Inexpensive Marketing For Growth & Profitability



Sara Kooperman, JD

sjkooperman@gmail.com www.SaraKooperman.com **www.scwfit.com**



scwfit.com/MFA



- S.E.A.T. Membership + Certification
- WATERinMOTION Kit + Certification
- MANIA Fitness Pro Convention
- Health & Fitness Business Summit







- CEO of SCW Fitness Education
- CEO of WATERinMOTION®
- CEO of S.E.A.T. Fitness
- Founder of MANIA[®] Fitness Professional Conventions
- Recipient of the Illinois State Business Woman of the Year
- National Fitness Hall of Fame Inductee
- Talks & Takes IHRSA Panelist





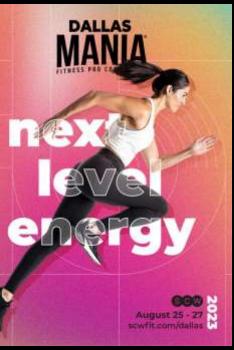


















ONLINE CERTIFICATIONS





Videos
 LIVE COURSE FREE

scwfit.com/certs





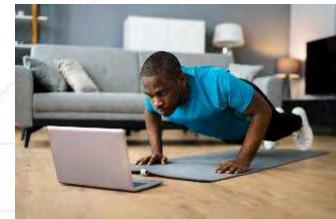




AMERICAN COLLEGE of SPORTS MEDICINE











SCW



SCW FREE RESOURCES

- eNewsletters
- Webinars
- Podcasts



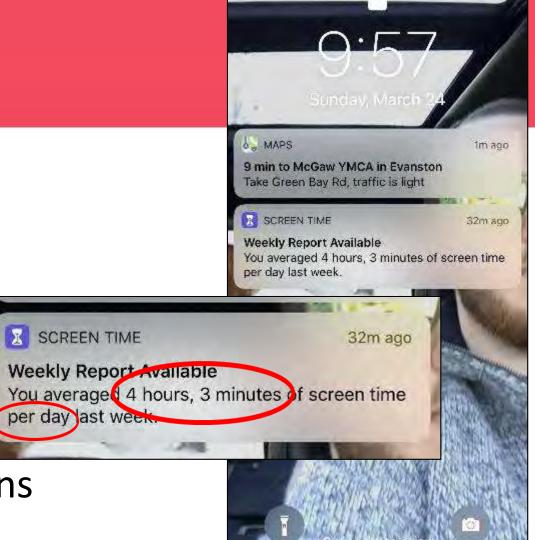




BUSINESS NEWS

Marketing in 2023

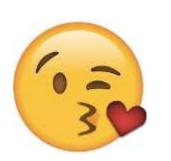
- Connecting
- Influencing
- Sharing
- Reaching prospects & clients



Automation is driving connections

Branding Your Business

- What is your Mission?
- What is your Culture?
- Who are your Users?
- EXPERIENCE ???





• KISS – Keep it Smooth, Simple, Succinct



Define the Product!

- What are you selling?
- Clear concise
- What does is <u>DO for them</u>?
 - This is the most important
 - Without this, they won't listen
- Why do they NEED IT?



Who are you?

- Find out!
- Mission / Purpose
- Ask your staff Front Desk
- Staff Meeting
 - Skype
 - Zoom







Ask your members

- Questionnaires
 - Check All that Apply
 - Use Drop Down Boxes (Speed is Important!)
- Discover where to spend your time, attention and money



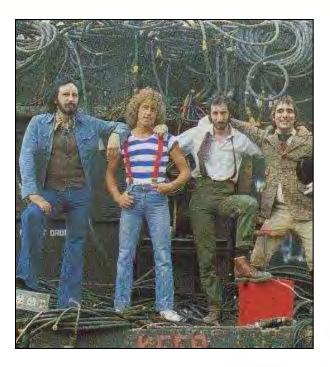




Find out WHO your clients are

- First Name *
- Last Name *
- Cell Phone *
- Email *
- Home Address
- Sex M, F, Other
- Age bracket

- Workout Preference
 - Machines, Cardio, Dance
 - Check all that apply
- Best Days of the week to exercise
- Best Time of Day
- Best Day to contact
- Best Time to Contact



Simple Evaluation – SurveyMonkey.com

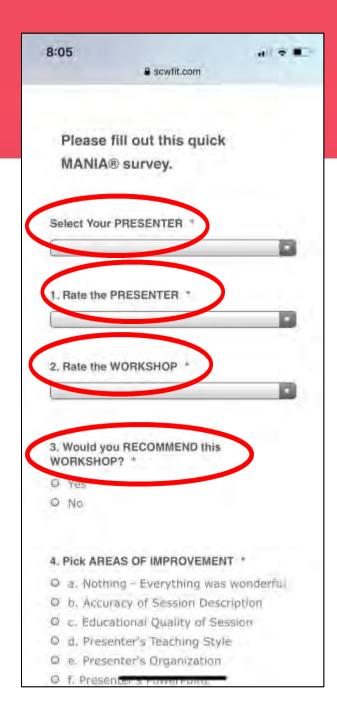
• Rate the Instructor/Trainer?

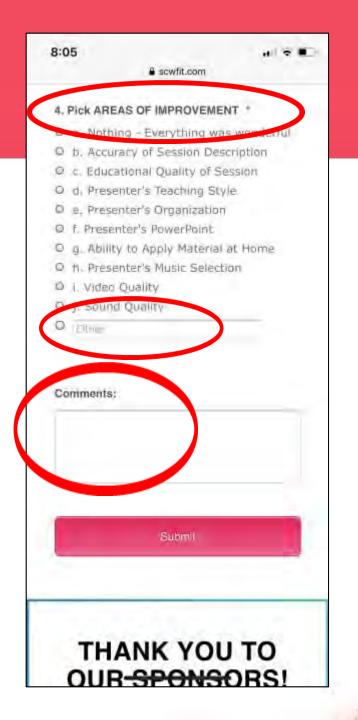
- Rate the Program?
- Would you recommend this Class/Session?

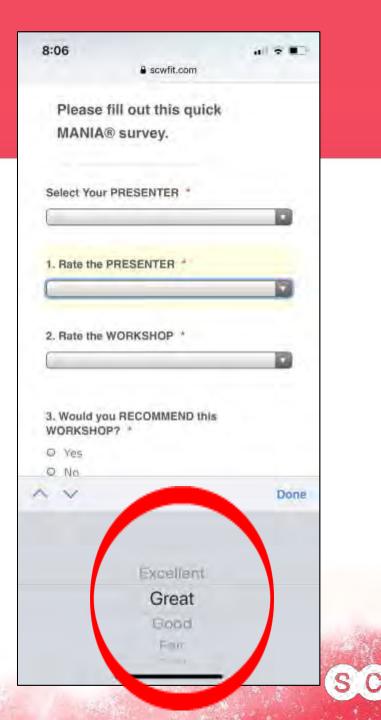
• Please share some feedback: Comments



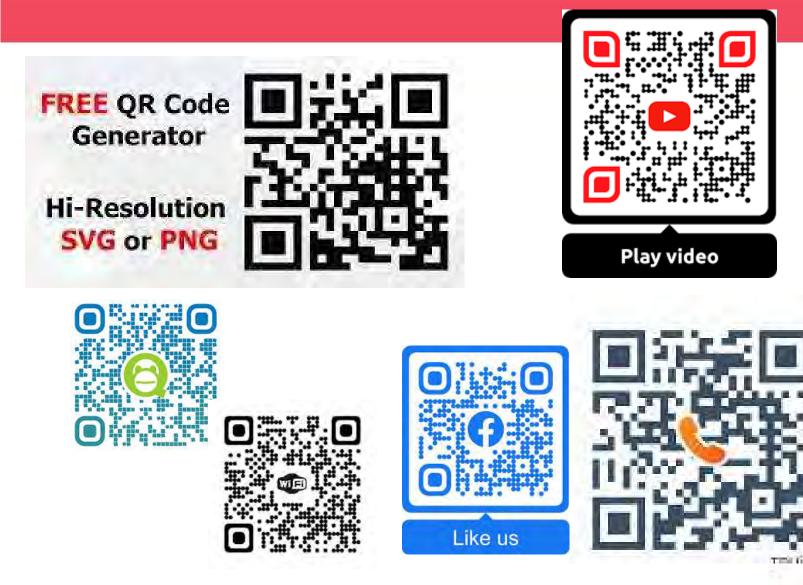








QRcode-monkey.com

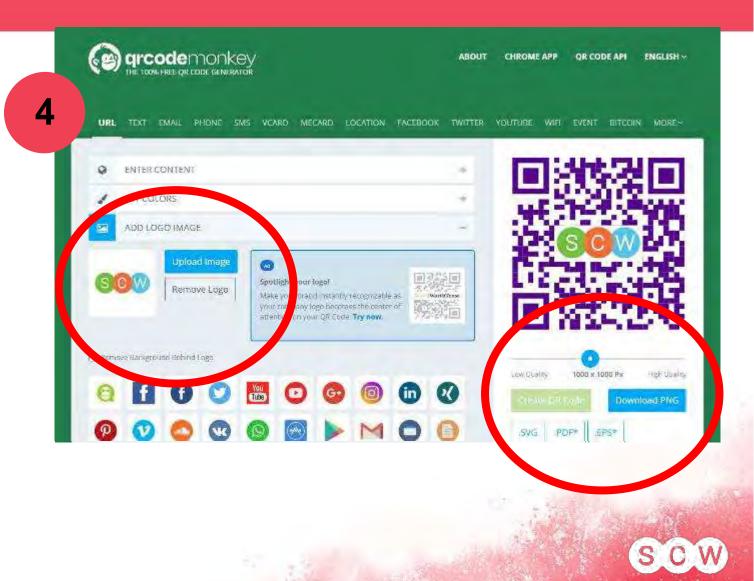




qrcode-monkey.com

Create FREE QR codes that never expire

- Place the URL (website address)
- 2. Set colors
- 3. Include logo or image
- 4. Click "Create Code" and then "Download PNG"



iPhone

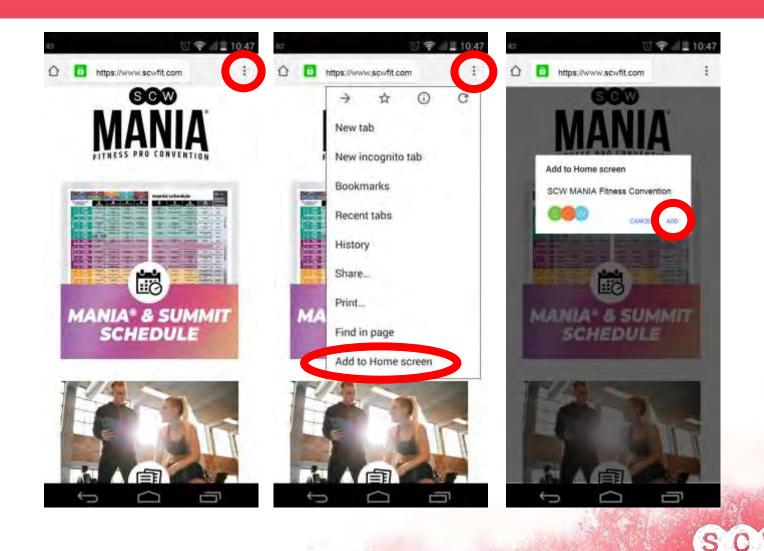


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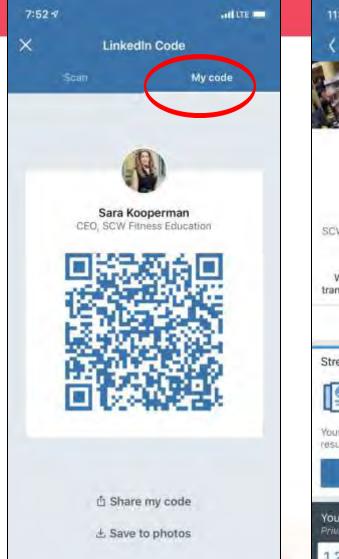


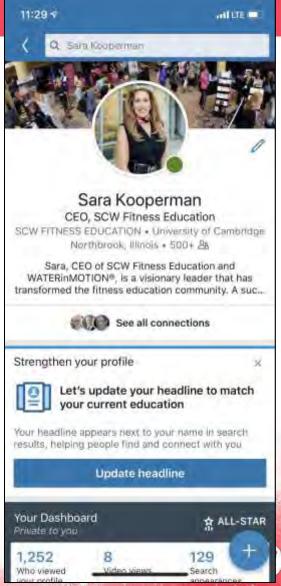


Linked in









Build a Brand: LARGE to small

- •Banner
- •Large Poster
- Photo-copied Small Poster
- Flyers / Postcards / Printed Ads
- Email
- Social Media Posts
- Text Messaging





Start Big!

- Message
- Logo
- Website
- Content



Poster



Brochure



Social Media



Email



BECOME & WATERInMOTIONS INSTRUCTOR

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WHAT IS WATERINMOTION 82



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- Confirm EVERYTHING in writing
- Get Photos videos facetime
- Size, cloth, pole, string, delivery time (holidays)





For Multiple Banners

- <a>sales@dreamupbannerdisplay.com
- www.displaystar.com



vistaprint®



Posters, Flyers, Print Ads FREE or 50% OFF























Postcards: You are your IMAGE "Free"

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	6 🛞 🥪 6 More! 🧱

Cycle

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Yoga

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GOLD'S GYM



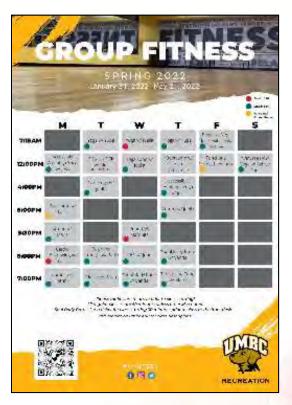
Group Ex Schedule

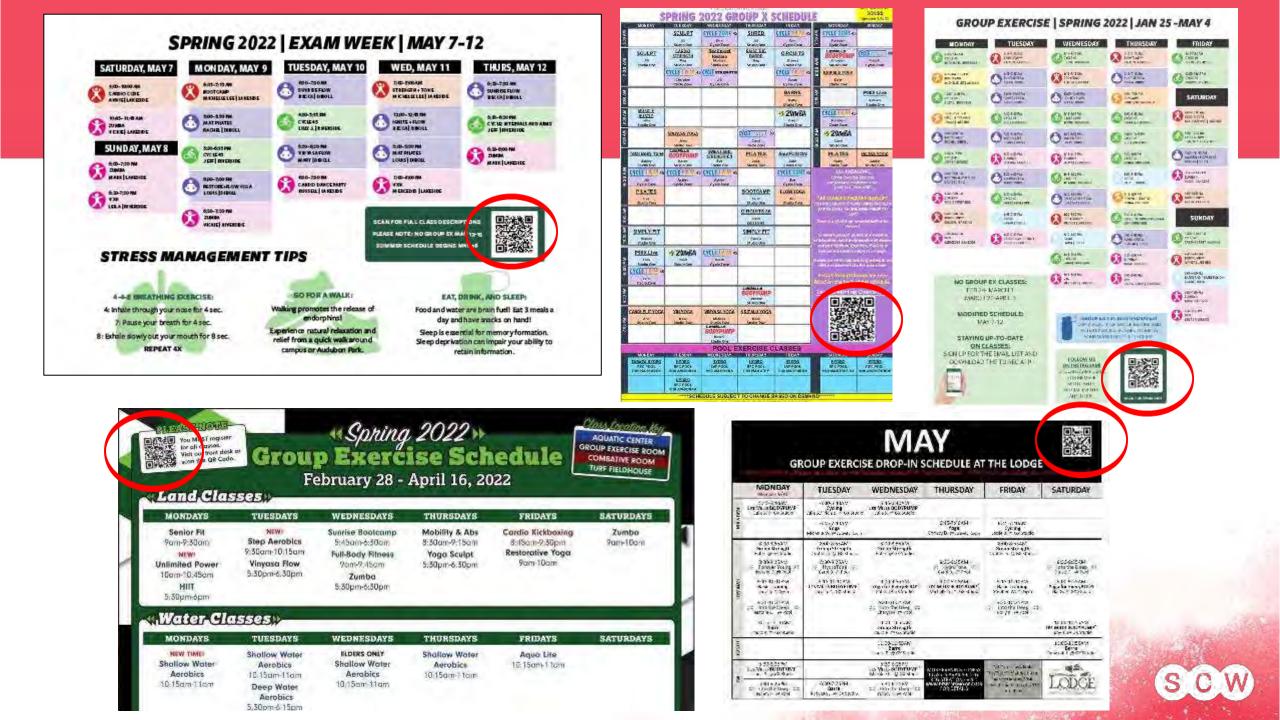
- Printable Schedules <u>#1</u> Physical take-away!
- Website <u>#1</u> Click-Through
- Always downloadable
- Always <u>QR Code</u>
- Add in specials! & Website Pop-ups

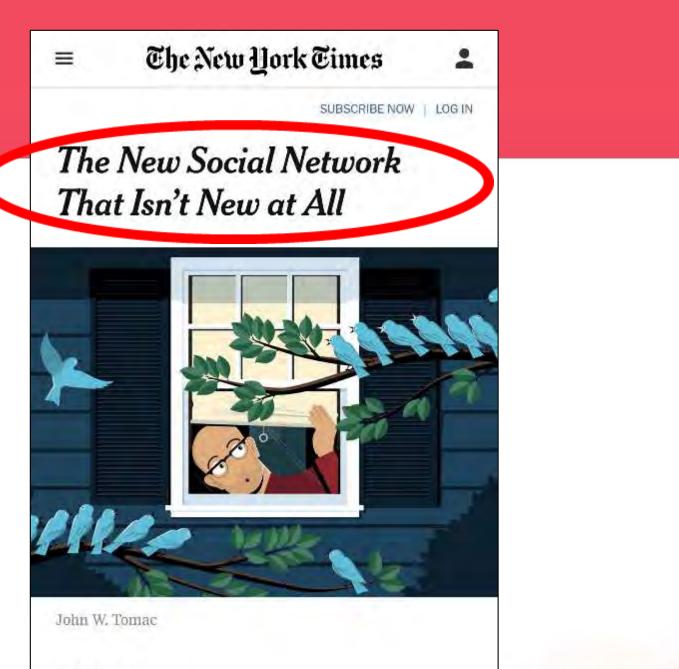
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By Mike Isaac



eNewsletter Considerations



SCW Spotlite: Issue 59 June 19, 2023 Enjoy this monthly buzz about all things litness. Filmess Pros am always on the gn, so we'll leave the "Life" on!



The Sport of the Summer: How to Train to be a Pickleball Pro by Sara Kooperman & Sydney Rothschild

Prokleball has rapidly gained popularity as a fun and engaging sport for individuals of all ages and skill levels. With its unique combination of tennis, badminton, and ping pong, pickleball offers a dynamic and exciting experience. However, in order to become a pickleball pro it is essential to train both your overall strength and core muscles. Learn exercises to add into your routine gradually improves your pickleball skills, enhances your performance, and reduces risk of injuries. Trainers of all types using and financially successful off-court pickleball training.

Read Morel



What to Post When You Have NO IDEA What to Post?

by Brandi Clark

It's Wednesday, you haven't posted since Sunday when you took a picture of your weekly meal prep and posted about how you were setting the week up for success. Here it is three days later, you still haven't posted and now you've drawn a blank. You know you NEED to post, but you don't know what to SAY; It's like you're a complete newbie and all your experience and knowledge have disappeared.

<u>Feature – Attractions – Discount/Topic</u>

- Bait, Collect & Click
 - <u>Short</u> like a Twitter feed
 - Have <u>Click</u> to longer article or blog
 - Will you allow <u>Advertisers</u>?
 - <u>Deployment</u> Days, Times, Headers ...
 - Try, Test & Tweek
 - Check Open-Rates, Shares & Click-throughs

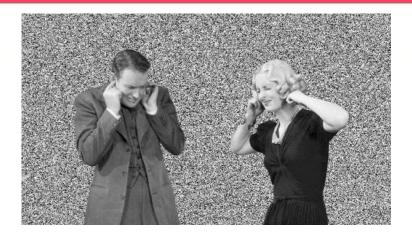
Newsletters: Downloadable Option



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Emails & Newsletters

- White Noise from Social Media
- The <u>"In" box takes on a new meaning</u>
- In-Boxes protect against spam
- Private sharing





Send a Personal Note

- Connect Personally
- Hand-written Notes
- Divide Staff have them help!





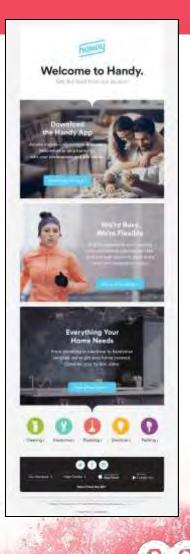
Win against the Algorithm

- Feeling worse after Instagram or twitter or LinkedIn
- Seeing what "I am missing"
- Social media is too volatile
- Personal Connections = bonding & loyalty
- Easy to open on your phone
- Don't have to fight an algorithm



eNewsletters & Emails Considerations

- Who is the Email From?
- What is the <u>Subject Line</u>?
- Should Emojis be included in Subject Lines?
- What should we include in <u>Headers</u>?
- Do we <u>repeat</u> who it is From or the Subject Line in Header so people OPEN & DOWNLOAD IMAGES?
- Do we even include <u>QR Codes</u> or <u>Links</u>?
- Do we advertise or allow outside <u>Advertisers</u>?



Opening Newsletters & Emails

- 85% use smartphones to access email
- 58% of adults check their email first thing in the morning
- 70% of mobile email users delete badly formatted messages in under three seconds
- Mobile users check their email 3x more (Google)
- Mobile consumerism up 70%.
- 46% of adults prefer their mobile devices to search for items before purchasing them over their desktop or laptops
- Most mobile consumers do not automatically download images (Battery Drain)
- The average email open rate is approximately 23%
- Desktop users have lower conversion. (Yesmail)

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CHECK EVERYTHING ... yes, I'm YELLING!

- SEO
- Internet Explorer
- Firefox
- Google Chrome
- Gmail
- Yahoo
- Aol
- Hotmail







Mailboxes All Inboxes Edit

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SCW Fitness and Club Indus... Thursday Join Fitness Industry Leaders in Orlando Ap.

Convention + 268 + Scssions + 26 Certhisations + 65+ Presenters + Expolified, Latest Apparel & Equipment More Into Here Club Industry Busin...

Sara Kooperman

Kind legarda Sara Sara Kooperman, JD I CED. www.sowSt.com I www.waterInmotion.com www.saraknoperman.com Cell 547-274-6306 I Work 847-362-4020 //www.sowLt.com/MANIA...

Kym Gentry-Peck Wednesday Fwd: Delivery Status Notification (Failure) Hello Lam Gying to get held of someone (in cancel my California Madnia (Epistration, Linave called and emailed to no evail, Can you please help ms? Thanks- Kym Pock Forwar, ...

Alan Roth Wednesday
FW: Gift of Adoption Gather For The Gift Di...
agreed to sponsor a table again. Do you want
me to put it in the name of SCWP Alan B. Rotn
Partner Winston & Strawn ELF D: 11
312-558-6474 Mr +1 312-548-7821 Winstom.c.

Karen Perlmutter Wednesday Re: Urgent!! Kevin Steele Sessions Needed...

Updated Just New

7:45 7 1 ? I < 0 AV This contains unloaded images. Load All Images This message is from a maning list. Unotestrille From: SCW Fitness and Club Indust ... 9 10: den Kooporman Join Fitness Industry Leaders in Orlando April 12-14 21, 2019 at 8:36 AM Club Industry Busines Summit 251-Segura +44 Secaions 20 Top Industry Leaders
 Topics include Social Media, Marketing Leadership, Toph, 28 Certifications · 65+ Fresenters • Exportect: Latest Apparet Nore-Info Hore 1 years block and Caribe Royale Orlando 8101 Waltz Centre Drive Or antio (FL 92821 901 923 9100 ONLY 5159 Single-Quid - pay as little to \$1005 per replination son state with these others Book's lotel -toom Here P 2 0



SCW

Send, Resend Emails & Re-Connect

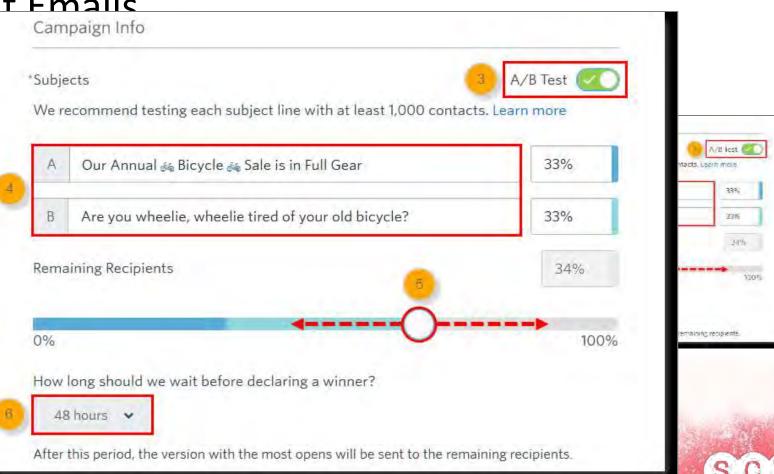
- Segment Your List to Deploy Differently
 - Time: East/West Coast
 - Client-type (Prospects/Members /Expired Members)
- Resend Emails to Non-Openers
- Non-openers automatically go into a new list
 - Schedule re-send w/New Subject Line
 - Or set to a New Date & Time, or New Email
- Download Names to those who opened
 - Personally Contact & Sell



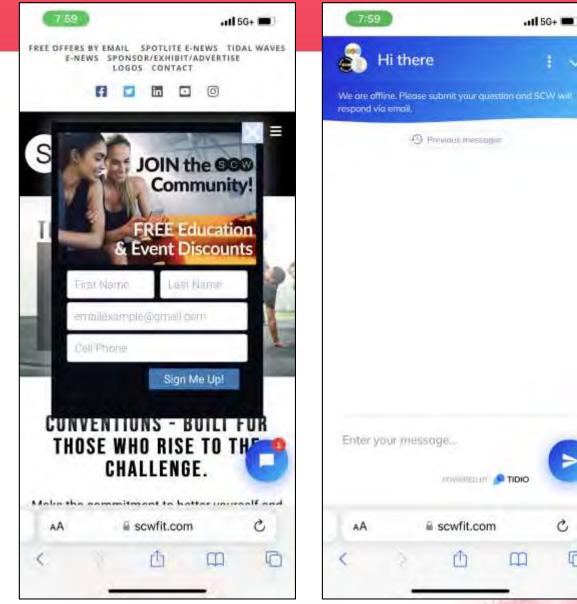


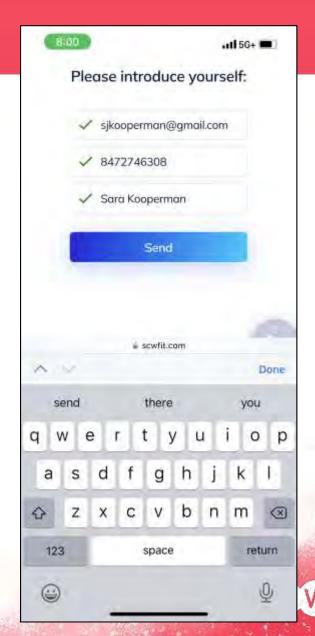
Test Subject Lines

- Send out 2 different Emails
- Optional Subject L
 - "Members have
 - "Programs to ki
- Send winner withi or 48 hrs) (remaini



Pop-Ups, Chat Bots





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Videos on Social Media

- Live video get 6x more interaction
 - Go Live ... share opinion
 - Go live at Openings or Events
- Tours can be imperfect
- Post, Share, Re-Use



• LIMIT 15 seconds to 30 seconds – Instagram limit is 1 minute

Videos & Testimonials

- REAL Live & imperfectly perfect!
- SHORT -- 15-30 seconds
- YouTube
 - Competing Ads but searchable!
 - Vimeo costs but protects you (\$7-\$50/mth 5 Terabytes - \$75 for uncompressed)
- Vimeo
 - Your Website Double-click
 - Brings up others of YOUR videos





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2 Comments

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Addressing #mobility and #posteriorchain with #hitthewall & #gravity

Join us for more #hitthewall ideas at @scwmania CA #sanfrancis... See More









REEBOK.COM Reebok x Les Mills

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1 Comment 782 Views 🛞 =

Shop Now

Only VERTICAL





Ist Place FREE MANIA® Convention

- > 2nd Place FREE SCW Certification
- > 3rd Place FREE Year of SCW OnDemand

@scwfitness

(10-30 second video recommended)

Find your Influencers

• WORD OF MOUTH!

- Instructors, Trainers, Members, Socialites, bloggers
- 1 in 4 marketers are using influencers
- 72% of GenZ follow Influencers
- 89% of marketers using influencers will increase their investments in 2023
- 38% of marketers says generating sales was their top goal for influencer marketing
- 50% of Millennials trust product recommendations from influencers (only 38% on celebrities!)
- 33% of GenZers have purchased products based on influencer recommendations
- 56% of marketers investing is micro-influencers
- Instagram is the most-used influencer tool
- 72% of marketers used Instagram marketing & will increase!
- Lifestyle & beaty were the most popular categories
- 45% of marketers use TikTok & will grow
- 52 % of marketers used Facebook





STORIES - Weekly Posts, Videos, Blogs

- Stories will overcome random posts
- But disappear!
- Perfect way to stay connected
- **Trainer Tuesday** (feature a Trainer & they are filmed talking about their favorite topic or training a client)
- Workout Wednesday (feature a special new machine, class or program)
- Friday Foods (Nutrition articles and healthy recipes provided by the staff)

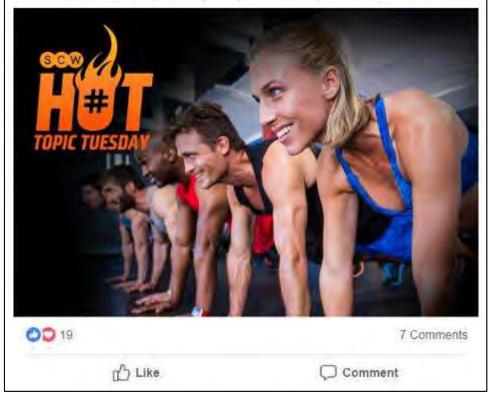


SCW Fitness Education

....

This #HotTopicTuesday fitness professionals want to know: Am I getting the same benefits from taking online certifications as I do from attending LIVE continuing education courses?

Online fitness certifications, CEC courses, instructor training videos, workout templates, and beyond are readily available online and make the option for LIVE instruction seemingly disappear... but we're here to tell you that it most definitely isn't. In fact, you can get any LIVE SCW Certificat... See More



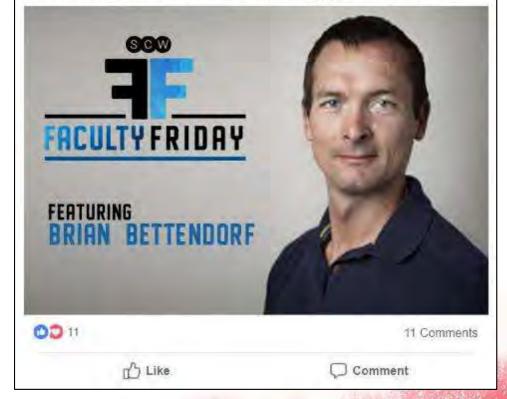


March 22 at 3:49 PM - 🚱

This #FacultyFriday meet California MANIA® and Club Industry Business Summit Presenter Brian Bettendorf!

Brian Bettendorf, MSM (Management), MA (Kinesiology) is the Head of Education for RumbleRoller and a managing partner in Drake Global Strategy, a consulting firm helping fitness and sporting goods companies develop their brand, create new products and accelerate growth.

He has been in the fitness industry for over twenty years as a practitioner,



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Webinars

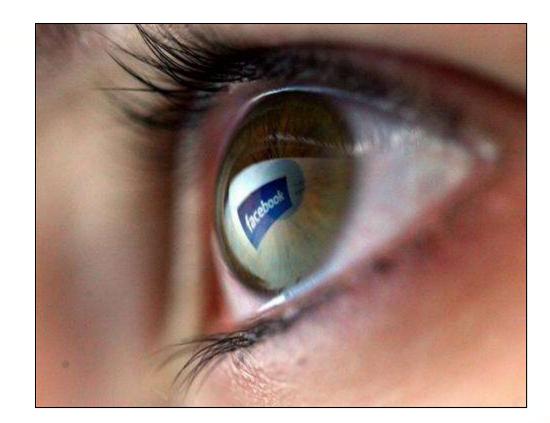




Watch what is going on

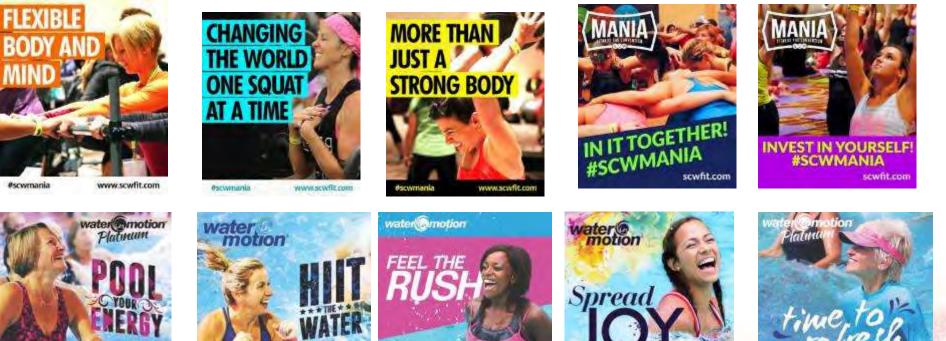
- Engage
- Assign, and
- WATCH

- Your staff
- Your results



Social Media Posts

- https://WATERinMOTION.com/social/
- http://SCWFIT.com/be-social/





www.waterinmotion.com

www.waterinmotion.com

www.waterinmotion.com





Marketing using REELS

- What is a REEL?
 - 15-90 second : A short video, clips or a compilation of photos
 - Used on IG and FB IG has more editing options
 - Add audio/stickers/captions/flare (stickers/captions/graphics)
- Why do REELS work?
 - Grab attention
 - Better algorithms
 - Videos are King on social



REEL Stats

- 22% more er videos
- IG users sper
- 61% of Gen Z spend more
- Original cont
 - Don't reuse
- Use 3-5 relev



Reels receive 22% more engagement than regular Instagram video posts

ram users spend an je of 30 minutes on p

22%





61% of Gen Z TikTok users plan to spend more time on Reels

Create with Canva

- Basic is FREE, upgrade to Pro for \$13/mth
- BASIC :Create social graphics, posters, flyers, business cards, REELS, etc.
- PRO Personalize with logos, colors, fonts
- Both -Templates and photo stock
- <u>www.canva.com</u>





Collect Cell Phone Numbers

- Collect Cell Phone Numbers
- Do not limit to email addresses
- Still retain mailing addresses
 - (for geographic pushes re: multi-location owners)
- Get permission on membership enrollment
- "I agree that I can be emailed and texted from the facility, that they can share my information with trusted affiliates, and utilize my image however they deem fit."



Telemarketing is NOT dead ...

- Don't Answer Spam
- NEVER Call back
- NOW you READ your voice mails!
- Text messages get responses
 PTs can provide Nutrition Feedback (Clients photograph their food & send it & PT gives a thumbs up!)
- Private text be a person! Leave a name!



Use Group Text Messages



- Eztexting.com
- 160 Characters + images
- \$0.05 to \$0.04 per text
- Respond to each text
- Use Chatbot!
- Your business can be a Cell Phone – Receive & send Text Messages



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Text Imaging





(TEST) Thanks for attending the NYC Club Industry Business Summit! Fill out your eval today at <u>scwfit.com/nyc/</u> evals to receive your CECs for participating.



Avoid Late Fees! Florida MANIA Discount Deadline Ends this Monday at Midnight. If you plan on attending (great decision btw) be sure to register for MANIA at <u>scwfit.com/Florida</u> & Club Industry Business Summit at <u>scwfit.com/ClubFL</u>



Get your Saturday MANIA essentials! Keynote w/ Sgt Ken at 9:30am in Room A. See what's happening today visit: www.scwfit.com/saturday. Plus, there is still time to register for a Sunday Certification, stop by the SCW registration booth or sign up here: www.scwfit.com/ nyc/certifications

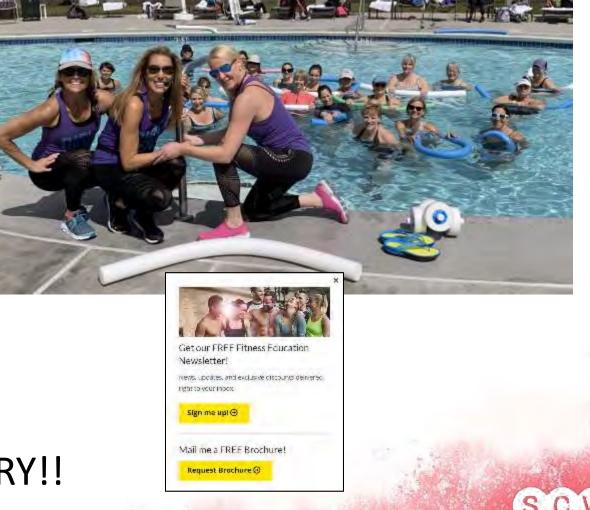
- MMS = w/images SMS= Just Text
- Use full URL www.scwfit.com/Florida
 - No shortener

Florida

- Text include websites
- They don't forward copy ... calendar/safari link
- Images are shared on social media

Group Ex Schedules – Include these Items

- Logo
- Dates
- Days
- Class Name intuitive
- Instructor
- Descriptions Preferred
- Instructor Photos Optional
- Bios Optional
- Pop-ups or Call-outs NECESSARY!!

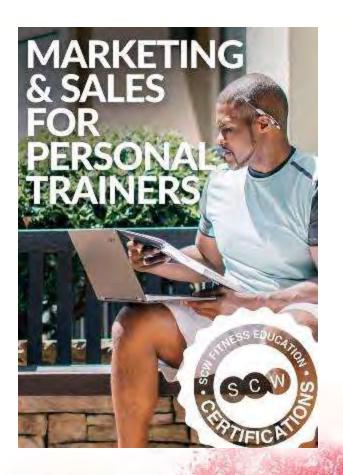


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