

## Property Manager of the Year

### Nomination Questions (100 points total)

1. Describe a leadership initiative you implemented that improved your team's performance. **(15 points)**
2. How have you contributed to resident satisfaction and retention? **(15 points)**
3. Share an example of how you managed financial efficiency while ensuring high service quality. **(15 points)**
4. Explain a time when you resolved a major crisis within y
5. our community. **(15 points)**
6. What innovative strategies have you introduced to improve property operations? **(10 points)**
7. How do you foster professional growth for yourself and your team? **(10 points)**
8. How have you incorporated industry education into your management role? **(10 points)**
9. Describe your involvement in **SCRHA association events** and how they impact your role. **(10 points)**

### Interview Questions (50 points total)

1. How do you handle resident concerns while balancing business objectives? **(15 points)**
2. Can you share a time when you successfully led your team through a major challenge? **(15 points)**
3. How do you stay ahead of industry trends and integrate new ideas into management? **(10 points)**
4. What motivates you as a leader in rental housing? **(10 points)**

## Assistant Property Manager of the Year

### Nomination Questions (100 points total)

1. How do you support the onsite manager while ensuring smooth daily operations? **(15 points)**
2. Describe a time when you proactively solved an issue that improved team efficiency. **(15 points)**
3. What steps have you taken to enhance resident engagement and satisfaction? **(15 points)**
4. How do you foster professional growth for yourself and your colleagues? **(15 points)**
5. What strategies have you implemented to streamline workflow processes? **(10 points)**
6. How do you stay updated with industry trends and training? **(10 points)**
7. How have you used **SCRHA education** to improve your work? **(10 points)**
8. Describe your participation in **SCRHA association events** and why it's important. **(10 points)**

### Interview Questions (50 points total)

1. How do you handle daily operational challenges while supporting leadership? **(15 points)**
2. Can you share an example of an initiative you led that improved efficiency? **(15 points)**
3. How do you approach resident communication and conflict resolution? **(10 points)**
4. What motivates you to advance in your career as an assistant manager? **(10 points)**

## Industry Supplier of the Year – Company

### Nomination Questions (100 points total)

1. What sets your company apart from others in the rental housing industry? **(15 points)**
2. Describe an innovative solution your company implemented to improve the industry. **(15 points)**
3. How does your company support professional development and association involvement? **(15 points)**
4. What challenges have you overcome in serving rental housing professionals? **(15 points)**
5. What contributions have you made to rental housing education? **(10 points)**
6. How does your company ensure excellent customer service and satisfaction? **(10 points)**
7. How does **SCRHA education** factor into your company's approach? **(10 points)**
8. What role does **SCRHA association participation** play in your company's success? **(10 points)**

### Interview Questions (50 points total)

1. How does your company cultivate strong relationships with housing providers? **(15 points)**
2. Can you share an example of a successful partnership with a rental housing professional? **(15 points)**
3. How does innovation drive your company's growth and industry impact? **(10 points)**
4. What motivates your company to serve rental housing professionals? **(10 points)**

## Industry Partner of the Year – Individual

### Nomination Questions (100 points total)

1. How do you contribute to the rental housing industry beyond your company's products or services? **(15 points)**
2. Describe a time when you provided exceptional support to a rental housing professional or property. **(15 points)**
3. What innovative solutions have you introduced to help rental housing professionals address challenges? **(15 points)**
4. How do you stay informed about industry trends and ensure your services remain valuable? **(15 points)**

5. How have you promoted education and professional development within the rental housing industry? **(10 points)**
6. What role do you play in fostering strong relationships between suppliers and housing providers? **(10 points)**
7. How has **SCRHA education** impacted your ability to serve rental housing professionals? **(10 points)**
8. Describe your participation in **SCRHA association events** and why it's important to your role. **(10 points)**

#### Interview Questions (50 points total)

1. What strategies do you use to build meaningful partnerships with rental housing professionals? **(15 points)**
2. Can you share an example of a time when your expertise directly helped a rental housing provider succeed? **(15 points)**
3. How do you ensure continuous learning and professional growth for yourself and your industry peers? **(10 points)**
4. What motivates you to serve the rental housing industry, and how do you see its future evolving? **(10 points)**

## Multi-Site Property Manager of the Year

#### Nomination Questions (100 points total)

1. How do you successfully manage multiple properties while maintaining operational efficiency? **(15 points)**
2. Describe a time when you resolved a major challenge affecting multiple sites. **(15 points)**
3. What strategies do you use to ensure consistency in resident satisfaction across all properties? **(15 points)**
4. How do you develop and support onsite management teams at different locations? **(15 points)**
5. Share an example of a successful initiative you implemented across multiple properties. **(10 points)**
6. How do you incorporate industry education into your management role? **(10 points)**
7. What role has **SCRHA education** played in shaping your approach to multi-site management? **(10 points)**
8. Describe your participation in **SCRHA association events** and how they've contributed to your success. **(10 points)**

#### Interview Questions (50 points total)

1. How do you ensure consistency in leadership and service across multiple properties? **(15 points)**
2. Can you share a time when you had to make a critical decision that impacted multiple sites? **(15 points)**
3. How do you balance short-term operational challenges with long-term portfolio goals? **(10 points)**

4. What motivates you as a leader in multi-site management, and what advice would you give to emerging professionals? **(10 points)**

## Resident Relations Coordinator of the Year

### Nomination Questions (100 points total)

1. How do you foster positive relationships between residents and management? **(15 points)**
2. Describe a time when you successfully resolved a resident concern or conflict. **(15 points)**
3. What programs or initiatives have you introduced to improve resident engagement and satisfaction? **(15 points)**
4. How do you balance company policies with creating a welcoming resident experience? **(15 points)**
5. How have you incorporated industry education into your approach to resident relations? **(10 points)**
6. Share an example of how you used communication strategies to enhance community engagement. **(10 points)**
7. How has **SCRHA education** shaped your approach to resident relations? **(10 points)**
8. Describe your participation in **SCRHA association events** and how they've contributed to your success. **(10 points)**

### Interview Questions (50 points total)

1. How do you manage resident concerns while ensuring fair outcomes for all parties? **(15 points)**
2. Can you share an example of a successful resident engagement initiative you led? **(15 points)**
3. How do you ensure consistent communication and transparency in resident interactions? **(10 points)**
4. What motivates you in your role, and how do you see resident relations evolving in the future? **(10 points)**

## Repositioned Property of the Year

### Nomination Questions (100 points total)

1. Describe the initial state of the property before repositioning—what challenges did it face? **(15 points)**
2. What strategies were used to improve the property's operations, aesthetics, and financial performance? **(15 points)**
3. How has resident satisfaction changed since the repositioning? Provide measurable improvements. **(15 points)**
4. What innovative changes were implemented to enhance the property's marketability and appeal? **(15 points)**
5. How did the repositioning impact financial performance and long-term sustainability? **(10 points)**

6. What challenges arose during the repositioning process, and how were they successfully addressed? **(10 points)**
7. How has **SCRHA education** played a role in shaping repositioning strategies? **(10 points)**
8. Describe your participation in **SCRHA association events** and how they've supported your property's success. **(10 points)**

#### Interview Questions (50 points total)

1. What was the most significant challenge during the repositioning process, and how was it overcome? **(15 points)**
2. Can you share a measurable success story showing the impact of the repositioning? **(15 points)**
3. How do you ensure long-term success after repositioning the property? **(10 points)**
4. What role did leadership and teamwork play in the repositioning effort? **(10 points)**

## Property of the Year

#### Nomination Questions (100 points total)

1. What makes this apartment community stand out compared to others in the market? **(15 points)**
2. Describe any significant renovations, upgrades, or improvements made to enhance the property. **(15 points)**
3. How does the property maintain high resident satisfaction and retention rates? **(15 points)**
4. What sustainability or community-driven initiatives have been implemented? **(15 points)**
5. How has financial performance improved, and what strategies contributed to its success? **(10 points)**
6. What challenges has the property faced, and how were they successfully addressed? **(10 points)**
7. How has **SCRHA education** influenced property operations and management? **(10 points)**
8. Describe the property's participation in **SCRHA association events** and how it benefits residents and staff. **(10 points)**

#### Interview Questions (50 points total)

1. What are the key factors contributing to this property's success in resident satisfaction? **(15 points)**
2. Can you share an example of a strategic improvement that significantly enhanced the property? **(15 points)**
3. How does the property ensure long-term sustainability and financial stability? **(10 points)**
4. What is the vision for the property moving forward, and how will it continue to evolve? **(10 points)**

# Property Management Company of the Year

## Nomination Questions (100 points total)

1. What sets your property management company apart from others in the industry? **(15 points)**
2. How does your company ensure consistent operational excellence across all managed properties? **(15 points)**
3. Describe an innovative approach or service your company has introduced to enhance property management. **(15 points)**
4. How does your company prioritize resident satisfaction and retention strategies? **(15 points)**
5. What financial and operational improvements has your company implemented to optimize efficiency? **(10 points)**
6. What challenges has your company faced, and how were they successfully addressed? **(10 points)**
7. How has **SCRHA education** influenced your company's management practices? **(10 points)**
8. Describe your company's participation in **SCRHA association events** and how it contributes to industry growth. **(10 points)**

## Interview Questions (50 points total)

1. What core values drive your company's success in property management? **(15 points)**
2. Can you share an example of a transformative initiative your company has implemented? **(15 points)**
3. How does your company adapt to changing industry trends while maintaining stability? **(10 points)**
4. What future goals does your company have to further enhance property management excellence? **(10 points)**

# Champion Spirit Award

## Nomination Questions (100 points total)

1. How do you motivate and uplift your colleagues in the workplace? **(15 points)**
2. Describe a time when your encouragement made a significant impact on a coworker or team. **(15 points)**
3. What strategies do you use to maintain positive energy and high morale in challenging situations? **(15 points)**
4. How do you naturally take on a leadership role through encouragement and support? **(15 points)**
5. Share an example of a workplace initiative, event, or action you led to inspire enthusiasm among colleagues. **(10 points)**
6. How has **SCRHA education** helped shape your leadership style and ability to encourage others? **(10 points)**

7. What feedback have you received from coworkers or leadership about your ability to boost morale? **(10 points)**
8. Describe your involvement in **SCRHA association events** and how they've allowed you to share your enthusiasm with others. **(10 points)**

#### Interview Questions (50 points total)

1. How do you maintain an uplifting presence in the workplace, even during difficult times? **(15 points)**
2. Can you share a specific story of how you encouraged someone to achieve their best? **(15 points)**
3. What role does enthusiasm play in professional success, and how do you inspire that in others? **(10 points)**
4. What drives you to be a "cheerleader" for your colleagues, and how does it impact your team? **(10 points)**

## Property Project Manager of the Year

#### Nomination Questions (100 points total)

1. Describe a significant property project you managed—what were the primary objectives and challenges? **(15 points)**
2. How do you ensure successful execution of projects while balancing quality, budget, and timelines? **(15 points)**
3. Share an example of a creative solution you implemented that improved project outcomes. **(15 points)**
4. How do you coordinate with teams, vendors, and stakeholders to ensure seamless project completion? **(15 points)**
5. What measurable impacts have your projects had on resident satisfaction or property performance? **(10 points)**
6. How do you incorporate **SCRHA education** into your project management approach? **(10 points)**
7. What strategies do you use to stay ahead of industry trends and best practices? **(10 points)**
8. Describe your involvement in **SCRHA association events** and how they contribute to your professional success. **(10 points)**

#### Interview Questions (50 points total)

1. How do you prioritize tasks and adapt to unforeseen challenges in property projects? **(15 points)**
2. Can you share a project where your leadership directly contributed to its success? **(15 points)**
3. What role does innovation play in your approach to project management? **(10 points)**
4. How do you ensure long-term value in the projects you oversee? **(10 points)**

# Maintenance Technician of the Year

## Nomination Questions (100 points total)

1. How do you ensure timely and effective maintenance services for residents and properties? **(15 points)**
2. Share an example of a complex repair or troubleshooting challenge you successfully resolved. **(15 points)**
3. How do you prioritize work orders while maintaining efficiency and professionalism? **(15 points)**
4. Describe how you have contributed to resident satisfaction through maintenance services. **(15 points)**
5. What strategies do you use to stay updated on new maintenance technologies or techniques? **(10 points)**
6. How has **SCRHA education** supported your growth as a maintenance technician? **(10 points)**
7. What feedback have you received from residents or colleagues that highlights your strengths? **(10 points)**
8. Describe your participation in **SCRHA association events** and how they contribute to your professional development. **(10 points)**

## Interview Questions (50 points total)

1. What steps do you take to ensure safety and quality in every repair? **(15 points)**
2. Can you share a situation where you had to think creatively to solve a maintenance issue? **(15 points)**
3. How do you manage workload while maintaining a high level of service? **(10 points)**
4. What motivates you in your role as a maintenance technician? **(10 points)**

# Maintenance Supervisor of the Year

## Nomination Questions (100 points total)

1. How do you lead and support your maintenance team to ensure efficiency and service excellence? **(15 points)**
2. Describe a time when you successfully resolved a property-wide maintenance challenge. **(15 points)**
3. What strategies do you use to train, develop, and mentor maintenance team members? **(15 points)**
4. How do you balance preventative maintenance with emergency repairs? **(15 points)**
5. Share an example of an initiative you implemented that improved maintenance operations. **(10 points)**
6. How has **SCRHA education** influenced your leadership and maintenance practices? **(10 points)**
7. What recognition or feedback have you received from residents, property owners, or colleagues? **(10 points)**
8. Describe your participation in **SCRHA association events** and how they contribute to industry best practices. **(10 points)**



## Interview Questions (50 points total)

1. What leadership qualities do you believe are essential for a successful maintenance supervisor? **(15 points)**
2. Can you share a specific example of how you improved efficiency in maintenance operations? **(15 points)**
3. How do you foster teamwork and problem-solving among your maintenance staff? **(10 points)**
4. What motivates you as a leader in maintenance management? **(10 points)**

## Leasing Professional of the Year

### Nomination Questions (100 points total)

1. What strategies do you use to successfully lease apartments and attract new residents? **(15 points)**
2. Describe a time when you exceeded leasing goals through innovative approaches. **(15 points)**
3. How do you ensure a positive and seamless experience for prospective residents? **(15 points)**
4. What role does resident retention play in your leasing strategy, and how do you foster it? **(15 points)**
5. Share an example of a time when your communication skills helped secure a lease. **(10 points)**
6. How has **SCRHA education** helped improve your leasing techniques and professional growth? **(10 points)**
7. What feedback have you received from residents or colleagues that highlights your strengths? **(10 points)**
8. Describe your participation in **SCRHA association events** and how they impact your leasing success. **(10 points)**

### Interview Questions (50 points total)

1. What strategies do you use to build strong relationships with prospects and residents? **(15 points)**
2. Can you share an example of how you handled a difficult leasing situation successfully? **(15 points)**
3. How do you stay ahead of leasing trends to maintain competitive performance? **(10 points)**
4. What motivates you as a leasing professional in the rental housing industry? **(10 points)**

## Porter / Housekeeper of the Year

### Nomination Questions (100 points total)

1. How do you contribute to maintaining a clean and welcoming environment for residents? **(15 points)**
2. Share an example of a time when you went above and beyond to improve the property's appearance. **(15 points)**

3. What role does communication play in ensuring smooth coordination with the maintenance and management teams? **(15 points)**
4. Describe a challenge you've encountered in your role and how you successfully addressed it. **(15 points)**
5. How do you ensure resident satisfaction through your daily responsibilities? **(10 points)**
6. How has **SCRHA education** helped you improve your skills and efficiency? **(10 points)**
7. What recognition or feedback have you received from residents or colleagues? **(10 points)**
8. Describe your participation in **SCRHA association events** and how they contribute to your professional development. **(10 points)**

#### Interview Questions (50 points total)

1. How do you approach your work to ensure that residents feel comfortable and valued? **(15 points)**
2. Can you share an example of how your attention to detail improved property presentation? **(15 points)**
3. What motivates you to take pride in maintaining a well-kept environment? **(10 points)**
4. How do you collaborate with other teams to ensure efficient property upkeep? **(10 points)**

## Property Project Manager of the Year

#### Nomination Questions (100 points total)

1. Describe a significant property project you managed—what were the primary objectives and challenges? **(15 points)**
2. How do you ensure successful execution of projects while balancing quality, budget, and timelines? **(15 points)**
3. Share an example of a creative solution you implemented that improved project outcomes. **(15 points)**
4. How do you coordinate with teams, vendors, and stakeholders to ensure seamless project completion? **(15 points)**
5. What measurable impacts have your projects had on resident satisfaction or property performance? **(10 points)**
6. How do you incorporate **SCRHA education** into your project management approach? **(10 points)**
7. What strategies do you use to stay ahead of industry trends and best practices? **(10 points)**
8. Describe your involvement in **SCRHA association events** and how they contribute to your professional success. **(10 points)**

#### Interview Questions (50 points total)

1. How do you prioritize tasks and adapt to unforeseen challenges in property projects? **(15 points)**
2. Can you share a project where your leadership directly contributed to its success? **(15 points)**

3. What role does innovation play in your approach to project management? **(10 points)**
4. How do you ensure long-term value in the projects you oversee? **(10 points)**

## Rising Star Award

### Nomination Questions (100 points total)

These will help evaluators assess the nominee's early achievements and industry promise.

1. How has the nominee contributed positively to their workplace or industry within their first year? **(20 points)**
2. What steps has the nominee taken to expand their knowledge and skills within their short tenure? **(20 points)**
3. Can the nominee demonstrate instances where they successfully navigated challenges or learned from obstacles? **(10 Points)**
4. How has the nominee shown initiative and leadership, even as an industry newcomer? **(10 points)**
5. In what ways has the nominee positively impacted their workplace culture or fostered collaboration? **(10 points)**
6. Has the nominee engaged in association events, networking, or educational opportunities? **(10 points)**
7. Does the nominee exhibit a strong work ethic, enthusiasm, and drive to excel in their field? **(10 points)**
8. Does the nominee exhibit a strong work ethic, enthusiasm, and drive to excel in their field? **(10 points)**

### Interview Questions (50 points total)

1. What inspired you to join the industry, and how has your first year shaped your career aspirations? **(15 points)**
2. Can you share a defining moment or achievement from your first year that highlights your potential in this field? **(15 points)**
3. What challenges have you faced as a newcomer, and how did you overcome them? **(10 points)**
4. How do you see yourself continuing to grow and contribute to the industry in the years ahead? **(10 points)**

## Social Media Excellence Award

### Nomination Questions (100 points total)

1. How does the nominee maintain a cohesive and recognizable brand identity across their social media platforms? **(20 points)**

2. How effectively does the nominee engage with their audience and respond to interactions on social media? **(20 points)**
3. What innovative content has the nominee created that has helped them stand out in the industry? **(15 points)**
4. How has the nominee used social media to educate their audience and advocate for industry best practices? **(15 points)**
5. In what ways has the nominee leveraged social media to promote community involvement and social responsibility? **(10 points)**
6. Does the nominee integrate SCRHA events and industry trends into their social media presence? **(10 points)**
7. Has the nominee demonstrated growth in their digital presence through increased visibility, engagement, or follower growth? **(10 points)**
8. How has the nominee used social media to address concerns or solve problems for their audience or residents? **(10 points)**

#### Interview Questions – Social Media Excellence (Company) (50 points total)

1. How does your company's social media strategy align with your brand identity and overall business goals? **(15 points)**
2. Can you share a successful social media campaign that significantly increased engagement or brand recognition? What made it effective? **(15 points)**
3. How does your company foster a sense of community and interaction with followers across platforms? **(10 points)**
4. What steps have you taken to stay ahead of digital trends and optimize your online visibility? **(10 points)**

#### Interview Questions – Social Media Excellence (Individual) (50 points total)

1. How has social media helped you connect with tenants and enhance the resident experience? **(15 points)**
2. Can you share a specific example of how your social media efforts influenced leasing decisions or resident engagement? **(15 points)**
3. What challenges have you faced in managing social media for your property, and how have you adapted? **(10 points)**
4. How do you balance professionalism and authenticity while representing your property online? **(10 points)**