Understanding Your New Baltimore City Water Bill

1. Account Summary
Information about the account, including your new account number.

2. Alerts Box
Important messages regarding your account or service will be displayed here

3. Historical Usage
Shows the account's water usage trends for the past month and over the previous 12 months. This tracking will begin with your first monthly bill.

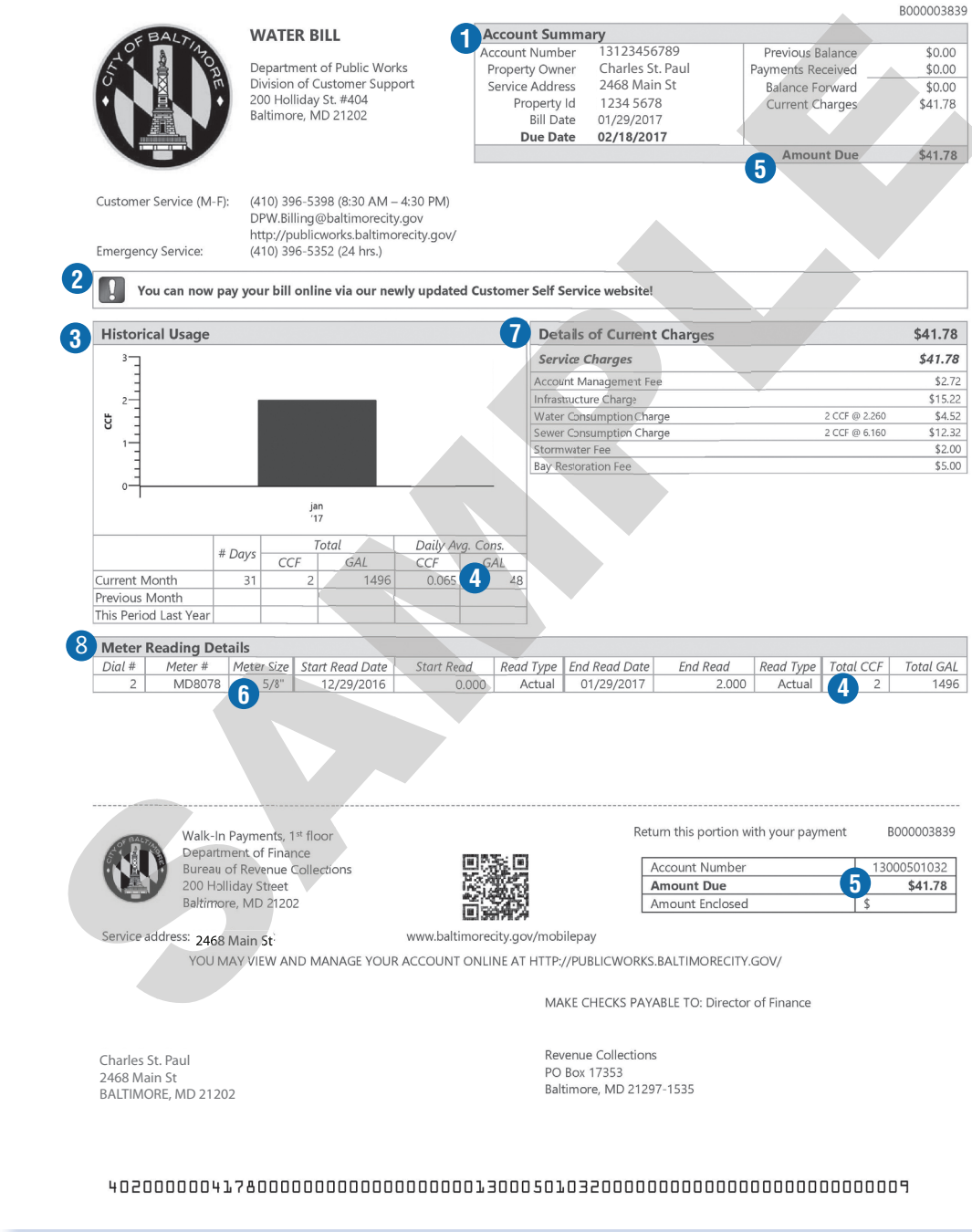
4. CCF
A CCF is 100 cubic feet of water; about 748 gallons.

5. Amount Due
What is owed by the due date; payments after this date will be charged a late fee.

6. Meter Size
Meters start at 5/8 of an inch and increase in size depending on the need of the customer

Easier to Read
Easier to Pay

Contact:
DPW.Billing@baltimorecity.gov
or (410) 396-5398
PublicWorks.BaltimoreCity.gov



B000003839

WATER BILL

Department of Public Works
Division of Customer Support
200 Holliday St. #404
Baltimore, MD 21202

1 Account Summary

Account Number	13123456789	Previous Balance	$0.00
Property Owner	Charles St. Paul	Payments Received	$0.00
Service Address	2468 Main St	Balance Forward	$0.00
Property Id	1234 5678	Current Charges	$41.78
Bill Date	01/29/2017		
Due Date	**02/18/2017**		
		Amount Due	$41.78

5

Customer Service (M-F): (410) 396-5398 (8:30 AM – 4:30 PM)
DPW.Billing@baltimorecity.gov
http://publicworks.baltimorecity.gov/
Emergency Service: (410) 396-5352 (24 hrs.)

2 You can now pay your bill online via our newly updated Customer Self Service website!

3 Historical Usage

	# Days	Total CCF	Total GAL	Daily Avg. Cons. CCF	Daily Avg. Cons. GAL
Current Month	31	2	1496	0.065	48
Previous Month					
This Period Last Year					

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7 Details of Current Charges $41.78

Service Charges		*$41.78*
Account Management Fee		$2.72
Infrastructure Charge		$15.22
Water Consumption Charge	2 CCF @ 2.260	$4.52
Sewer Consumption Charge	2 CCF @ 6.160	$12.32
Stormwater Fee		$2.00
Bay Restoration Fee		$5.00

8 Meter Reading Details

Dial #	Meter #	Meter Size	Start Read Date	Start Read	Read Type	End Read Date	End Read	Read Type	Total CCF	Total GAL
2	MD8078	5/8"	12/29/2016	0.000	Actual	01/29/2017	2.000	Actual	2	1496

6 **4**

Walk-In Payments, 1st floor
Department of Finance
Bureau of Revenue Collections
200 Holliday Street
Baltimore, MD 21202

Service address: 2468 Main St

www.baltimorecity.gov/mobilepay

Return this portion with your payment B000003839

Account Number	13000501032
Amount Due	**$41.78**
Amount Enclosed	$

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YOU MAY VIEW AND MANAGE YOUR ACCOUNT ONLINE AT HTTP://PUBLICWORKS.BALTIMORECITY.GOV/

MAKE CHECKS PAYABLE TO: Director of Finance

Charles St. Paul
2468 Main St
BALTIMORE, MD 21202

Revenue Collections
PO Box 17353
Baltimore, MD 21297-1535

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SAMPLE

7. Details of Current Charges includes:
The various fees that make up the bill; any discounts that apply to the bill; and any other activities on the bill that month.

- **Account Management Fee** represents the costs to provide customer service and related support services to our customers and their accounts;
- **Infrastructure Fee** goes toward the cost of reinvesting in our pipes, plants, and other assets that benefit all customers.

8. Meter Reading Details
Summary of the meter reads, including the reads at the beginning and end of your billing cycle. The difference between these two reads is how much water was used during that period.

BALTIMORE CITY
DPW
DEPARTMENT OF PUBLIC WORKS

BaltiMeter
Efficient
Reliable
Accurate
Billing