

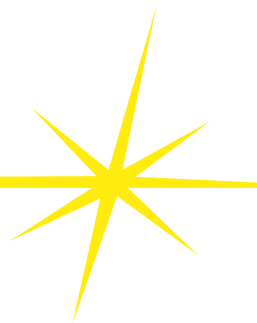


*Safety Team*

# SAFETY MANAGEMENT PROGRAM

Building a Culture of Safety

[WWW.MMUA.ORG](http://WWW.MMUA.ORG)



# Built On Relationships

*With you every step of the way*

At the heart of MMUA's safety program is a simple but powerful belief: strong relationships build safer workplaces.

We bring your community more than a checklist or a canned training module. MMUA's program is a partnership rooted in trust, collaboration, and mutual accountability. By investing in genuine, ongoing relationships, MMUA tailors solutions that reflect real-world challenges and incorporates your goals. Together, we create a safety culture where people look out for each other, speak up, and stay committed to continuous improvement.

When you choose MMUA's program, we work as one team. Safety becomes more than compliance—it becomes a shared value and a daily habit. Our program delivers results because it begins with listening, grows through understanding, and succeeds through lasting partnerships that make safety personal, practical, and powerful.







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*You cannot place monetary value on the safety of our employees. If [MMUA] can help prevent any type of injury, the value is worth it.*

— Peggy Adams,  
Deputy Finance Clerk City of Luverne



On-site safety  
committee  
meetings



Standardized  
recordkeeping  
system



Company-wide  
required and general  
safety education



Department-  
specific training  
as needed





Develop and implement organizational safety goals and objectives



Facility and worksite audits with reporting



Maintenance of all MMUA and OSHA safety manuals and programs



Monitoring and reporting of safety training requirements

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*The MMUA Safety Program allows us to have the expertise we need when we need it without having to pay for another FTE. It's a great shared resource among communities.*

— Julie Kennedy, General Manager,  
Grand Rapids Public Utilities





# 24/7 Coverage

*When problems arise, we are just a phone call away.*

What sets the MMUA safety program apart is our unwavering commitment to being there—anytime, every time. Our team is available 24/7 because we know you provide services 24/7, and safety issues go beyond a 9 to 5 schedule.

Whether you have a routine question, an unexpected issue, or a full-blown emergency, we respond fast and bring the right people and resources to help without delay. MMUA's safety clients never have to wonder who to call or wait a long time for help to arrive.

Our commitment to being available builds confidence, strengthens trust, and ensures issues are addressed promptly. With us, you're never alone in protecting your people and operations—because real safety means being ready, responsive, and reliable every moment of every day.





# Customizable

Our safety program is built to fit you—not the other way around. When you choose MMUA, you'll receive the essential training and record-keeping required by law, ensuring compliance and providing peace of mind.

But that's just the beginning. Within our service tier model, you'll also have access to a menu of more than 80 additional courses, allowing you to tailor your safety training to the specific needs, risks, and goals of your team. Whether you're a utility, city, or related entity, we'll help you build a program that's relevant, practical, and impactful.

MMUA's level of customization empowers your workforce, strengthens your safety culture, and ensures every dollar you invest in the program delivers maximum value. We believe your team deserves more than one-size-fits-all safety—they deserve a program built for them.







“

*[Our safety coordinator] is a great presenter. I am impressed by his passion—when he talks about safety, you know he cares. He is able to lead a room and keep everyone’s attention.*

— Kyle Hills, Light and Power Supervisor,  
Sioux Falls Municipal Light and Power



Preparation or oversight  
of required state and  
federal reporting



Consistent interpretation of laws, rules,  
and regulations regarding compliance  
management and general safety

## The difference is clear.

When you commit to us, we commit to you.  
We are in it for the long haul. Contact us today  
and take the first step toward building a positive  
safety culture in your organization.

### CONTACT US



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[WWW.MMUA.ORG](http://WWW.MMUA.ORG)



Interested in learning more about the MMUA Safety  
Management Program?

Contact our Director of Training and Safety:

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