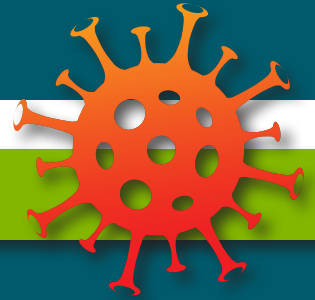




MICHIGAN PHARMACISTS ASSOCIATION

# News and notes from your pharmacy team during COVID-19



## Patients should



### EXPECT LONGER WAIT TIMES

Pharmacies are receiving a high volume of calls and requests for pharmacy services. Please understand that preparing and filling prescriptions will take longer than usual.



### PLAN AHEAD

Do not let yourself run out of medicine before requesting a refill. Call three to four days before your last dose. This provides the pharmacy ample time to process your prescription and work out any insurance complications.

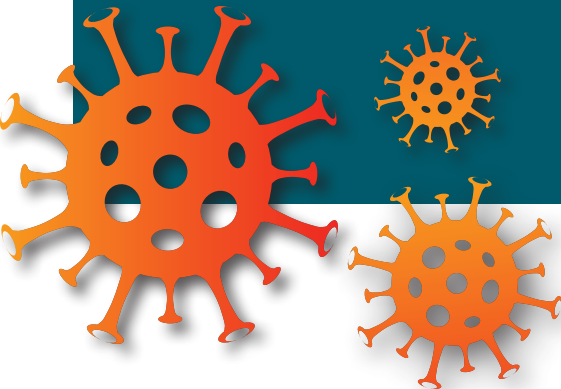
The pharmacy may not be able to give you a 90 day supply of your prescription – due to high volume of prescription requests so there is enough medication for everyone.



### UTILIZE DRIVE-THRU OR DELIVERY

In order to reduce traffic in and out of the pharmacies, we recommend taking advantage of a drive-thru service. If you prefer to not use the drive-thru, wait in your car, not in the pharmacy. This is especially important if you are sick or exhibiting symptoms.

Or, use delivery service - patients more than ever are utilizing any type of home delivery service.



Your **pharmacy team encourages you**

to **use this** as an **opportunity** to **talk** to your **pharmacist** about **medication synchronization.**

**Pharmacists the most accessible healthcare professionals.**

Pharmacy teams use best practices to protect you.

