

WATER & WASTEWATER TRAINING

UTILITY MANAGEMENT CERTIFICATION (UMC) | 2024

Tuesday, July 30- Wednesday, July 31, 2024

0.9 Water CEUs & 0.45 Wastewater CEUs

DAY ONE- TUESDAY, JULY 30

TIME	AGENDA ITEM
9-10:30 AM	Managerial Sustainability & Capacity Development, Part 1 (WW CEUs) Dale Pierson (RWAU) <i>Leadership, Accountability, Human Resource Management, Organization, the Manager & the Governing Body</i>
10:30 AM-12 PM	Managerial Sustainability & Capacity Development, Part 2 (WW CEUs) Dale Pierson (RWAU) <i>Customer service, Emergency Preparedness, Internal and External Communications, Public Relations, and Public Policy</i>
12-1 PM	LUNCH (on your own)
1-2:30 PM	Technical Sustainability, Part 1 (WW CEUs) Terry Smith (RWAU) <i>Technical Sustainability is the criteria used to determine if a water or wastewater system is operating on a day-to-day level of efficiency and is in such a condition as to be resilient to unforeseen events (floods, earthquakes, fire, or even a major equipment failure). The first hour of the technical portion of the UMC training will cover:</i> <ul style="list-style-type: none">• <i>Laws/Rules, What is a "Public Water System"?</i>• <i>Capital Improvement Plans</i>• <i>Preventative/Standard Operating Plans</i>
2:30-4 PM	Technical Sustainability, Part 2 Terry Smith (RWAU) <i>Source Water Adequacy, Water Sampling- Source/Distribution, Water Loss & Auditing Process, and Safety Programs/Policies</i>

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DAY TWO- WEDNESDAY, JULY 31

TIME

AGENDA ITEM

9-10:30 AM

Utility Management Financial Section, Part 1 (WW CEUs) | Shannon Rasmussen (RWAU)

Functions of Financial Accounting, Separation of Duties, Policies & Procedures, Accrual Accounting & Standards, and Audits

10:30 AM-12 PM

Utility Management Financial Section, Part 2 | Shannon Rasmussen (RWAU)

Financial Reporting, Budgeting, Rate Structures, Asset Management, and Insurance

12-1 PM

LUNCH (on your own)

1-3 PM

UMC Exam