

Novi Roundtable: Key Takeaways from Summit 2023



Share your insights from Novi Summit with fellow attendees!



Novi Summit 2023

Quick Stats:

- 179 attendees
- 10 Partner/Sponsors
- 47 Survey Respondents
- 70 unique feature requests



Novi Summit 2023

Feature Requests (70)

- 19 of them were brand new!
- New Module/Feature: 2
- **Event Enhancements: 16**
- Ecommerce Enhancements: 5
- CMS/Wesbite Enhancements: 6
- Transactional Emails: 2
- **List View & Reports Enhancements: 9**
- Record Management Enhancements: 6
- Directory Enhancements: 2
- Group Enhancements: 5
- Data Clean Up Enhancements: 4
- **Personalization Enhancements: 8**
- Intercom Feature: 1
- Unknown: 1
- Already Done/Exists: 4



Novi Summit 2023

Already Done Feature Requests (4)

- On Site Check In - QR Codes
- Chip Reader option for purchases
 - Since we don't have our own payment processor, we don't have a Novi chip reader, but QB Payments has a reader.
(<https://quickbooks.intuit.com/payments/mobile/>)
- Ability to change order of tickets on the frontend
 - Drag and drop them on the backend
- Spell check on the frontend
 - In beta testing right now



Novi Summit 2023

Summit Presentations

Pre-Conference Workshops

You must have been registered for the workshop to access the download.

[Novi Newbies](#)

Novi 2.0 - No slides, the agenda was determined live in the meeting.

Session Presentations

Tuesday

General Sessions

[Did you \(K\)Novi That?](#)

[Show Me How You Novi](#)

Breakout Session 1

[Accounting](#)

[Constant Contact](#)

[Mailchimp](#)

Breakout Session 2

[Data Security & Best Practices](#)

[Internal Processes and Best Practices](#)

[Non-Dues Revenue](#)

Breakout Session 3

[Complex Event Setup](#)

[Website Content and User Experience](#)

[Zapier](#)

Wednesday

General Sessions

[Show Me Your Tech Stack](#)

[Novi Reports](#)



Novi's Customer Community

Hot Exchange Topics Post
Summit

Thank you, Tyler at OTA!

HTML Tabs

Click on the buttons inside the tabbed menu to view:

Fiscal Officers

General Township

Law Directors Group

OTAN

Safety Services

Trustees

Zoning Inspectors Group

Fiscal Officer Webinars

- [Building a Relationship with Your County Auditor](#)
- [Construction Competitive Bidding and Procurement](#)
- [Demystifying Grant Seeking: Tools & Tips for Success](#)
- [Financing Major Purchases](#)
- [Fraud Prevention](#)
- [Grant Management and Audit Compliance in Single Audits](#)
- [How to Organize Your Files](#)
- [Is Your Township in Compliance with IRS Requirements?](#)
- [Performance Audits: A Tool to Objectively Evaluate Your Government Operations](#)
- [Predict, Prepare, and Plan with Financial Forecasting](#)
- [Preparing for an Audit of ARPA Expenditures: What to Do Now?](#)
- [Real World Case Studies: Investing & Portfolio Management](#)
- [Reconciliations and Proof of Cash](#)



Novi's Customer Community

Hot Exchange Topics Post Summit

HTML Tabs

For questions about sponsoring the Diamond Awards Luncheon, please contact Nichole Fisher, Director of Development and Strategic Partnerships, at fisher@msae.org

Tuesday, September 27
1:00 PM

Location

Hall of Fame Eligibility, Criteria and Submission Info

Individual Awards

Individual Awards Submission Info

Location

MSAE is pleased to announce the 2022 Diamond Awards Luncheon will be held on September 27 at the distinctive Graduate East Lansing hotel. Located across the street from the scenic Michigan State University campus and overlooking Spartan Stadium, Graduate East Lansing mixes classic style and campus spirit, with nods to MSU icons. MSAE is thrilled to acknowledge the 'top of the class' in association management at this beautiful venue!

[Graduate East Lansing](#)

133 Evergreen Avenue
East Lansing, MI 48823

We have reserved a block of rooms at [Graduate East Lansing](#). Group rate is \$109.00. To make lodging reservations please call 517.348.0900 and reference MSAE 2022 Diamond Awards or click the link below.

The room block deadline is August 28, 2022. The group code is **092722MSAE**



Novi's Customer Community

Hot Exchange Topics Post Summit

Thank you, Brianna Schumann from IAIABC!

Hidden Gem Tools



Brianna Schumann

Posted 21 days ago

Reply

Hello Novi Community,

Summit has me curious what FREE tools your organization is using that you think are the bees knees. Below are some of the tools we've used/heard of.

[Tango Chrome Extension](#) - Easily create instructional guides using your browser (Kudos to whoever mentioned this during Summit and reminded me of it!)

Colors - [Color palette generator](#) and [contrast checker](#)

[Time and Date](#) - For scheduling across multiple time zones, especially when DST is involved.

[KnightLabs](#) - Various storytelling tools (Thanks for sharing this one during Summit, [@Garnie Holmes](#))

[Online HTML Editor](#) - We've used this to help add social media icons/links to our email signatures, though it can also be used for plenty of other things.

Do you have any hidden gem tools that you use? I'd love to hear them!

Thanks,
Brianna

[#Other](#)

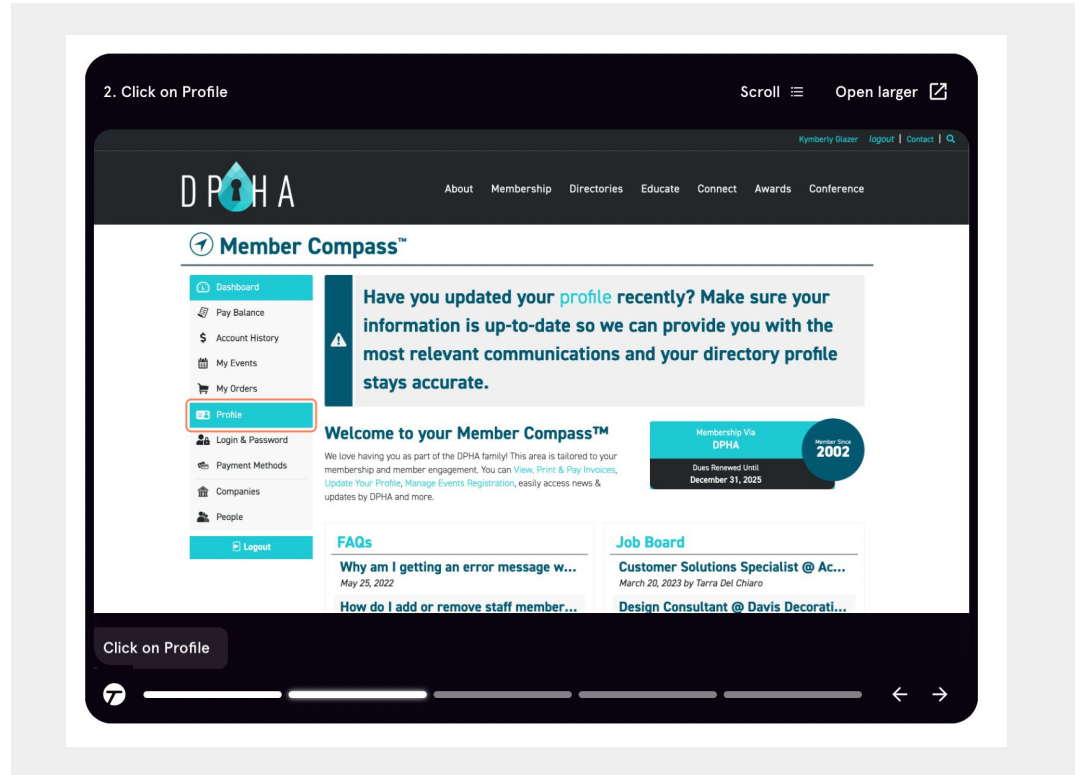


Novi's Customer Community

Hot Exchange Topics Post Summit

Thank you, Kimberly Glazer from DPHA!

Hidden Gem Tools: Tango





Novi's Customer Community

Hot Exchange Topics Post Summit

Hidden Gem Tools: TextExpander

The screenshot shows an email interface for TextExpander. At the top, it identifies the sender as TextExpander <no-reply@textexpander.com> and the recipient as Jennifer Norman. A dark grey bar indicates the report is for the week of March 27. The main content features an illustration of three people reviewing a bar chart. Below this, a greeting reads: "Hi Jennifer, Here's the weekly activity for your TextExpander Organization: "Novi AMS"."

Metric	Value	Week over week change
Saved	1 hour	↑ 122%
Snippets expanded	346	↑ 25%

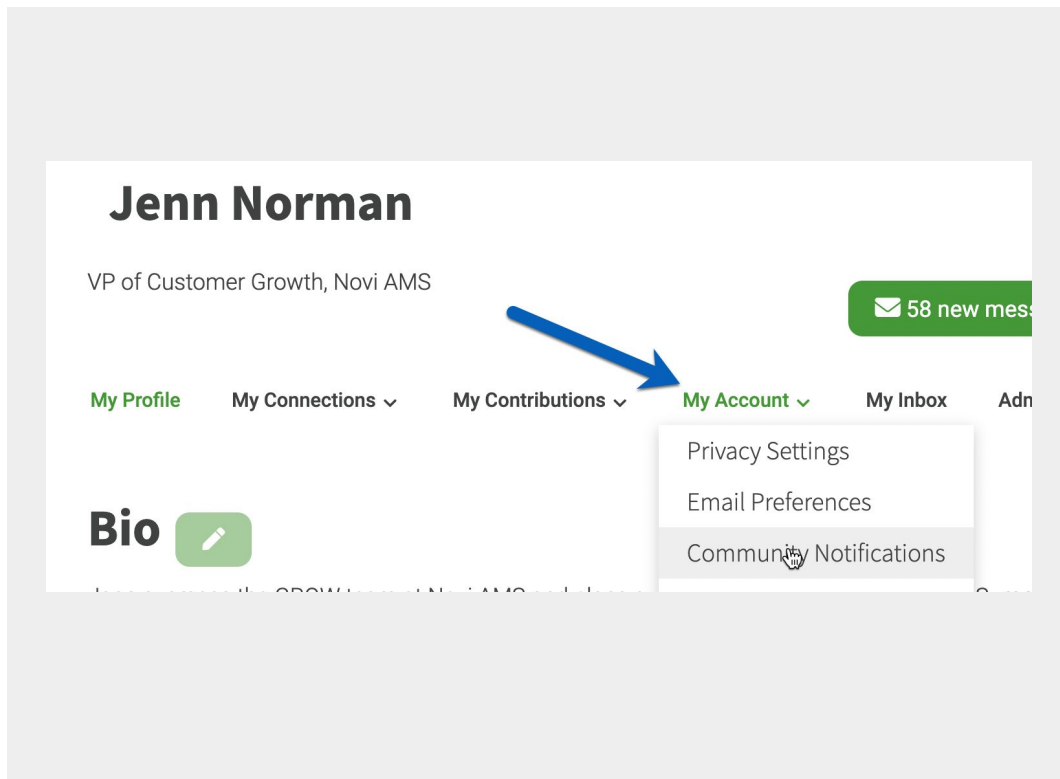


Novi's Customer Community

Hot Exchange Topics Post Summit

Thank you, Kimberly Glazer
from DPHA!

Sign Up for Daily Digest





Novi's Customer Community

Hot Exchange Topics Post Summit

Thank you, Kimberly Glazer from DPHA!

Sign Up for Daily Digest

Community notification will be delivered to your primary address:

jennifer@noviams.com

To receive specific community notifications at an address other than your primary, set override(s) where desired.

Discussion Email: ?

You have no override email addresses for discussion emails. add override addresses

Topic Notifications


Community

Email Delivery

Novi Customers

Personalized Digest & Real-Time Discussion E 

No Email

Personalized Digest 

Personalized Digest & Real-Time Discussion Emails

Notification Settings



Update
You Decide!

Committees Module

Communications & Branding Committee

Constant Contact Sync Status ✔ Up To Date (3/20/2023 9:05 AM)
Mobilize Sync Status N/A

[Add Committee Member](#)

P 45
CURRENT MEMBERS

P 2
INELIGIBLE MEMBERS

⌕ Last Updated 3/25/2023 by Group Membership Calculator

Members | Email | Public Roles | Details

Terms | Members P

Batch actions ▾ | | Filter ▾ | Clear Filter / View All | + 🖨️ 📄 ⚙️

<input type="checkbox"/>	MEMBER ▲	TYPE	ROLE	TERM START	TERM END	CREDITS	ACTION
<input type="checkbox"/>	Greg Starr		Chair	1/1/2023	None	1	Edit ▾
<input type="checkbox"/>	Greg Starr		Chair	1/1/2022	12/31/2022	1	Edit ▾
<input type="checkbox"/>	Pete Zimek <small>407apartments</small>		Committee Member	1/1/2023	None	1	Edit ▾
<input type="checkbox"/>	Pete Zimek <small>407apartments</small>		Committee Member	1/1/2022	12/31/2022	1	Edit ▾

Share Time! What Have You Started Implementing?



Released in March

Help! Where are you having some struggles?



Released in March