

2022 CANDIDATE QUESTIONNAIRE

NAME: Eleanor Tami

Please Note: All responses will be shared with NCBA Members through the website and published via a link in the weekly newsletter.

Mandatory questions:

- 1. Has your firm been a NCBA Firm Member in good standing for two (2) consecutive years? Yes
- Have you attended an NCBA Event (Conference or Executive Experience) in the past two years? Yes, all of them.

Optional questions:

- 3. In what city and state do you practice? Eugene, OR
- 4. How long have you been a creditors' rights attorney? 11+ years
- 5. What is the name of the law firm member for which you work? Gordon, Aylworth & Tami, P.C.
- 6. What is your current job title and duties? Shareholder, litigator, and compliance attorney
- 7. What are your two main practice areas (e.g. bankruptcy, credit card, compliance, etc.)? Debt buyer and direct issuer credit card litigation, and compliance
- 8. Have you served as a Committee or Task Force Chair or Co-Chair in the past three (3) years? Of which Committees or Task Forces? Currently serving as Executive Experience Committee cochair, and membership & engagement committee cochair. I have previously served on the scholarship committee and the membership committee as a member.
- 9. Provide a list of professional articles or presentations that you have done. Please list the date and whether the presentation was for the NCBA. This is not an area which I practice much, but I did recently give a "FinTech Mock Trial" presentation at a client servicer summit.
- 10. Are you involved in state advocacy through an SCBA or NCBA chapter? No
- 11. Have you served on a Board of Directors (or similar governing body) previously? Please describe. I have been serving on the NCBA board since October 2019.
- 12. Describe some of your leadership roles or describe what qualities you possess that make you a strong leader. I am a good listener and a strong support person who is not afraid to speak up with a diplomatic approach to protect the interests of our industry, and specifically the NCBA members which the board serves. When tensions run high, I am a voice of reason and practicality, and I work well with individuals of diverse backgrounds, experience, and cultures.
- 13. Why do you want to serve on the Board of Directors for NCBA? I have been excited to be an engaged board member for the past year, and would like to continue to be of service on the NBCA board representing the interests of our members, and supporting the NCBA mission.
- 14. How will you help NCBA advance its mission statement? I personally endeavor to embody this statement in my work every day, and even in my personal life. I believe strongly in the fair treatment of all while upholding the rights of our creditor clients through the ethical collection of debts through the litigation process.
- 15. What motivates you to do excellent work? I strive to be the best in what I do, from personal pursuits to professional pursuits, and where those lines blur. It's important to me to strongly and accurately

represent the interests of our industry, our organization members, our board, and our clients in all that I do.

- 16. What is your ideal level of interaction with the other board members? I am fully engaged at the board level and multiple committee level at this time, and look forward to maintaining, if not increasing, my level of involvement with the board.
- 17. What is the biggest challenge facing our industry? What do you recommend we do to overcome that challenge? One of the biggest challenges we face is perception. Perception affects everything else, from legislation to litigation, and other threats we face. As we individually and collectively strive to uphold the NBCA mission in all that we do, I believe we can and will continue to improve the perception of the debt collection industry by setting good examples numerous and strong enough to overcome the bad examples that are highly publicized.
- 18. What do you recommend doing to increase participation in NCBA by younger and/or newer attorneys, or new members of NCBA? Starting right in our own offices, we can encourage participation with our new attorneys at our own firms. We should offer resources, support, and direct guidance to help them participate in NCBA activities themselves, from conferences to committee participation, and beyond. This is how I became involved with NCBA, and I believe we all have a duty to pass along the engagement to the next generation of creditor's rights attorneys.

National Creditors Bar Association National Office • 1990 Main St., Suite 750 • Sarasota, FL 34236 Phone: (202) 861-0706 • www.creditorsbar.org • info@creditorsbar.org