

Michigan Pharmacists Association
Annual Convention and Exposition
2016

Community Pharmacy All Hazards Dispensing Site
Community Pharmacy Table Top
Participant Input/Comments

Scenario Questions:	Participant Input/suggestions:
<p>1. Some of your staff may have attended one of these events. How would you plan to contact/survey them for exposure? Give some examples, especially if your system (place of employment) already has in place</p>	<ul style="list-style-type: none"> • We believe this information is already being shared locally. • Possible phone tree (electronic system?) established between pharmacies for emergent events? • Establish system using local pharmacy association units • Email, pre-established group texts, phone calls, social media
<p>2. What would be your primary source of situational updates/information at this point? Who do you trust for reliable information?</p>	<ul style="list-style-type: none"> • State/local EOC's. • Need to establish links between RMCC and community pharmacy contacts • Be familiar with emergency plan(s) at worksite, and where they are located • ICS determined contact at worksite • Build emergency "app" for worksite
<p>3. How would you address inventory shortages?</p>	<ul style="list-style-type: none"> • Start with local contacts. Wholesalers, local suppliers, community pharmacy surpluses • Resource utilization must follow the path of local-regional-state before looking to federal sources

<p>4. What ancillary supplies would you need to attempt to stock up on?</p>	<ul style="list-style-type: none"> • Masks, gloves, PPE, labels, bottles, paper for documentation, pens, water, cots, phone chargers, batteries, hand radios, hand sanitizer, zip-lock bags, calculators, counting trays, pediatric dispensing devices, med info sheets, a scale
<p>5. What are some initial preparations you would make to your work site to prepare?</p>	<ul style="list-style-type: none"> • Designate “emergency area”, arrange workflow at dispensing area, review any documented policies and procedures, tents? Training for staff.
<p>6. Patients are calling your store, and already showing up for their medications. What are some strategies you suggest could help your site begin the dispensing process? Consider:</p> <ol style="list-style-type: none"> I. Staffing II. Security III. Registration forms review and collection IV. Layout V. Hours of operation 	<ul style="list-style-type: none"> • Request all staff possible. • Attempt to utilize MI Volunteer Registry • Non-pharmacy personal utilized for security, contact local police units • Just in time training for dispensing process • Treat staff and family first • Pre-determine work flow • Extend hours of operation • Request assistance from pharmacies not participating in dispensing project • Set up floor plan to address completion of screening forms, review of screening forms

7. What are resources, or strategies Community Pharmacy may use to respond to misinformation? How do we speak with one voice?	<ul style="list-style-type: none"> • Use local PIO as source. Work to repeat same message • Provide accurate, up to date information to each client
8. Pediatric dosing and dispensing is required, but parents are apprehensive about dispensing medications to their children. Suggest strategies for dispensing ciprofloxacin and doxycycline compounds	<ul style="list-style-type: none"> • Pre-plan recipe if possible. • Provide directions for crushing tablets and diluting with small amount of water • Teach weight based dosing to parent
9. How would you combine your dispensing system with the SNS pre-labeled bottles?	<ul style="list-style-type: none"> • Incorporate SNS number into pharmacy system • Bag all family rxs together. Save SNS number in case needed later
10. The LHD EPC want to know your throughput, what are strategies to determine?	<ul style="list-style-type: none"> • Extrapolate counts using data from initiation of dispensing process
11. Describe some strategies to manage priority groups at your site	<ul style="list-style-type: none"> • Educate clients via all methods available. Dispense to all that show up at your site (speed is of the essence, arguing takes time)
12. Describe some strategies to follow up with patients as to when you could dispense to them	<ul style="list-style-type: none"> • PSA's • Use phone numbers to call and text from pharmacy system
13. Describe some strategies to combine mass dispensing with mass vaccination concurrently at your sites.	<ul style="list-style-type: none"> • Mobilization of all staff that is certified to vaccinate. Share staff from other sites.