



NCBA 2021 Fall Conference

October 13-15 | San Antonio

Agenda

Tuesday, October 12

3:00-5:00 p.m. — NCBA Board Meeting

Wednesday, October 13

6:30 a.m. & 7:00 a.m. — Bus Departs Hotel for [Golf Scramble](#)

Buses will depart from the Marriott Rivercenter Bus Cove on Commerce Street.

7:45-11:30 a.m. — Espresso Bar — Sponsored by Barron & Newburger, P.C.

Grand Ballroom Foyer

8:00 a.m. — [Golf Scramble and Lunch](#) — Sponsored by TRAKAmerica

LaCantera Resort/The Palmer Course

8:00 a.m.-5:00 p.m. — Registration Desk Open — Sponsored by Investinet, LLC

Grand Ballroom Foyer

9:00 a.m.-5:00 p.m. — [Individual Client Meetings](#)

By invitation only.

*This agenda is subject to change. All times listed are in central time.

10:00 a.m.-1:00 p.m. — Exhibitor Set-up

Grand Ballroom A-F

1:00-5:00 p.m. — Exhibit Hall Open

Grand Ballroom A-F

1:00-5:00 p.m. — Open Group Client Meeting LegalStream

LegalStream is looking for multi-state law firms across the country (with particular interest in FL, HI, IL, ME, MT, SD, UT, VT, and WY) that may be interested in working with LegalStream. All NCBA Conference Attendees are welcome to stop by our meeting room to hear more about LegalStream's background, goals, and the type of partnership we are currently seeking.

Conference Room 4

1:15-2:15 p.m. — Role-Playing a Debt Collection Lawsuit

In this session four well-seasoned attorneys will show you how to get through a debt collection lawsuit, even when the dice don't roll your way. Be prepared for a fresh take on trial tactics and decision-making!

Speakers: **Adam Cleveland**, Adam L. Cleveland, P.C.; **Crystal Duplay**, Lawgix Lawyers, LLC; **Justin Penn**, Hinshaw & Culbertson, LLP; **Brit Suttell**, Barron & Newburger, P.C.

Grand Ballroom HKL - Enter through Exhibit Hall

2:25-3:25 p.m. — Account Movement Operational and Compliance Concerns and Litigation and Reputational Risk

The movement of accounts, whether on a small scale or at the portfolio level, presents many challenges. This panel will discuss the operational challenges of taking on files handled by another law firm, the compliance issues inherent in such a move, and the litigation and reputational risk that can arise from taking over files from another law firm.

Speakers: **Brad McCurnin**, Harvest Strategy Group; **Manny Newburger**, Barron & Newburger, P.C.; **Barb Nilsen**, Blitt and Gaines, P.C.

Grand Ballroom HKL - Enter through Exhibit Hall

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3:25-3:45 p.m. — Break in Exhibit Hall

Grand Ballroom A-F

3:45-5:00 p.m. — Opening General Session: A Conversation with Walmart's Executive Vice President and General Counsel, Karen Roberts & NCBA's Annual Meeting and Town Hall — Sponsored by KnovaOne

Join us for our Annual Meeting and Town Hall to hear from NCBA President Mark Groves and President-Elect Chip Stacy to get an update on the current status of your association and answers to your questions about NCBA.

Following the Annual Meeting, Chip Stacy will sit down for a fireside chat with **Karen Roberts**, Walmart, Inc.'s Executive Vice President and General Counsel. Karen and Chip will have a frank conversation about corporate compliance culture; hiring, training and retaining talent; diversity, equity, and inclusion; future industry trends; and more. You don't want to miss this opportunity to hear about the inside practices and priorities of one of the world's largest corporations.

Beer and wine will be served. This session is not eligible for CLE. No press allowed during this session.

Speakers: **Mark Groves**, Glasser and Glasser, P.L.C.; **Karen Roberts**, Walmart, Inc.; **Chip Stacy**, Hood & Stacy, P.A.

Grand Ballroom HKL - Enter through Exhibit Hall

5:15-6:30 p.m. — Outdoor Defense Bar Reception on Riverwalk

Sponsored by:

Barron & Newburger, P.C.

Hinshaw & Culbertson, LLP

Messer Strickler, Ltd.

The Law Offices of Ronald S. Canter, LLC

Tobin & Marohn

Bedard Law Group, P.C.

Gordon Rees Scully Mansukhani

River Terrace Room & Oaktree Terrace

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6:30-8:00 p.m. — Michael J Adams PC Meet the Staff Reception

By invitation only.

Conference Room 20 & 21

Thursday, October 14

7:45 a.m.-5:30 p.m. — Registration Desk Open — Sponsored by Investinet, LLC

Grand Ballroom Foyer

7:45 a.m.-6:15 p.m. — Exhibit Hall Open

Grand Ballroom A-F

7:45-9:00 a.m. — Breakfast in Exhibit Hall — Sponsored by Andreu, Palma, Lavin & Solis, PLLC

Grand Ballroom A-F

7:45-9:00 a.m. — SCBA Forum Breakfast Meeting – State Creditors Bars, Influence, Advocacy and Engagement: A Texas Case Study

Join us for a networking meeting with SCBA leaders, members, and those interested in State level activity for an advocacy discussion. Craig Noack of TxCBA will use Texas as a case study for how you can engage your state legislators to advance creditors rights locally. Grab your breakfast in the Exhibit Hall before programming begins at 8 a.m. There will be plenty of time at the end for questions and networking.

Grand Ballroom HKL - Enter through Exhibit Hall

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7:45-11:30 a.m. — Espresso Bar — Sponsored by Barron & Newburger, P.C.

Grand Ballroom A-F

8:00-9:00 a.m. — [Group Client Meeting Credit Acceptance](#)

By invitation only.

Grand Ballroom IJ

9:00 a.m.-5:00 p.m. — Open Group Client Meeting LegalStream

LegalStream is looking for multi-state law firms across the country (with particular interest in FL, HI, IL, ME, MT, SD, UT, VT, and WY) that may be interested in working with LegalStream. All NCBA Conference Attendees are welcome to stop by our meeting room to hear more about LegalStream's background, goals, and the type of partnership we are currently seeking.

Conference Room 18

9:00 a.m.-5:00 p.m. — [Individual Client Meetings](#)

By invitation only.

9:00-9:30 a.m. — [Open Group Client Meeting Harvest Strategy Group](#)

Harvest Strategy Group is looking for multi-state attorneys, preferably in Western states.

Grand Ballroom GM

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9:35-11:05 a.m. — Safe Harbor Guiding Light: The Reg F Model Validation Letter — Sponsored by Stillman Law Office

This 90 minute, interactive, session will focus on the Reg F Model Validation letter, and how to make sure the necessary information is included. For instance, what information is necessary to include in your validation letter? How do you determine the itemization date? What do you include in your itemization? How do you comply with Reg F and any state law disclosure requirements? And what do you do with the response if the debtor sends one? This session will focus on addressing individual issues with your firm.

Speakers: **June Coleman**, Messer Strickler, Ltd.; **Heath Morgan**, Malone Frost Martin PLLC; **Andrew Schwartz**, Gordon Rees Scully Mansukhani, LLP; **Brit Suttell**, Barron & Newburger, P.C.

Grand Ballroom HKL - Enter through Exhibit Hall

10:00-10:30 a.m. — [Group Client Meeting FFAM360](#)

By invitation only.

Conference Room 20 & 21

10:35-11:15 a.m. — Break in Exhibit Hall — Sponsored by KnovaOne

Grand Ballroom A-F

10:40-11:10 a.m. — [Group Client Meeting TRAKAmerica](#)

By invitation only.

Grand Ballroom GM

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11:15-11:45 a.m. — [Group Client Meeting Resurgent Capital Services](#)

By invitation only.

Grand Ballroom IJ

11:50 a.m.-12:20 p.m. — [Open Group Client Meeting AACANet, Inc.](#)

AACANet is seeking attorneys in various states to handle all asset classes, including medical, bankruptcy, landlord/tenant and replevin.

Grand Ballroom GM

12:00-1:30 p.m. — Lunch in Exhibit Hall — Sponsored by National Credit Adjusters

Grand Ballroom A-F

12:00-1:00 p.m. — Defense Bar Meeting & Lunch

Grand Ballroom HKL - Enter through Exhibit Hall

1:00-2:00 p.m. — [Group Client Meeting Midland Credit Management](#)

By invitation only.

Grand Ballroom IJ

2:05-2:35 p.m. — [Open Group Client Meeting ARSI](#)

ARSI is looking for commercial and some consumer attorneys in GA, FL, VA, PA, and NV.

Grand Ballroom GM

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2:40-3:40 p.m. — Motions for Termination of the Stay and Objections to Confirmation - Points to Consider in Real Time

Handling a Motion for Relief and Objection to Plan/Valuation in a standard bankruptcy proceeding and understanding creditor's rights in consumer bankruptcy. The session will present a "mock" hearing on a motion to terminate the stay with creditor's attorney, debtor's attorney, and judge. The purpose of the presentation is to point out what needs to be done to prepare for the hearing, potential pitfalls, and tips to prevail on the motion. Time permitting, a similar presentation will be presented for a standard objection to confirmation of a Chapter 13 plan involving a vehicle. Issues surrounding valuation, pre-confirmation adequate protection, lien preservation post-confirmation, insurance and the like will be examined.

Speakers: **Tom Canary**, Keith D. Weiner & Associates Co. LPA; **Yale Levy**, Levy & Associates, LLC; **Craig Schoenherr, Sr.**, O'Reilly Rancilio P.C.; **Alison Walters**, RAS LaVrar LLC

Grand Ballroom HKL - Enter through Exhibit Hall

3:00-3:30 p.m. — [Group Client Meeting LCS Financial](#)

By invitation only.

Grand Ballroom IJ

3:30-5:00 p.m. — JST Customer Meeting

JST customers only.

Pearl 1 & 2

3:30-5:00 p.m. — Midland Credit Management Innovation Lab

By invitation only.

Conference Room 20 & 21

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3:40-4:00 p.m. — Break in Exhibit Hall — Sponsored by KnovaOne

Grand Ballroom A-F

4:00-5:00 p.m. — Ethics Session: Privacy And Technology’s Effect On the Attorney-Client Relationship

There has been much discussion on the CCPA and GDPR. This presentation will address the progression of data security at both the local and federal levels. New laws are attempting to catch up to new technological advancements in tracking consumer data. Personal data is no longer limited to personal information, but now includes biometric data such as face scans, fingerprints and voice prints. Failure to follow these new privacy laws could result in catastrophic claims for statutory damages and/or present ethical issues.

Speaker: **Steve Markoff**, Markoff Law LLC; **John Ryan**, Hinshaw & Culbertson, LLP

Grand Ballroom HKL - Enter through Exhibit Hall

5:00-6:15 p.m. — Reception in Exhibit Hall — Sponsored by Equifax

Grand Ballroom A-F

Friday, October 15

7:45 a.m.-12:00 p.m. — Registration Desk Open — Sponsored by Investinet, LLC

Grand Ballroom Foyer

7:45-11:45 a.m. — Exhibit Hall Open

Grand Ballroom A-F

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7:45-11:30 a.m. — Espresso Bar — Sponsored by Barron & Newburger, P.C.

Grand Ballroom A-F

7:45-8:30 a.m. — Breakfast in Exhibit Hall

Grand Ballroom A-F

8:30-9:30 a.m. — The CFPB and State AGs: Enhanced Compliance or Enhanced Enforcement? — Sponsored by The Moore Law Group

Featuring Principal Assistant Director [John McNamara](#), CFPB Office of Consumer Credit, Payments & Deposit Markets, Division of Research, Markets & Regulations along with Senior Assistant Attorney General [D. Esther Chavez](#), [Office of the Texas Attorney General](#), Consumer Protection Division and moderated by attorney [Manuel H. Newburger](#) of Barron & Newburger, P.C. this presentation will cover the day-to-day challenges faced by state Attorneys General and their staffs in enforcing state and Federal laws. Placing special attention on the emerging relationship of the Consumer Financial Protection Bureau (CFPB) has with various State AG's offices covering compliance, regulation and enforcement of consumer financial issues. These issues, include the regulation of the Consumer Financial Protection Act, the CFPB's implementation of Reg. F, and other related federal consumer and debt collection financial laws.

Although each State is unique, the panel discussion will demonstrate the remarkable congruence that exists among State Attorneys General when addressing similar challenges and issues. The presentation will also cover the relationship of Attorneys General with Governors, state legislatures and agencies, the federal government, federal agencies, private attorneys' bar, and a myriad of advocacy organizations.

This session is not eligible for CLE.

Speakers: **Esther Chavez**, Office of the Texas Attorney General, Consumer Protection Division; **John McNamara**, CFPB Office of Consumer Credit, Payments & Deposit Markets, Division of Research, Markets & Regulations; **Manuel H. Newburger**, Barron & Newburger, P.C.

Grand Ballroom HKL - Enter through Exhibit Hall

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9:00 a.m.-12:00 p.m. — [Individual Client Meetings](#)

By invitation only.

9:40 a.m.-10:10 a.m. — [Open Group Client Meeting FFAM360](#)

FFAM360 is looking for firms experienced in medical, credit card, and/or post-judgment collections.

Grand Ballroom IJ

9:40-10:40 a.m. — To Catch a Thief: How to Handle Identity Theft Claims

This session will explore what a debt collector's obligations are when someone claims identity theft? The presenters will discuss the various ways you can learn about an identity theft claim and your obligations under the FDCPA, FCRA and state law. The presenters will also explore how to develop evidence to determine whether or not the identity theft claim is valid.

Speakers: **Luke Chamberlain**, Messer Strickler, LTD.; **June Coleman**, Messer Strickler, Ltd.; **Michele R. Gagnon**, Lyons, Doughty, and Veldhuis, P.C.; **Andrew Schwartz**, Gordon Rees Scully Mansukhani, LLP

Grand Ballroom HKL - Enter through Exhibit Hall

10:45-11:45 a.m. — The Top 10 Off the Claims Chart – The Top 10 Issues Raised in Enforcement Actions and Consumer Litigation

What are the most common claims these defense counsel presenters are seeing today? And how do you make sure you are not the subject of any of these claims or complaints? This session will explore the common claims or complaints raised in enforcement actions and consumer litigation. The presenters will address how these issues arise and the best ways to prevent these issues from occurring. The presentation will also cover how to address these claims and complaints when they do arise.

Speakers: **Avanti Bakane**, Gordon Rees Scully Mansukhani, LLP; **Xerxes Martin**, Malone Frost Martin PLLC; **Andrew Parker**, Parker Daniels Kibort LLC

Grand Ballroom HKL - Enter through Exhibit Hall

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