## NAME: Curtis Robertson

Please Note: All responses will be shared with NCBA Members through the website and published via a link in the weekly newsletter.

## Mandatory questions:

- 1. Has your firm been a NCBA Firm Member in good standing for two (2) consecutive years?
  - a. Yes
- Have you attended an NCBA Event (Conference or Executive Experience) in the past two years?
  a. Yes

## **Optional questions:**

- 3. In what city and state do you practice?
  - a. Troy, Michigan
- 4. How long have you been a creditors' rights attorney?
  - a. Fifteen (15) years
- 5. What is the name of the law firm member for which you work?
  - a. Weber & Olcese, PLC
- 6. What is your current job title and duties?
  - a. Director of Audit and Compliance/Attorney
- 7. What are your two main practice areas (e.g. bankruptcy, credit card, compliance, etc.)?
  - a. Retail and Commercial collections
- 8. Have you served as a Committee or Task Force Chair or Co-Chair in the past three (3) years? Of which Committees or Task Forces?
  - a. I previously served on the Membership Committee and the Collection Conference Programming Committee
- 9. Provide a list of professional articles or presentations that you have done. Please list the date and whether the presentation was for the NCBA.
  - a. Panelist NCBA Legal Learning Tour Chicago (2014)
  - b. Speaker Michigan District Judges Association (2013)
  - c. Speaker Michigan Process Server Alliance (2012 & 2013)
  - d. Speaker Michigan Court Officers and Deputy Sherriff and Process Servers Association (2009 & 2015)
  - e. Panelist Capital One Bank Attorney Conference (2017)
- 10. Are you involved in state advocacy through an SCBA or NCBA chapter?
  - a. I have been involved with the Michigan Creditors Bar Association since 2010.
  - b. I have served on the Michigan Supreme Court State Court Administrative Office's Court Forms Committee since 2012
- 11. Have you served on a Board of Directors (or similar governing body) previously? Please describe.
  - a. President Michigan Creditors Bar Association (2011-2015)
  - b. Treasurer Michigan Creditors Bar Association (2015 Present)
- 12. Describe some of your leadership roles or describe what qualities you possess that make you a strong leader.
  - a. I believe the qualities that have served me best in both in my personal and professional life are the ability to maintain strong organizational skills and attention to detail.

Additionally, I also believe that I possess strong communication skills and work to ensure that I utilize that skill in both a routine and concise manner.

- 13. Why do you want to serve on the Board of Directors for NCBA?
  - a. I feel that at this juncture in my career I have attained a thorough understanding of our industry from both legal and business perspectives and can contribute to ensuring its continued success and long-term viability.
- 14. How will you help NCBA advance its mission statement?
  - a. Having a background in auditing and compliance, I believe I would be an advocate for the NCBA's mission statement prongs to promote creditors rights law and ensuring fair treatment are not mutually exclusive. The compliance requirements that our members currently abide by are some of the most, if not the most, stringent in the country for lawyers in any field. I believe focus should be drawn to how our members' processes go above and beyond our mission of fair treatment of consumers.
- 15. What motivates you to do excellent work?
  - a. I had hard work and dedication instilled in me from a young age and those lessons manifested a pursuit for excellence. I believe if you decide to take on a task that it needs to be done to the best of one's abilities, especially if the consequences of not doing your best could negatively impact our industry and livelihoods.
- 16. What is your ideal level of interaction with the other board members?
  - a. I think as much personal interaction with other board members is preferred and can only further serve the association, its members and its mission for the better.
- 17. What is the biggest challenge facing our industry? What do you recommend we do to overcome that challenge?
  - a. I think currently the biggest challenge to our industry is navigating the economic forces that were created by the pandemic. Inflationary issues and the continual pull of resources towards additional non-revenue generating processes is a serious challenge for our members. In order to overcome these issues, the association needs to promote and maintain strong partnerships with our clients that permit both open and forthright communication to ensure the continuance of our mutually beneficial relationships.
- 18. What do you recommend doing to increase participation in NCBA by younger and/or newer attorneys, or new members of NCBA
  - a. I am a proponent of mirroring the efforts of some other segments of the legal industry in advancing more law school outreach. The potential to have law schools extend its curriculum options for more specific aspects of creditors rights law would assist our members in not only ensuring that our future attorney candidates have familiarity with our areas of practice but the importance of our credit based economy.