

FREE WATER CEU TRAINING

Tuesday, November 17, 2026 | Provo, UT

0.6 Water CEUs Available | 9 AM-4 PM

TIME	AGENDA ITEM
9-10:30 AM	**ERPs & UTWARN**	*Jake Wood, RWAU* Learn how to develop and maintain an effective Emergency Response Plan (ERP) and prepare your utility to respond confidently to natural disasters, equipment failures, cyber incidents, and other emergencies. This session will also cover the benefits of Utah WARN, including how mutual aid agreements help water and wastewater systems quickly access personnel, equipment, and resources when they need them most.
10:30 AM-12 PM	**Distrbution System Overview**	*Mike Johanson, RWAU (Tentative)* This class will provide an overview of water distribution systems, including key components, system operation, and routine maintenance considerations. Participants will review practical concepts that support safe, reliable, and efficient distribution system performance.
12-1 PM	**LUNCH**
1-2:30 PM	**Implementing your Source Protection Plan to Maintain Compliance**	*Melissa Noble, DDW* This class will cover how to effectively implement and maintain a Source Protection Plan to support ongoing regulatory compliance. Participants will review key plan components, common compliance challenges, and practical steps for keeping source protection efforts current and effective.
2:30-3:30 PM	**Seasonal Startup Procedures for Seasonal Systems**	*Sitara Federico, DDW* This class will cover key startup procedures for seasonal water systems to help ensure safe and reliable operation when returning to service. Participants will review practical steps for system inspection, flushing, disinfection, sampling, and other startup activities that support compliance and water quality.
3:30-4 PM	**CCR Changes Coming Your Way**	*Jenny Rosal, RWAU* This class will cover upcoming changes to Consumer Confidence Report (CCR) requirements and what they mean for public water systems. Participants will review key updates, reporting expectations, and practical steps to prepare for future compliance.

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