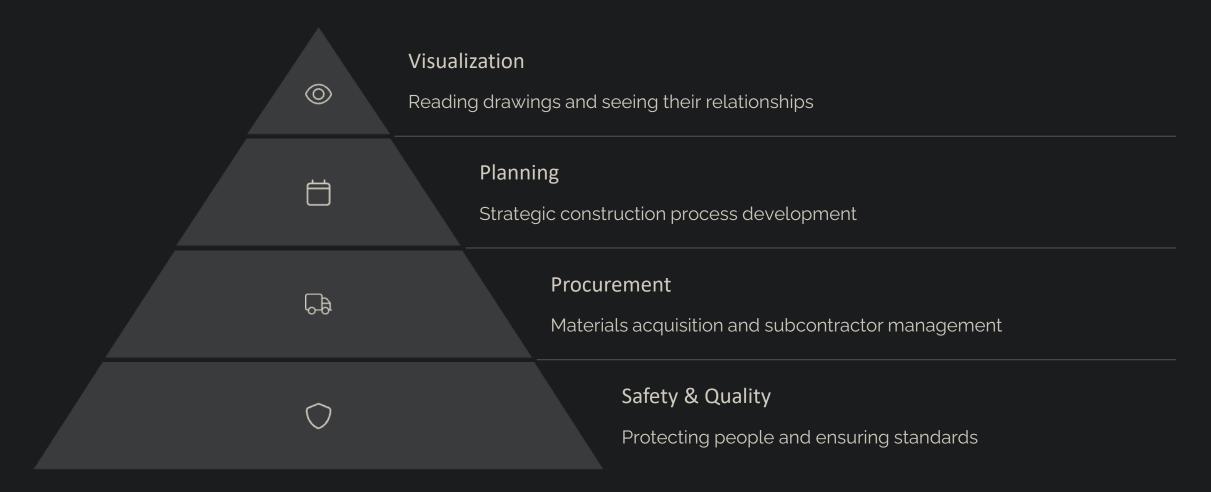
# Successful Project Startup & Management

Construction management demands unique skills beyond academic learning. Success requires practical experience, strategic thinking, and adaptable leadership.



# **Essential Skills for Project Success**



Successful managers balance technical expertise with practical application. They anticipate challenges before they become problems.

# Leadership Dimensions



# People Management



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# Financial Understanding

Effective managers serve as coaches, teachers, and mentors. They build trust through consistent communication.

Understanding budgets, cash flow, and cost controls. Making decisions with financial impact in mind.



# Legal Knowledge

Navigating contracts, compliance requirements, and industry regulations. Protecting project interests.

Leadership means balancing diverse skills while maintaining team focus. Great managers develop both projects and people.



# Managing Forces & Context

# **Internal Forces**

- Organizational role (GC, CM, Sub)
- Client type (private, public, military)
- Team dynamics and capabilities

### **External Forces**

- Weather conditions and seasonal impacts
- Labor market fluctuations
- Economic trends and material availability

Success requires adaptability to both controllable and uncontrollable factors. Great managers anticipate challenges and develop contingency plans.



# The Project Manager's Mission

#### Prevent

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Anticipate and mitigate problems before they occur

#### Solve

Address issues quickly when they inevitably arise

#### Sell

Build confidence in yourself, team and company

#### Deliver

Complete projects on time and within budget

Ultimately, project success is measured by client satisfaction and business objectives. The best managers consistently deliver while developing future leaders.

# Project Planning: The Foundation of Success

Project planning is the most critical phase of any construction endeavor. It sets the foundation for everything that follows and determines whether your project will succeed or struggle. Proper planning involves gathering all necessary documentation, understanding the scope of work, analyzing contract documents, and preparing for execution.

This presentation will guide you through the essential elements of effective project planning, from bid document management to risk assessment. We'll also explore how the AC478 Quality Management System can enhance your planning process and improve project outcomes.





# Gathering and Organizing Bid Documents

#### **Essential Bid Documents**

- Bid drawings and specifications
- Bid addendums and correspondence
- Full proposal/bid submission

#### Supplier Information

- Quotes from all suppliers and subcontractors
- Especially those who were awarded contracts

### **Financial Planning**

- Bid calculations
- Budget documentation
- Post-submission correspondence

The foundation of successful project planning begins with comprehensive document collection. Ensuring you have all bid documents allows you to understand the project's requirements, constraints, and financial parameters. This documentation will serve as your reference point throughout the project lifecycle.

# Understanding Scope and Contract Details

### Scope of Work (40,000' View)

Identify what you're going to build, where the project is located, and understand the client's specific requirements. This high-level overview guides all subsequent planning.

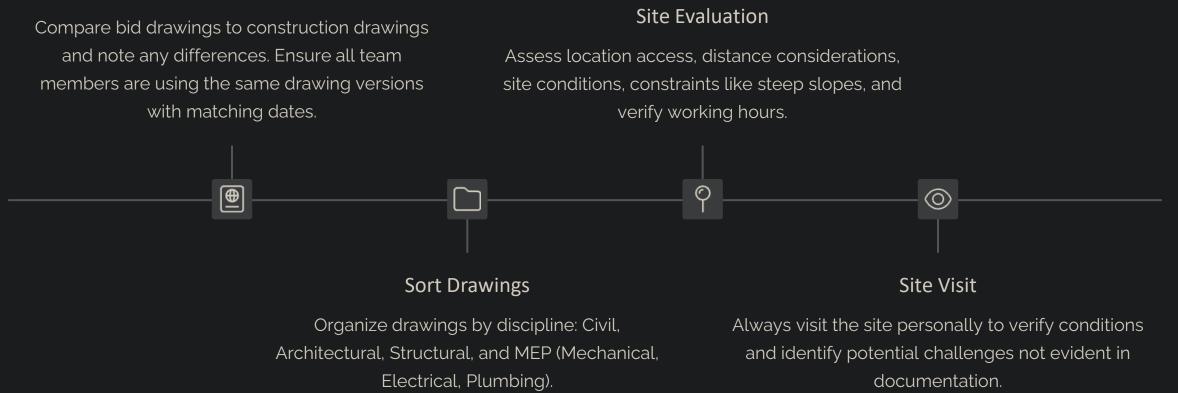
#### Contract Document Review

Make detailed notes while reading through all contract documents. Identify the client's name, team members, contact information, insurance requirements, billing procedures, submittal processes, key dates, and any penalties or liquidated damages clauses.

A thorough understanding of both the scope of work and contract details is essential for project success. The scope provides the big picture of what needs to be accomplished, while the contract details outline the specific requirements, constraints, and expectations that will govern the project execution.

# **Drawing Management and Site Assessment**

### Verify Drawings



Proper drawing management prevents costly errors and miscommunications. Maintain one clean master set for reference and a separate set for markups and as-built documentation. Combine this with thorough site assessment to develop a realistic execution plan that accounts for all physical constraints and logistical challenges.



# Schedule Development and Resource Planning Planning

#### Schedule Creation

- Dictates deadlines and potential penalties
- Assists with delay claims and associated costs
- Governs construction order and resource requirements

#### Labor Resources

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- Subcontract vs. self-perform evaluation
- Worker quantity, timing, duration, and skill levels

#### Alternative Methods

- Evaluate costs, schedule impacts, resource needs
- Always obtain client approval for changes

#### Staffing Structure

- Create organizational chart aligned with bid requirements
- Consider work areas, worker distribution, and skill availability

A well-developed schedule is the roadmap for project success. Poor scheduling can prevent time extension requests, lead to resource misallocation, and result in missed deadlines with associated penalties. Careful resource planning ensures you have the right people with the right skills at the right time.

# Site Establishment and Logistics



### **Temporary Facilities**

Plan for sanitary facilities, drinking water, offices, storage areas, and parking. These basic necessities support workforce productivity and compliance with regulations.



### Material Laydown Areas

Proper scheduling and sequencing of materials is crucial. Determine how many areas are needed and their capacity based on project phasing.



### Utilities and Services

Arrange for electricity, water, and heating/cooling sources. Ensure these are in place before work begins to prevent delays and maintain worker comfort.



### Security and Protection

Implement safety measures like fencing, guards, or cameras. Address environmental concerns with erosion and sediment controls and protect existing property.

Effective site establishment creates the infrastructure needed for efficient construction operations. Thoughtful planning of temporary facilities, utilities, material storage, and security measures prevents delays and promotes a safe, productive work environment.

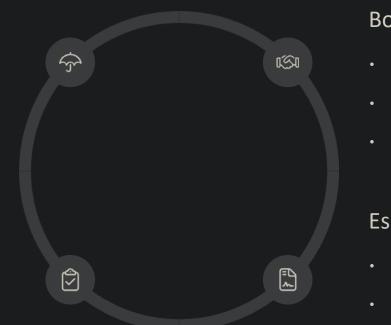
# Insurance, Bonds, and Permits

### Insurance Types

- General Liability
- Vehicle and Workers' Compensation
- Builder's Risk and Pollution Rider

#### **Required Permits**

- Licenses and special taxes
- Building permits
- Road entrance approvals



### **Bond Requirements**

- Bid Bond (typically 10%)
- Payment Bond (typically 100%)
- Performance Bond (typically 100%)

### **Escrow Agreements**

- Usually for site work
- Involves inspections

Insurance, bonds, and permits form the legal foundation of your project. Understanding the different types and requirements is essential, and you should always ask when unsure. All permits must be in place before starting work, including verifying subcontractor compliance with licensing requirements.

# Quality Management with AC478



The AC478 Quality Management System provides a structured approach to ensuring project quality. It helps create a comprehensive master plan that includes all phases and aspects of the project, with inspections integrated throughout. By implementing AC478, you establish consistent standards, documentation processes, and verification procedures that enhance overall project quality.



# **Client Deliverables and Mobilization**

#### **Prepare Required Documents**

Assemble contract schedule, safety plan (including Job Safety Analyses), quality control plan, certificates of insurance, bonds, and other client-required documentation.

#### **Develop Mobilization Checklist**

Create a comprehensive checklist covering all aspects of site setup, resource deployment, and initial activities to ensure a smooth transition from planning to execution.

#### Initiate Project Startup

Begin the mobilization process according to the checklist, ensuring all prerequisites are in place before commencing construction activities.

Client deliverables represent your contractual obligations before construction begins. Having these documents prepared and approved demonstrates professionalism and readiness. The mobilization checklist serves as the bridge between planning and execution, ensuring nothing is overlooked as you transition to active construction.

# **Risk Assessment and Contingency Planning**

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### Strengths

Identify project and organizational strengths that can be leveraged for success, such as specialized expertise, advanced equipment, or strong supplier relationships.

### Weaknesses

Recognize internal limitations that could impact project performance, including resource constraints, knowledge gaps, or process inefficiencies.

### Opportunities

Explore potential advantages that could enhance project outcomes, such as new technologies, alternative methods, or collaborative partnerships.

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Threats

Anticipate external challenges that could disrupt the project, including weather events, supply chain issues, or regulatory changes.

Comprehensive risk assessment through SWOT analysis (Strengths, Weaknesses, Opportunities, Threats) allows you to identify potential issues before they impact your project. Developing contingency plans for identified risks ensures you're prepared to respond effectively when challenges arise, minimizing their impact on schedule, budget, and quality.

# Starting the Project

Effective project management is crucial for construction success. This guide outlines the essential steps for starting a construction project, from setting up facilities and safety systems to establishing proper documentation and building relationships with stakeholders.

Following these guidelines will help ensure your project begins with proper organization, safety protocols, and communication channels in place—setting the foundation for successful project completion.



# Site Facilities and Layout

### Final Site Layout

Establish the complete site layout plan before beginning work. Refer to section "E" for detailed specifications.

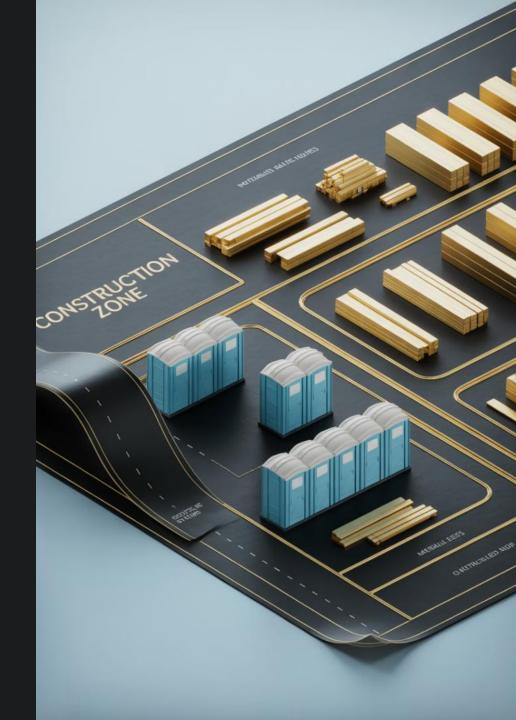
# Toilet Facilities

Ensure adequate toilet facilities are available for all workers according to regulations and project size.

### Access Planning

Verify materials, equipment, and fixtures can reach the site. Consider bridge clearances, road widths, and other potential obstacles.

Proper site facilities planning is essential for worker comfort and productivity. The layout should optimize workflow while maintaining safety standards and providing necessary amenities for all personnel.



### SAFETY FIRST EXCELLENCE IN ACTION

# Safety Systems Implementation

#### Documentation

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Set up safety documentation and organize files. Establish registers for tools, slings, accidents, and other safety-related items.

#### Personnel & Equipment

Formally appoint a Competent Person. Inspect and issue PPE. Ensure all equipment is compliant and properly tagged.

#### **Emergency Preparedness**

Install fire extinguishers and provide first aid kits. Set up safety signage and posters throughout the site.

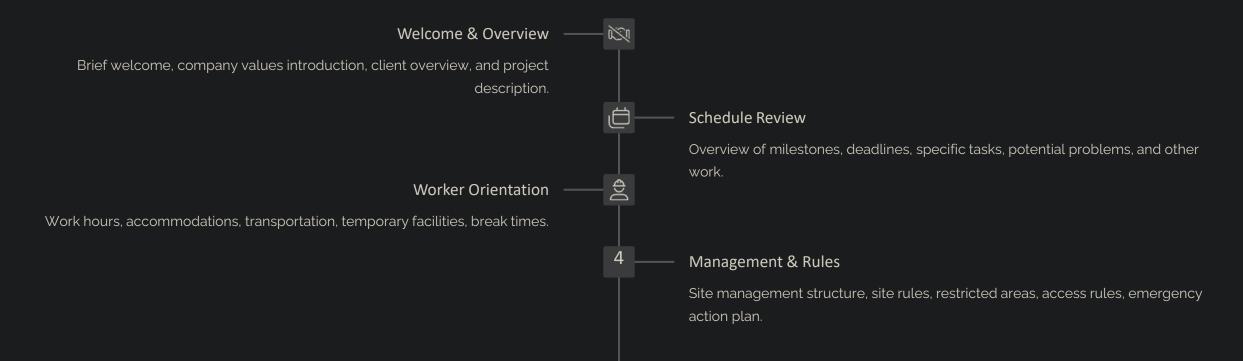
#### **Ongoing Management**

Maintain training registry and toolbox talks. Ensure materials are stored correctly and locations are documented.

Safety systems must be established from day one. These protocols protect workers, comply with regulations, and create a culture of safety awareness that prevents accidents and improves project outcomes.



# Project Induction Process (Pre-Con)



The project induction meeting (Pre-Con) is critical for aligning all personnel with project goals and procedures. This comprehensive orientation ensures everyone understands their responsibilities, safety protocols, and quality expectations before work begins.

# Site Access Management

#### **Material Access**

Verify all materials, equipment, and fixtures can reach the site. Check for potential obstacles like bridges or narrow roads.

# **Emergency Exits**

Clearly mark all exits. Ensure they remain accessible at all times.

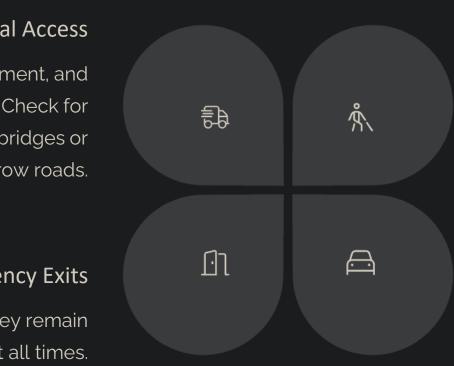
### Pedestrian Pathways

Establish walkways separate from vehicle traffic. Ensure paths avoid excavations and drop-offs.

### Parking Areas

Create well-defined and maintained parking zones for workers and visitors.

Proper access management prevents accidents and ensures efficient movement of people and materials. Pathways must be maintained throughout the project, with special attention to emergency exits and separation of pedestrian and vehicle traffic.

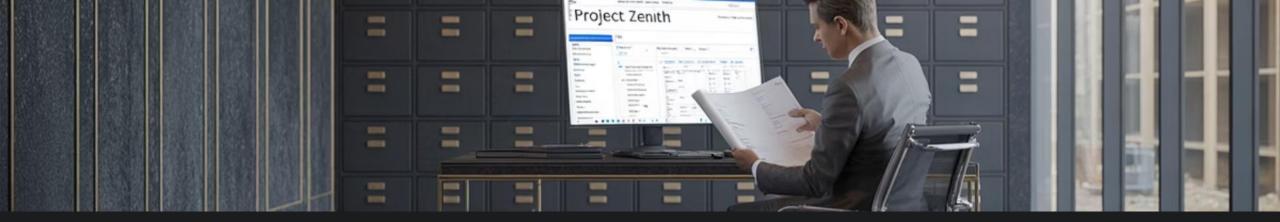


# Signage and Posting Requirements



Proper signage is both a legal requirement and a practical necessity. The project sign establishes your presence and should be approved before installation. Directional signs guide movement, while safety signage warns of hazards and provides instructions during emergencies.

All required regulatory postings must be displayed in appropriate locations, including OSHA regulations, Department of Labor notices, and both state and federal requirements.



# **Document Control and Filing Systems**

#### Proper Forms

Establish all necessary documentation including work permits (Hot Work, Confined Entry, Lock-out/Tag-out), Job Safety Analyses (JSAs), Requests for Information (RFIs), and other required forms.

#### Proper Path

Define clear communication channels. Know who should receive which documents and avoid unnecessary distribution. Establish protocols for who receives what information.

#### **Proper Filing**

Organize files systematically by type and time. Create a logical structure that allows quick retrieval of important documents when needed.

Use MBCEA resources, Effective document control prevents miscommunication and ensures compliance. A well-organized filing system saves time, reduces errors, and provides critical documentation during inspections or disputes.

# **Preconstruction Documentation**

#### Photographic Evidence

Take comprehensive photographs of existing conditions before work begins. Document all areas that will be affected by construction.

#### Written Description

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Create detailed written descriptions of pre-existing conditions to complement photographic evidence.

#### Work Area Acceptance

Verify that work areas match conditions specified in the contract. Document any discrepancies immediately.

#### S Information Distribution

Send documentation to all necessary parties, creating a shared understanding of starting conditions.

Thorough preconstruction documentation protects all parties by establishing a clear record of site conditions before work begins. This documentation is invaluable for resolving disputes about preexisting damage or conditions.

When accepting handover of work areas, verify that conditions match contractual specifications and document any discrepancies immediately.





# Stakeholder Relationships



### The Client

Maintain professional communication and transparency with the client throughout the project. Regular updates build trust and prevent misunderstandings.

# The Neighbors

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Consider the impact of construction on neighboring properties. Address concerns promptly and minimize disruptions when possible.

# The Community

Engage with the broader community affected by the project. Public perception can significantly impact project success.



### Subs and Suppliers

Foster collaborative relationships with subcontractors and suppliers. Clear expectations and fair treatment lead to better performance.

Strong relationships with all stakeholders are fundamental to project success. Effective communication with clients, neighbors, community members, subcontractors, suppliers, and inspectors prevents conflicts and facilitates smoother project execution.

# **Quality Management Fundamentals**

$\bigcirc$	Establish Standards Define quality expectations from day one					
Q		Implement Controls Create inspection and verification processes				
			<b>Continuous Improvement</b> Monitor and refine quality processes			

Quality management must be established from the project's start. While more detailed quality procedures will be covered in Chapter 9, the foundation for quality must be laid during project initiation.

Quality standards should be clearly communicated during the induction process, with specific expectations for different trades and work areas. Implementing proper quality controls from the beginning prevents costly rework and ensures client satisfaction.



# Effective Construction Project Scheduling

Effective scheduling is the backbone of successful construction project management. A well-crafted schedule coordinates resources, anticipates challenges, and provides a roadmap for timely project completion.

This presentation explores the essential elements of construction scheduling, from initial requirements to monitoring progress and managing variations. We'll examine how to create schedules that account for personnel, materials, equipment, and external constraints while maintaining the critical balance between time and cost.

By implementing these scheduling best practices, project managers can enhance communication, improve resource allocation, and deliver projects that meet both timeline and budget expectations.

# Core Requirements of an Effective Schedule

### **Resource Planning**

Account for types, skills, and quantity of available personnel. Consider equipment availability and specifications. Ensure material supply chains are identified and secured.

### Activity Definition

Clearly identify and detail different activities to enable effective monitoring. Establish and identify relationships between tasks to understand dependencies. Include all necessary milestones.



### Time Allocation

Allow sufficient lead-time for procurement, manufacturing, and delivery. Build in time for commissioning, utility connections, and punch list completion. Include weather allowances specific to work location.



### **Client Requirements**

Address specific client demands or restrictions in scheduling approaches. Ensure schedule aligns with contract requirements and specifications.

Remember that adding more resources doesn't always reduce timeframes. Activities must be sequenced properly to achieve efficiency. Detailed planning at this stage prevents costly adjustments later.

# Managing Long-Lead Items

Order Placement

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Submit purchase orders with complete specifications and delivery requirements.

#### Approval Process

Client and engineer review of shop drawings and material specifications.

#### Production Phase

Manufacturing and quality control testing at supplier facilities.

#### Delivery Logistics

Transportation coordination and site delivery arrangements.

— Installation

#### On-site placement, connection, and testing of components.

Long-lead items are critical schedule drivers that require special attention. These components—such as custom steel, mechanical equipment, or specialized materials—often determine the project's critical path. Tracking them as separate line items provides visibility into potential delays before they impact the broader schedule.

# The Time-Cost Relationship

### **Resource Utilization**

Efficient resource allocation directly impacts both schedule and cost performance. Understaffing causes delays, while overstaffing creates unnecessary expense. Finding the optimal balance requires understanding task dependencies and resource capabilities.

Construction managers must continually evaluate whether adding resources to accelerate specific activities justifies the additional cost based on the activity's position on the critical path.

### **Project-Specific Factors**

The time-cost relationship varies significantly between projects based on contract type, location, market conditions, and project complexity. Urban high-rise projects typically have different time-cost curves than horizontal infrastructure projects.

Developing project-specific time-cost models allows managers to make informed decisions when evaluating schedule compression options or responding to delays.

Understanding the relationship between time and cost enables project managers to make strategic decisions when faced with schedule challenges. While some activities can be accelerated by adding resources, others may have diminishing returns or even negative outcomes when rushed.

# Managing External Constraints

### **Client-Imposed Restrictions**

- Limited work hours or weekend restrictions
- Restricted site access or staging areas
- Coordination with client operations
- Special safety or security requirements

### **Third-Party Contractors**

- Interface management with other contractors
- Coordination of shared resources or access
- Dependency on work not under your control
- Communication protocols across teams

### **Environmental Factors**

- Seasonal weather considerations (winter conditions, rain)
- Temperature-sensitive operations
- Flood or tidal restrictions
- Environmental protection requirements

### **Regulatory Constraints**

- Local noise ordinances limiting work hours
- Traffic restrictions during peak periods
- Labor law requirements and restrictions
- Inspection and approval processes

Successful scheduling requires recognizing and planning for constraints beyond your direct control. These external factors can significantly impact productivity and workflow if not properly incorporated into the schedule development process.

# Establishing the Contract Schedule

#### Develop Draft Schedule

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Create initial schedule incorporating all project requirements, milestones, and contractual deadlines. Include detailed activities, duration estimates, and sequencing logic.

#### Subcontractor Input

Distribute draft to all subcontractors and suppliers for review, input, and approval. Incorporate their schedule commitments into their contracts to ensure accountability.

#### **Client Approval**

Submit refined schedule to client for review and formal approval. Document any client-requested modifications and obtain signed acceptance of the final schedule.

#### **Establish Baseline**

Lock the approved schedule as the official project baseline. This becomes the standard against which all progress will be measured and variations documented.

Obtaining formal approval of the contract schedule as early as possible creates a contractual foundation for managing the project. Without this documented agreement, it becomes difficult to substantiate delay claims or time extension requests later in the project.

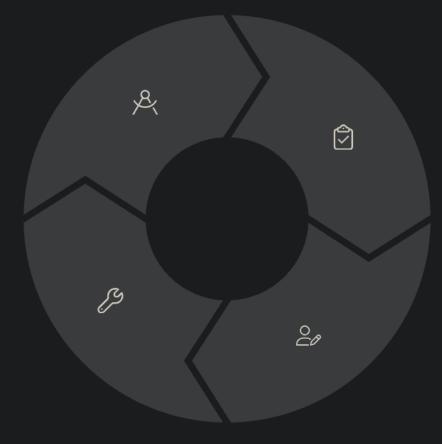
# **Essential Schedule Components**

#### Shop Drawings

Time for preparation, submission, review, revision, and final approval of all fabrication details

#### **Construction Activities**

Physical work components with sufficient detail to enable monitoring and progress tracking



#### Permits

Application preparation, submission, review periods, addressing comments, and receipt of final permits

#### Client Input

Decision points, sample reviews, mockup evaluations, and other client participation requirements

Schedules frequently underestimate the time required for administrative and approval processes. Each scheduled activity must include adequate time for documentation, review cycles, and client decision-making to prevent these "invisible" tasks from derailing the project timeline.

Coordinating these components requires understanding the full project lifecycle beyond just the physical construction work. Projects often experience delays during these preliminary phases before construction even begins.

# **Monitoring Progress Effectively**

### Visual Verification

Regularly inspect work in person to confirm actual progress. Compare physical completion against reported percentages to ensure accuracy. Document current conditions with photos tied to schedule activities.

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# Progress Analysis

Compare percentage complete against planned completion. Calculate schedule variance by activity and overall project. Maintain baseline schedule as reference point for measuring deviations.

### **Clear Communication**

Share relevant schedule sections with specific teams rather than overwhelming with full project details. Break complex schedules into manageable chunks for field teams. Highlight positive progress alongside areas needing attention.

Effective progress monitoring requires both accurate data collection and thoughtful communication. When field teams understand how their specific activities connect to the overall project timeline, they become more invested in meeting schedule milestones.

Updates should remain simple and actionable, focusing on the critical activities that drive project completion rather than getting lost in excessive detail.

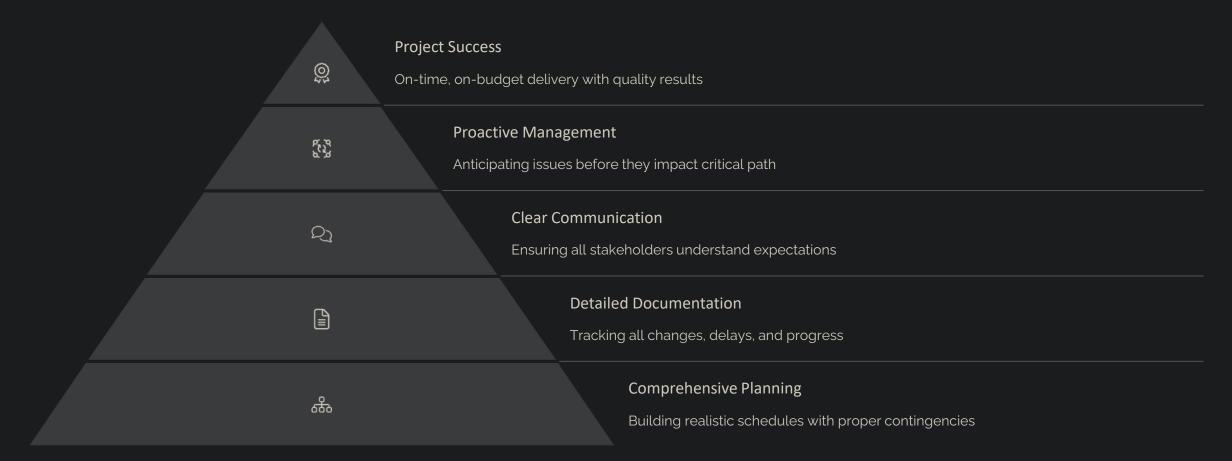
# Managing Schedule Variations

Â	Identify Variation Impact Assess scope, time, and cost implications					
2	2	Document Formally Submit time extension request with supporting evidence				
	Ň		Obtain Approval Secure client agreement on revised completion dates			
Ċ			Update Schedule Incorporate approved changes into master schedule			
~			Distribute Updates Ensure all parties work from current schedule			

Schedule variations are inevitable in construction projects and can stem from multiple sources: client-initiated change orders, design revisions, weather events, or unforeseen site conditions. The key to managing these variations is a systematic approach that documents impacts and obtains formal approval.

Once variations are approved, the revised schedule becomes the new baseline for project execution. Distributing this updated schedule to all stakeholders ensures everyone works from the same timeline and understands the adjusted completion targets.

# Keys to Scheduling Success



Effective project scheduling combines technical skills with people management. The most sophisticated scheduling tools and techniques deliver value only when coupled with clear communication and stakeholder buy-in. When field teams understand how their daily activities connect to the bigger picture, they become active participants in schedule achievement rather than passive followers.

The ultimate measure of scheduling success is not the perfect plan, but the ability to adapt that plan to changing conditions while still achieving project objectives. By implementing these core scheduling principles, construction managers can navigate the complexities of modern projects while delivering consistent results.

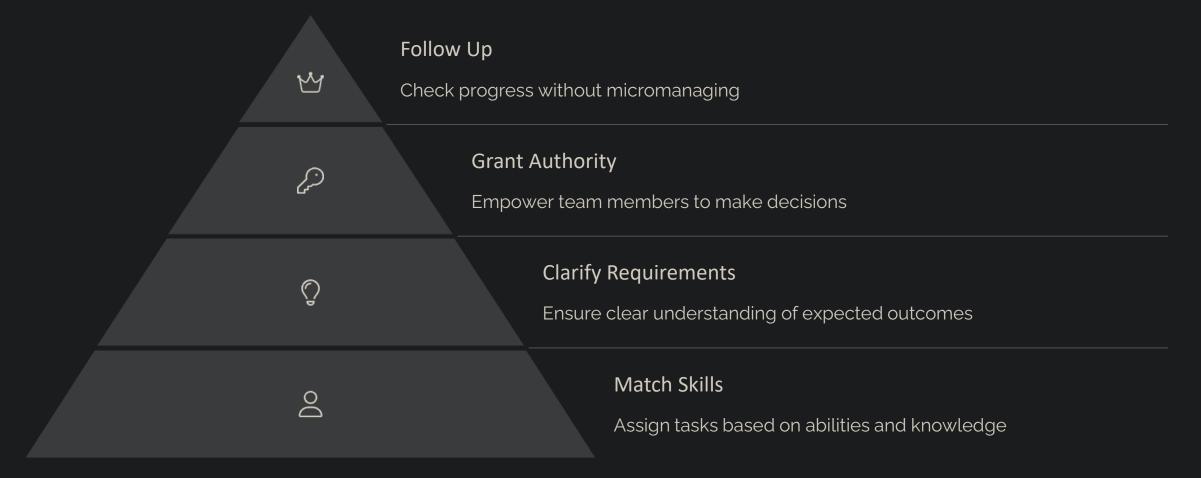
# **Project Delivery Excellence**

Welcome to our guide on project delivery excellence. This presentation explores key strategies for project managers and team leaders to enhance project success.

We'll cover delegation, time management, teamwork, communication, and more essential skills for effective project delivery.



### The Art of Delegation



Delegation isn't just about distributing work. It's about empowering your team with the right skills, clear expectations, and appropriate authority.



### Effective Time Management

### Schedule Your Day

Block specific times for different activities. Create a predictable routine.

### Maintain Filing System

Keep documents organized and accessible. Reduce time spent searching.

### Protect Your Time

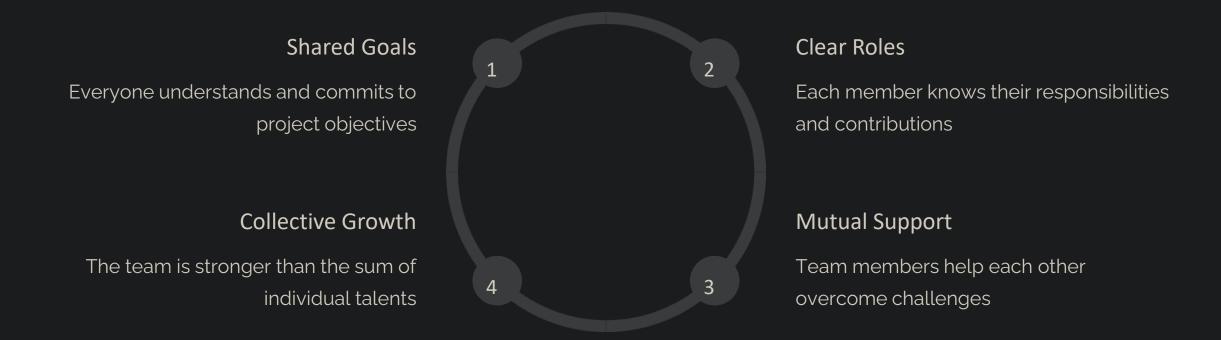
Set boundaries for interruptions. Designate focused work periods.

### 🗠 Track Progress

Regularly review completed tasks. Adjust priorities as needed.

Structure creates freedom. A well-organized schedule helps you control your day rather than letting it control you.

### Teamwork Fundamentals



No project succeeds through individual effort alone. Effective teams amplify individual strengths while mitigating weaknesses.

### **Communication Excellence**

Ą	Be Professional Maintain respectful, solution-focused communication			
品 Use Proper Cl Follow establis		hannels shed communication pathways		
Ô		<b>Consider Relationships</b> Adapt your message to the audience		
	5	$\supset$		<b>Be Clear and Concise</b> Deliver messages efficiently with purpose

Communication isn't just what you say. It's how and when you say it, to whom, and through which channels.



### **Email Communication Strategies**

#### **Email Best Practices**

- Focus on one topic per message
- Proofread before sending
- Include a clear call to action
- Use professional language

#### **Common Pitfalls**

- Emotional or threatening language
- Responding to everything immediately
- Too many topics in one message
- Lack of clarity on next steps

### Strategic Response

- Prioritize message importance
- Schedule email checking times
- Create templates for common responses
- Archive effectively for reference

Emails can be powerful tools or major time-wasters. Strategic email management helps maintain project momentum without constant interruptions.

### Effective Problem Solving

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### Identify Root Cause

Look beyond symptoms to find underlying issues

#### Generate Solutions

Explore multiple approaches to address the problem

### Gather Input

Seek perspectives from team members and experts

#### **Implement Solution**

Take decisive action to resolve the issue

Problems are inevitable in projects. Your approach to solving them determines whether they become setbacks or opportunities for improvement.





### **Client Relationship Management**

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Key Dimensions

Balance quality, schedule, and budget expectations

Most client issues stem from poor communication

Communication

Value Perception

Proactive updates double client satisfaction rates

Client relationships require balancing cooperation with protecting project interests. Managing expectations about quality, schedule, and budget prevents disappointment.

Regular, transparent communication builds trust and prevents surprises that damage relationships.

# **Running Effective Meetings**

### Preparation

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Create clear agenda. Review previous meeting notes. Invite essential participants only.

### Execution

Start on time. Focus on key issues. Keep discussions on track. Document decisions.

### Follow-Up

Distribute minutes. Assign action items. Set deadlines. Schedule next meeting.

Different meeting types serve different purposes: discipline, progress updates, or team building. All meetings should be purposeful and respect participants' time.



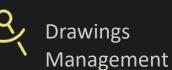


### **Documentation & Reporting**



Daily Reports

Record weather, personnel, materials, progress, and issues. Include photos to document conditions.



Date-stamp receipts. Distribute promptly. Maintain master set and as-built records.



Contact Lists

Keep comprehensive project directory. Include roles and emergency contacts.



Systems

Maintain secure connections. Follow IT policies. Back up critical information.

Thorough documentation protects the project and all stakeholders. When issues arise, proper records are your best defense and problemsolving resource.

### Project Adaptability & Reporting

Thorough daily reporting creates a detailed project history and protects all parties when issues arise.

Ĉ	Complete Daily Reports Document weather, personnel, materials, progress, and issues daily.			
Capture photos		ntation showing progress, conditions, incidents, and concealed work.		
Â		Address Design Concerns Raise issues promptly, but be cautious about offering solutions beyond coverage.		
				Manage Changes Effectively Implement necessary changes quickly after careful consideration.

When problems arise, seek help immediately. Never hide issues from stakeholders or attempt solo fixes that might worsen the situation.

# Comprehensive Construction Construction Site Safety Guide Guide

Safety is the cornerstone of every successful construction project. This comprehensive guide covers essential safety standards, planning procedures, and best practices to ensure a secure working environment for all personnel. From regulatory compliance to emergency preparedness, these guidelines will help you establish and maintain a culture of safety on your construction sites.

Following these protocols not only protects workers but also improves productivity, reduces costs associated with accidents, and ensures compliance with legal requirements. Remember, safety is everyone's responsibility—from management to every individual on site.



# Safety Standards and Planning

### **Regulatory Standards**

Know the standards for where you are working, including OSHA (Occupational Safety and Health Administration) and MSHA (Mine Safety and Health Administration) regulations that apply to your specific project location.

### **Critical Planning Documents**

- APP Accident Prevention Plan
- EAP Emergency Action Plan
- JSA Job Safety Analysis
- AHA Activity Hazard Analysis

### Leadership Principles

Remember that someone is always watching you. Consistently wear the required PPE and never overlook violations. Effective safety leadership means modeling the behavior you expect from others.

### **Documentation and Safety Plans**

#### **Essential Documentation**

- AC478 Site Specific Steel Erection
  Plan
- Project Safety Plan
- Safety Register OSHA 300 Log (required by law)
- Incident Reports
- JSA or AHA documents

### Effective Safety Plans

- Be prepared before work starts
- Analyze tasks and identify risks
- Be project-specific
- Consider all interactions

Remember that documentation alone does not protect people. Safety plans must be communicated to everyone, available to all workers, and updated as needed throughout the project lifecycle.

#### **Regular Safety Communications**

- Toolbox Talks
- Safety Committee Meeting Minutes
- SDS Sheets





### Access to Essential Documents

MBCEA members have exclusive access to blank safety documents through the members-only section of the website.

Simply log in to your member account to download:

- Safety Plan templates
- Site Specific Steel Erection Plans
- JSA and AHA forms
- Incident report templates

These customizable documents help ensure compliance while saving valuable preparation time.

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### Safety Meetings and Training

#### **Toolbox Meetings**

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Hold at least weekly, sometimes daily. Keep under 20 minutes. Record attendance with signatures. Topics should relate directly to the project. Allow time for workers to raise safety concerns.

#### **Company Safety Meetings**

Address company-wide issues. Keep detailed minutes and attendance records with signatures. Track all items until completed or resolved.

#### Inspections/Audits

Schedule regularly, at least monthly. Review results with both site and office management. Consider having third-party audits conducted by your insurance carrier.

#### Safety Training

Train thoroughly and document all training. Keep certificates in both home office and job office for easy access and verification.





### Accident Response and Investigation

#### Immediate Response

Ensure injured persons receive proper care. Secure the accident area to prevent further incidents. Notify appropriate supervisors and authorities as required by regulations.

#### Accident Reporting

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- Document date, time, and who compiled the report
- Provide brief outline of what happened
- Include basic assessment of injury/damage
- Record treatment administered and current location of injured person
- List names of all witnesses and weather conditions

#### **Thorough Investigation**

- Interview all parties and witnesses
- Photograph everything: place, equipment, damage
- Review safety plans, servicing records, inspection records
- Have equipment tested by experts if needed

#### **Prevention Planning**

Determine what happened, how it happened, why it happened, and what should be done to prevent recurrence. Reserve disciplinary action until after thorough investigation.

### Site Safety Essentials

### Housekeeping

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Good housekeeping increases productivity, decreases material loss, saves work time, and prevents hazards. Poor housekeeping creates trip hazards, forces alternate traffic routes, and can create fire hazards.

#### **Fire Prevention**

Maintain good housekeeping and proper material storage. Restrict smoking to designated areas. Ensure fire extinguishers are located throughout the project and implement hot work permits.

### Material Management

Proper delivery, storage, and handling of materials prevents accidents. Special attention must be given to hazardous materials with appropriate storage and handling protocols.

### **Equipment Safety**

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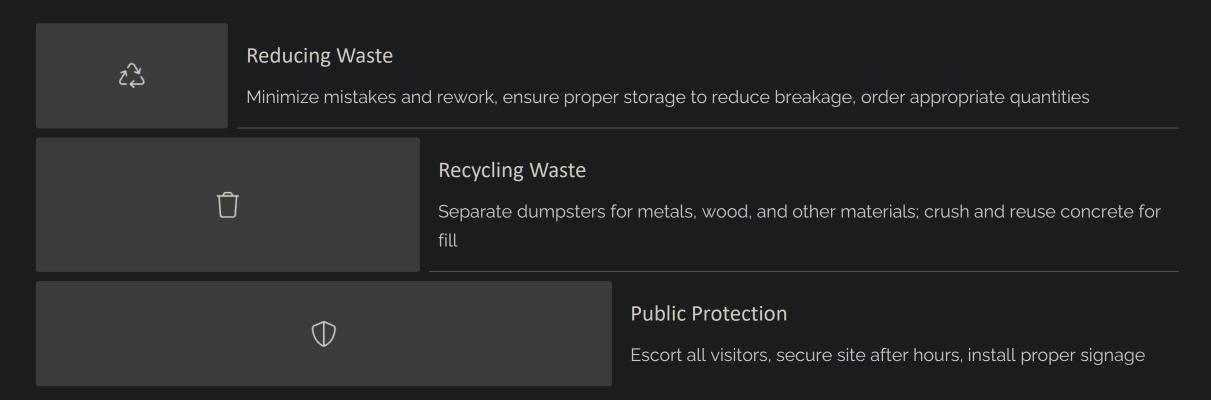
Conduct daily inspections of all equipment. Implement proper lockout/tag-out procedures for maintenance. Ensure all operators are properly trained and certified.

### Weather and Environmental Hazards



Weather conditions present significant hazards on construction sites. Workers must be trained to recognize weather-related risks and follow appropriate protocols. Supervisors should monitor weather forecasts and be prepared to adjust work schedules or implement special precautions as needed.

### Waste Management and Public Safety



Construction sites must maintain responsibility for public safety and environmental protection. Proper waste handling not only reduces environmental impact but also improves site safety and efficiency. Remember that you are responsible for the safety of the public around your construction site. Always ensure that the site is secure after hours and that appropriate warning signs are visible.



# Quality Control in Construction Projects

Quality control requires commitment from all levels. It demands thorough planning, documentation, and inspection processes. When executed properly, it reduces errors and ensures project success.



# **Quality Plans**

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### Establish Early

Be in place from the start, modify as needed.

### Define Scope

Project scope of work, chain of command for quality control.

### Create Checkpoints

Quality checkpoints, inspection forms, sign-off procedures.

### Plan for Issues

Procedures for rework or non-quality items.



# Superintendent Quality Control Worksheet

The Superintendent's Quality Management Worksheet guides systematic quality management through a three-phase control process.

Phase	Timing	Purpose	Key Questions
Preparatory	Prior to field work	Review specifications, materials, and responsibilities	Do we understand scope, materials, and quality expectations?
Initial	When crews arrive	Address issues before they occur	Is preliminary work complete and correct?
Follow-up	Daily checks	Ensure continuing compliance	Are they doing what they said they would do?

Begin by listing all Definable Features of Work (DFWs) for the project. These represent distinct work items or subcontractor responsibilities.

### Quality Control Worksheet

🔔 PDF file

Superintendent's Quality Worksh...

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# **Inspections and Testing**

### Inspections

- Code compliance checks
- In-house project-specific checkpoints
- Keep checkpoints short and focused
- Use checkpoints as milestones

### Testing

- Use correct test methods
- Employ approved agencies
- Document all test results
- Ensure certified personnel and equipment



# Non-conformance Reporting



### **Report Details**

Date, location, compiler, nature of problem with photos and specifications.



### **Root Cause**

Identify cause if known, avoid opinions.



### Solution

Document the fix and prevention measures.

# Material Quality Management Management

### Know Specifications

Understand requirements and responsibilities for reporting.

### Track Defects

Return defective materials, notify responsible party in writing with photos.

### Mark and Isolate

Clearly mark defective items left on site, notify chain of command.

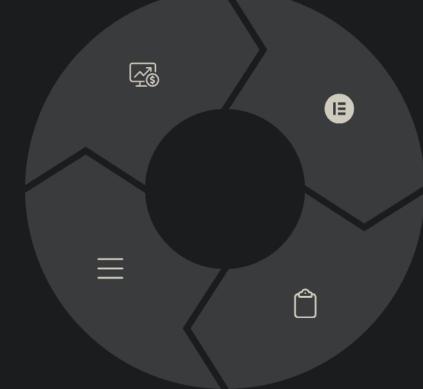


# Quality Improvement

Training Programs Formal apprenticeships, specialized classes like welding.

### Punch Lists

Use QA/QC plans to limit punch-list items, review with client.



### Mentoring

Training those who work with you, utilizing resources from Metal Building Contractors & Erectors Association.

### Subcontractor Quality

Share QAC plans, require participation, request their plans.



# Quality Control Tools

Access comprehensive QC plan templates through the Metal Building Contractors & Erectors Association member portal.

- Material reporting forms available in members-only documentation
- Standardized templates save time and ensure consistency
- Updated regularly to reflect industry best practices

Visit MBCEA.org and log in to access these valuable resources.

# **Recognition of Excellence**

### Celebrate Success

Recognize and applaud excellence in quality control.

### Team Achievement

Acknowledge collaborative efforts that lead to quality outcomes.

### **Continuous Improvement**

Reward innovations that enhance quality processes.



# Construction Project Close-out: out: Best Practices for Finishing Finishing Well

Project close-out is a critical phase that determines the lasting impression you leave with clients and stakeholders. A well-executed close-out process ensures all contractual obligations are fulfilled, documentation is complete, and relationships are preserved for future opportunities.

This presentation will guide construction project managers through the essential stages of project close-out, required documentation, demobilization procedures, and post-project evaluation. Following these practices will help you consistently finish strong and build a reputation for excellence in project delivery.



### Stages of Completion: Understanding Key Milestones



Substantial Completion marks the point when the project is sufficiently complete for the owner to occupy or utilize the space for its intended purpose. This milestone should be clearly defined at project initiation, often represented as a percentage (typically 95%) or by obtaining a Temporary Certificate of Occupancy (TCO).

Final Completion occurs when all work is fully complete, including punch-list items. Warranty completion typically extends one year beyond Final Completion, providing ongoing protection for the client and demonstrating your commitment to quality work.

### Managing Effective Punch Lists

#### Substantial Completion Punch List

Comprehensive itemized list of remaining work with realistic completion dates

#### Punch List Resolution

Systematic addressing of items by responsible subcontractors

#### Final Punch List

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Thorough but finite list of remaining items; not open-ended

#### Sign-Off Process

Formal verification and approval by all stakeholders

Effective punch list management is essential for clean project close-out. For Substantial Completion, develop a comprehensive list with clear ownership assignments and realistic completion timeframes. The list should include all remaining work items while establishing a fair but firm date for Final Completion.

When creating the Final Punch List, be thorough but definitive - avoid open-ended items that could extend project timelines indefinitely. Each item should be specific, measurable, and have clear acceptance criteria. Document all completed items with sign-offs from relevant stakeholders.

### **Essential Close-out Documentation**

### Operations & Maintenance Manuals

- Installation instructions
- Cleaning procedures
- Maintenance requirements
- Safety information
- SDS documentation
- Spare parts inventory

#### **Testing & Compliance**

- Inspection reports
- System testing documentation
- Signed-off punch lists
- Warranties & guarantees
- Contractor's 1-year warranty

#### **Project Records**

- Approved submittals
- Shop drawings
- Color selections
- As-built drawings
- Architectural revisions
- Structural modifications

Thorough documentation is crucial for proper project handover. Operations and Maintenance Manuals should include comprehensive information on all installed materials and equipment. These manuals serve as valuable references for future maintenance staff and protect both the owner and your company.

Testing and inspection reports provide verification of compliance with all relevant codes and standards. As-built drawings must accurately reflect all changes made during construction, including architectural and structural modifications. These documents form the historical record of the project and facilitate future renovations or maintenance.

# Creating Comprehensive As-Built Drawings

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Document Changes	Incorporate Revisions	Verify Accuracy	Archive Properly
Record all field modifications and deviations from original plans	Include all architect/engineer revised drawings	Confirm measurements and specifications match actual construction	Provide both digital and physical copies in organized format

As-built drawings are among the most valuable deliverables of a construction project. They provide an accurate record of what was actually constructed, including all modifications made during the construction process. These drawings should meticulously document every deviation from the original design documents.

Begin by collecting all red-line drawings maintained throughout the project. Incorporate all architectural and structural revisions issued by the design team. Verify that dimensions, locations, and specifications accurately reflect the completed work. Provide these drawings in both digital and physical formats, ensuring they're properly organized for easy reference by the facility management team.

### **Demobilization Planning**

### Create Demobilization Schedule

Develop a timeline for equipment removal, site cleanup, and final inspections that aligns with project completion milestones.

### Coordinate with Subcontractors

Ensure all subcontractors remove their equipment, excess materials, and temporary facilities according to the established schedule.

### **Restore Site Conditions**

Return all areas to specified conditions, including landscape restoration, removal of temporary utilities, and final cleaning.

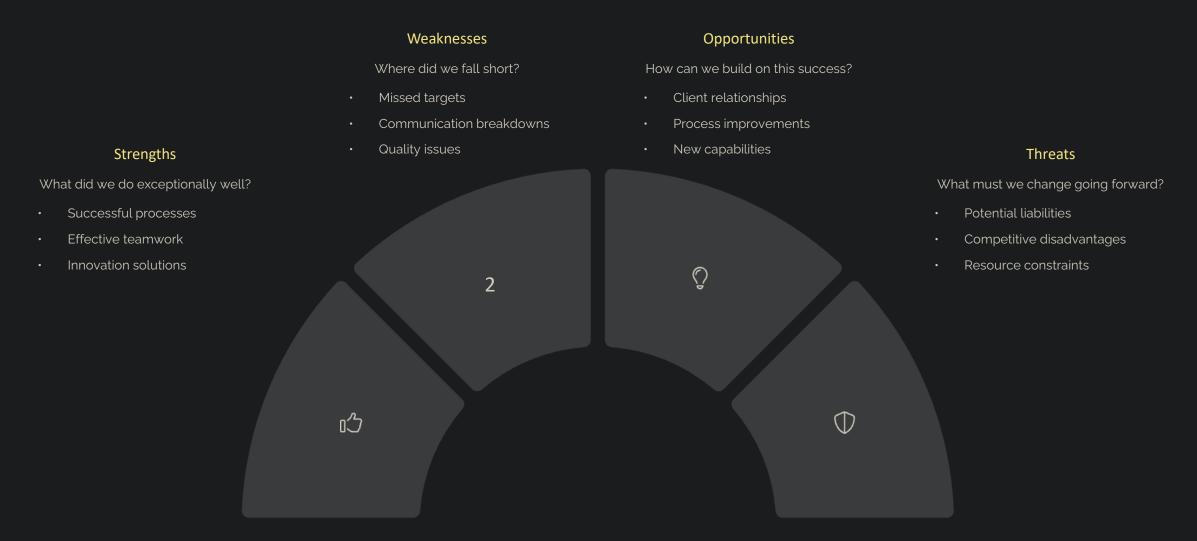
#### **Conduct Final Inspections**

Perform thorough quality checks to verify all demobilization requirements have been met before final project handover.

Systematic demobilization is essential for a professional project conclusion. Begin by creating a comprehensive checklist that details every aspect of site cleanup and restoration. This should include removal of temporary facilities, construction equipment, excess materials, and debris.

Coordinate closely with all subcontractors to ensure they understand their specific demobilization responsibilities and deadlines. Pay special attention to restoration of landscaping, removal of temporary utilities, and final cleaning of all surfaces. A clean, well-restored site makes a lasting positive impression on clients and demonstrates your company's professionalism.

### **Post-Construction Evaluation**



A thorough post-construction evaluation is invaluable for continuous improvement. Gather your entire project team - including company owner, construction manager, project supervisor, bid team, office administration, and key employees - for a structured debrief using the SWOT framework.

Request formal evaluations from the owner, subcontractors, and suppliers to gain external perspectives. Document lessons learned and best practices for integration into future projects. This systematic approach to project evaluation helps transform each completed project into a learning opportunity, enabling your organization to continuously refine processes and improve outcomes.

### Finishing Well: Building a Legacy of Excellence

100%

**Documentation Rate** 

Aim for complete close-out package delivery

90%

**Client Satisfaction** 

0

**Open Items** 

Target complete resolution of all punch list items

1yr+

Warranty Support

Measured through post-project evaluations

Maintain responsive service beyond project completion

The close-out phase defines the lasting impression you leave with clients. By consistently finishing well, you build a reputation for excellence and reliability that differentiates your company in a competitive market. Strong project conclusions protect profit margins by preventing lingering issues that drain resources long after completion.

Remember that each project represents an opportunity to demonstrate your commitment to quality and client satisfaction. The relationships you preserve through excellent close-out processes often lead to repeat business and referrals. By implementing the systematic approaches outlined in this presentation, you position your team to consistently deliver successful project completions and build a legacy of construction excellence.

# Thank You: Your Path to Project Project Excellence

Contact us with any questions about implementing these strategies on your next project.

