

The Property Management Association is a community for property management industry professionals to network, connect and grow professionally and socially through events, programming and practical education. By now, many of you have activated your personal member account and are using the platform to register for events, meetings and programs as well as to view exclusive member-only content.

Did you know there is one tool you may be overlooking? Your **Member Compass Portal**! Think of your Member Compass Portal as your personal gateway to all things **PMA**. Here you will find:

- Upcoming events you are registered to attend.
- PMA's premier digital magazine, *BULLETIN*
- Your account history
- Past event registrations/attendance
- Order history (i.e., ads, sponsorships, etc.)
- Invoices
- Don't want to type in your credit card information for every transaction? You don't have to! Save your credit card information in the Payment Methods Tab.
- Are you the **Primary User** on our company's account? You can make updates to our company profile and staff listings. Add, remove or edit your staff to ensure everyone inherits the benefits of your company's membership.
- Let's not forget the most important feature of them all – your **PROFILE**! Update your hard-earned credentials and designations, company website, company logo, headshot, and so much more!

Where can you find your Member Compass Portal?

The screenshot shows the homepage of the Property Management Association. At the top left is the PMA logo. To the right is a navigation bar with links for 'Join', 'Login', 'Contact Us', and a search box. Below this is a secondary navigation bar with icons for 'HOME', 'JOIN', 'CALENDAR', 'NEWS', and 'STORE'. The main navigation bar features 'ABOUT', 'DIRECTORY', 'MEMBERSHIP', 'PUBLICATIONS', 'EVENTS', 'PROGRAMS', and 'CAREER CENTER'. A red arrow points to the 'MEMBERSHIP' dropdown menu, which is open and shows three options: 'Membership Benefits', 'Member Compass Portal', and 'Committee & Council Portal'. The 'Member Compass Portal' option is highlighted with a red circle. Below the navigation bar is a large banner for the 'Leadership Development Program - Third Cohort' with a 'View Event' button. The date 'Thursday, January 11, 2024' is also visible.

Visit Property Management Association's homepage at www.pma-dc.org. Locate the **MEMBERSHIP** dropdown menu from the navigation bar and select "**Member Compass Portal**."

From here, you will be sent directly to your personal dashboard, if logged into your member account.

The screenshot shows the Member Compass dashboard with the following callout boxes:

- Account balance and payment history:** Points to the 'Pay Balance' and 'Account History' items in the left sidebar.
- See a list of past events you have participated in:** Points to the 'My Events' item in the left sidebar.
- Checkout any orders you have placed in the PMA Store:** Points to the 'My Orders' item in the left sidebar.
- Tell us about yourself! Add your headshot, company details, credentials/designations, etc.:** Points to the 'Profile' item in the left sidebar.
- Are you the Primary user for your company or property? Click here to update company and staff details.:** Points to the 'Company' and 'Staff' items in the left sidebar.
- Save payment methods for easy checkout.:** Points to the 'Payment Methods' item in the left sidebar.
- See a list of upcoming events you have registered for.:** Points to the '6 Registered Events' section in the main content area.
- BULLETIN at your fingertips! PMA's premier digital magazine.:** Points to the 'BULLETIN' section in the main content area.

Keep your profile up to date so you don't miss out on pertinent PMA information. Regularly check your staff listing so all members of your team enjoy membership benefits.

Checkout the Member Directory and see what your company and personal profiles look like when viewed. *(Note: An [Associate Member Company](#) will receive two complimentary staff profiles for the directory upon joining PMA. Directory profiles are not to be confused with PMA member access. All staff can have access to a PMA account; only two staff members will appear in the member directory. Additional staff directory profiles can be purchased in the [PMA Store](#).)*

Still having issues accessing your Member Company Dashboard? Reach out to a member of our team. Click [here](#) and let us know how we can help.