

WATER & CROSS CONNECTION TRAINING

FREE CROSS CONNECTION CONTROL CEU TRAINING

Thursday, June 25, 2026 | Manti City

0.6 Water & Cross Connection CEU | Hybrid Training

TIME

AGENDA ITEM

9-10:30 AM

Deep Dive: The 5 Elements of Cross Connection Control | *Chris Bowles, DDW*

Join the Utah Division of Drinking Water (DDW) for an in-depth exploration of the five essential elements of a compliant cross connection control program, as required by Utah Admin Code R309-105-12. This session will break down the program components—legal authority, public awareness, trained personnel, record keeping, and ongoing enforcement—illustrating how they interconnect to protect Utah's drinking water systems. Through real-world examples, interactive discussion, and insights into Utah's certification and compliance processes, attendees will gain practical guidance on designing, implementing, and maintaining a robust cross connection control program tailored to their system's needs.

10:30 AM-12:00 PM

How to "Sell" CCC to Council/Board Members and City Managers | *Janell Braithwaite, RWAU*

Getting leadership on board with cross connection control can be tough. This session shares proven ways to communicate the importance, value, and cost savings of a strong program. Learn how to frame the message in terms of public health, liability, and system reliability to gain lasting support from decision-makers.

12-1 PM

LUNCH (on your own)

1-2:30 PM

Medical Facilities Hazards Assessments: Dental Offices, Hospitals, Clinics, Funeral Homes, and More | *Justin Royer, Ogden City*

Medical and healthcare facilities present some of the highest-risk cross connection hazards due to specialized equipment, chemical use, and complex plumbing systems. This session focuses on identifying and evaluating common hazards found in dental offices, hospitals, clinics, funeral homes, and similar facilities. Attendees will learn what to look for during hazard assessments, how to document risks, and how to work with facility staff to ensure proper backflow protection and ongoing compliance. Ideal for cross connection control administrators, inspectors, and operators looking to strengthen protection in high-risk environments.

2:30-4 PM

Landscape Irrigation Gone Wrong: Real-World Contamination Cases Workshop | *Kelsey Johnson, RWAU*

From playground sprinklers to golf course greens, irrigation systems can be a hidden source of contamination. This session dives into real-world backflow incidents caused by landscape irrigation gone wrong. Participants will review case studies, identify what failed, and work through tabletop exercises to design better prevention strategies and corrective actions.