South Dakota Multi-Housing Association





www.sdmha.com

July / August



JULY: Golf Classic, Brandon Golf Course

<u>AUGUST</u>: Fire Protection





5 Monthly Meetings

8 Boiler & Forced Air Furnace Training

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RENTAL REVIEW

July / August 2016



President's Message

Summer is here, the weather is nice and hopefully everyone is getting in some time at the lake, on the golf course, or taking in a baseball game. This time of year can be busy for our industry, but hopefully you each can find some time to get away and relax too.

If you do enjoy golfing please don't forget about the annual SDMHA golf event happening on July 22nd. We are at a new location this year, at Brandon Golf Course. It's a very fun event, and believe me, you do not have to be good at golf to attend. Come out, enjoy the chance to network and just have fun.

The PAC fundraising committee will again be having their 5 Card Poker game, so don't forget some cash for a good cause.

Enjoy the summer, be safe in the heat, and as always let's work together to make our industry and our communities ones we can be proud of.

Nick Blau



Executive Director's Message

Returned from the National Apartment Associations convention armed with great information, including national speakers and vendors for our trade show. I have also made some enhancements to our website: www.sdmha.com. Under the RESOURCES page, you can now access our Buyers Guide, which lists Associate members by their specialty, with contact information. Check back often as more changes to our site are in the works.

Have you registered your maintenance staff for the Boiler / Forced Air Furnace training in August? See page 8 for information or visit: http://web.sdmha.com/events/Boiler-Forced-Air-Furnace-Training-49/ details to register.

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Property or employees in the Rapid City area? I will be presenting "Leasing 101" on Thursday, October 27th for the Black Hills Area Multi-Housing Association in Rapid City.

> See you Friday, July 22nd at Brandon Golf Course!

> > Denise Hanzlik

2016 Board Officers and Members



Nick Blau President



Brian Majerus Vice President



Michelle Smith Secretary



Jill Madsen Treasurer



Matt Petersen Past President



Ken Fisher Board Member



Greg Card Board Member



Gerald Gerken Board Member



Gary Gaspar Board Member



Paul Gourley Board Member



Executive Director - Denise Hanzlik

PO Box 90327, Sioux Falls, SD 57109 Phone: 605-336-7756 Fax: 605-271-0565 info@sdmha.com www.sdmha.com

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South Dakota Multi Housing Association

South Dakota Multi-Housing Association Committees

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Independent Rental OwnersLegislativeDawn Clausen - Co-ChairBrian Majerus - Chair

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Education

Nick Blau

Ron Sauby

Joan Franken

Bill O'Connor

Rod Fitts

Jill Madsen Brian Majerus Drew O'Brien Tammy VanBockern Joel Christensen

Matt Petersen - State Chair

Golf Classic Bill O'Connor - Chair

Todd Lubenow Jarred Smith Paul Gourley Jonn Voss

Suppliers Council

Jerry Moser - Chair Lorae Lodes Glen Alderson Randy Thompson Joel Christensen Bobbi Nelson Josh Heath

Want to get more involved? Talk with Denise or any of our Board Members to learn how.

Monthly Meetings

July 22, 2016

GOLF CLASSIC Noon Shotgun Start Brandon Golf Course August 18th

Noon - 1:00PM Fire Protection - Sioux Falls Fire Department Pizza Ranch 2717 W. 41st St, Sioux Falls, SD

Vermillion

No Meeting

Vermillion

No Meeting

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Membership Update

SD Multi Housing Association represents YOU!

Total Units: 16,360

&

Associate Members: 94

NEW MEMBERS

General members

Rick & Ramona Pesek

Associate members

Johnson Environmental On-Site Sioux Merchant Patrol

Upcoming Events

July 4th Happy 4th

Thank you to all that have fought or are still fighting for our freedom!



July 12th	Board Meeting	
July 22nd	Golf Classic, Brandon Golf Course	
August 9th	Board Meeting	
August 10th -	16th - SDMHA Office Closed	
August 18th	Sioux Falls Membership Meeting	
August 25th	8:30-12Noon - Boiler Training 1-4pm - Forced Air Furnace Training	
September 5th Labor Day		

Expert Water, Fire, Smoke & Mold Restoration



Restoration Services

- Water, fire, smoke & mold
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- Professional carpet care
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- Tile, grout & hard surface cleaning
 Pet stain removal & decontamination
- · Pet stain removal & decontaininatio







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A new addition to our Rental Review, will be interviews with various members of our association, bringing their products/services to the forefront.

<u>MERLE WOLLMAN</u> of WOLLMAN INSURANCE GROUP, SIOUX FALLS

Tell us about Merle Wollman?

Spouse Cecile, now a retired Sioux Falls School District Early Childhood Teacher, married since Oct. 3, 1981. I am the Wollman Insurance Group Principal as well as co-owner with Cecile of multi-family residential, commercial and agricultural properties.



You obviously provide insurance, what product lines. And what else does Wollman Insurance Group provide? The employee benefits part of Wollman Insurance started Jan. 1, 1997 after the first 10 years at Williams Insurance in Sioux Falls. In Sept. of 2006 Property and Casualty (P&C) lines were added to become Wollman Insurance Group, an independent organization representing multiple carriers.

What potential insurance issues do you see most often, and how can rental property owners avoid them? For an independent rental owner a common issue is having a personal auto insurance plan not covering business use. A great risk management tool to cover gaps is to have the same carrier for personal and business insurance.

What do you predict, will be the largest change in your field that could impact the multi-family industry? Multi-family is referred to as a habitational risk in the insurance industry. Property coverage in general is under rate pressure from an increase in perilous storms (wind, hail, tornadoes, etc.)

More miles are being driven with fewer accidents than ever before, however storms are causing more damage to property than ever before. So at least there is an offset to rate pressure of insurance property to help balance risk management costs.

Being a member in SDMHA, what has been the largest benefit to Wollman Insurance Group? As a property owner, SDMHA has always been a natural place to do business for me. Independent rental owners need health and life products and larger owners need employee benefits as well as having property covered.



MERLE A. WOLLMAN, CLU 2900 S. Phillips Ave., Suite 100 Sioux Falls SD 57105 Telephone: 605.334.0004 Toll-Free: 888.340.3574 Fax: 605.334.1700 www.wollman-insurance.com



Wollman Insurance Group sponsored a strategic marketing partnership between SDMHA and Auto Owner Insurance Company to provide greater savings for SDMHA members for life, personal and business lines.

SDMHA, and the relationships built, have made the ownership of property more profitable with the knowledge received by sharing information with other members



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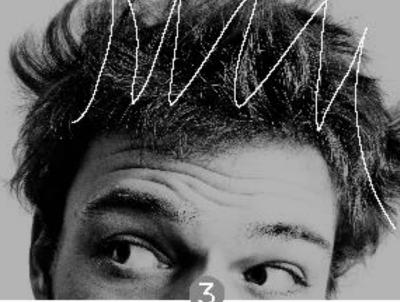
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GOVERNMENT AFFAIRS

Department Of Labor OVERTIME Rule:

The DOL's final overtime rule lifts the overtime pay threshold from \$23,660 to \$47,476 - impacting an estimated 4.2 million workers nationwide. Effective Dec. 1, 2016, executive, administrative and professional employees who are paid by the hour, or earn less than the threshold, will be eligible for overtime pay.

NAA along with National Multi Family Housing Council sent a detailed comment letter to the House Committee on Education and the Workforce on June 6th urging the swift approval of the "Protecting Workplace Advancement and Opportunity Act," which would overturn the DOL's final overtime rule. This legislation would also require that a comprehensive economic and impact analysis be conducted prior to a subsequent rule being finalized. You can read more at: http://www.naahq.org/learn/government-affairs/ federal-state-local-issues/labor-and-employment/working-turn-back-overtime-rule

No internet access? No worries, for a nominal fee SDMHA is happy to produce these or any document you may

I <u>HUD Criminal Background</u>	NAA Toolkit, Emotional Support Animals: A Practical
I INAA continues to meet with HUD to discuss	Guide to Reasonable Accommodation Requests:
I with them the ramifications of their proposed I ruling. You can see the guidance at: http:// I www.naahq.org/sites/default/files/naa- I documents/government-affairs/HUD-Guidance I -Criminal-Background-Checks.pdf	http://www.naahq.org/sites/default/files/naa- documents/government-affairs/NAA-ESA-Toolkit- FINAL.pdf

Lincoln County Property Tax

Earlier this year, Lincoln County Assessors Office adjusted how they calculate property taxes for new construction, going from approximately 35% of value to 100% of value. Essentially tripling property taxes on multi-family developments that were in the works. Some projects were discarded, while others were too far in the process to stop. The County is also now recalculating real estate taxes on existing property.

Dispute of these increases were met with little to no relief.

SDMHA Legislative Committee and various developers have been meeting to discuss the affect now as well as in the future. Which has us also discussing the upcoming legislative session and how to educate our Governor and Legislators to the true impact, both financially and to the work-force, multi-family has on our State.

As we progress, we will be reaching out for your help, financially and in contacting your representatives. Please when asked to help, do what you can. If we all give a little, we can go a long ways.

CITY OF SIOUX FALLS

We currently have vacancies on the following City of Sioux Falls Boards:

- Affordable Housing Advisory Board
- Solid Waste Planning Board

You must be a resident
and registered voter of
Sioux Falls

If you are interested, you can find more information and application online at http:// www.siouxfalls.org/mayor/boards-commissions.aspx

The Human Relations Commission has put Ordinance 98 on hold, until further discussions can be held.

Ordinance 98, you may recall would have combined employee (EEOC) and Fair Housing issues into one, making employers and housing providers comply with the same rules. There were a few, including SDMHA that had issues with various parts of the proposed ordinance.

We are monitoring the discussions and are working closely with the Human Relations office and City Council on moving forward.



	SDMH PAC	Update	
\$30,000	Contributions to SI	Multi Housing PAC	
\$27,000	□ My personal check made payable to SDMH PAC is enclosed.	Please print or attach a business card. Name:	
\$25,000	□ My cash contribution is attached. Please charge my: □ Visa □ MasterCard □ American Ex-	Occupation:	
\$23,000	press Name on Card:	Company:	
\$20,000	Card #	Address:	
	Exp. Date: Signature:	City/State/ZIP:	
\$17,000	Amount Contributed		
\$15,000	\$500\$250\$100\$50 Other: \$ Note: Political contributions to the SDMH PAC are not tax deductible for federal tax	Email: Signature: Date:	
\$12,000		orginataroi	
\$10,000			
\$7,000			
<i>Ţ</i> 7,000	5	South Dakota	
\$3,000	00 SDMHPAC Multi-Housing		
\$1,500		AC	
\$1000			
\$500			
	CONTRIBUTION CARD	Please print or attach a business card. Name:	
ate ar	POLITICAL ACTION COMMITTEE IAAPAC is dedicated to supporting candidates for the United States Ser Id House of Representatives who adhere to the principles of good goverr and understand the concerns of the multifamily housing industry.		
your	tion All Members NAAPAC allows you to designate your contribution t local affiliate. Please indicate to which NAA affiliate you would like you bution designated:		
	/ personal check made payable to NAAPAC is enclosed.	Phone:Fax:	
	y cash contribution is attached.	Email:	
	e charge my: □ Visa □ MasterCard □ American Express		
	# Exp. Date:	oignataroDate	
	ature: Date:	Federal law requires political committees to report the name, mailing address, occupation and name of employer for each individual whose contributions aggregate in excess c	
	unt Contributed \$500\$250\$100\$50 Other: \$ Political contributions to the NAAPAC are not tax deductible for federal tax purposes.	\$200 in a calendar year. Contributions to the NAAPAC are for political purposes. A contributions are voluntary. You may refuse to contribute without reprisal. Guidelines an merely suggestions and you may contribute more or less than the guidelines sugges. NAAPAC will not favor or disadvantage anyone by reason of the amount contributed or the decision whether to contribute.	

Am nt Cont

2016 SDMH PAC MEMBERS

Sioux Falls

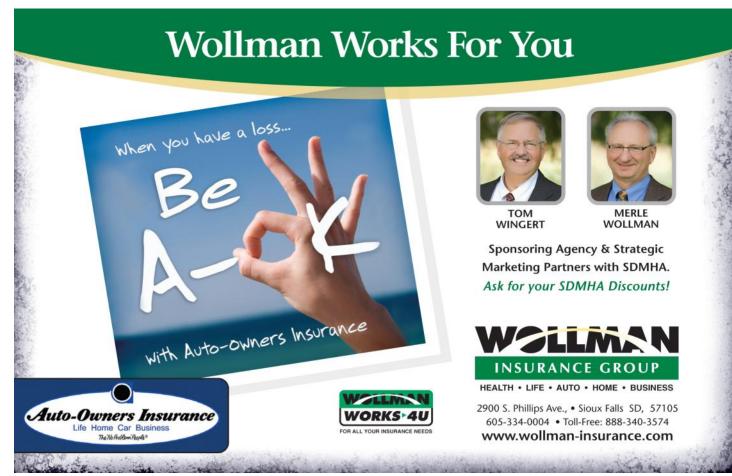
George & Deloris Gulson Brenda Kuhn Craig Lloyd Jerry Moser Joel Dykstra Bill Infield Scott Holgate Brent Rasmussen Dan & Peggy Zimmerman Julie Westra Scott VanGinkle Jennifer Scheu Gary Hotchkin Paul Gourley Denise Hanzlik Paul Zweifel Jarrod Johnson Todd Lubenow Vickie Douthit Charlie Nesdahl Jon Broek Roger Swenby Bill Mediger

Vermillion

Glynis Erickson Jeanne Melhaff Tom Johnson

SDMH PAC contributions are included on your Membership Renewal invoices.

However, contributions to the SDMH PAC are completely voluntary.



www.SDMHA.com

SD Multi-Housing Association



Golf Classic

<u>NEW PLACE</u> Brandon Golf Course, Brandon, SD



4 Person Best Ball | 18 holes | 3 Flights Registration begins at 11 am Putting/Pitching Contest Starting 11 am Shotgun Start at 12 Noon

> Don't Golf? No problem! Join us for the FUN, dinner & reception and win door prizes!

- 1st and 2nd place teams will receive prizes
- Special prizes for Straightest drive, Longest drive, closest to pin, putting contest, etc.
- Make a HOLE-IN-ONE & WIN BIG: \$10,000 Cash Airline Tickets for Two Choice of Premium Golf Equipment Choice of Premium Electronics Package
- Registration fee includes: 18 holes of golf, 2 carts per 4 person team & steak dinner w/2 drinks each
- \$30 for Grilled Steak Dinner & Reception only (Sirloin Steak – Baked Potato – Veggie)

No Outside Beverages Allowed

	Dinner & Reception 5pm till 6:30	10% Early Bird Deadline Jun 15th
Registration Form Mail Check to PO BOX 90327 Sioux Falls, SD 57109		Registration Deadline Jul 9th
-		X \$100 = \$Member X \$120 = \$Non-Member
Company:	Phone	X \$120 = \$Non-Member X \$30 = \$Additional Meal
Name	Email	Mulligans (Max 2 per Player - \$3 each or 2 for \$3) Mulligans \$
	Our 4 Team Members Include:	Subtotal \$ 10% Discount \$ Thru Jun 14
Name	Hndicap:	Total Due \$
Name:	Hndicap:	Check Enclose Please Invoice Credit Card (A3.5% Convenience Fee will be added) Name
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Education Institute



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Leasing Presentation
 Ability to Overcome Objections

- Closing Ratio
- Resident Retention

NALP Modules:

- Bringing in New Residents: Be Prepared
- Marketing & Maintaining Your Community
- Why Your Competition Matters
- Relevant Laws & How to Apply Them
- The Sales Process & Building Relationships
- Effectively Meeting the Needs of Current Residents
- The Market Survey
- NALP has been enhanced with FranklinCovey video-based courses!

For More Information Visit: www.NAAHQ.ORG/NALP

www.SDMHA.com

Are You Taking Advantage Of Your Membership

Experience the Savings **Open Door** — the most rewarding cost-saving program in the apartment housing industry Now NAA members can save on top brands and products OFFER DETAILS PARTICIPANTS • Up to 2% cash back with a minimum annual spend of \$10,000 **PRO** You choose your payment type Save up to 26% on FedEx[®] Services FedEx. · Enroll for discounts and earn rewards for your loyalty · Save 5% on everything you buy in-store or on-line LOWE'S Save an additional 2% when you register your NAA affiliation Save up to 45% off on top 500 items Office • Up to 10% off just about everything else DEPOT SHERWIN WILLIAMS \$10 off your first purchase of \$50 or more · Save 30%-or more-on paints and stains, and 15% on supplies and equipment 10% discount off DocuSign Business Program Docu Sign · Sign anywhere from any device · Enjoy a 30-day free trial followed by a 35% discount StartMeeting · All the best collaboration tools in one service used separately or together Free monthly market data updates ReisReports 30% off the annual membership rate · Employee engagement and rewards - nSpire your personnel and corporate team nSpire MULTI-FAMILY Replace costly gift cards and earn 2% back Home & Auto Insurance CoverVantage Compare offers from several top national insurance companies DRG Short Term Disability & Long Term Disability DISABILITY RESOURCE GROU · Access to a variety of plans · Term Life, Universal Life, Final Expense and Accidental Death ONCOR Access to multiple insurance carriers Plans at favorable rates not available to the general public LTER Compare multiple plans Rental and direct sale uniform and supply services provider aramark 📌 10% off on current direct sale list prices on most items Rent payment and merchant processing solutions TRANSFIRST Average Savings of \$1315 per year in merchant processing fees

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Every Open Door provider has agreed to be solely responsible and liable for any claims, clamages, costs, representation, or waranties of any nature arising from the use of its products or services. NAA disclaims any and all liability from the member's use of the participating products and services including special or consequential damages. Products or services may be unavailable, individual savings will vary depending on the products utilized or terms and conditions may change without further notice.

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How to Enroll

Download application at LowesForPros.com/SpecialPrograms.

Fax application to 877-270-5888. Newly opened accounts will be automatically enrolled for additional 2%, enter NAA-1012 as affiliate company in section 2.



Current LAR Account Holders register for additional 2%.

- If Lowe's account number begins with 98 or 99 go to LowesForPros.com/SpecialPrograms and fill in fields to register for 2% prompt pay discount.
- If Lowe's account is anything other than 98 or 99, you do not have the LAR account.
 - Keep current account (5% off only) or go to LowesForPros.com/SpecialPrograms and apply for LAR, be automatically enrolled in 5+2 and then close other account.

"Offer is not automatic. See store for details." Offer valid now through 12/31/2014. Cannot be combined with any other statement discount. To be eligible for the 2% discount, you must register your NAA membership by 12/31/2014 and make a purchase with your Lowe's Accounts Receivable by 12/31/2014. Allow one to two complete billing cycles for your registration to be processed and for your discount to appear on your billing statement. Offer and discount provided by Lowe's, and not GE Capital Retail Bank. Excludes Lowe's Business Account Card, Lowe's Consumer Credit Card, Lowe's Visa Accounts, Lowe's Business Rewards from American Express Card and all Lowe's Canada Credit projects. Offer not valid on purchases made prior to registering NAA membership at Lowe's Forfox con. Call 877-435-2440 for questions about this program. All purchases subject to credit approval. †Standard delivery rules apply. @2014 Lowe's, Gable Mansard Design are registered trademarks of LF, LLC.

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	Argus Leader		N
	The Renter's Guide - MyRentersGuide.com		Y
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	APPLIANCES		F
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	Karl's TV & Appliance		E
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	APPRAISAL SERVICES	COE 074 0264	<u>Е</u> А
	Elwood & Martin Appraisals, LLC	000-27 1-0301	Λ
	Insight ValueMetrics.		F
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	First Dakota National Bank		D
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	BUILDING SUPPLIES		F
	Allied Building Products		G
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	Menards East Side		N N
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	Dan's Carpet Cleaning		E E G
	Extremely Clean		Е
	Green Clean		G
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	Menards East Side	331 6405	H
	Shaw Industries		A
	Thornton Carpet Sales		N
	Walden Carpets		N
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Green Clean	.357-8711
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RentCollect Global	-204-2557

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		The Renter's Guide
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SF Housing & Redevelopment		CoreLogic
SD Housing Development Authority		On-Site
JS Dept. of HUD		Screening Reports Inc
		Trak-1 Background Screening
MANAGEMENT SOFTWARE		Western Reporting
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/IRI Software	.800-321-8770	SEWER DRAIN CLEANING
MOLD INSPECTION & CLEANUP		Around the Clock-Drainmaster
Extremely Clean	580 0037	TELECOMMUNICATION COMPANIE
NTEK Cleaning and Restoration		Midcontinent Communications
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		Inter-Lakes Community Action Inc
DDOR REMOVAL	224 0716	Sioux Falls Housing & Redevelopmen
NTEK Cleaning and Restoration Rainbow International of Sioux Falls		SD Housing & Development
Rainbow International of Sloux Pails		US Dept. of HUD.
PAINT & WALL COVERINGS		
BFB Painting	376-7755	TENANT SELECTION SERVICES
Diamond Vogel Paints		CoreLogic
Pittsburgh Paints	515-230-6657	On-Site
Robson True Value Hardware	338-2361	ScreeningReports.com
Sherwin Williams		Trak-1 Background Screening
		Western Reporting
PET SERVICES		
DooGooders	254-2145	TRAVEL All About Travel
PLUMBING, HEATING, & AIR CONDITIONING	000 0004	WATER DAMAGE RESTORATION
Frisbees Plumbing & Heating		INTEK Cleaning and Restoration
Hander Plumbing & Heating		Rainbow International of Sioux Falls
Johnson Services		
Menards		<u>WINDOWS</u>
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Multi-Housing Association

NATIONAL APARTMENT ASSOCIATION

PO Box 90327 Sioux Falls, SD 57109 SDMHA Rental Review

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