



MULTIFAMILY NW
The Association Promoting Quality Rental Housing

De-Escalation Training



with **Dave & Steve**
from **Tactical Training Academy**

The only way to win in a violent situation is to prevent it from ever happening to begin with. Train your senior managers and employees to recognize nonverbal, verbal, and physical cues and then act with confident precision to diffuse escalating situations. Empower your employees to prevent violence... not to mention increase overall communication and service skills!

May 16, 2019
9:00am to 4:00pm

Member: \$125.00
Non-Member: \$150.00

Bend Double Tree
300 Northwest Franklin Avenue
Bend, OR 97701

*This course does not qualify
for CEUs from the Real Estate Agency*

Register at MultifamilyNW.org

Questions? Email Info@MultifamilyNW.org