From Crisis to Clarity

Navigating Uncertainty through Scenario Planning

Steve Zimmerman

November 6, 2025

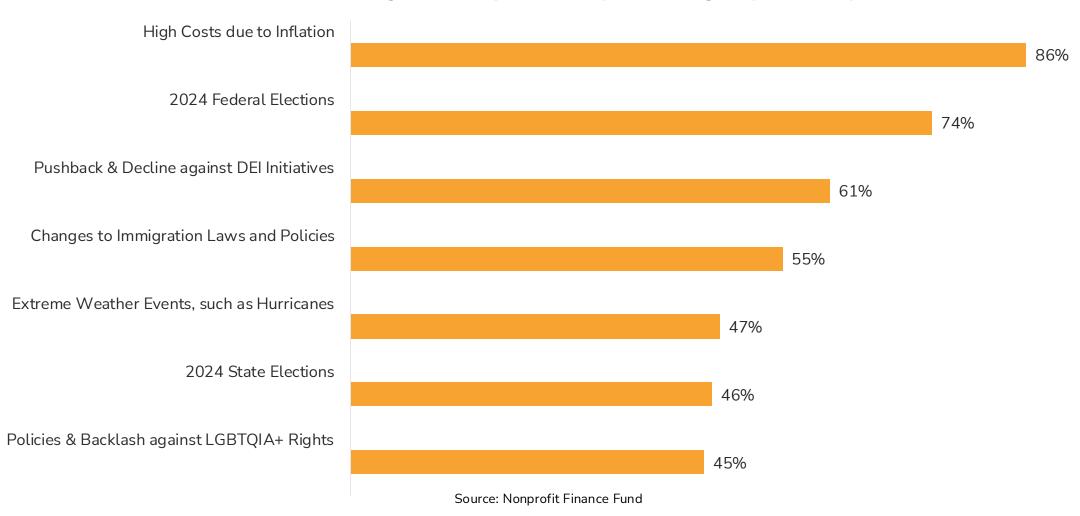






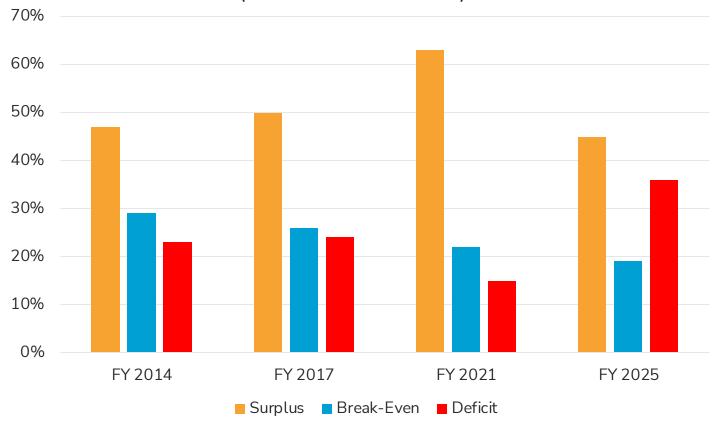
External Forces Impacting Nonprofits

Percentage of Nonprofits Report being Impacted by:



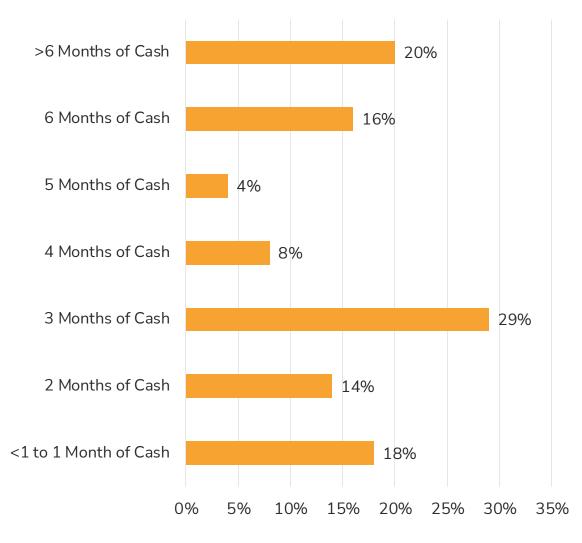
More Deficits . . . More Instability

Operating Results Data Over Time (FY 2014 – FY 2024)



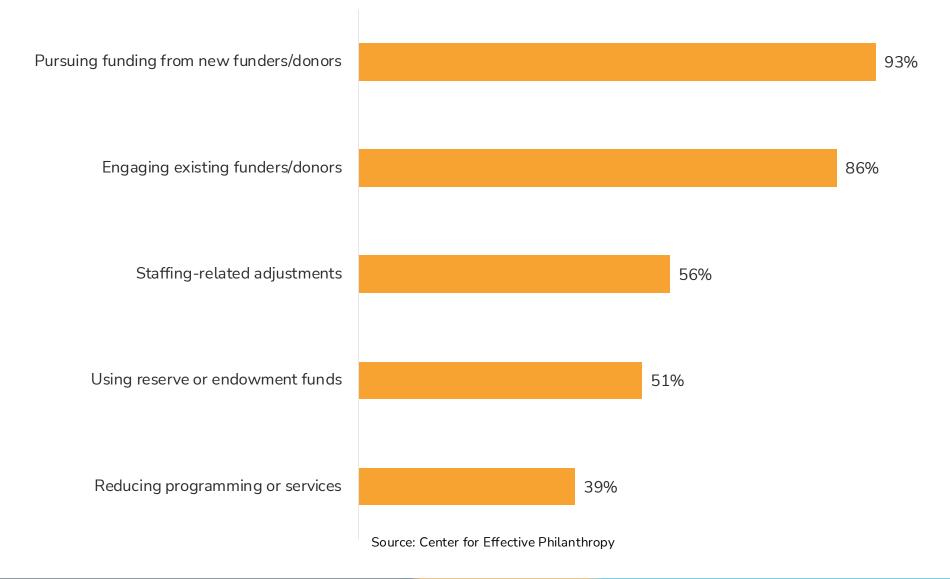
Diminishing Safety Net

Months of Cash on Hand



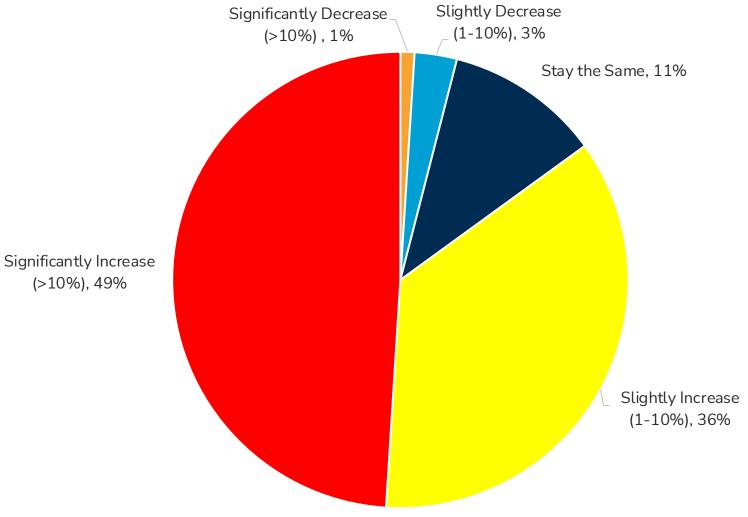
Source: Nonprofit Finance Fund

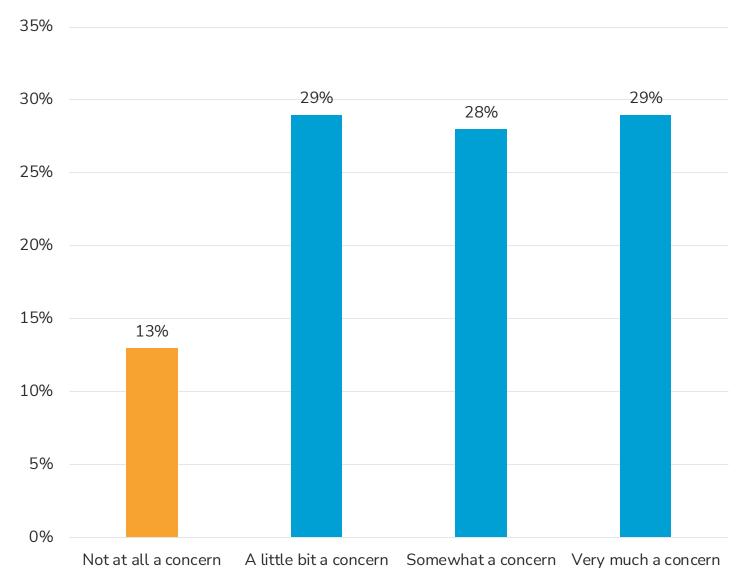
How Nonprofits Are Responding



Anticipated Service Demand in FY 2025

Service
Demand
Continues to
Rise

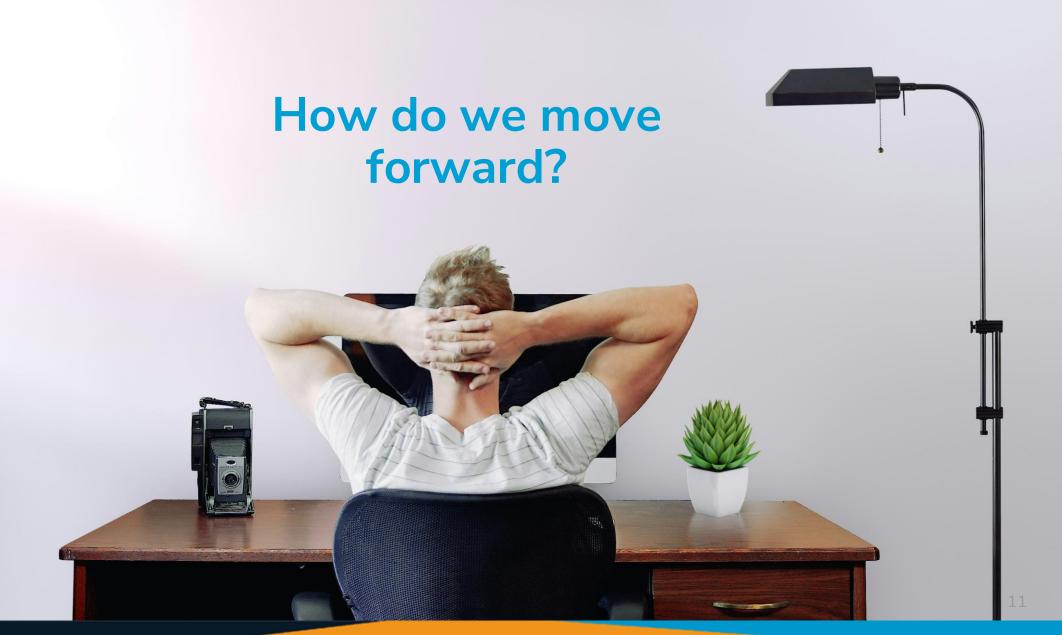




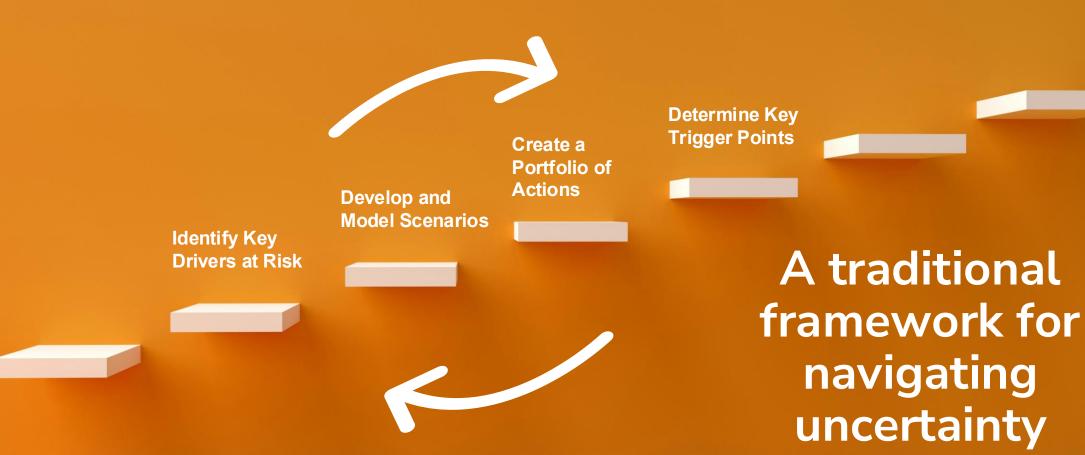
Leadership's Concern over Staff Burnout

Source: Center for Effective Philanthropy





Scenario Planning



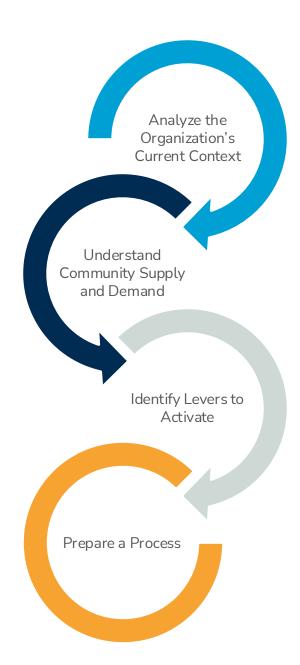
"This method works best for foreseen risks and stable uncertainties like inflation rate forecasts, the likelihood of a new competitor, or a substitute product entering the market. It often fails spectacularly when firms are hit by shocks outside of leaders' field of vision. And today, leaders are increasingly confronted with significant, and sometimes existential, events that would not have contemplated even six months earlier."



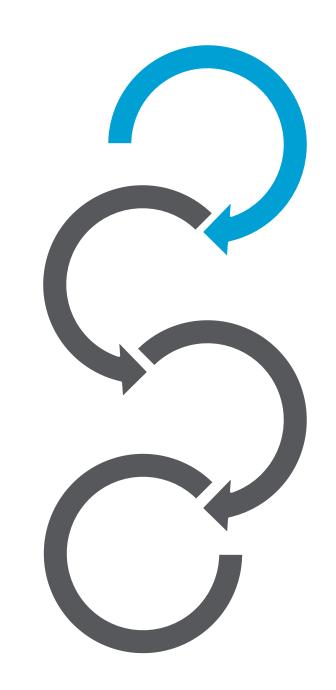
"When Scenario Planning Fails" by Kalle Heikkinen, William Kerr, Mika Malin, Panu Routila and Eemil Rupponen – Harvard Business Review, April 21, 2023



Scenario Positioning Framework



Analyze the Organization's Current Context

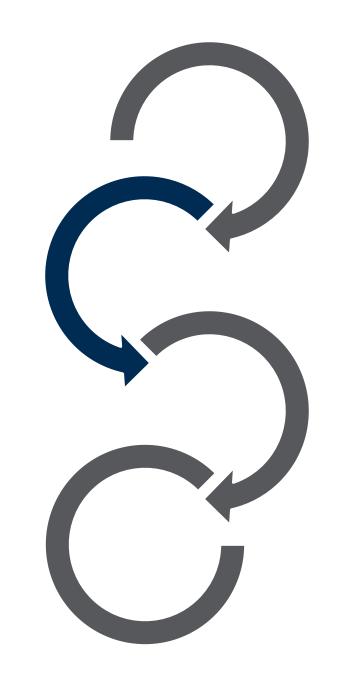


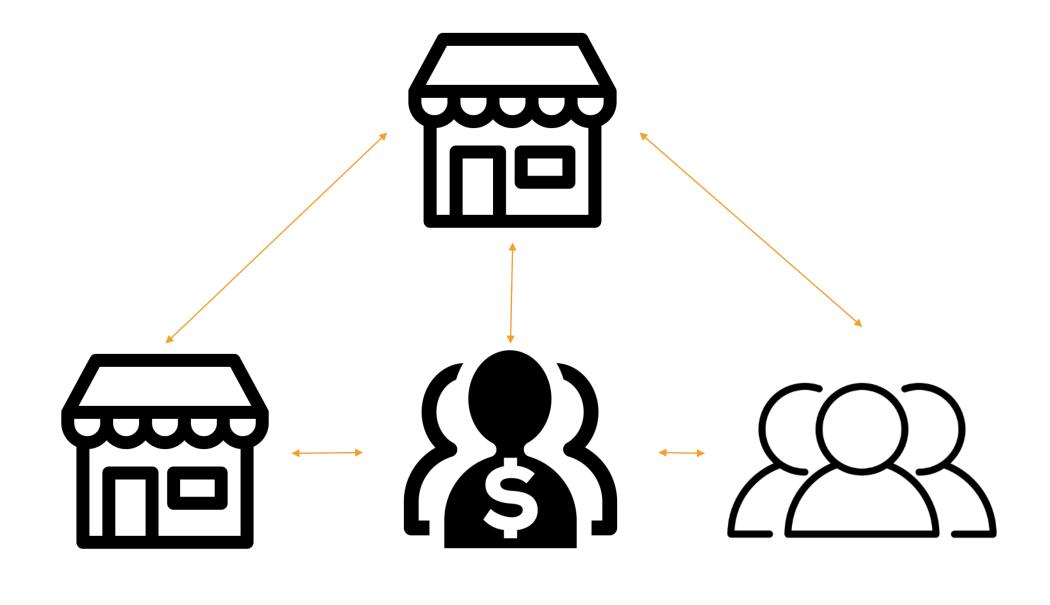
Components of your Financial Context



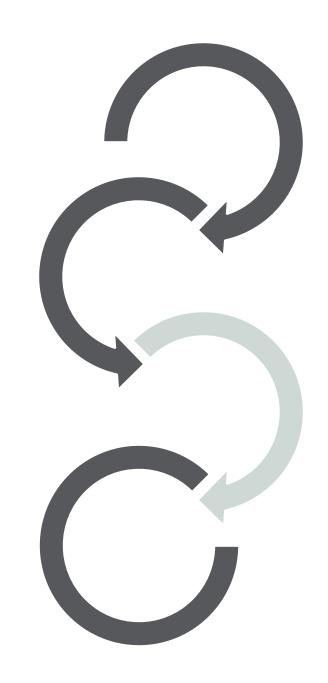
Photo by Allison Saeng on Unsplash

Understand Community Supply and Demand





Identify Levers to Activate



Understanding your Levers

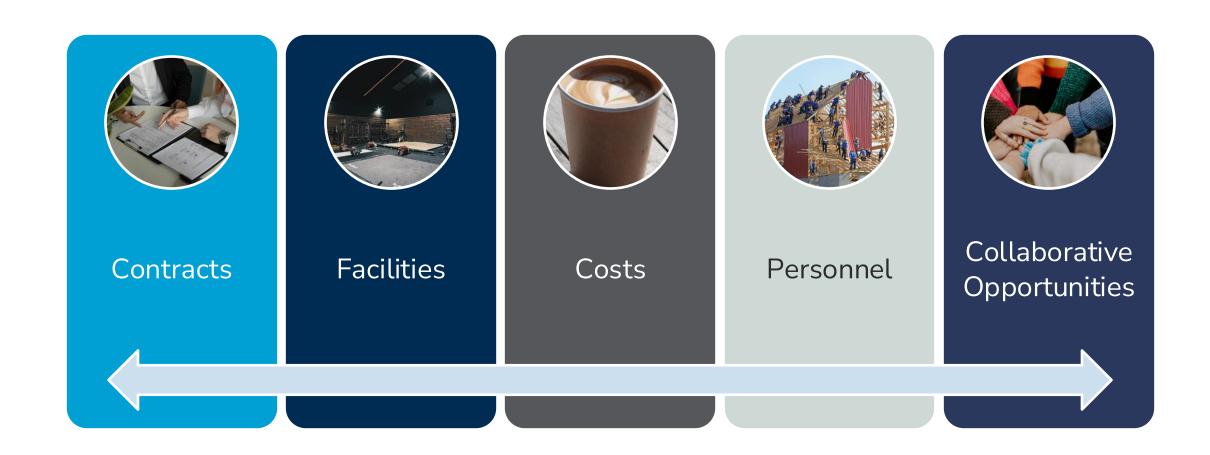


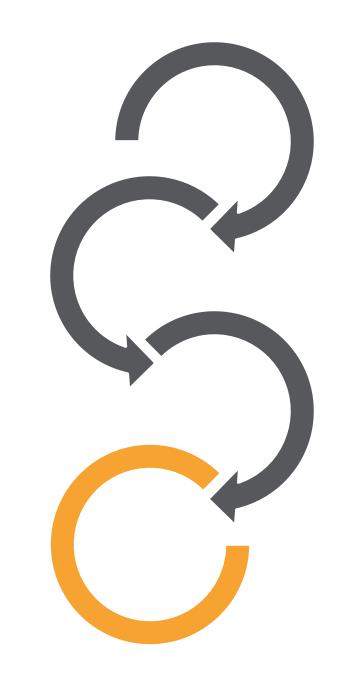
Photo by Amina Atar on Unsplash

Photo by Hannah Busing on Unsplash

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Prepare a Process



Educate Internal Stakeholders

Board





Staff



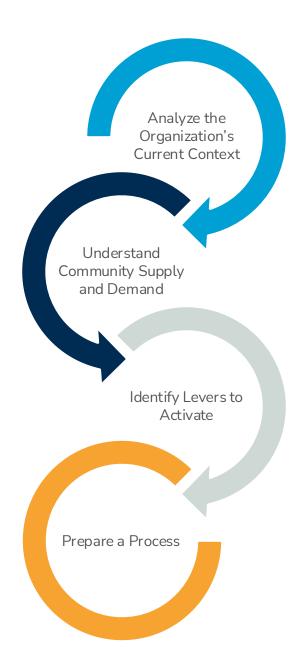






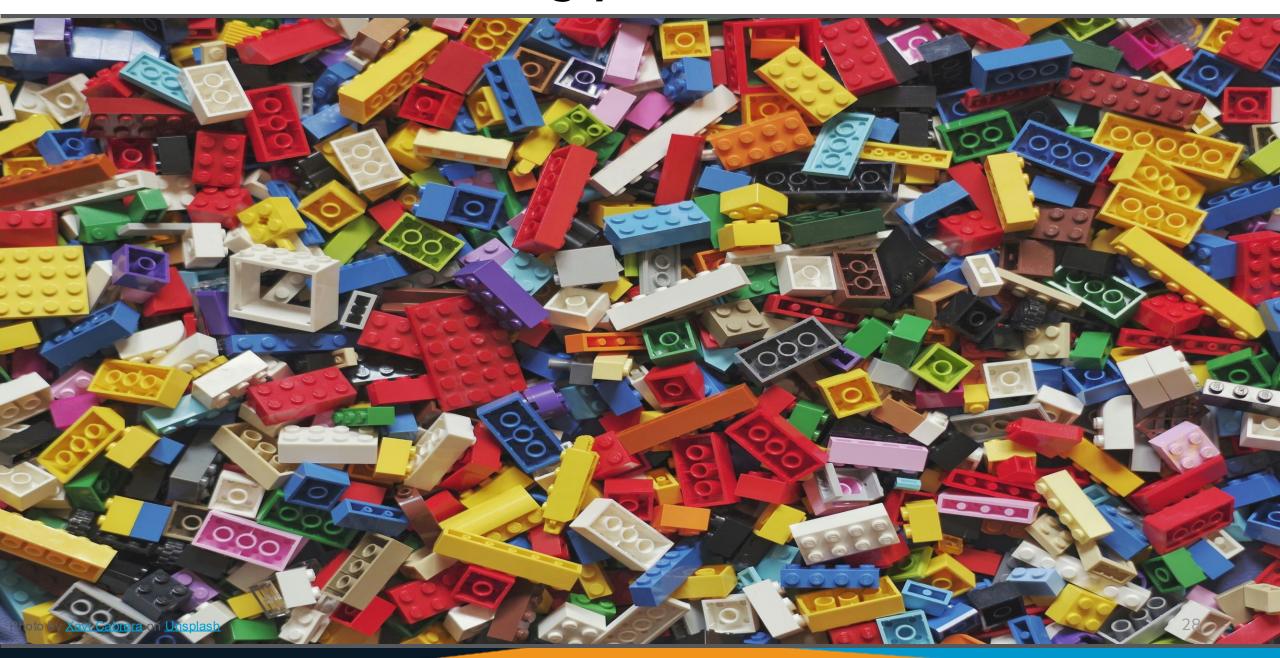
Communicate & Utilize Social Capital!

Scenario Positioning Framework

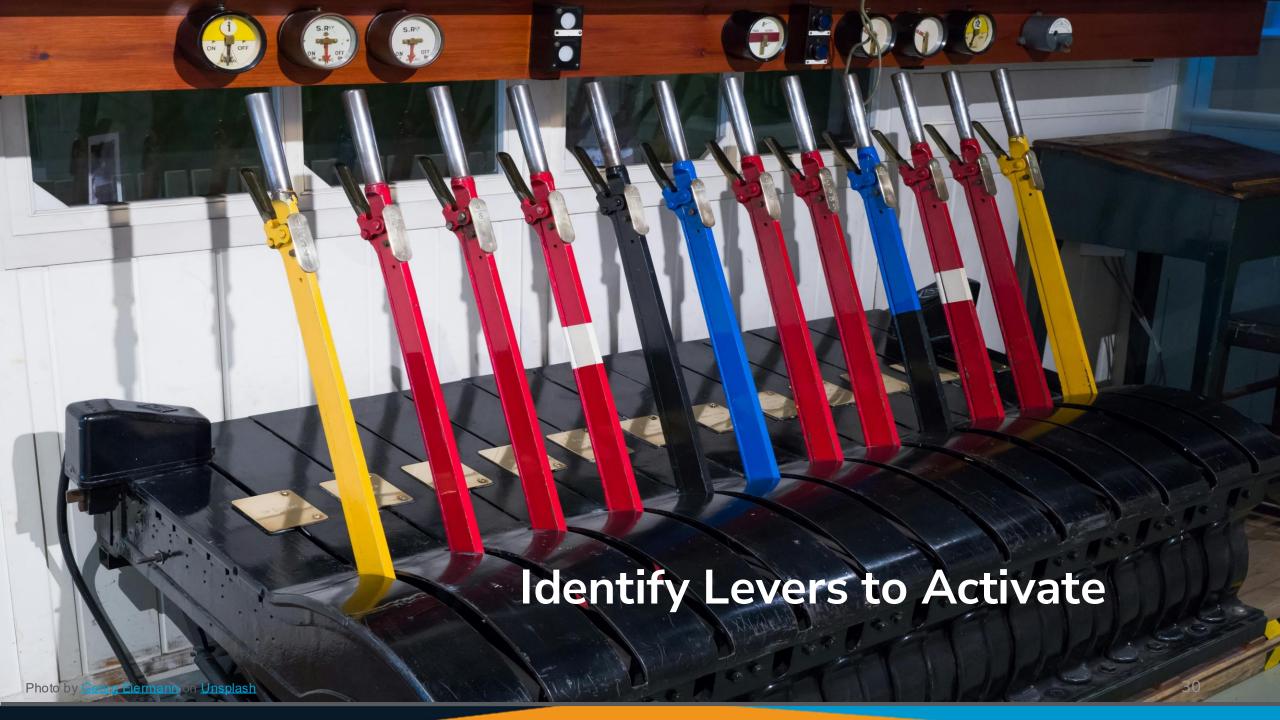




Understanding your Current Context













Thank You!

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