WATER & CROSS CONNECTION TRAINING

FREE CROSS CONNECTION CONTROL CEU TRAINING

Thursday, October 29, 2026 | Bicknell

0.6 Water & Cross Connection CEU | Hybrid Training

TIME	AGENDA ITEM
9-10:30 AM	**Integrating GIS into your Cross Connection Control Program for Better Efficiency and Tracking |** *Levi Mele, Oquirrh Mountain* Take your cross connection program beyond spreadsheets and paper records by putting GIS to work. This session will explore practical ways to use GIS to map and track backflow prevention assemblies, hazard assessments, and secondary water connections throughout your system. Learn how visualizing this information can help identify potential risks, improve recordkeeping, streamline inspections and follow-up, and give you a clearer picture of your cross connection control program.
10:30 AM-12:00 PM	**How to "Sell" CCC to Council/Board Members and City Managers |** *Janell Braithwaite, RWAU* Getting leadership on board with cross connection control can be tough. This session shares proven ways to communicate the importance, value, and cost savings of a strong program. Learn how to frame the message in terms of public health, liability, and system reliability to gain lasting support from decision-makers.
12-1 PM	**LUNCH (on your own)**
1-2:30 PM	**Deep Dive: The 5 Elements of Cross Connection Control** | *Chris Bowles, DDW* Join the Utah Division of Drinking Water (DDW) for an in-depth exploration of the five essential elements of a compliant cross connection control program, as required by Utah Admin Code R309-105-12. This session will break down the program components—legal authority, public awareness, trained personnel, record keeping, and ongoing enforcement—illustrating how they interconnect to protect Utah's drinking water systems. Through real-world examples, interactive discussion, and insights into Utah's certification and compliance processes, attendees will gain practical guidance on designing, implementing, and maintaining a robust cross connection control program tailored to their system's needs.
2:30-4 PM	**Landscape Irrigation Gone Wrong: Real-World Contamination Cases Workshop |** *Kelsey Johnson, RWAU* From playground sprinklers to golf course greens, irrigation systems can be a hidden source of contamination. This session dives into real-world backflow incidents caused by landscape irrigation gone wrong. Participants will review case studies, identify what failed, and work through tabletop exercises to design better prevention strategies and corrective actions.

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