

BUILDING BRIDGES NOT WALLS: *Leading Multigenerational Interdisciplinary Teams*

Virtual Workshop
March 3, 2026
11:00am - 1:30pm CST

Overview

The changes happening today in the healthcare workforce are new and different. The turbulence of the last five years has accelerated massive demographic shifts in the population that would have naturally occurred over a more extended period. Most Baby Boomer who shaped the healthcare workforce for decades have retired, especially from acute care settings. According to the U.S. Bureau of Labor Statistics, Generation Z will comprise 30% of the workforce by 2030. They are the first generation to grow up from an early age with the internet, social media, and digital technology. Their unique perspective on their careers is shaping the future in profound ways. Healthcare teams today are multigenerational, with different values, attitudes, and beliefs, making working together challenging and resolving conflicts more difficult. This highly interactive workshop provides healthcare leaders with tools and actionable strategies to help their teams build bridges, not walls, as they work together to provide care.

Objectives

- Discuss the changing healthcare work environment and demographic shifts occurring in the health care workforce.
- Describe how generational ideas, values, and beliefs shape the health care workforce.
- Identify generationally targeted recruitment and retention strategies.
- Discuss leadership strategies to promote effective communication and conflict management on multigenerational teams.
- Identify strategies to build team synergy and promote bridge-building across generational groups.
- Apply concepts learned to a case situation for discussion.

Presenter

Rose O. Sherman, EdD, RN, NEA-BC, FAAN, is nationally known for her work in helping current and future nurse leaders to develop their leadership skills. Rose is an emeritus professor at the Christine E. Lynn College of Nursing at Florida Atlantic University and currently serves as a faculty member in the Marian K Shaughnessy Nursing Leadership Academy at Case Western Reserve University. She received a BA in Political Science and BSN in Nursing from the University of Florida. Her Master's Degree in Nursing is from the Catholic University of American, and she has a doctorate in nursing leadership from Columbia University in New York City. Before teaching, she spent 25 years in leadership roles with the Department of Veterans Affairs at five VA Medical Centers.

CEs: Nursing (2.5), Social Work (3.0), Licensed Nursing Home Administrator (3.0), Certificate of attendance

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Contact Debbie Morello with any
questions. Debra.Morello@sdaho.org