



RURAL WATER ASSOCIATION OF UTAH

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Online Water Operator Certification Exam Guidelines

The Online Water Operator Certification Exam is a Utah State Certification Exam administered by Rural Water Association of Utah.

Please be prepared with internet service, a calculator, blank scratch paper and a pencil. Notify RWAU if you are not able to provide any of these items. (Text-able calculators are not allowed).

Your proctor will provide a laptop or tablet and a conversion chart for you. Special approval is required for water systems or their operators to provide computers for the purpose of taking certification exams.

A photo ID is required for ALL state certification exams. In addition to submitting your Citizenship Verification Form, you will be required to show your photo ID to the proctor before starting your exam.

Proctors cannot answer questions regarding the exam content once the exam begins. Solicitation for assistance with exam content may result in forfeiture of your certification. However, if you have questions about exam navigation or experience technical difficulties, please notify your proctor right away.

Study materials need to be put away and phones off.

Restroom breaks are allowed with proctor approval.

Exam Details:

- 3 Hour timed test.
- 100 randomly selected questions.
- 70% or better to pass.
- Results displayed upon completion.
- Temporary certificate available for passing scores (DDW will mail official certificate).
- Opportunity to review incorrect answers if exam does not receive a passing score (must review prior to logging off).
- A minimum of 30 days is required to retake the same exam.

Exam Features: [Jumpback](#) takes you to the last unanswered question. To view a summary of your test and navigate to any question number go to [Open Bookmarks](#). Be sure to bookmark questions you wish to revisit.

WARNING: Do not click [Submit/Finish](#) unless you are absolutely sure you are done taking the exam!!!