

# WATER & WASTEWATER TRAINING

## UTILITY MANAGEMENT CERTIFICATION (UMC) | 2025

Wednesday, July 30 - Thursday, July 31, 2025

0.9 Water CEUs & 0.45 Wastewater CEUs

### **DAY ONE- WEDNESDAY, JULY 30**

TIME	AGENDA ITEM
9-10:30 AM	<b>Managerial Sustainability &amp; Capacity Development, Part 1 (WW CEUs)   Dale Pierson (RWAU)</b> <i>Leadership, Accountability, Human Resource Management, Organization, the Manager &amp; the Governing Body</i>
10:30 AM-12 PM	<b>Managerial Sustainability &amp; Capacity Development, Part 2 (WW CEUs)   Dale Pierson (RWAU)</b> <i>Customer service, Emergency Preparedness, Internal and External Communications, Public Relations, and Public Policy</i>
12-1 PM	<b>LUNCH</b> (on your own)
1-2:30 PM	<b>Technical Sustainability, Part 1 (WW CEUs)   Terry Smith (RWAU)</b> <i>Technical Sustainability is the criteria used to determine if a water or wastewater system is operating on a day-to-day level of efficiency and is in such a condition as to be resilient to unforeseen events (floods, earthquakes, fire, or even a major equipment failure). The first hour of the technical portion of the UMC training will cover:</i> <ul style="list-style-type: none"><li>• <i>Laws/Rules, What is a "Public Water System"?</i></li><li>• <i>Capital Improvement Plans</i></li><li>• <i>Preventative/Standard Operating Plans</i></li></ul>
2:30-4 PM	<b>Technical Sustainability, Part 2   Terry Smith (RWAU)</b> <i>Source Water Adequacy, Water Sampling- Source/Distribution, Water Loss &amp; Auditing Process, and Safety Programs/Policies</i>

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### **DAY TWO- THURSDAY, JULY 31**

TIME	AGENDA ITEM
9-10:30 AM	<b>Utility Management Financial Section, Part 1 (WW CEUs)   Shannon Rasmussen (RWAU)</b> <i>Functions of Financial Accounting, Separation of Duties, Policies &amp; Procedures, Accrual Accounting &amp; Standards, and Audits</i>
10:30 AM-12 PM	<b>Utility Management Financial Section, Part 2   Shannon Rasmussen (RWAU)</b> <i>Financial Reporting, Budgeting, Rate Structures, Asset Management, and Insurance</i>
12-1 PM	<b>LUNCH</b> (on your own)
1-3 PM	<b>UMC Exam</b>