



MFA Facility Certification Process & Requirements

- 1. Phase 1: Initial Assessment and Consultation.** Using our assessment checklist, we will determine which standards your facility is currently compliant with as a baseline. That is followed by a consultation meeting to review the results and to develop an initial plan for implementation. We will also provide a digital copy of the current edition of our *MFA Facility Standards and Guidelines* book. Please note that your facility must be open for business and in operation for at least one year before applying.

- Typical total duration of this phase: 1-2 months

- 2. Phase 2: Implementation of Standards.** To prepare for the evaluation, the facility must establish and document compliance with the MFA's standards across these 9 core areas:

- Medical Oversight
- Quality Management
- Pre-Participation Screening & Emergency-Response Policies
- Risk Management
- Programs & Services
- Children and Youth
- Aquatics
- Professional Staffing
- Facility Operations

During this phase, we will schedule regular follow-up Q&A sessions (virtual) and provide unlimited email support for further assistance and guidance to implement the standards.

- Typical total duration of this phase: 6-12 months

- 3. Phase 3: Final Application and On-site Facility Evaluation.** The final certification is achieved through an on-site evaluation and submission of documentation demonstrating evidence of compliance. To pass the evaluation and achieve certification, the facility must meet and maintain the following requirements:

- Achieve a minimum final score of 90%
- Comply with all pass/fail guidelines
- Hold an active Facility or Patron Membership with the MFA

During this phase, we will provide you with the final application. Upon completion of the application, the final payment must be made. Please note that separate applications, payments, and evaluations are required for organizations with multiple facilities that wish to certify each site.

You will submit any date conflicts over the next 3 months at this time for scheduling purposes. We will provide instructions on how to submit your digital files and the organizing format required.

- Typical total duration of this phase: 3-4 months
- Cost: \$4,500

- 4. Phase 4: Certification.** Following the on-site evaluation, our Examiner will submit a report to the MFA Certification Advisory Panel for review and recommendation of certification. Upon approval, a final report and detailed checklist will be sent to the facility. The facility will also receive a framed certificate and a marketing/press release kit. Ultimately, MFA Certified Facilities gain this "gold standard" recognition, helping to differentiate them in their market and increase trust among healthcare providers for referrals.