

RETENTION

Reinvention



AN INTERACTIVE BRAINSTORMING SESSION

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SurfaceConnection

DON'T REPLACE. REFINISH AND REFACE

LIVE

WEBINAR



Katie Rigsby,
CAPS

We've all seen the spatula and pancake mix with that cutesy note that says, "We flippin' love you!" and while a small gesture and friendly note can definitely earn you some brownie points, it takes a lot more than that to retain today's resident. In this interactive session, Katie takes a fresh look at creating a successful resident retention plan with an easy to follow guide. After challenging attendees to re-think resident retention, she facilitates an interactive brainstorming session where every attendee will leave with complete access to the ideas we share.

- Be challenged to re-think resident retention and what that means to them
- Brainstorm fresh ideas and strategies for retaining residents
- Identify the key elements of a successful resident retention plan



May 14th, 2024

10:30 am - 11300 am CST

COST: \$25 til 4/15
\$40 starting 4/16

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