Card # | Address: | |
| | Exp. Date: Signature: | City/State/ZIP: | |
| \$17,000 | Amount Contributed | | |
| \$15,000 | \$500\$250\$100\$50 Other: \$ Note: Political contributions to the SDMH PAC are not tax deductible for federal tax | Email: Signature: Date: | |
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| \$10,000 | | | |
| \$7,000 | | | |
| <i>Ţ</i> 7,000 | 5 | South Dakota | |
| \$3,000 | 00 SDMHPAC Multi-Housing | | |
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| \$1000 | | | |
| \$500 | | | |
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| ate ar | POLITICAL ACTION COMMITTEE IAAPAC is dedicated to supporting candidates for the United States Ser Id House of Representatives who adhere to the principles of good goverr and understand the concerns of the multifamily housing industry. | | |
| your | tion All Members NAAPAC allows you to designate your contribution t local affiliate. Please indicate to which NAA affiliate you would like you bution designated: | | |
| | / personal check made payable to NAAPAC is enclosed. | Phone:Fax: | |
| | y cash contribution is attached. | Email: | |
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| | # Exp. Date: | oignataroDate | |
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| | unt Contributed \$500\$250\$100\$50 Other: \$ Political contributions to the NAAPAC are not tax deductible for federal tax purposes. | \$200 in a calendar year. Contributions to the NAAPAC are for political purposes. A contributions are voluntary. You may refuse to contribute without reprisal. Guidelines an merely suggestions and you may contribute more or less than the guidelines sugges. NAAPAC will not favor or disadvantage anyone by reason of the amount contributed or the decision whether to contribute. | |

Am nt Cont

2016 SDMH PAC MEMBERS

Sioux Falls

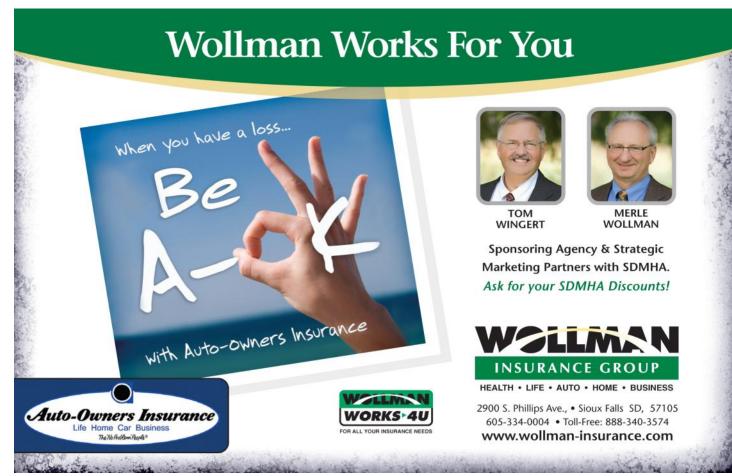
George & Deloris Gulson Brenda Kuhn Craig Lloyd Jerry Moser Joel Dykstra Bill Infield Scott Holgate Brent Rasmussen Dan & Peggy Zimmerman Julie Westra Scott VanGinkle Jennifer Scheu Gary Hotchkin Paul Gourley Denise Hanzlik Paul Zweifel Jarrod Johnson Todd Lubenow Vickie Douthit Charlie Nesdahl Jon Broek Roger Swenby Bill Mediger

Vermillion

Glynis Erickson Jeanne Melhaff Tom Johnson

SDMH PAC contributions are included on your Membership Renewal invoices.

However, contributions to the SDMH PAC are completely voluntary.



www.SDMHA.com

SD Multi-Housing Association



Golf Classic

<u>NEW PLACE</u> Brandon Golf Course, Brandon, SD



4 Person Best Ball | 18 holes | 3 Flights Registration begins at 11 am Putting/Pitching Contest Starting 11 am Shotgun Start at 12 Noon

> Don't Golf? No problem! Join us for the FUN, dinner & reception and win door prizes!

- 1st and 2nd place teams will receive prizes
- Special prizes for Straightest drive, Longest drive, closest to pin, putting contest, etc.
- Make a HOLE-IN-ONE & WIN BIG: \$10,000 Cash Airline Tickets for Two Choice of Premium Golf Equipment Choice of Premium Electronics Package
- Registration fee includes: 18 holes of golf, 2 carts per 4 person team & steak dinner w/2 drinks each
- \$30 for Grilled Steak Dinner & Reception only (Sirloin Steak – Baked Potato – Veggie)

No Outside Beverages Allowed

| | Dinner & Reception 5pm till 6:30 | 10% Early Bird Deadline Jun 15th |
|--|---|---|
| Registration Form Mail Check to PO BOX 90327 Sioux Falls, SD 57109 | | Registration Deadline Jul 9th |
| - | | X \$100 = \$Member X \$120 = \$Non-Member |
| Company: | Phone | X \$120 = \$Non-Member X \$30 = \$Additional Meal |
| Name | Email | Mulligans (Max 2 per Player - \$3 each or 2 for \$3) Mulligans \$ |
| | Our 4 Team Members Include: | Subtotal \$ 10% Discount \$ Thru Jun 14 |
| Name | Hndicap: | Total Due \$ |
| Name: | Hndicap: | Check Enclose Please Invoice Credit Card (A3.5% Convenience Fee will be added) Name |
| Name: | Hndicap: | Card # |
| Name: | Hndicap: | Expiration date Billing Address |
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Education Institute



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Leasing Presentation
 Ability to Overcome Objections

- Closing Ratio
- Resident Retention

NALP Modules:

- Bringing in New Residents: Be Prepared
- Marketing & Maintaining Your Community
- Why Your Competition Matters
- Relevant Laws & How to Apply Them
- The Sales Process & Building Relationships
- Effectively Meeting the Needs of Current Residents
- The Market Survey
- NALP has been enhanced with FranklinCovey video-based courses!

For More Information Visit: www.NAAHQ.ORG/NALP

www.SDMHA.com

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- If Lowe's account is anything other than 98 or 99, you do not have the LAR account.
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"Offer is not automatic. See store for details." Offer valid now through 12/31/2014. Cannot be combined with any other statement discount. To be eligible for the 2% discount, you must register your NAA membership by 12/31/2014 and make a purchase with your Lowe's Accounts Receivable by 12/31/2014. Allow one to two complete billing cycles for your registration to be processed and for your discount to appear on your billing statement. Offer and discount provided by Lowe's, and not GE Capital Retail Bank. Excludes Lowe's Business Account Card, Lowe's Consumer Credit Card, Lowe's Visa Accounts, Lowe's Business Rewards from American Express Card and all Lowe's Canada Credit projects. Offer not valid on purchases made prior to registering NAA membership at Lowe's Forfox con. Call 877-435-2440 for questions about this program. All purchases subject to credit approval. †Standard delivery rules apply. @2014 Lowe's, Gable Mansard Design are registered trademarks of LF, LLC.

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| | Elwood & Martin Appraisals, LLC | 000-27 1-0301 | Λ |
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| | Integra Realty Resources | | <u>F</u> 2 |
| | Rogers Appraisal Service | | 2 |
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| Home Federal Bank | |
| MetaBank | |
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| Green Clean | |
| | 224 0746 |

| Green Clean | .357-8711 |
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| CorInsurance (Kendall Fisher) | |
| Priebe Insurance Agency, Inc. (Jerry Priebe) | |
| RentCollect Global | -204-2557 |

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| Wollman Insurance Group (Merle Wollman) | | Brooks Commercial Real Estate |
| | | Integra Realty Resources |
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| Coinmach | 800-788-2005 | Mark Luke Real Estate |
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| TruGreen Lawn Care | 334-1566 | |
| Kut & Kill | | RECYCLING & SANITATION |
| | | Novak Sanitary Service |
| LEASING SERVICES | | |
| Dakota Rentals | | REMODELING & HOME REPAIR |
| On-Site | 669-800-6272 | Denny's Appliance |
| | | Mark Luke |
| LIGHTING SUPPLIERS | | Specialty Roofing & Siding |
| Mahlander's | | Steven Graf |
| Menards | | |
| Venards East Side | 331-6405 | RENTAL LOCATING SERVICES |
| | | Apartments.com |
| <u>_OCKSMITH</u> | | Apartment Living Guide |
| Fred The Fixer | 334-5411 | SiouxFallsRental.com |
| | | The Renter's Guide |
| OW INCOME HOUSING SERVICE | | |
| Adventure Homes LLC | | RESIDENT SCREENING |
| SF Housing & Redevelopment | | CoreLogic |
| SD Housing Development Authority | | On-Site |
| JS Dept. of HUD | | Screening Reports Inc |
| | | Trak-1 Background Screening |
| MANAGEMENT SOFTWARE | | Western Reporting |
| Yardi Systems | 805-699-2040 | |
| /IRI Software | .800-321-8770 | SEWER DRAIN CLEANING |
| MOLD INSPECTION & CLEANUP | | Around the Clock-Drainmaster |
| Extremely Clean | 580 0037 | TELECOMMUNICATION COMPANIE |
| NTEK Cleaning and Restoration | | Midcontinent Communications |
| Rainbow International of Sioux Falls | | |
| | | TENANT ASSISTANCE SERVICES |
| | | Inter-Lakes Community Action Inc |
| DDOR REMOVAL | 224 0716 | Sioux Falls Housing & Redevelopmen |
| NTEK Cleaning and Restoration Rainbow International of Sioux Falls | | SD Housing & Development |
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| PAINT & WALL COVERINGS | | |
| BFB Painting | 376-7755 | TENANT SELECTION SERVICES |
| Diamond Vogel Paints | | CoreLogic |
| Pittsburgh Paints | 515-230-6657 | On-Site |
| Robson True Value Hardware | 338-2361 | ScreeningReports.com |
| Sherwin Williams | | Trak-1 Background Screening |
| | | Western Reporting |
| PET SERVICES | | |
| DooGooders | 254-2145 | TRAVEL All About Travel |
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| Frisbees Plumbing & Heating | | INTEK Cleaning and Restoration |
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| Johnson Services | | |
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Multi-Housing Association

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