



WATER & CROSS CONNECTION TRAINING

CROSS CONNECTION CONTROL CEU TRAINING | HIGHLAND 2024

Thursday, October 17, 2024

0.6 Cross Connection or Water CEUs Available

TIME

AGENDA ITEM

9:00-10 AM

DDW Updates | *Gary Rager (DDW)*

This session will cover the five key elements for a successful Cross Connection Control Program. DDW staff will also explain what they want to see in CCC program when they perform a sanitary survey at your water system.

10 AM-12 PM

What the Code Says about Chemical Dispensers and Fire Systems | *Kenneth Ashlock (Cross Connection Environmental)*

We will discuss the conflicting roles chemical dispensers play in protecting the customer's potable water systems and their usage. The different types of fire systems which should be protected and may not need protection. We will learn about the codes surrounding different types of fire systems and their usage.

12-1 PM

LUNCH ON YOUR OWN

1-2:30 PM

Authority Statements | *Janell Braithwaite (RWAU)*

During this session, Janell will review an authority statement from a local water system. She will offer improvement recommendations to meet Drinking Water Rule requirements.

2:30-4 PM

PR & Customer Service in Cross Connection Interactions | *Kelsey Johnson (RWAU)*

Kelsey will provide examples of easy and doable public education efforts within your CCC program as well as good customer service practices to help improve your interactions and ultimately system compliance.