

Module 8: Pharmacy Quality Assurance

Question 1: Which of the following are quality assurance practices?

- A. NDC number
- B. Bar coding
- C. Data entry
- D. All of the above

Question 2: In the NDC 10987-6543-21, which pairing is correct?

- A. 21 - manufacturer
- B. 6543 - package size
- C. 10987 - drug name and strength
- D. None of the above

Question 3: Which of the following is not included in personal protective equipment?

- A. Gloves
- B. Eye protection
- C. Needle caps
- D. Masks

Question 4: True or False? You should recap needles prior to disposal.

- A. True
- B. False

Question 5: True or False? Root Cause Analysis (RCA) and Failure Mode and Effect Analysis (FMEA) differ in that FMEA is retrospective and RCA is prospective.

- A. True
- B. False

Question 6: Which of the following are reasons for a drug to be recalled?

- A. Insufficient potency
- B. Contamination
- C. Device malfunctions
- D. All of the above

Question 7: Of the three classes of product recalls, which is the most serious?

- A. Class I
- B. Class II
- C. Class III
- D. They are all equal

Question 8: What organization is responsible for maintaining the drug shortage list?

- A. FDA
- B. ISMP
- C. ASHP
- D. State organizations

Question 9: Which of the following is a clinical quality measure?

- A. Health outcomes
- B. Safety
- C. Patient engagement
- D. All of the above

Question 10: True or False? Well-implemented safety programs do not blame a person for an error.

- A. True
- B. False