NSCP
NATIONAL SOCIETY OF COMPLIANCE PROFESSIONALS

NSCP Interactive Compliance Labs
BD/IA Focus

8:30 am – 9:30 am Registration & Networking Breakfast

9:30 am – 10:45 am - Reg S-P Amendments/Privacy Controls: Evolving Privacy Regulations (Basic)

Complying with the requirements of Amended Regulation S-P requires covered financial institutions to develop protections for safeguarding customers' personally identifiable information (PII) and creating an incident response program to respond to data breaches in conformance with applicable laws. This requires firms to understand the fundamental regulatory requirements for developing written privacy policies and procedures which map PII to privacy controls and safeguards designed to prevent data breaches, creating an incident response to address data breaches and notify customers, and maintaining books and records in accordance with regulatory requirements, including the disposal rule.

Learning Objectives:

- Discuss potential updates to the financial institution's policies and procedures in response to Reg S-P amendments, including incident response.
- Engage in a case study regarding the 30-day privacy breach notification
- Review the "new" data disposal rule and discuss methods to apply.
- Discuss considerations for reviewing vendor contracts, assessing outsourcing options, conducting vendor due diligence, and tips for planning an incident response.

10:45 am – 11:00 am Break

11:00 am – 12:15 pm - Managing Conflicts of Interest in the Firm's Business Activities (Intermediate)

Financial firms face conflicts of interest that extend beyond the typical ones addressed in a Code of Ethics/Code of Conduct. Many firms struggle to identify and manage these conflicts as they are often embedded in the core of a firm's business activities. Regulators look to firms to effectively mitigate or disclose all of a firm's material conflicts of interest. In this session, attendees will learn effective ways to identify and track conflicts of interest. Participants will be challenged to share their experiences and best practices to help others.

Learning Objectives:

- Discuss internal and external conflicts of interest that typically occur in financial firms.
- Identify strategies to identify and assess conflicts of interest and approaches to document, mitigate or manage such conflicts.

- Discuss best practices, including technology tools, for engaging non-compliance staff to identify and raise potential conflicts.
- Interact with peers to learn how others manage conflicts of interest.

12:15 pm – 1:00 pm Networking Lunch

1:00 pm – 2:15 pm - Recommending Alternative or Complex Products (Intermediate)

Alternative or complex products remain a regulatory focus as they may contain complicated features that could affect investment returns and, potentially, present apparent or actual conflicts of interest. This session will review the reasonable elements of an effective compliance program for complex products. The panel will illustrate different types of complex products (e.g. bitcoin ETFs, annuities, non-traded REITs), and address product due diligence, conflicts of interest, disclosures (ADV 2A and point-of-sale disclosures) and sales practices (concentration limits).
Learning Objectives:

- Learn to classify and identify various alternative and complex products.
- Understand best practices, including technology tools, for due diligence, disclosures, and sales practices.
- Discover how to comply with the fiduciary duty of care/Regulation Best Interest.
- Discuss best practices for surveillance and monitoring of alternative and complex products.
- Analyze operational differences and complexities such as investing in cryptocurrency.

2:15 pm – 2:30 pm Break

2:30 pm – 3:45 pm - How to Conduct Compliance Testing (Basic)

Effective compliance testing is critical for ensuring regulatory compliance, identifying risks, and strengthening internal controls. This interactive lab will provide a step-by-step approach to designing, executing, and documenting compliance tests that align with regulatory expectations and the industry's best practices. Participants will explore key methodologies, including risk-based testing, sampling techniques, root cause analysis, and remediation strategies. The session will include hands-on exercises and case studies to help attendees develop practical skills in structuring test plans, gathering and analyzing data, and reporting findings effectively. Whether building a compliance testing program from scratch or looking to enhance existing processes, this lab will equip participants with the tools and insights needed to conduct meaningful and efficient compliance tests. Learning Objectives:

- Develop a structured compliance testing framework.

- Discuss best practices, including technology tools, for test execution, documentation, and reporting, as well as common pitfalls and how to avoid them.
- Ensure the review is independent and impartial.
- Learn methodologies to use when selecting testing samples and sizes.
- Discuss the importance of follow up and resolving recommendations.

3:45 pm – 5:00 pm Networking Reception