

MEMBERS LOOKING AHEAD

SPONSORSHIP & ADVERTISING OPPORTUNITIES

ASSISTANCE OPTIONS FOR YOUR RESIDENTS

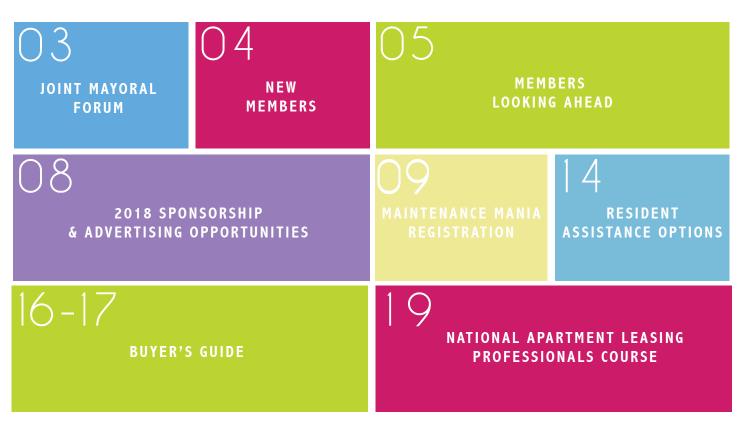
MAINTENANCE MANIA 2018 REGISTRATION

# WALK OF STARS 2018 REGISTRATION

SEE PAGE 12







# **MISSION STATEMENT:**

To provide leadership, advocacy, education and professionalism to our residential rental industry members comprised of owners, management and suppliers throughout South Dakota.



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MY

# A LETTER TO YOU



Merry Christmas and Happy Holidays from my family to yours and from the SDMHA board to your entire organization. There is much to be thankful for this holiday season. I want take this opportunity to thank the board members whose terms are expiring for their giving of their time and talent through the last year; you've all been amazing. I want to thank the incoming board for their commitment to the future of this important organization; you are appreciated. Also a big thank you to Brian Majerus for your tireless service as President this past year. You are awesome!

2018 stands to be our biggest year yet for our organization. We have launched an aggressive expansion plan to dramatically grow our membership throughout the state. This will strengthen our voice on important issues and strengthen our industry by equipping our new and current members with the tools and training needed to succeed. It's no small task but it's an important one.

We also have an exciting line-up of educational opportunities for every member of your organization. I encourage you all to engage in the classes and meetings this year. The multi-housing industry is becoming increasingly complex and we must continue to learn in order to stay on top of current trends.

Thank you for the opportunity to serve as your Chairman in 2018. Please contact me if you would like to discuss opportunities to be more involved or if you have ideas of how we can strengthen this organization.

# PAUL GOURLEY

Chairman, South Dakota Multi-Housing Association

# JOINT MAYORAL FORUM, MARCH 8TH, 11AM - 1PM AT THE HOLIDAY INN CITY CENTRE, SIOUX FALLS

Tickets must be purchased in advance of event at: http://sdmha.com/meetinginfo.php?id=44&ts=1513361394 Or by email or call into SDMHA Office to reserve your seat.

Meet the 2018 Sioux Falls mayoral candidates at our March general membership meeting. A moderator will facilitate the candidate forum along with taking questions from the audience near the end.

This meeting will be held in partnership between the South Dakota Multi-Housing Association, Home Builders Association of the Sioux Empire (HBASE) and the Realtors Association of the Sioux Empire (RASE).

# WELCOME N E W MEMBERS

# **GENERAL**

Built by Dosch, Sioux Falls Mercy Housing, Rapid City GroYonge Properties, LLC., Sioux Falls The Pines Apartments, Rapid City Complete Property Solutions, Rapid City

**CONGRATULATIONS** to the following individuals who received their designations recently: Certified Apartment Maintenance Technician:

> Dennis Krell, Hubbell Apartment Living Doug Baldwin, Hubbell Apartment Living Jon Ridley, Lloyd Companies Marven Smith, Professional Management



# ΜΕΜΒΕR TO MEMBER DÍSCOUNTS

# Did you know all the **discounts** your membership in SDMHA allows you?



Auto-Owners Group gives 9% discount for insurance 1412 S. Minnesota Ave., Sioux Falls, SD 57105 O: 605-339-3147 F: 605-339-2715 www.insuranceconnection.com



Background screening with: Discounted Package Rates No Setup Fees No Renewal Fees Link to their application with package pricing: https://form.jotform.com/60904637356157

Insurance with trust, good advice and good service Merle Wollman, CLU 2900 S. Phillips Ave. #100, Sioux Falls, SD 57105 O: 605-334-0004 F: 605-334-1700 www.wollman-insurance.com



Dependent on quantity - call for details 605-368-2568 www.thorntoncarpets.com

# NOT A MEMBER, BUT WANT TO BE?

To join go to www.sdmha.com OR CONTACT

> Denise Hanzlik EXECUTIVE DIRECTOR info@sdmha.com

# MEMBERS LOOKING AHEAD

# SDMHA REPRESENTS **YOU!** 18,714 Total Units • 90 Total Associate Members



1/9: Education Committee Meeting

1/9: Board Meeting

1/10: Sioux Falls Back-flow Industry Group Meeting

1/10: Yankton/Vermillion Meeting, 6pm at Dakota Realty

1/11: Walk of Stars

1/17: Black Hills Membership Meeting

1/24: Aberdeen Membership Meeting

FEBRUARY

2/6: Board Meeting2/15: Sioux Falls Membership Meeting

2/21: New Member Luncheon





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# Now NAA members can save on top brands and products

PARTICIPANTS	OFFER DETAILS
PRO	<ul> <li>Up to 2% cash back with a minimum annual spend of \$10,000</li> <li>You choose your payment type</li> </ul>
FedEx	<ul> <li>Save up to 26% on FedEx<sup>®</sup> Services</li> <li>Enroll for discounts and earn rewards for your loyalty</li> </ul>
Lowes ProServices	<ul> <li>Save 5% on everything you buy in-store or on-line</li> <li>Save an additional 2% when you register your NAA affiliation</li> </ul>
Office	<ul><li>Save up to 45% off on top 500 items</li><li>Up to 10% off just about everything else</li></ul>
	<ul> <li>\$10 off your first purchase of \$50 or more</li> <li>Save 30%—or more—on paints and stains, and 15% on supplies and equipment</li> </ul>
DocuSign	<ul> <li>10% discount off DocuSign Business Program</li> <li>Sign anywhere from any device</li> </ul>
StartMeeting	<ul> <li>Enjoy a 30-day free trial followed by a 35% discount</li> <li>All the best collaboration tools in one service used separately or together</li> </ul>
₿ReisReports	<ul> <li>Free monthly market data updates</li> <li>30% off the annual membership rate</li> </ul>
nSpire MULTIFAMEY	<ul> <li>Employee engagement and rewards – nSpire your personnel and corporate team</li> <li>Replace costly gift cards and earn 2% back</li> </ul>
CoverVantage	<ul> <li>Home &amp; Auto Insurance</li> <li>Compare offers from several top national insurance companies</li> </ul>
DURGE DISABILITY RESOURCE CHEON	<ul> <li>Short Term Disability &amp; Long Term Disability</li> <li>Access to a variety of plans</li> </ul>
<u>ONCOR</u>	<ul> <li>Term Life, Universal Life, Final Expense and Accidental Death</li> <li>Access to multiple insurance carriers</li> </ul>
LTER	<ul> <li>Plans at favorable rates not available to the general public</li> <li>Compare multiple plans</li> </ul>
aramark	<ul> <li>Rental and direct sale uniform and supply services provider</li> <li>10% off on current direct sale list prices on most items</li> </ul>
TRANSFIRST	<ul> <li>Rent payment and merchant processing solutions</li> <li>Average Savings of \$1315 per year in merchant processing fees</li> </ul>

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# No. 1 – Rents and home prices will moderate

In 2018, average home prices and rents will begin to moderate across the country after years of steep growth. This slowdown is part of our economy's natural cycle: When home prices and rents reach unsustainable rates, our economy seeks equilibrium through price correction until the supply can catch up to the demand

"The inflation we're seeing in home prices may feel reminiscent of the housing bubble we experienced a decade ago. However, our more conservative home buying and lending process now prevents consumers from paying far more than a house is worth, or more than they can reasonably afford. Because the growth we're seeing isn't unrestrained like it was in the mid-

2000s, we'll see a slow and steady glide toward more reasonable rates rather than a crash," Buildium.com writes.

# No. 2 - Secondary markets will rise

Primary markets that have seen extreme price growth in recent years—particularly San Francisco and New York City—will gradually glide back down to more sustainable long-term rates. Meanwhile, secondary markets like Raleigh, Charlotte, and Nashville will see an uptick in interest in 2018 as renters, homebuyers, businesses, and investors discover more affordable spaces in smaller cities.

# No. 3 – Construction Labor Shortage

In 2018, an already-tight housing market will continue to feel the impact of the diminished construction labor force. Affordable single-family homes will be hard to find, with new construction failing to meet the demand; current homeowners staying put for fear of entering a contentious market; and available homes selling at record speeds. We should also anticipate rebuilding efforts following natural disasters to become a regular strain on the construction of new single-family homes

During the last recession, many migrant construction workers left the country in search of jobs; and today, restrictive immigration policies keep them from coming back. In addition, younger workers aren't entering the industry as quickly as older workers are leaving. 1 in 3 construction jobs remains unfilled, which slows homebuilding and drives up workers' wages—ultimately shrinking developers' margins. In order to make a profit, developers are forced to build luxury properties that don't address the demand for affordable homes. Natural disasters further worsen the housing shortage by diverting labor and materials to rebuilding rather than creating new homes.





# A dog spa is one type of amenity going into some apartment complexes to draw millennial tenants

Because home and rent prices in primary markets like New York and San Francisco have peaked, property managers and landlords will no longer be able to compete on rents without hurting their margins. Instead, in 2018, property managers and landlords should consider which amenities and concessions they can offer to remain competitive in attracting new residents and retaining current ones. If a new dishwasher or a free month of rent helps you to keep reliable residents in place—particularly when you divide that cost by the length of the lease—it's

# often a worthwhile investment.

After a flurry of multifamily construction in 2015 and 2016, new apartments are coming online across the country. As new supply is absorbed in hot rental markets like New York and San Francisco, vacancy rates are rising, and rents are moderating in comparison with the peak levels they recently reached.

# No. 5 – Opportunity for investors and property managers

As newly completed units come online in secondary markets like Charlotte, Raleigh, and Nashville, strong rent growth and rising occupancy rates present a great opportunity for property managers and investors looking to grow their businesses in 2018.

# No. 6 - Technology opportunities



In 2018, technology will continue to present major opportunities for property managers to differentiate their businesses from the competition. Renters of all demographics want convenient ways to communicate with you, pay their rent, sign leases, report maintenance issues, and more. A smart strategy to attract and retain residents in 2018 should include digital capabilities like mobile communication, electronic payments and leasing, online maintenance ticketing systems, and similar technologies. In addition, consider adding technologies like smart thermostats, locks, security systems, and personal assistants to your units. Technology is the future of every industry, and that includes property management. Mobile devices are changing the way we

communicate and do business, and the Internet of Things is putting smart thermostats and personal assistants in the homes of millions of Americans. For property managers, leveraging these innovations may be the key to attracting and retaining residents in the coming years.

# No. 7 - Renters becoming more diverse

Renters will only become more diverse tomorrow than they were yesterday. This broadening of demographics challenges property managers to adapt their amenities to cater to all ages and abilities. In 2018, an apartment building may be home to a single young professional living with roommates; a family whose credit prevents them from becoming homeowners; and a retired couple who could no longer justify the costs and upkeep involved in owning a home. Listening to your renters' diverse needs and adapting your properties and services to attract and retain them in the long term has never been more critical to the success of your business.

Millennials are entering the housing market, but they aren't becoming homeowners at the same rate as previous generations. This is due to factors like student debt, tight credit standards, the affordable housing shortage, and the disparity between wage growth and rent growth. Meanwhile, many Baby Boomers are retiring, downsizing, and becoming renters, resulting in a wide range of needs and expectations among today's residents.

Article from Rental Housing Journal, written by Buildium.com.

# PACKAGES:

MARKETING Achieve more opportunity for your business by taking advantage of one of our marketing packages.

# PLATINUM: \$1,200

- Full page ad in **Rental Review** (7.5" x 10") printed & digital version, 6 publications.
- One time article in Rental Review
- SDMHA Website Featured listing with link to your website.
- Social Media posts One time per week post to SDMHA's Facebook & Twitter pages.
- Sponsor of one monthly meeting 3 min presentation to attendees, logo on meeting postcard, email and Facebook events. Also a live Facebook feed of your presentation.

# GOLD: \$800

- 1/2 page ad in Rental Review (7.5" x 5") printed & digital version, 6 publications.
- SDMHA Website Featured listing with link to your website.
- Social Media posts One time per week to Facebook & Twitter.

# SILVER: \$400

- 1/4 page ad in Rental Review (7.5" x 2.5") printed & digital version, 6 publications.
- SDMHA Website Featured listing with link to your website.

# BANNER AD: \$120 year

• Business card (2" x 3.5") sized ad on SDMHA.com.

# **MONTHLY MEETING: \$150**

NEW this year! Pick your meeting in Aberdeen, Black Hills, Sioux Falls or Yankton/Vermillion.

# First come, First serve.

- 3 min presentation at the start of a monthly meeting
- Flier distributed to attendees.
- Facebook LIVE feed of your presentation
- Logo on meeting postcard, email & Facebook event
- Listing in Rental Review with Meeting notice.

# **STATE CONVENTION** October 17 & 18

# PLATINUM: \$1,000 (4 available)

- Recognition at Opening Ceremony, class handouts & Trade Show
- 1/2 page ad in Convention Program
- Preferred Booth Placement at Trade Show (cost of booth included)
- Large Company logo on Convention signage
- Credit at ALL refreshment & snack tables

# EDUCATIONAL: \$500

- Logo on Class Signage & Handouts
- Recognition at Opening Ceremony
- Opportunity to speak to audience at Opening Ceremony or Lunch about your business

#### **Trade Show Booth Prices:** \$150 for Members and \$250 for Non Members.

# GOLD: \$700 (10 available)

- Recognition at Opening Ceremony & Trade Show
- 1/3 page ad in Convention Program
- Trade Show Booth included.
- Medium Company Logo on Convention signage
- Credit at ALL refreshment tables

# SILVER: \$300 (15 available)

- Recognition at Opening Ceremony · Business Card sized ad in Convention Program
- Company name on Trade Show Banner

# SPONSORSHIP & ADVERTISING PPORTUNITIES IN 2018

# GOLF CLASSIC

July 18th

**Brandon Golf Course** 

Recognition on Handouts

Recognition in Rental Review

· Golf Team Registration with Meals

• Company name on Drink Tickets

Golf Team Registration with Meals

Recognition in Rental Review

• Hole in One Sponsor

Banner on Clubhouse

• Beverage Cart Signage

\$1,100 (4 available)

\$800 (5 available)

EAGLE:

**BIRDIE:** 

•

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# HOLE: \$250 (18 available)

- Signage on Hole
- · Recognition on Handouts
- Recognition in Rental Review
- 1 Meal Ticket

# PAR: \$100 (5 available)

- Signage around Putting Green
- · Recognition on Handouts
- **Recognition in Rental Review**
- 1 Meal Ticket



# PLATINUM: \$300 (5 available)

- Featured Sponsor at Event
- Logo on event banner & event handouts
- · Recognition in Rental Review
- Booth at event

# GOLD: \$200 (10 available)

- · Company name on event banner & event handouts
- Recognition in Rental Review
- Booth at event

# SILVER: \$100 (10 available)

- Company name on event banner & event handouts
- Recognition in Rental Review

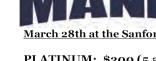
# WALK OF STARS

# January 11th at Holiday Inn City Centre

BAR SPONSOR: \$300 (2 available)

Signage at event, drink tickets, program & Rental Review

.....



March 28th at the Sanford Pentagon



# Here's your chance to prove you're the fastest in town!

Come and compete in maintenance-focused challenges, you could earn the title of Maintenance Mania SD Champion. And possibly earn a spot to compete at the national level in June in San Diego, CA.

Build a race car from maintenance products ahead of the event to race it down a 32' long track. We supply the wheels.

# You are guaranteed to have a good time and possibly win cash!

I

	Тж.
When:	
March 28	
8	
Where:	
SANFORD PENTAGON	
SANFORD PENIAGON	01
11:30am - 1pm - Educational Session TBD	
<b>1pm - 2pm</b> - Maintenance Mania Practice	
	8
2pm - Competition Begins	
3:30pm - Race Car Competition	
4:00pm - Awards Presentation	

Name:	
Company:	
Education Session:	_X \$25/\$35 =
Maintenance Mania:	_X \$30 =
Sponsorship Level:	X =
Vendor Booth:	X \$50 =
Payment Type: Bill Me	Visa MC Am Exp.
Card #:	CVC #:
Billing Zip Code:	Thank you!

# In addition to CASH awards,

We will be awarding:

- Best in Show
- The SLOW Ride



# **VENDORS/SUPPLIERS**

Here is your opportunity to talk with maintenance and management. The following sponsorships & booths are available:

PLATINUM \$300 - Featured sponsor with logo on banner, recognition in Rental Review. Booth included.

GOLD \$200 - Name on banner, recognition in Rental Review. Booth included.

SILVER \$100 - Name on banner, recognition in Rental Review.

# Booths are adjacent to the competition area.

Call today to reserve your space!

Register online at: http://sdmha.com/meetinginfo.php?id=46

# Lease With CONFIDENCE

Click & Lease, by the National Apartment Association, makes it easy to create customized, compliant lease forms, quickly and efficiently, without breaking the bank.

It's simple and secure. Save time, save money and mitigate your risk.



NAA Click & Lease THE INDUSTRY STANDARD

# Take the Hassle Out of Leasing

It can be a constant challenge to create and manage compliant, up-to-date leasing documents. NAA Click & Lease offers current and customizable forms to simplify the process and reduce risk. Join the Click & Lease network and enjoy the many benefits that membership brings.





Integrates with all PMS software Multi-user platform that integrates with your current property management software



Built-in mathematical calculations Calculations for charges and rent amounts assure efficiency and simplicity

200

Online & paperless Web-based software streamlines processes and ensures organization for users



Customizable databases Set up a lease database that holds information for each community in your portfolio



Administrative profile settings Settings allow for forms compliance oversight on a local, regional or national level



Simple online rental application Collects relevant future resident data and optimizes the application process for prospective residents

# Find out why NAA Click & Lease is the industry standard at **www.naahq.org/lease**.





# TRUST US TO DELIVER THE SOLUTIONS YOU NEED



Visit hdsupplysolutions.com for more information.



# Walk of Stars

T

Thursday, January 11, 2018

Social: 6:00PM

Dinner: 7:00PM

Holiday Inn City Centre

100 West 8th Street - Starlite Ballroom

	vening as we shine twork with friends.	-	5 of our industry. As well as enjoy a
Don't forget to no	minate your hardw	orking staff, supplier	s and owners for the various awards.
		Buffet Meal to Includ	le:
	6		sh Fruit Salads. Main course to include don Bleu and Flank Steak with shitake
Company Name: _			
Contact Name:			Phone:
Address:			
City:		State:	Zip:
-	ending:	X \$	35.00 (\$40.00 after January 2nd)
	Total:		
	Check	Credit Card	Invoice
		Reserve your seat at	t:
	http://sdmha.com	/meetinginfo.php?id=	=30&ts=1510717382
	Or retur	n reservation by Janu	ary 2nd to:
	SDMHA P	O Box 90327, Sioux I	Falls, SD 57109
	Fax: 605-2	71-0565 / Email: info	o@sdmha.com





CERTIFIED APARTMENT MANAGER®

# Presented by:



Appliance Warehouse

If you're a **community manager** or **experienced assistant manager** we recommend this course!

# UPDATED CURRICULUM!!



# Invest in your career!

# **CERTIFIED APARTMENT MANAGER**

Earning your CAM allows you to demonstrate that you have the knowledge and ability to manage an apartment community and achieve owners' investment goals.

# You'll learn about:

- Occupancy rates
- Comprehensive marketing plans
- Sales team management and product readiness
- Equitable treatment of current and potential residents
- Resident retention and the maintenance of a positive company image
- Consistent and ongoing resident communication
- Positive resident service and issue resolution
- Enforcement of company policy in compliance with laws and regulations
- Property inspections
- Preventive maintenance programs
- Service request process
- Apartment turnover process

- Contractors and vendors
- Recruitment, hiring, orientation, and training of high-caliber employees

COMING TO

- Systematic employee evaluation
- Employment regulations and record keeping
- Analysis of the property's financial operations with corrective actions for underperformance
- Monitoring of property performance to achieve the owner's investment goals
- Accounting principles and practices
- Maximizing net operating income
- Reporting property performance honestly and accurately

For more information or to register visit: http://sdmha.com/meetinginfo.php?id=47&ts=1514416919

# For more information, visit naahq.org/CAM

To locate an affiliate offering this course near you, visit naahq.org/learn/education/find-course.



# **Assistance Options for Your Residents**

# Caminando Juntos-financial assistance

Sister Pegge • 617 E. 7th StreetSioux Falls, SD57103

(O) 605-274-3735 • Email: sisterpegge@hotmail.com • URL: www.presentationsisters.org/ministries/caminando-juntos

# Center for Financial Resources –LSS–financial planning

Randy Rehling • 705 E. 41st St. #100Sioux Falls, SD57105

(O) 605-357-0114 • Email: randy.rehling@lsssd.org • URL: www.lsssd.org/what-we-do/adult-services/center-for-financial-resources

#### Cornerstone Rescue Mission -SSVF program (Veterans)-financial assistance forVets

Jade Ronk • 30 Main St.Rapid City, SD57701

(O) 605-390-6380 • (F) 605-718-2332 • Email: jronk@cornerstonemission.org • URL: www.cornerstonemission.org

#### Department of Social Services–Program Assistance

Kate Derrick • 811 E. 10th St. Dept. 1SiouxFalls, SD57103 (O) 605-367-5444 • Email: kate.derrick@state.sd.us • URL: www.dss.sd.gov

## Goodwill of the Great Plains

Jennifer Aery • 4701 E. 41st St., Sioux Falls, SD 57110 (O) 605-357-6145 • (Other) 605-496-4823 • Email: aeryj@goodwillgreatplains.org • URL: www.goodwillgreatplains.org

# Independent Living Choices-Assistance forunit modifications

Matt Cain • 4107 S. Carnegie Cir., Sioux Falls, SD 57106 (O) 605-362-3550 • Email: mcain@ilcchoices.org • URL: www.ilcchoices.org

# Inter-Lakes Community Action Partnership–Case Management through numerous programs Carrie Benson • 505 N. Western Ave., Sioux Falls, SD 57104 • (O) 605-334-2808 ext 204 • Email: cbenson@interlakescap.com • URL: www.interlakescap.com

Low Income Energy Assistance Program-heating assistance

David Gall • 910 E. Sioux Ave., Pierre, SD 57501 • (O) 605-773-4131 • (F) 605-773-6657 • (Other) 605-280-6680 • Email: david.gall@state.sd.us URL: www.dss.sd.gov/economicassistance/energyassistance/lowincome.aspxMinnehaha

#### County Dept of Human Services-first stop for financial assistance

Lori Montis521 N. Main Ave. #201, Sioux Falls, SD 57104 • (O) 605-367-4217 • (F) 605-367-4235 • Email: Imontis@minnehahacounty.org URL: www.minnehahacounty.org/dept/hs/hs.php

# SD Advocacy Services

Charlene Hay • 2121 W. 63rd Pl., Ste 30, Sioux Falls, SD 57108 • (O) 605-361-7438 • (F) 605-361-4338 • Email: hayc@sdadvocacy.com • URL: www.sdadvocacy.com

# SF Human Relations Dept-Tenant/Landlord Issues

Ryan Sage • 224 W. 9th St. • PO Box 7402 Sioux Falls, SD • (O) 605-367-8745 • Email: rsage@siouxfalls.org

# Sioux Empire Housing Partnership-Tenant Education

Kelli Zimmer • Sioux Falls, SD57104 • (O) 605-366-2877 • Email: kzimmer@siouxfalls.org

### Sioux Falls Housing & Development–Local Section 8 assistance

Dianne Hovdestad • 630 S. Minnesota Ave., Sioux Falls, SD 57104 • (O) 605-332-0704 • Email: d\_hovdestad@siouxfallshousing.org • URL: www.siouxfallshousing.org

#### Spare Key–Financial assistance for those with medical emergencies

Erich Mische • 2021 E. Hennepin Ave., Ste 475, Minneapolis, MN 55413 • (O) 952-406-8872 • (F) 952-406-8874 • (Other) 651-600-1188 • Email: erich@sparekey.org URL: www.sparekey.org

#### St. Francis House-Homeless Assistance

Julie Becker • 1301 E. Austin St., Sioux Falls, SD57103 • (O) 605-334-3879 • Email: director@stfrancishouse.com • URL: www.stfrancishouse.com

# St. Vincent DePaul Society-minimal financial assistance

431 N. Cliff Ave., Sioux Falls, SD 57103 • (O) 605-335-5823 • URL: www.svdpusa.org

#### The Community Outreach-financial assistance

Dane Bloch • 225 E. 11th St. #200, Sioux Falls, SD 57104 • (O) 605-331-3935 • (F) 605-336-8924 • Email: dane@thecommunityoutreach.org URL: www.thecommunityoutreach.org

#### The Salvation Army-financial assistance

Darlos Cook • 800 N. Cliff Ave., Sioux Falls, SD 57103 • (O) 605-338-6649 • (F) 605-338-6649 • Email: darlos\_cook@usc.salvationarmy.org URL: www.sasiouxfalls.org

#### Veterans Administrations-Homeless Veterans

Cathleen Cronk • 2501 W. 22nd St., Sioux Falls, SD 57105 • (O) 605-333-3230 • URL: www.benefits.va.gov/siouxfalls

#### Volunteers of America -Dakotas (Main Campus)

Becky Deelstra • PO Box 89306 Sioux Falls, SD • (O) 605-444-2458 • Email: r.deelstra@voa-dakotas.org • URL: www.voa-dakotas.org

#### Wheels 2 Work-automotive/transportation assistance

Karen Hattervig • 805 E. Pam Rd., Sioux Falls, SD 57105 • (O) 605-941-4318 • Email: khattervig@msn.com • URL: wheels\_2\_work.org

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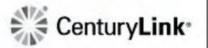
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# Call: 605.361.2194





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Apartment Living Guide	
The Renter's Guide - MyRentersGuide.con	
SiouxFallsRental.com	
Sioux Falls Shopping News	
APPLIANCES	
Denny's Appliance	
Karl's TV & Appliance	
Mahlander's	
Whirlpool	
APPRAISAL SERVICES	
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Elwood & Martin Appraisals, LLC	
Rogers Appraisal Service	
Shaykett Appraisal Co	
ATTORNEY SERVICES	
Breit Law Offices	336-8234
Christopherson Anderson Paulson & Fidele	
BANKING SERVICES	444 200
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CorTrust Bank	
Dacotah Bank First Dakota National Bank	
First Premier Bank	
Frontier Bank	
Great Western Bank	
MetaBank	
Minnwest Bank of Sioux Falls	
Wells Fargo	
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Allied Building Products	
Menards	
Menards East Side	
Park Supply of America	
Premier Systems	
CABLE & INTERNET SERVICES	
Midco	
CenturyLink	
CARPET CLEANING /REPAIR/EMERGEN	ICY SERVICES
Crew.	
Extremely Clean	
INTEK Cleaning and Restoration	
Rainbow International of Sioux Falls	
SRM - ServiceMaster Recovery Mgmt	
CARPET/FLOORCOVERING SUPPLIERS	
Menards	
Menards East Side	

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Menards East Side	331-6405
Thornton Carpet Sales	
Walden Carpets	

888-286-7810
805-699-2040
800-434-6117
402-343-0468
651-398-5521
077 5000
224 0004

# **\*\* MEMBERS DOING BUSINESS WITH MEMBERS \*\***

LAWN CARE & LANDSCAPING	
Kut & Kill	595-3161
Weller Brothers.	
LIGHTING SUPPLIERS Mahlander's	
Menards	
Menards East Side	
LOOKONITU	
LOCKSMITH Fred The Fixer	334 5411
Fled the Fixel	
LOW INCOME HOUSING SERVICE	
SF Housing & Redevelopment	
SD Housing Development Authority	
MANAGEMENT SOFTWARE	1100000 6414
Yardi Systems	805-699-2040
MOLD INSPECTION & OLDANUD	
MOLD INSPECTION & CLEANUP Extremely Clean	580 0007
INTEK Cleaning and Restoration	224 0716
Rainbow International of Sioux Falls	
SRM - ServiceMaster Recovery Mgmt	
SRW - ServiceWaster Recovery Wgmt	
ODOR REMOVAL	
INTEK Cleaning and Restoration	334-9716
Rainbow International of Sioux Falls	
SRM - ServiceMaster Recovery Mgmt	
PAINT & WALL COVERINGS	
BFB Painting	
Diamond Vogel Paints	
PPG	
DATROL	
PATROL Sioux Merchant Patrol	224 0257
Sloux Merchant Patrol	
PEST CONTROL	
Plunkett's Pest Control	
PET SERVICES	
DooGooders	
PLUMBING, HEATING, & AIR CONDITIONI	NC
Frisbees Plumbing & Heating.	
Hander Plumbing & Heating	
Menards.	
Menards East Side	
Midwestern Mechanical	
Moen	
Trane	
DEAL ESTATE SEDVICES	
REAL ESTATE SERVICES	
Brooks Commercial Real Estate	261_2215
Integra Realty Resources.	
Lee Schelling	
Mark Luke Real Estate	
NAI Sioux Falls	
REALTOR Association of the Sioux Empire.	

# **RECYCLING & SANITATION**

Novak Sanitary Service	
Trash Bros	

# REMODELING & HOME REPAIR

Mark Luke	370-6770
Steven Graf	360-7996

# RENTAL LOCATING SERVICES

Apartments.com	
Apartment Living Guide	
SiouxFallsRental.com	
The Renter's Guide	

# RESIDENT SCREENING

.800-466-1996

# 

# TELECOMMUNICATION COMPANIES

Midco	800-888-1300
CenturyLink	402-990-6648

# TENANT ASSISTANCE SERVICES

211 Help Line	
Inter-Lakes Community Action Inc	
Sioux Falls Housing & Redevelopment	

# TENANT SELECTION SERVICES

Western	Reporting	800-466-1996
Western	Reporting	800-466-199

# TITLE COMPANY

Land Title Guaranty	336-1095
Stewart Title	339-3199

# TOWING COMPANY

All American Towing	100
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# WATER DAMAGE RESTORATION

Crew	
Extremely Clean	
INTEK Cleaning and Restoration	
Rainbow International of Sioux Falls	
SRM - ServiceMaster Recovery Mgmt	

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