

WATER & WASTEWATER TRAINING

UTILITY MANAGEMENT CERTIFICATION (UMC) | 2026

Wednesday, July 29 - Thursday, July 30, 2026

0.9 Water & Wastewater CEUs

DAY ONE- WEDNESDAY, JULY 29

TIME	AGENDA ITEM
9-10:30 AM	Managerial Sustainability & Capacity Development, Part 1 (WW CEUs) <i>Shannon Rasmussen, RWAU</i> Leadership, Accountability, Human Resource Management, Organization, the Manager & the Governing Body
10:30 AM-12 PM	Managerial Sustainability & Capacity Development, Part 2 (WW CEUs) <i>Shannon Rasmussen, RWAU</i> Customer service, Emergency Preparedness, Internal and External Communications, Public Relations, and Public Policy
12-1 PM	LUNCH (on your own)
1-2:30 PM	Utility Management Financial Section, Part 1 <i>Janell Braithwaite, RWAU</i> Functions of Financial Accounting, Separation of Duties, Policies & Procedures, Accrual Accounting & Standards, and Audits
2:30-4 PM	Utility Management Financial Section, Part 2 <i>Janell Braithwaite, RWAU</i> Financial Reporting, Budgeting, Rate Structures, Asset Management, and Insurance

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DAY TWO- THURSDAY, JULY 30

TIME	AGENDA ITEM
9-10:30 AM	Technical Sustainability, Part 1 (WW CEUs) <i>Jake Wood, RWAU</i> Technical Sustainability Is the criteria used to determine If a water or wastewater system Is operating on a day-to-day level of efficiency and Is In such a condition as to be resilient to unforeseen events (foods, earthquakes, fire, or even a major equipment failure). The first hour of the technical portion of the UMC training will cover: • Laws/Rules, What Is a “Public Water System”? • Capital Improvement Plans • Preventative/Standard Operating Plans
10:30 AM-12 PM	Technical Sustainability, Part 2 <i>Jake Wood, RWAU</i> Source Water Adequacy, Water Sampling- Source/Distribution, Water Loss & Auditing Process, and Safety Programs/Policies
12-1 PM	LUNCH (on your own)
1-3 PM	UMC Exam