

NACCU Policy Disclosure

Waiver of Liability for NACCU Events

I agree and acknowledge that my participation in any NACCU related events and activities is voluntary and intentional; I fully accept responsibility for any and all injuries that occur as a result of my participation in the NACCU events and activities. I release NACCU, and its affiliates, officers, agents, employees, volunteers, contractors, and representatives, from any and all liability resulting from (1) participation in the NACCU event, (2) the condition of the facilities in which the events are held, and (3) the negligent acts of any other participant of the NACCU event, whether directly or indirectly caused by NACCU. I further agree that I, my heirs, next of kin, spouse, agent, or legal representative(s) will indemnify NACCU from any and all liability resulting from my participation in the NACCU event and that neither I, nor they, will file any legal claims naming NACCU as a party to such suit.



Event Cancellation

NACCU reserves the right to cancel any program due to unforeseen circumstances. Causes for cancellation may include, but are not limited to, low participation by institutions or corporates, acts of God, pandemics, etc. In case of a program cancellation, NACCU will only reimburse fees paid to NACCU; any travel, lodging or other non-NACCU fees will not be reimbursed.

NACCU Photography/Recording

NACCU may utilize professional and/or staff photographers and videographers to take pictures and record video throughout the conference. The photos and video will be used to publicize the event and/or produce related literature and products for public release. Individuals photographed or taped will receive no compensation for the use of photos or videos bearing their image. Conference participants will be deemed to have consented to the use and release of photos or videos in which they appear. Participants opposed to being photographed or taped must immediately notify BOTH the photographer or videographer AND conference staff if they are photographed or taped.

Participant Photography/Recording

NACCU participants may use photo, video, or other image recording devices to record events and activities that take place during NACCU events, if these activities do not interfere with participation in these events.

Special Needs

Although NACCU strives to make all events accessible to all participants, including individuals with disabilities or special needs, where reasonably possible, not all special needs may be accommodated at all sites. If NACCU is unable to provide the special service(s) requested by the participant and the participant does not attend the event, NACCU will refund the registration fee.

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Cancellation and Refund Policies

Full refunds will be given for cancellation requests received 30 days out from the conference. There is a 50% refund for cancellation requests received prior to the first day of the conference.

NO REFUNDS will be given beginning the first day of the conference or for no shows at the conference. Refunds are not available to those registrants who choose not to attend an event or no-shows. The above applies to all events unless otherwise noted in the specific event materials. Please read all individual event information thoroughly. Other cancellation guidelines:

- Cancellations must be submitted in writing/e-mail; cancellations are not accepted by phone.
- All cancellations are subject to at \$100 administrative fee per registrant.
- Tickets to tours, pre-conference events and special programs are nonrefundable.
- Refunds will be processed within 30 days following the end of the conference.
- Partial refunds will not be given to registrants who miss a session, meal, or other scheduled function during the event, regardless of reason.
- Any special circumstance refund requests may require supporting materials documenting circumstances necessitating the request (e.g., note from a physician for illness, etc.)

Participant Substitutions

Any substitutions for registrations must be completed 14 days out from the conference. Substitutions are not allowed beyond that date and will require a separate registration for the new participant. All substitutions are subject to a \$75 administrative fee per registrant.