

- HELPFUL TIPS FOR USING THIS DOCUMENT

Navigation.

Use the bookmarks in the pane on the left side of the screen to "jump to" the page(s) you're interested in. For your convenience, the pages are color-coded by document type.

Note: Each bookmark may represent more than one page.

Printing.

Rather than printing the entire document, you can jump or scroll to the page you want and print only that page. You may also print a specified range of pages.

These print options can be accessed by selecting the "Print..." option in the "File" menu at the top of the screen *(see illustrations below).*

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We will be happy to answer any questions you have about this Exhibitor Kit. Please contact us at the phone number shown on the "Show Cover Letter" page of this document.



Re: MAPA Fall CME Conference 2025 October 9-11, 2025 Grand Traverse Resort Acme, Michigan

Dear Exhibitor,

Art Craft Display, Inc. has been selected by your Show management to serve as your official exposition service contractor.

The following items will be provided with your booth package

- > 8' x 10' exhibit booth with 8' back and 3' side drape
- One (1) 2' x 6' covered and skirted display table (blue)
- > Two (2) chairs
- One (1) wastebasket
- Booth ID Sign w/#
- > The facility is carpeted

Utilities can be ordered from the Grand Traverse Resort, please contact your group representative for rates & procedures.

Enclosed are optional equipment forms and shipping instructions, etc.

Payment must accompany your order and be received in our office by Wednesday, Sept 24, 2025, to receive advance prices. We accept checks, American Express, MasterCard and Visa. Orders placed with declined or invalid credit card number will be billed at floor order rates. If there are any questions on billing, they must be settled at the service desk prior to the closing day of the show.

Advance exhibit freight must be shipped to the address on the provided labels and must be received by 12:00pm (noon) on Monday, October 6, 2025. Freight shipped to any other address or received after the cut-off time may be refused.

Please contact us at 616.791.8024 if you need any further information.

Yours for better show service,

ART CRAFT DISPLAY, INC.



CONTACT & PAYMENT INFORMATION

CHOOSE PAYMENT METHOD:

Check enclosed # _

□ Credit/debit information below

RETURN TO: 3140 Three Mile NW • Grand Rapids, MI 49534 • (616)791-8024 • Fax (616)791-8154 • grandrapids@artcraftdisplay.com					
SHOW NAME MAPA Fall C	ME Conference 2025	LOCATION Grand Traverse Resort	SHOW DATES Oct 9-11		
COMPANY		BOOTH #	BOOTH SIZE		
				X	
ADDRESS	address	city	state	zip	
PHONE	FAX	EMAIL			
AUTHORIZED CONTACT	T SIGNATURE	AUTHORIZED CONTACT - PLEASE PRINT		DATE	

- Your signature above indicates your acceptance of all Terms, Conditions and Policies included in this Service Manual.
- Credit card charges will appear on statements as "Art Craft Display"

• Credit card processing fees of 3.5% will apply to all credit card transactions

REQUIRED CREDIT CARD AUTHORIZATION

PLEA	ASE TYPE OR CLEARLY PRINT THE	FOLLOWING REQUIRED	INFORMATION.
Credit Card Information:	Personal Credit Card	Debit Card	Company Credit Card
Card Type:	□ Visa	□ MasterCard	□ American Express
Card Account Number:		Expi	ration Date:
Cardholder's Name (print):_			
Cardholder's Signature:			
Cardholder's Billing Addres	s:		
City:	State:	_ Zip: Phor	ne: ()

PAYMENT INFORMATION

All Orders:

- This form *must* be completed and returned with all your Service Orders.
- Phone orders and purchase orders will not be accepted.
- Payment in full of all charges (in US funds only) must be made prior to delivery of equipment or execution of services.
- No refunds, exchanges or credits will be made for any items included in your booth package.
- No refunds for any rental item once delivered to booth (see cancellation policy on Terms & Conditions page for additional information)
- All claims must be made prior to show closing. Absolutely no credits will be issued after that time.
- As the exhibiting firm, you are ultimately responsible for the payment of all charges. Please advise on-site representatives, staff and third party designates of this payment information.

Advance Orders:

- The Advance Order deadline is fourteen (14) days prior to first move-in day.
- Payment in full of all rental and service charges must accompany your order.
- Advance Order payments may be made by check or credit/debit card.

Floor Orders:

- All orders received after deadlines or on-site are subject to the floor order rate.
- Any orders placed after move-in has begun, must be placed at our on-site service desk. Faxed orders will not be processed during this time.
- Any orders requiring collection during or after the show are subject to floor rates, including declined credit/debit cards.
- Floor order payments may be made by cash, check or credit/debit card.



Standard Tables & Counter Tables

All standard tables and counters are commercial-grade wooden tables with folding metal legs. Available with or without white vinyl tabletop covering and pleated cloth skirting on three sides*.

Estimated seating capacties are as follows: 4' table - 4 people, 6' table - 6 people, 8' table - 8 people.



A. Standard Tables (30" high)

Covering options: Not applicable

Available sizes: 2' x 4' 2' x 6' 2' x 8' Covering options: Covered & Skirted or Plain (no cover/skirt)

B. Counter Tables (42" high) Available sizes: 2' x 4' 2' x 6' 2' x 8' Covering options: Covered & Skirted or Plain (no cover/skirt)

C. Table Top Riser - Covered Shelf (12" high) Available sizes: 4' × 1' 6' × 1' 8' × 1'

* Skirting on 2'x4' tables covers all four sides of table. Fourth side table skirting available for all other tables & counters.

Specialty Tables & Counter Tables

All specialty tables and counters are commercial-grade wooden tables with metal legs. Available with or without white vinyl tabletop covering and pleated cloth skirting on three sides*.





A. 60" Diameter Banquet Tables

Available sizes: 30" High or 42" High Covering options: Covered & Skirted or Plain (no cover/skirt)

B. 6' Crescent Serpentine Tables

Available sizes: 30" High or 42" High Covering options: Covered & Skirted or Plain (no cover/skirt)

C. 30" Diameter Cocktail Tables

Available sizes:30" High or 42" HighCovering options:Black Form-Fitted Skirt or Plain (no cover/skirt)

 D.
 23.5" Diameter Premium Adjustable Cocktail Tables

 Available sizes:
 One Size (height adjusts from 27" to 35")

 Covering options:
 Table comes w/ black laminate top - Covering not available

* Skirting on 60" Diameter Banquet Table covers entire circumference of table. Fourth side table skirting available for 6' Crescent Serpentine Tables.

Table Skirting

Standard table skirting is available in either 30" or 42" heights & is made of a pleated, flame-retardant polyknit fabric. Color choices are as follows:



Embossed taffeta pattern vinyl (flame-retardant plastic) table skirting is available in virtually any color with 30 days advanced notice. Table linen rental also available. Please contact us for more information.



TRADE SHOW FURNISHINGS

Folding Chair

Color: Black Seat w/ Chrome Legs Size: 18"W x 20"D Material: Molded Poly-Vinyl



Black Padded Counter Stool (w/back)

Color: Black Seat w/ Chrome Legs Size: 20" Square (Standard) Material: Fabric Covered Padding



Black Upholstered Chair

Color: Black Seat w/ Chrome Legs Size: 20" Square (Standard) Material: Fabric Covered Padding



Sign Hangers

Color: Silver Size: 9"L Material: Aluminum



Easel

Color: Chrome Size: 60" tall Material: Metal



Sign not included. Please contact our sign department to order sign.

Color: Chrome Frame Size: 60" tall

Chrome Sign Frame

Sign Panel Size: 22" x 28" Material: Metal

Sign panel not included. Please contact our sign department to order sign.



Tackboard

Color: Grey Size: 4'x8' (vertical or horizontal) Material: Metal frame, wood panel with Velcro® receptive fabric covering



Bag Holders

Color: Chrome Size: 45"H Material: Steel



Literature Holders

Color: Black Size: 58"H (literature rack) Material: Steel/Aluminum





TRADE SHOW FURNISHINGS

Garment Rack

Color: Chrome Size: 5'H x 6'W Material: Steel



Rope & Stanchion

Color: Chrome stanchion, burgundy or red velvet rope Size: 39"H stanchion, 8' or 7' L rope Material: Steel/fabric (velour/braided nylon)



Waste Baskets

Color: Black Material: Plastic Sizes: 7 Gallon or 30 Gallon *(not shown)*



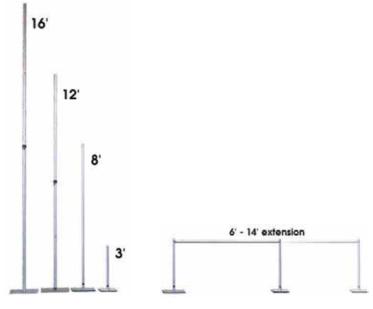
Swivel Spotlight

Color: White Bulb Type: LED Lumens: 1,000



Booth Draping & Hardware

Aluminum & steel hardware with flame-retardant fabric drapery panels. Available in 3', 8', 12' & 16' heights (see color chart below for specific availability).



Banjo Cloth drape colors (3' high & 8' high panels):

Black	Blue	Burgundy	Expo Green	French Blue*	Gold	Hunter Green
Orange*	Purple*	Red	Silver	Teal	Tie Dye	White

* French Blue, Orange, Purple & Tie Dye drape available in limited quantities. (Orange, Purple & Tie Dye available in 8' high panels only).

12' high drape w/hardware 16' high drape w/hardware 16' high velour drape w/hardware

Drape with Hardware (priced per lineal foot)

Hardware Only

3' high drape w/hardware

8' high drape w/hardware

- Aluminum extension (6'-10') Base plate for 3' upright 3' aluminum upright Base plate for 8' upright 8' aluminum upright Base plate for 12' upright/pin 12' aluminum upright
- Base plate for 16' upright/pin

16' aluminum upright

- Drape Only 3' high drape panels 8' high drape panels 12' high drape panels 16' high drape panels
- 16' high velour drape panels

12' high Banjo Cloth drape colors:



in 8′ high panels - limited quantity.

101823E



A DIVISION OF ART CRAFT SERVICE GROUP

RENTAL V 🗌 **FURNISHING**

		ART CR	AFT	USE ONLY
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EXP. DA	TE		CKF	D/

_ REC'D BY ____ __ DATE _____

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RETURN TO: 3140 Three Mile NW • Grand Rapids, MI 49534 • (616)791-8024 • Fax (616)791-8154 • grandrapids@artcraftdisplay.com LOCATION SHOW DATES - -----

CC#

MAPA Fall CME Conference 2025		Grand Traverse Resort	Oct 9-11, 2025		
COMPANY		BOOTH #	BOOTH SIZE		
				X	
ADDRESS	address	city	state	zip	
PHONE	FAX	EMAIL			
AUTHORIZED CONTACT SIGNATUR	RE	AUTHORIZED CONTACT - PLEASE PRINT		DATE	

- Advance Order Deadline: Fourteen (14) days prior to first move-in day.
- No refunds, exchanges or credits for any booth package items.
- All orders must be accompanied by "Contact & Payment Information" form

Credit Card Information Required with All Orders.

• All orders are subject to the enclosed Terms, Conditions and Policies.

	STANDARD TABLES (3	0" HIGH)			BOOTH FURN	TURE		
QTY.	ITEM	ADVANCE	FLOOR	AMOUNT	QTY.	ITEM	ADVANCE	FLOOR	AMOUN
	2' x 4' Plain	40.62	51.00			Folding Chair	25.49	32.00	
	2' x 4' Covered & Skirted (skirted 4 sides)	73.19	92.00			Black Upholstered Chair	60.88	77.00	
	2' x 6' Plain	51.57	65.00			Black Padded Counter Stool - w/ back	73.25	92.00	
	2' x 6' Covered & Skirted	90.68	114.00			Wastebasket - 7 gallon	23.60	30.00	
	2' x 8' Plain	62.51	79.00						
	2' x 8' Covered & Skirted	108.18	136.00						
	4th side skirted optional	31.28	40.00						
	COUNTER TABLES (42	2" HIGH)							
	2' x 4' Plain	67.19	84.00						
	2' x 4' Covered & Skirted (skirted 4 sides)	100.26	126.00			BOOTH ACCESS	SORIES		
	2' x 6' Plain	78.14	98.00			Easel	32.54	41.00	
	2' x 6' Covered & Skirted	117.76	148.00			5' x 6' Garment Rack (w/ 25 hangers)	82.04	103.00	
	2' x 8' Plain	89.04	112.00			4' x 8' Tackboard □ V □ H	229.77	288.00	
	2' x 8' Covered & Skirted	135.27	170.00			Chrome Stanchion	34.73	44.00	
	4th side skirted optional	31.28	40.00			Velvet Rope 8' long	34.73	44.00	
	SPECIALTY TABLES (3	0" HIGH)			Red Braided Rope 7' long	34.73	44.00	
	30" Dia. Round Plain	60.15	76.00			Chrome Sign Frame - 22" x 28"	82.11	103.00	
	30" Dia. Round w/ Black Form-Fitted Skirt	93.09	117.00			Chrome Bag Holder	63.12	79.00	
	60" Dia. Round Plain	85.23	107.00			Literature Rack	118.34	148.00	
	60" Dia. Round Covered & Skirted	125.36	157.00			Swivel Spotlight	64.52	81.00	
	6' Crescent Serpentine Plain	85.23	107.00			Extension Cord - 3 Outlet	47.15	59.00	
	6' Crescent Serpentine Cov'd & Skirted	125.36	157.00						
	23.5" Dia. Premium Adjustable Cocktail	178.80	224.00						
	4th side skirted optional	31.28	40.00						
	SPECIALTY TABLES (4	2" HIGH)						
	30" Dia. Round Plain	82.04	103.00						
	30" Dia. Round w/ Black Form-Fitted Skirt	114.10	143.00			BOOTH DRAPING &	HARDWAF	RE	
	60" Dia. Round Plain	110.45	139.00			3' high drape per ft. (incl. hardware)	4.86	7.00	
	60" Dia. Round Covered & Skirted	149.45	187.00			8' high drape per ft. (incl. hardware)	7.92	10.00	
	6' Crescent Serpentine Plain	110.45	139.00			Aluminum Extension (6'-10')	13.68	18.00	
	6' Crescent Serpentine Cov'd & Skirted	149.45	187.00			Base Plate for 3' Upright	9.12	12.00	
	4th side skirted optional	31.28	40.00			3' Aluminum Upright	9.12	12.00	
						Base Plate for 8' Upright	10.64	14.00	
	TABLE ACCESSOF	RIES				8' Aluminum Upright	10.64	14.00	
	Raise Any Plain Table to 42" high	31.28	40.00			Base Plate for 12' Upright / Pin	27.33	35.00	
	Raise Any Cov'd & Skirted Table to 42" high	42.20	53.00			12' Aluminum Upright	27.33	35.00	
	Cover & Skirt for 30" table	47.76	60.00			Base Plate for 16' Upright / Pin	33.38	42.00	
	Cover & Skirt for 42" table	47.76	60.00			16' Aluminum Upright	33.38	42.00	
	Table Top Riser (Covered Shelf), 4' x 1' x 1'	40.62	51.00						
	Table Top Riser (Covered Shelf), 6' x 1' x 1'	51.57	65.00						
	Table Top Riser (Covered Shelf), 8' x 1' x 1'	62.51	79.00						
	PLEASE CHECK SKIRT COL Table includes white vinyl top cover and SHOW COLOR	three sides	skirted			TOTAL NON-TAXABL	E ITEMS	\$	

SIGNS & DISPLAYS

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Most event industry experts agree that well-designed, professional graphics and signage are among the most important elements of an effective exhibit space. Event attendees will often decide whether to stop and learn more about your product or service based solely on their first impression of your booth's signs and graphics.

To purchase these items, please contact Art Craft Signs.



t Craft

Event Service Professionals

33.5″ EconoRoll Retractable Banner Stand

Banner Stand with 1-sided SuperFlat Vinyl Graphic: \$155.68 /pkg. Includes carry bag



FULL HEIGHT (Banner size: 115"w x 92"h) \$507.19 /pkg. HALF HEIGHT (Banner size: 115"w x 58"h) \$333.11 /pkg. Packages include custom dye-sub printed polyester fabric banner with grommets, sign hooks, ball bungees and nylon carry bag. 30" wide Custom-Printed Fabric Table Runner \$82.85 ea. ("Economy" runner - drapes over top and front surfaces) Additional sizes available.





Poster Sign 1-sided sign on 4mm corrugated plastic: \$30.48 ea.

22"w x 28"h

1-sided sign on 3mm PVC: **\$44.86 ea.**

Additional sizes & materials available.

SIGN FRAME NOT INCLUDED.

Please refer to "Rental Furnishings" form to rent sign frame shown.



 18oz Vinyl Banner w/ Grommets

 6ft wide x 2ft high, 1-sided \$73.51 ea.

 8ft wide x 3ft high, 1-sided \$133.17 ea.

 10ft wide x 4ft high, 1-sided \$217.44 ea.

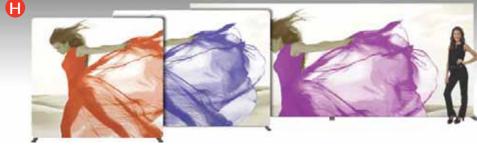
Additional sizes & materials available.



Adjustable Banner Stand w/ Fabric Graphic: Stand w/4ft wide x 4ft high 1-sided fabric graphic \$365.40 /pkg. Stand w/8ft wide x 8ft high 1-sided fabric graphic \$411.15 /pkg. Stand w/10ft wide x 8ft high 1-sided fabric graphic \$430.35 /pkg.



8 ft wide Quick-Set Fabric Pop-Up Display 8' Straight Frame with 1-sided Fabric Graphic & end cap graphics: \$825.72 ea. incl. carry bag 10 ft wide Quick-Set Fabric Pop-Up Display 10' Straight Frame with 1-sided Fabric Graphic & end cap graphics: \$1,009.83 ea. incl. carry bag





8 ft wide Straight Formulate Fabric Display 8' Straight frame with 1-sided Fabric Graphic: \$670.34 ea. incl. carry bag 10 ft wide Straight Formulate Fabric Display 10' Straight frame with 1-sided Fabric Graphic: \$803.22 ea. incl. carry bag 20 ft wide Straight Formulate Fabric Display 20' Straight frame with 1-sided Fabric Graphic: \$1,812.41 ea. ind. carry bag

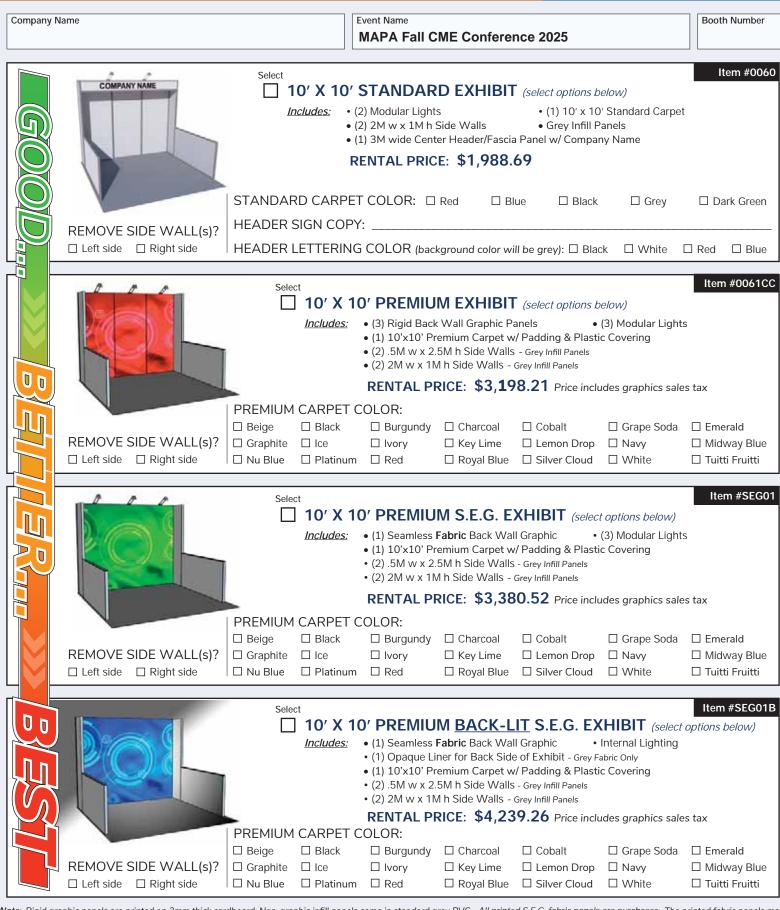
The items shown above represent a sampling of some our most popular sign and display items. For a more complete list of products and services offered, please contact our Sign Department at

800-878-0710 or signshop@artcraftdisplay.com

UNLESS OTHERWISE STATED, MINIMUM TURN-AROUND TIME ON ALL ITEMS SHOWN ON THIS PAGE IS 14 BUSINESS DAYS BEFORE EVENT MOVE-IN DATE. ALL PRICES SUBJECT TO CHANGE WITHOUT NOTICE. CURRENT PRICES WILL BE REFLECTED IN A FORMAL ESTIMATE PROVIDED PRIOR TO PRODUCTION. PRICES SHOWN DO NOT INCLUDE DESIGN LABOR, SALES TAX OR SHIPPING.



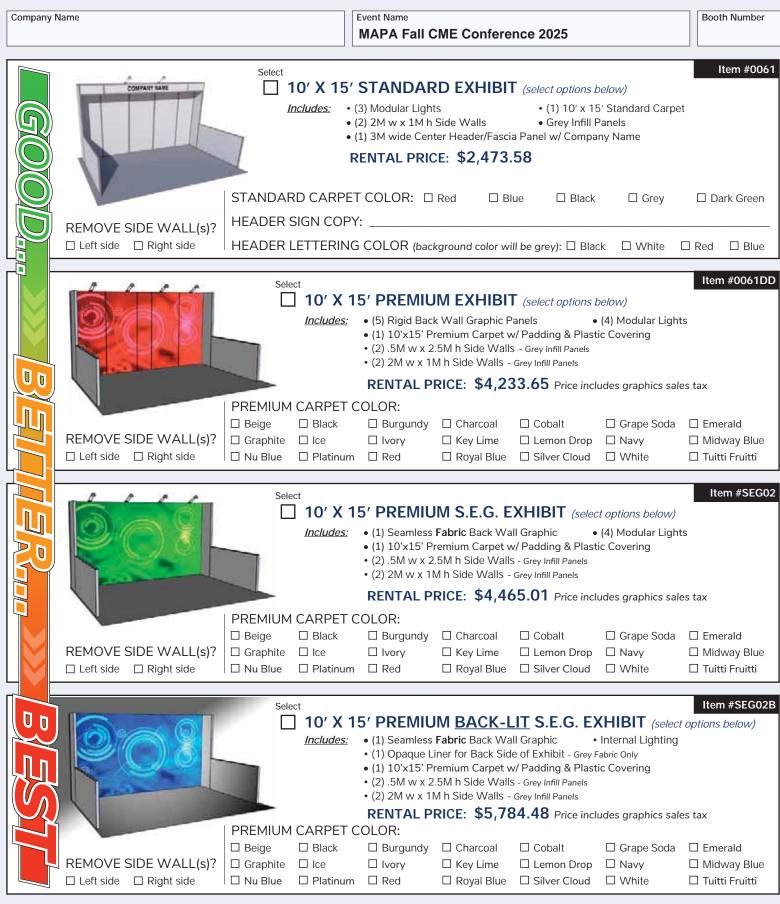
MODULAR EXHIBIT RENTAL 10ft INLINE PACKAGES



Note: Rigid graphic panels are printed on 3mm thick cardboard. Non-graphic infill panels come in standard grey PVC. All printed S.E.G. fabric panels are purchases. The printed fabric panels may be kept following the show. Fabric panels left behind after the show will be disposed of. For additional options and costs, contact an Art Craft representative at modular@artcraftdisplay.com. All items are based upon availability. All other rental furnishings and electrical service must be ordered separately. Packages cannot be changed or substituted. No refunds, exchanges or credits for any booth package items. NM-TS 2025



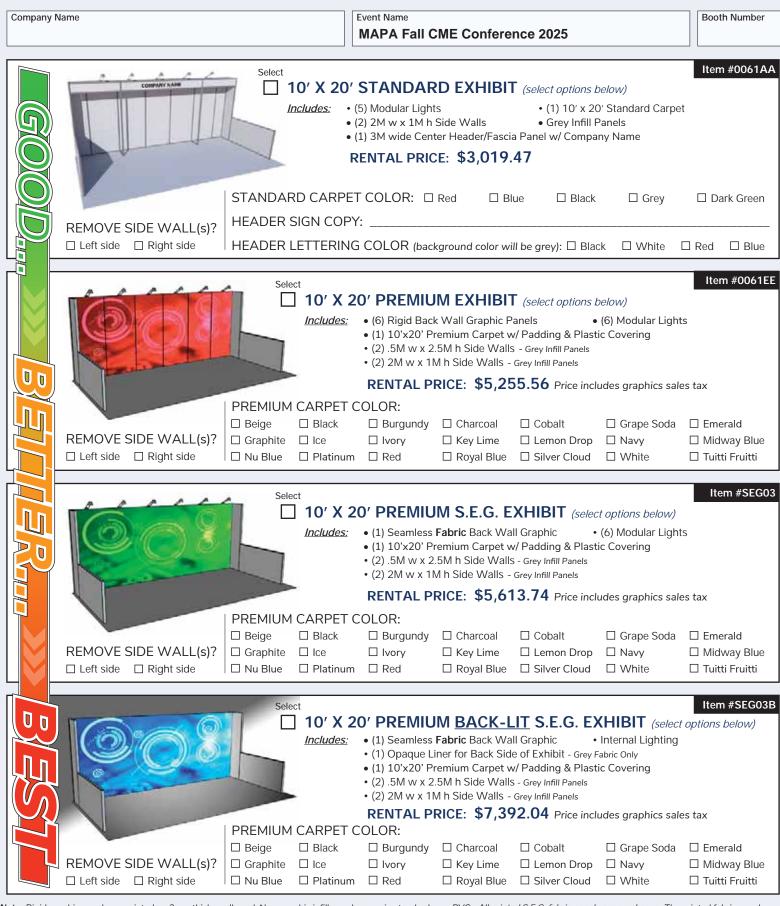
MODULAR EXHIBIT RENTAL 15ft INLINE PACKAGES



Note: Rigid graphic panels are printed on 3mm thick cardboard. Non-graphic infill panels come in standard grey PVC. All printed S.E.G. fabric panels are purchases. The printed fabric panels may be kept following the show. Fabric panels left behind after the show will be disposed of. For additional options and costs, contact an Art Craft representative at modular@artcraftdisplay.com. All items are based upon availability. All other rental furnishings and electrical service must be ordered separately. Packages cannot be changed or substituted. No refunds, exchanges or credits for any booth package items.



MODULAR EXHIBIT RENTAL 20ft INLINE PACKAGES



Note: Rigid graphic panels are printed on 3mm thick cardboard. Non-graphic infill panels come in standard grey PVC. All printed S.E.G. fabric panels are purchases. The printed fabric panels may be kept following the show. Fabric panels left behind after the show will be disposed of. For additional options and costs, contact an Art Craft representative at modular@artcraftdisplay.com. All items are based upon availability. All other rental furnishings and electrical service must be ordered separately. Packages cannot be changed or substituted. No refunds, exchanges or credits for any booth package items. NM-TS 2025



MODULAR EXHIBIT RENTAL COUNTERS & DISPLAY CASES

Company Name

Event Name MAPA Fall CME Conference 2025 Booth Number

COUNTERS



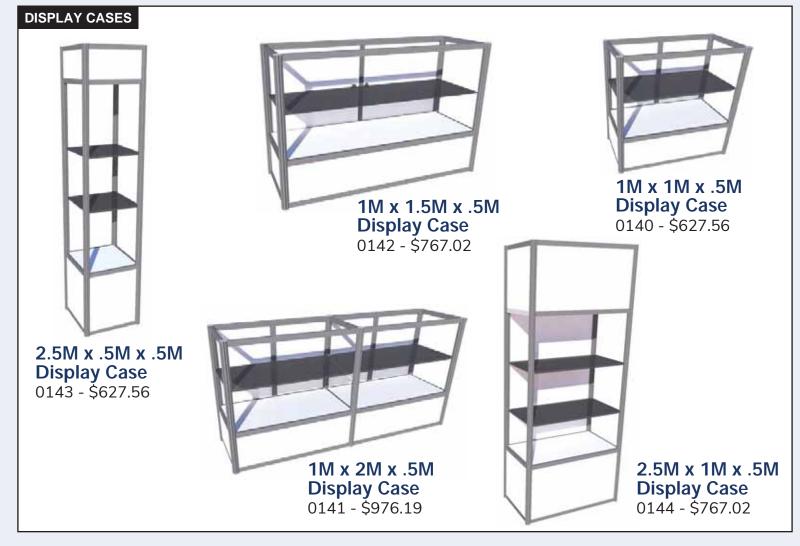




1M x .5M x .5M Counter 0100 - \$248.70



1M x 1M x .5M Counter 0105 - \$418.37



<u>Note</u>: Counters and display cases all come with locking doors (except for curved reception counters and 1M x .5M x .5M counters). Display cases come equipped with internal lighting (power not included). All items are based upon availability. All other rental furnishings and electrical service must be ordered separately. For questions and availability, please contact an Art Craft representative at <u>modular@artcraftdisplay.com</u>.



MODULAR EXHIBIT RENTAL ADDITIONAL ITEMS & ORDER FINALIZATION

Company Name	Event Name MAPA Fall CME Con	ference 2025	Booth Number
ADDITIONAL ITEMS			8' Closet with Lock 1M w x .5M d (<i>cannot be ordered alone</i>) DOOR - \$464.85
Additional Shelf <i>White</i> - 0965DS - \$84.84 Clear - 0965SA - \$84.84	Modular Display Light 0130 - \$56.97	-	PLEASE SELECT: (placement on back wall) left center right

<u>Please submit all applicable Modular Exhibit Rental forms, along with our Contact & Payment Information form.</u> Once your order has been placed, our graphics department will reach out to you with instructions and deadlines for creating and submitting your art files for your exhibit graphics. Installation & dismantle labor is included with all modular exhibit rental orders.

Vacuuming not included on multiple day shows. See Vacuuming Services form if needed. Order Deadline: Fourteen (14) days prior to first move-in day.

QTY	ITEM #	DESCRIPTION:	PRICE (EA.)	SUB-TOTAL
	0060	10' x 10' STANDARD EXHIBIT	\$1,988.69	
	0061CC	10' x 10' PREMIUM EXHIBIT (price includes sales tax)	\$3,198.21	
	SEG01	10' x 10' PREMIUM S.E.G. EXHIBIT (price includes sales tax)	\$3,380.52	
	SEG01B	10' x 10' PREMIUM BACK-LIT S.E.G. EXHIBIT (price includes sales tax)	\$4,239.26	
	0061	10' x 15' STANDARD EXHIBIT	\$2,473.58	
	0061DD	10' x 15' PREMIUM EXHIBIT (price includes sales tax)	\$4,233.65	
	SEG02	10' x 15' PREMIUM S.E.G. EXHIBIT (price includes sales tax)	\$4,465.01	
	SEG02B	10' x 15' PREMIUM BACK-LIT S.E.G. EXHIBIT (price includes sales tax)	\$5,784.48	
	0061AA	10' x 20' STANDARD EXHIBIT	\$3,019.47	
	0061EE	10' x 20' PREMIUM EXHIBIT (price includes sales tax)	\$5,255.56	
	SEG03	10' x 20' PREMIUM S.E.G. EXHIBIT (price includes sales tax)	\$5,613.74	
	SEG03B	10' x 20' PREMIUM BACK-LIT S.E.G. EXHIBIT (price includes sales tax)	\$7,392.04	
	0110	CURVED RECEPTION COUNTER	\$464.85	
	0100	1M x .5M x .5M COUNTER	\$248.70	
	0105	1M x 1M x .5M COUNTER	\$418.37	
	0140	1M x 1M x .5M DISPLAY CASE	\$627.56	
	0142	1M x 1.5M x .5M DISPLAY CASE	\$767.02	
	0141	1M x 2M x .5M DISPLAY CASE	\$976.19	
	0143	2.5M x .5M x .5M DISPLAY CASE	\$627.56	
	0144	2.5M x 1M x .5M DISPLAY CASE	\$767.02	
	0965DS	ADDITIONAL WALL SHELF - White	\$84.84	
	0965SA	ADDITIONAL DISPLAY CASE SHELF - Clear	\$84.84	
	0130	MODULAR DISPLAY LIGHT	\$56.97	
	DOOR	CLOSET with LOCK (cannot be ordered alone)	\$464.85	
			TOTAL	

<u>Note</u>: For additional options and costs, contact an Art Craft representative at <u>modular@artcraftdisplay.com</u>. All items are based upon availability. All other rental furnishings and electrical service must be ordered separately.



FREIGHT HANDLING



Art Craft Display, Inc. provides Material Handling services and equipment for numerous events throughout the Midwest. Our staff is dedicated to providing you with timely and reasonable handling of all your freight needs.

Inbound Freight Services

- Receipt of prepaid shipments up to 30 days in advance of set-up.
- Please contact our staff if you need to verify your freight arrival.
- Our general warehouse hours are 8:00 am to 4:30 pm Monday through Friday, Eastern Standard Time.
- We normally accept all types of freight in advance with few limitations. Please refer to your specific event information for guidelines.
- All shipments must be properly labeled with event name, dates, location, exhibiting firm name and booth number.
- All shipments must include a bill of lading or delivery slip showing the number of pieces, material description and weight.
- Payment in full of all charges must be made prior to delivery of shipments to your booth.

On-Site Freight Services

- For select events, shipments will be accepted only during designated exhibitor move-in times.
- Please refer to your specific event information for guidelines and availability.
- All shipments must include a bill of lading or delivery slip showing the number of pieces, material description and weight.
- Payment in full of all charges must be made prior to delivery of shipments to your booth.

Outbound Freight Services

- Please have your on-site representative complete and verify outbound shipping information at our service desk.
- Outbound freight will be shipped within two business days after close of the show.
- All shipments must have a completed Freight Handling form.
- After all materials are packed, labeled and ready to ship, you must return the Outbound Shipping Authorization to our service desk.
- You may call your designated carrier for pick-up on-site. However if your designated carrier fails to remove your freight by the final move-out time, your shipment will be re-routed by us at your expense.

Insurance and Security

- We strongly recommend that you insure all materials from the time they leave your firm until they are returned to you after the show. "All-Risk" coverage is suggested.
- Consistent with trade show industry practices, there may be a lapse of time between the delivery of your shipment(s) to your booth and your arrival. The same is true for the outbound phase of the show the time between your departure and the actual pick-up of your materials. During these times, your materials will be left unattended. We highly recommend that you arrange for a representative to stay with your materials or that you hire security services to safeguard your materials. We will not be responsible for or liable for any loss, damage or disappearance of exhibitors' materials during the above unattended times.
- All materials handled by Art Craft Display, Inc. are subject to the Terms, Conditions and Policies included in your Service Manual.



FREIGHT HANDLING

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DATE

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COMPANY	BOOTH #		
	D0010 #	BOOTH SIZE	X
ADDRESS address	city	state	zip
PHONE FAX	EMAIL		
UTHORIZED CONTACT SIGNATURE	AUTHORIZED CONTACT - PLEASE PRINT		DATE

V 🗌

CC#

- All orders must be accompanied by "Contact & Payment Information" form. • All orders are subject to the enclosed Terms, Conditions and Policies.
- ALL ORDERS MUST BE PAID IN FULL PRIOR TO DELIVERY OF FREIGHT TO YOUR BOOTH.

Credit Card Information Required with All Orders.

- WHERE TO SHIP
- All shipments must be sent labeled as follows:
 - TO: (EXHIBITING FIRM NAME) BOOTH#:_
 - FOR: (EVENT NAME & DATE) C/O ART CRAFT DISPLAY, INC. 3140 THREE MILE ROAD NW GRAND RAPIDS, MI 49534

- All pieces should be labeled separately. Please use the enclosed shipping labels to expedite your shipment. You may make additional copies as needed.
- ABSOLUTELY NO PERISHABLE OR HAZARDOUS MATERIALS

CONSOLIDATE YOUR SHIPMENTS TO SAVE SEPARATE MINUMUM CHARGES.

Under 5,000 pounds 5001 - 15,000 pounds Over 15,000 pounds ONE-WAY RATES \$.51 per lb. \$.46 per lb. \$.37 per lb. ENVELOPE RATES \$31.45 per envelope (max. dimensions: 16"x13") SPECIAL CHARGES ALL SHIPMENTS MUST BE RECEIVED AT OUR WAREHOUSE BETWEEN 3 AND 30 DAYS PRIOR TO FIR MOVE-IN DATE. SHIPMENTS RECEIVED WITHIN THE THREE (3) DAY PERIOD MAY BE SUBJECT TO LARD	RATE SCHEDULE and TABLE							
ENVELOPE RATES \$31.45 per envelope (max. dimensions: 16"x13") ALL SHIPMENTS MUST BE RECEIVED AT OUR WAREHOUSE BETWEEN 3 AND 30 DAYS PRIOR TO FIR	Under 5,000 pounds 5001 - 15,000 pounds Over 15,000 pounds							
ALL SHIPMENTS MUST BE RECEIVED AT OUR WAREHOUSE BETWEEN 3 AND 30 DAYS PRIOR TO FIR	ONE-WAY RATES	\$.51 per lb. \$.46 per lb. \$.37 per lb.						
	ENVELOPE RATES	\$31.45 per envelope (max. dimensions: 16"x13")						
SHIPMENT OR SPECIAL HANDLING CHARGES.								

Exhibitor: Please complete this section.					
A INBOUND FREIGHT (This completed form must precede your shipment) 1. Receipt of shipments and up to 30 days storage in advance of set-up)	ESTIMATED WEIGHT	ESTIMATED AMOUNT		
2. Delivery of materials to booth			\$		
 Removal of crates and storage of same during show A 200 LB. MINIMUM CHARGE <u>PER SHIPMENT</u> WILL APPLY (exc 		Special Handling Fees will apply piece of freight that exceeds 4" in width, depth or height. Plea	4,000 lbs or		
B OUTBOUND SHIPMENTS			\$		
 Return of crates, at close of the show, to your booth Removal of shipments from booth and reloading same on outgoing carrier A 200 LB. MINIMUM CHARGE <u>PER SHIPMENT</u> WILL APPLY (excluding envelopes) 					
TOTAL EST. INBOUND FREIGHT HANDLING CHARGES \land \$	TOTAL EST. OUTBOUND FRE	IGHT HANDLING CHARGES	\$		
ESTIMATED INBOUND / OUT	BOUND FREIGHT HANDLING C	HARGES SUB-TOTAL 🗛 + 🖪	\$		
		ADVANCE FLOOR	·		
BANDING	SERVICES: pcs. @	\$42.68 / piece \$54.00 / piece	\$		
SHRINK WRAP S	SERVICES: pcs. @	\$42.68 / piece \$54.00 / piece	\$		
	ENVELOPES: er	nvelopes @ \$31.45 / envelope	\$		
TOTAL	ESTIMATED FREIGHT	HANDLING CHARGES	\$		

Art Craft EXHIBIT	Art Craft EXHIBIT
A DIVISION OF ART CRAFT SERVICE GROUP FREIGHT	A DIVISION OF ART CRAFT SERVICE GROUP FREIGHT
RUSH W	RUSH W
TO:	TO: (EXHIBITING FIRM NAME) (BOOTH #)
C/O ART CRAFT DISPLAY, INC. 3140 THREE MILE RD NW GRAND RAPIDS, MI 49534 1(800)292-2033 grandrapids@artcraftdisplay.com	C/O ART CRAFT DISPLAY, INC. 3140 THREE MILE RD NW GRAND RAPIDS, MI 49534 1(800)292-2033 grandrapids@artcraftdisplay.com
	EVENT NAME:
MAPA Fall CME Conference 2025	MAPA Fall CME Conference 2025
Grand Traverse Resort Oct 9-11, 2025	Grand Traverse Resort Oct 9-11, 2025
PIECE # OF TOTAL PIECES	PIECE # OF TOTAL PIECES
CARRIER: PLEASE LABEL EACH PIECE GR 2025	CARRIER: PLEASE LABEL EACH PIECE GR 2025
Art Craft EXHIBIT	Art Craft EXHIBIT
A DIVISION OF ART CRAFT SERVICE GROUP FREIGHT	A DIVISION OF ART CRAFT SERVICE GROUP
RUSH W	RUSH W
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EVENT NAME: MAPA Fall CME Conference 2025	EVENT NAME: MAPA Fall CME Conference 2025
LOCATION: EVENT DATES:	LOCATION: EVENT DATES:
Grand Traverse Resort Oct 9-11, 2025	Grand Traverse Resort Oct 9-11, 2025

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GR 2025

PIECE # ___

CARRIER:

OF

PLEASE LABEL EACH PIECE

TOTAL PIECES

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A DIVISION OF ART CRAFT SERVICE GROUP	31						\$		
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MAPA Fall CME Conf					averse Re		Oct 9-11, 2	2025	
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ADDRESS	city			state	zip	EMAIL			
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 All orders are subj Advance payment 						rder	Required with	All Orde	ers.
	for all requested			quireu w					
		LAE	BOR S	SERVICE					
	Y ART CRAFT DISPL	AY, INC. (ART CRAF	T). This	s plan is offer	ed to have ex	hibit set prior to	your arrival. Supervi	sion will b	e
provided by Art C	raft. The charge for thi	s service is \$51.47 p	per hou	r on installat	on and \$51.47	7 per hour on d	smantling.		
	Art Craft Supervision;					,		,	
	BY EXHIBITOR Sta Il set-up time is later i								
ordered after the	Advance Order dead	lline are subject to	availat	oility.	NOTE: K				
EXHIBITOR REQUIREMEN			te your	labor reque	laborers	ordered, a one	ng representative fails hour (per laborer) no	show char	rge
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 Your supervising repres 			re labo	r call.		d conditions.			
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	NSTALLATION	LABOR REQU	EST -	Please check	A or B and cor	nplete informatio	n below		
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Approx # hrs.				:	Supervisor Ce	ell #:			
# of laborers per laborer	Tim		Day of W		Date	Total Hrs.		Estimate	ed Total
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at	hrs. each at	AM PM on				for x	\$ per hr. =	=\$	
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ALL ORDERS MUST BE PAID IN FULL UPON COMPLETION OF SERVICE.

NM-TS 2025





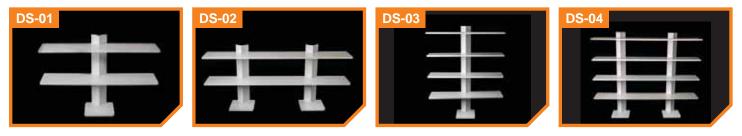
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HOW NAME MAPA Fall CME Conference 2025		Grand Traverse Resort	SHOW DATES Oct 9-11, 2025		
COMPANY		BOOTH #	BOOTH SIZE	X	
DDRESS	address	city	state	zip	
PHONE	FAX	EMAIL			
UTHORIZED CONTACT SIG	SNATURE	AUTHORIZED CONTACT - PLEASE PRINT		DATE	

- Advance Order Deadline: Fourteen (14) days prior to first move-in day.
- No refunds, exchanges or credits for any booth package items.
- All orders must be accompanied by "Contact & Payment Information" form • All orders are subject to the enclosed Terms, Conditions and Policies.

Credit Card Information Required with All Orders.

NON-TAXABLE PRODUCT DISPLAY SHELF RENTAL ITEMS



Product display shelves will be delivered to customer's booth unassembled. Customer is responsible for assembly/disassembly. Vertical spacing between shelves is 12". Shelf depth is 11.5".

	TABLETOP PRODUCT DISPLAY SHELVES (table not included)			
QTY.	DESCRIPTION	ADVANCE	FLOOR	AMOUNT
	DS-01 4ft wide, 2-shelf tabletop product display shelf (48"w x 32"h x 11"d)	51.28	65.00	
	DS-02 6ft wide, 2-shelf tabletop product display shelf (72"w x 32"h x 11"d)	73.38	92.00	
	FREESTANDING PRODUCT DISPLAY SHELVES			
	DS-03 4ft wide, 4-shelf freestanding product display shelf (48"w x 49"h x 11"d)	73.38	92.00	
	DS-04 6ft wide, 4-shelf freestanding product display shelf (72"w x 49"h x 11"d)	102.56	129.00	

TOTAL NON-TAXABLE PRODUCT DISPLAY SHELF ITEMS \$

Terms, Conditions and Policies page one



CONTRACTUAL AGREEMENT

The Terms, Conditions and Policies set forth below become a part of the contractual agreement between Art Craft Display, Inc. (ART CRAFT) and You, the Exhibitor. Acceptance of said terms, conditions and policies will be construed when any of the following conditions are met:

WHEN ANY SERVICE, PAYMENT OR ORDER FORM IS SIGNED AND RETURNED TO ART CRAFT; OR

-WHEN ANY SERVICE OR EQUIPMENT ORDER IS PLACED BY AN EXHIBITOR WITH ART CRAFT, OR -WHEN ANY WORK IS PERFORMED ON BEHALF OF EXHIBITOR, BY LABOR SECURED THROUGH ART CRAFT.

CONTRACTUAL TERMS DEPEND ON THE NATURE OF SERVICES SECURED BY EXHIBITOR THROUGH ART CRAFT. TERMS, CONDITIONS AND POLICIES MAY VARY FOR EACH TYPE OF SERVICE ORDERED THROUGH ART CRAFT.

DEFINITIONS

The name "Art Craft Display, Inc." (ART CRAFT) shall be construed within the meaning of this contract as ART CRAFT, and their employees, officers, directors, agents and assigns, affiliated companies and related entities including but not limited to any subcontractors ART CRAFT may appoint. The term "Exhibitor" shall be construed within the meaning of this contract as YOU and/or the EXHIBITOR and/or SHIPPER, and/or its employees, agents, representatives. and/or any Exhibitor Appointed Contractor (E.A.C.) for all purposes and circumstances, notwithstanding anything contained herein to the contrary.

PAYMENT TERMS

1. RENTAL OF EQUIPMENT: The rental furnishings are the property of ART CRAFT and are rented to YOU subject to this contract for rental charges except where specifically identified as a sale. All ART CRAFT rentals include delivery, installation and removal from EXHIBITOR'S booth. If YOU fail to leave the equipment or furnishings in your booth at the close of the show, ART CRAFT, to enforce its property ownership of the equipment or furnishings and to protect its interest under this contract, may retake the equipment or furnishings at any time and to do so may enter your property, and YOU hereby waive any right of action against ART CRAFT for such entry and retaking. In addition, YOU acknowledge that the failure to relinquish rented equipment or furnishings within the contracted time and the sale or concealment of rented equipment or furnishings are prohibited, and that such action may constitute a crime. ART CRAFT may notify the authorities and take other action, including the filing of criminal complaints, subjecting YOU to prosecution. Equipment or furnishings will be picked up at your booth at the close of the show. If YOU leave early, please notify our Service Desk.

2. EXECUTION OF SERVICES: Labor costs are included as part of the specified rental equipment fees (unless otherwise noted).

3. PAYMENT POLICY: Payment in full of rental and service charges must accompany your orders, and be received by ART CRAFT by the appropriate deadlines to qualify for advance rates. All payments must be in U.S. funds and all checks must be drawn on a U.S. bank. Orders received without payment, orders received after deadline dates, or orders placed at the show will be charged floor rates. Purchase orders are not considered payment. All orders must be paid in full prior to delivery of equipment or execution of services. All claims must be made prior to show closing. Absolutely no credits will be issued after that time.

4. CHARGES AND PAYMENTS: YOU are responsible for rental and service charges from the time the equipment or furnishings are rented until the close of the show and other charges hereunder. The equipment or furnishings are to be clean and in good condition at the close of the show. If the rental fees are charged to someone other than the EXHIBITOR, the Renter therefore represents that he/she is an E.A.C. of the EXHIBITOR and has the right to charge this rental; the EXHIBITOR nevertheless will remain liable for any charges and for all other obligations. If EXHIBITOR is exempt from payment of sales tax, ART CRAFT requires an exemption certificate for the State in which the services are to be used. ART CRAFT reserves the right to charge EXHIBITOR for the difference between the EXHIBITORS estimate of charges and the actual charges incurred by EXHIBITOR, or for any charges that ART CRAFT may be obligated to pay on behalf of EXHIBITOR, including without limitation, any shipping charges.

5. CANCELLATION POLICY FOR ANY CANCELLED ORDERS AND/OR CANCELLED EVENTS:

- a. Cancellations within 7 days of the first move-in day will be subject to a 50% administrative fee on all items and services ordered, with the exception of (c) below.
- b. Cancellations made after the initial move-in has begun, will not be eligible for a refund for any items or services ordered. c. At any date of cancellation, Exhibitor will be invoiced in full for any orders in which costs have been incurred by Art Craft Display for any purchases and/or work undertaken to fulfill the order.
 - This includes, but is not limited to, orders for signs, banners, displays, SEG fabrics, custom shelves or countertops, premium carpet and freight received.

6. COLLECTION: YOU agree to pay all costs of collection by ART CRAFT of any amounts due hereunder, including actual attorney's fees. YOU further agree that, in the event any action arising out of or related to the Agreement between YOU and ART CRAFT, and ART CRAFT prevails, YOU shall pay ART CRAFT its actual attorney's fees and other costs incurred as a result of or in connection with such action. To the extent state law limits the recoverability of attorney's fees, ART CRAFT shall be entitled to recover its fees up to the maximum amount by state law.

7. JURISDICTION: The Agreement is governed by the laws of the state where the ART CRAFT branch pertinent to the transaction is situated. Any action arising out of or related to the Agreement shall be brought, at ART CRAFT's discretion, either in a court with jurisdiction over the county in which the pertinent ART CRAFT branch is situated, in the county in which the project for which the goods are to be used is located, or in a court or before an arbitration panel where an action between ART CRAFT and a third party is pending which concerns the subject matter of the Agreement. To the extent allowed by law, YOU waive your right to a trial by jury in any action brought upon, or by reason of, the Agreement.

EQUIPMENT: GENERAL CONDITIONS AND POLICIES

1. EQUIPMENT AVAILABILITY AND POSSESSION: Ordering early saves you time and money. Availability of equipment on the show floor cannot be guaranteed. Possession of unverified or unpaid equipment shall result in a) confiscation of equipment, or b) payment of full rental charges (at floor rate) upon demand.

2. RESPONSIBILITY FOR EQUIPMENT OR FURNISHINGS: From the time the equipment or furnishings are rented, YOU are responsible for it. If the equipment or furnishings are lost, stolen or damaged under any circumstances while rented, regardless of fault, YOU shall be responsible for all charges, including labor costs, to replace or repair the equipment or furnishings.

3. USE OF RENTAL EQUIPMENT OR FURNISHINGS: YOU agree that the equipment or furnishings will be used only for the purpose for which they were manufactured and intended. Subleasing or improper use is prohibited.

4. RESPONSIBILITY FOR USE: YOU are responsible for the use of the rented equipment or furnishings. YOU assume all risks inherent in the operation and use of the equipment or furnishings. YOU agree to assume the entire responsibility for the defense of, and to pay, indemnify and hold ART CRAFT harmless from, and hereby release ART CRAFT from, any and all claims for damages to property or bodily injury (including death) resulting from the use, operation or possession of the equipment or furnishings, whether or not it is claimed or found that such damage or injury resulted from the defective condition of the equipment or furnishings or from any cause. YOU agree that no warranties, express or implied, have been made in connection with this rental. In the event of any dispute between EXHIBITOR and ART CRAFT relative to any loss, damage, or claim, such EXHIBITOR shall not be entitled to and shall not withhold payment, or any partial payment, due to ART CRAFT for its services, as an offset against the amount of any alleged loss or damage. Any claim against ART CRAFT shall be considered a separate transaction, and shall be resolved on its own merits

5. EQUIPMENT OR FURNISHINGS FAILURE: In the event any rented equipment or furnishings should become unsafe or damaged, or ceases to be in good working order, YOU will discontinue use so as to prevent further damage to the equipment or injury or damage to persons or property. It is the EXHIBITOR'S responsibility to advise ART CRAFT personnel of any problem with any order. Upon notification, ART CRAFT shall make a reasonable effort to replace or repair such equipment or furnishings provided it has personnel or equipment or furnishings available; however ART CRAFT shall not be responsible for damages or injury including consequential damages resulting from failure or any defect of the rental equipment or furnishings.

6. COLOR SELECTIONS: Indicate color where applicable. Choices not indicated by EXHIBITOR will be selected by ART CRAFT to coordinate with show colors. ART CRAFT reserves the right to select or change colors based upon availability

LABOR (Including High Lift and Fork Lift Services): GENERAL CONDITIONS AND POLICIES

1. WORK RULES: Show Management and/or EXHIBITORS are not required to use Art Craft Display, Inc. (ART CRAFT) labor for loading/unloading, delivery/removal or installation/dismantle of any equipment, literature, etc. that they choose to handle themselves. In most cases, 4-wheel stock carts will be available on site for your use. Drayage and material handling equipment charges may apply depending on your agreement with show management regarding those services. Although the utmost care will be exercised, ART CRAFT is not responsible for resulting damage or loss from improper packing, concealed damage, theft or any other cause.

2. PERSONNEL CONDITIONS: ART CRAFT has been selected by show management as the official labor provider for this event. ART CRAFT provides all necessary labor from its own designated labor pool for execution of said services.

All prices are based entirely upon labor services provided only by the ART CRAFT designated labor pool. If any labor services are provided or required by outside labor groups, whether by request, demand, coercion or circumstance, Show Management shall be responsible for all costs incurred directly to the outside labor groups; excluding some labor requests from EXHIBITORS which are normally the EXHIBITOR'S responsibility for payment as outlined herein. Also, if Show Management secures use of outside labor, Show Management and their EXHIBITORS agree jointly and/or separately to indemnify and hold harmless ART CRAFT and their agents for all claims of disruption of service, delays or any cause of action which is beyond the direct control of ART CRAFT. This and all orders are accepted subject to these conditions. Additional personnel or equipment may be used, if the supervisor deems such is necessary to safely complete the installation and/or dismantling of exhibit and will be charged accordingly.

3. LABOR PROVIDED UNDER THE SUPERVISION OF ART CRAFT:

- A. RESPONSIBILITIES: ART CRAFT shall be responsible for the performance of labor provided under this option. ART CRAFT cannot assume responsibility for any acts of, or loss to, persons, parties and/or other contracting firms not under ART CRAFT's direct supervision and control. In no event shall ART CRAFT be liable for loss or damage caused by delay in labor beginning work when EXHIBITOR requests labor to begin later than the start of the working day. ART CRAFT shall not be responsible for loss, delay or damage due to strike, lockouts, and/or work stoppages, or other causes beyond ART CRAFT's reasonable control.
- B. INDEMNIFICATION: ART CRAFT agrees to indemnify, hold harmless, and defend EXHIBITOR from and against any and all demands, claims, causes of action, fines, penalties, damages, liabilities, judgments, and expenses (including but not limited to reasonable attorneys' fees and investigation costs) for bodily injury, including any injury to ART CRAFT employees, or property damage arising out of work performed by labor provided by and supervised by ART CRAFT, except when EXHIBITOR exercises direction and/or control over the work being performed.

4. LABOR PROVIDED UNDER THE SUPERVISION OF EXHIBITOR:

- A. RESPONSIBILITIES: EXHIBITOR shall be responsible for the performance of labor provided under this section. It is the responsibility of EXHIBITOR to supervise labor secured through ART CRAFT in a reasonable manner as to prevent bodily injury and/ or property damage and also to direct them to work in a manner that is in compliance with ART CRAFT Safe Work Rules and/or Federal, State, County and Local ordinances, rules and/or regulations, including but not limited to Show or Facility Management Rules and/or Regulations. It is the responsibility of EXHIBITOR to check in with the Service Desk to pick up labor, and to return to the Service Desk to release labor when the work is completed.
- B. INDEMNIFICATION: EXHIBITOR agrees to indemnify, hold harmless, and defend ART CRAFT from and against any and all demands, claims, causes of action, fines, penalties, damages, liabilities, judgments, and expenses (including but not mainted), and/or property admiges, and defend of the form in and against any and against any and defend of the sequences (including but not limited to reasonable attorneys' fees and investigation costs) for bodily injury, including any injury to ART CRAFT employees, and/or property damage arising out of work performed by labor provided by ART CRAFT but supervised by EXHIBITOR. Further, EXHIBITOR's indemnification of ART CRAFT includes any and all violations of Federal, State, County or Local ordinances, "Show regulations" and/or Rules" as published and/or set forth by Facility or Show Management, and/or directing labor provided by ART CRAFT to work in a manner that violates any of the above rules, regulations, and/or ordinances.

Terms, Conditions and Policies page two



MATERIAL HANDLING: GENERAL CONDITIONS AND POLICIES

CONTRACTUAL AGREEMENT The Terms, Conditions and Policies set forth below become a part of the contractual agreement between Art Craft Display, Inc. (ART CRAFT) and You, the Exhibitor. Acceptance of said terms, conditions and policies will be construed when any of the following conditions are met

WHEN EXHIBITOR'S MATERIALS ARE DELIVERED TO ART CRAFT OR TO THE SHOW SITE FOR WHICH ART CRAFT IS THE OFFICIAL SHOW CONTRACTOR; OR

- -WHEN ANY SERVICE, PAYMENT OR ORDER FORM IS SIGNED AND RETURNED TO ART CRAFT; <u>OR</u> -WHEN ANY SERVICE OR EQUIPMENT ORDER IS PLACED BY AN EXHIBITOR WITH ART CRAFT; <u>OR</u>
- -WHEN ANY WORK IS PERFORMED ON BEHALF OF EXHIBITOR, BY LABOR SECURED THROUGH ART CRAFT.

CONTRACTUAL TERMS DEPEND ON THE NATURE OF SERVICES SECURED BY EXHIBITOR THROUGH ART CRAFT. TERMS, CONDITIONS AND POLICIES MAY VARY FOR EACH TYPE OF SERVICE ORDERED THROUGH ART CRAFT.

DEFINITIONS

The term "Material Handling" shall be construed within the meaning of this contract as MATERIAL HANDLING and/or MATERIALS and/or FREIGHT HANDLING and/or FREIGHT and/or DRAYAGE for all purposes and circumstances, notwithstanding anything contained herein to the contrary.

1. CHARGES AND PAYMENTS: Payment in full of all drayage charges must be made prior to delivery of equipment or execution of services, in US Funds only. All drayage charges from ART CRAFT are separate from any carrier charges you may incur. Under no circumstance will ART CRAFT be responsible for any freight carrier charges. Late shipment charges may apply for shipments requiring special delivery arrangements. Additional charges will be made on any shipments if they require RECRATING, PALLETING, BANDING or SPECIAL HANDLING. Special handling is defined as, but not limited to, shipments received or loaded out that cannot be unloaded/reloaded at the dock; or packed in such a way that would require additional handling and/or special equipment to unload/reload (i.e. double-decking, un-stacking, side door unloading/reloading, ground unloading/reloading).

2. TYPES OF FREIGHT: ART CRAFT reserves the right, at EXHIBITOR'S expense, to refuse or re-route the following types of freight; hazardous materials, perishable materials, and any freight considered oversize or overweight by definition of ART CRAFT. Any additional expenses incurred by ART CRAFT to handle the above freight items will be charged to the EXHIBITOR.

3. PACKAGING AND CRATES: ART CRAFT shall not be responsible for damage to loose, uncrated materials, pad-wrapped or shrink-wrapped materials, glass breakage, concealed damage, carpets in bags or poly, or materials improperly packed. In addition, ART CRAFT shall not be responsible for crates and packages which are unsuitable for handling, in poor condition, or have prior damage. Crates and packages should be of a design to adequately protect contents for handling by forklift and similar means

4. INBOUND SHIPMENT: Shipments will be received with <u>PREPAID</u> carrier charges only. Collect shipments will be refused. Standard shipping hours are M-F 8am to 4:30pm EST. All inbound shipments are required to have a bill of lading or delivery slip which includes the number of pieces, material description, weight and clearly marked with exhibiting firm name and booth number. Copies of these documents should be mailed to us in advance. Shipments received without required paperwork will be delivered to your booth without guarantee of piece count. Consistent with trade show industry practices, there may be a lapse of time between the delivery of shipment(s) to your booth and your arrival, and *during such time the materials will be left* unattended. ART CRAFT WILL NOT BE RESPONSIBLE OR LIABLE FOR ANY LOSS, DAMÁGE, THEFT, OR DISÁPPEARANCE OF EXHIBITOR'S MATÉRIALS AFTER MATERIALS HAVE BEEN DELIVERED TO EXHIBITOR'S BOOTH AT SHOW SITE. ART CRAFT highly recommends contracting security services from Facility or Show Management. Due to policy changes beyond our control, that have been implemented by any Commercial Freight and Courier Services regarding signatory acceptance/ acknowledge of receipt of shipments by Art Craft Display, Inc., Art Craft Display will no longer recognize nor address any claim of receipt of goods purely by proof of signature as provided by these outside Commercial Services. Furthermore, Art Craft Display will not be responsible for any financial claim arising, wholly or in part, from any claim by the Exhibitor (you) or by a Commercial Freight and Courier Service that any shipment was accepted by signature of an Art Craft Display authorized representative and/or by evidence provided solely by the Commercial Freight and Courier Service that any shipment was accepted by signature of an Art Craft Display authorized representative and/or by evidence provided solely by the Commercial Freight and Courier Service or by the Exhibitor (you) and when purported shipment is not in possession of Art Craft Display.

5. EMPTY CONTAINERS: Empty container labels are available at our service desk. Affixing labels to the containers is the sole responsibility of EXHIBITOR. All previous labels must be removed or obliterated. ART CRAFT assumes no responsibility for: Error in the above procedures; Removal of containers with old empty labels and without ART CRAFT labels; or improper information on empty labels. ART CRAFT WILL NOT BE LIABLE FOR LOSS OR DAMAGE TO CRATES AND CONTAINERS AND/OR THEIR CONTENTS DUE TO INCLEMENT WEATHER, OR ANY OTHER CAUSE, WHILE SAID ITEMS ARE IN EMPTY CONTAINER STORAGE.

6. OUTBOUND SHIPMENT: All outbound shipments will be sent COLLECT OR BILLED TO THIRD PARTY BY EXHIBITOR. Consistent with trade show industry practices, there may be a lapse of time between the completion of packing and the actual pickup of materials from the booths for loading onto a carrier and during such time the materials will be left unattended. ART CRAFT WILL NOT BE RESPONSIBLE OR LIABLE FOR ANY LOSS, DAMAGE, THEFT, OR DISAPPEARANCE OF EXHIBITOR'S MATERIALS BEFORE MATERIALS HAVE BEEN PICKED UP FOR RELOADING AT THE CONCLUSION OF THE EVENT. ART CRAFT highly recommends contracting security services from Facility or Show Management. All Outbound Shipping Authorizations submitted to ART CRAFT by EXHIBITOR will be checked at the time of pickup from the booth and corrections will be made where discrepancies exist between the quantities of items listed by EXHIBITOR and the actual count of such items in the booth at the time of pick-up. If the EXHIBITOR designated carrier fails to remove your freight by the final move-out time, your shipments will be rerouted by ART CRAFT at your expense. ART CRAFT reserves the right to HOLD outbound freight until payment of all drayage invoices is satisfied.

7. ABANDONED FREIGHT: ART CRAFT will remove only our equipment and items, which are consigned to us per written authorization, by the exhibiting firm(s) and Facility or Show Management (i.e. freight). Any other items left behind by exhibiting firms or Show Management, and not authorized for removal by us, shall be deemed "abandoned", and Facility Management will be notified in writing. Reasonable effort will be made to contact known owners of abandoned items; however, ART CRAFT will not be responsible for any loss, damage, delay, disappearance or liability whatsoever regarding freight deemed abandoned.

8. ART CRAFT's RESPONSIBILITY: ART CRAFT shall be responsible for only those services provided directly by ART CRAFT. ART CRAFT assumes no responsibility for any persons, parties, or other contracting firm not under ART CRAFT's direct supervision and control. ART CRAFT shall not be responsible for loss, delay, or damage due to strike, lockouts, work stoppages, natural elements, vandalism, acts of God, civil disturbances, power failure, explosion, acts of terrorism or war, other causes beyond ART CRAFT's reasonable control, concealed damage, nor for ordinary wear & tear in the handling of materials.

9. ART CRAFT'S LIMITS OF LIABILITY:

A. CLAIMS FOR LOSS: Claims for loss or damage must be filed within nine (9) months after the delivery of the property, except that claims for failure to make delivery must be filed within nine (9) months after a reasonable time for delivery has lapsed. In no event shall a suit or action be brought against ART CRAFT more than two (2) years and one day from the day when written notice is given by ART CRAFT to EXHIBITOR

that the claim is disallowed. Receipt of shipment by consignee or the consignee's agent without written notification or damage or loss will be prima facie evidence that the shipment was delivered in good condition

1. PAYMENT FOR SERVICES MAY NOT BE WITHHELD: In the event of any dispute between the EXHIBITOR and ART CRAFT relative to any loss, damage, or claim, such EXHIBITOR shall not be entitled to and shall not withhold payment, or any partial payment, due to ART CRAFT for its services, as an offset against the amount of any alleged loss or damage.

2. MAXIMUM RECOVERY: If found liable for any loss, ART CRAFT's sole and exclusive remedy is limited to \$.50 per pound per article with a maximum liability of \$100.00 per item, or \$1,500.00 per shipment, whichever is less. When a declaration is made, liability shall in no event exceed the declared value of the shipment. DECLARED VALUE AMOUNTS APPLY ONLY TO THE AIR SHIPMENT OF MATERIALS, AND NOT TO ANY OTHER SERVICES PROVIDED BY ART CRAFT INCLUDING, WITHOUT LIMITATION, MATERIAL HANDLING SERVICES.

3. BREACH OF CONTRACT OR NEGLIGENCE: ART CRAFT'S LIABILITY SHALL BE LIMITED TO ANY LOSS OR DAMAGE WHICH RESULTS SOLELY FROM ART CRAFT'S NEGLIGENCE IN THE ACTUAL PHYSICAL HANDLING OF THE ITEMS COMPRISING EXHIBITOR'S SHIPMENT OR WHICH RESULTS FROM BREACH OF CONTRACT AND NOT FOR ANY OTHER TYPE OF LOSS OR DAMAGE. In no event shall ART CRAFT be liable to the EXHIBITOR or to any other party for special, collateral, exemplary, indirect, incidental or consequential damages, whether such damages occur either prior to or subsequent to, or are alleged as a result of tortuous conduct, failure of the equipment or services of ART CRAFT or breach of any of the provisions of this agreement regardless of the form of action, whether in contract or in tort, including strict liability and negligence, even if ART CRAFT has been advised or has notice of the possibility of such damages, or for any damages caused by EXHIBITOR'S failure to perform EXHIBITOR'S responsibilities. Such excluded damages include but are not limited to: loss of profits, loss of use or interruption of business, or other consequential or indirect economic loss

B. DECLARED VALUE: Declared value is available only on AIR SHIPMENT. The value per pound for applying valuation charges shall be determined by dividing the shipper's declared value for carriage by the actual weight of the shipment

- 1. GROUND SHIPMENTS: No declared value is available for ground shipments. If the shipper declares a value, they must ship by Air. 2. DOMESTIC & INTERNATIONAL AIR SHIPMENTS: When the shipper declares a value that exceeds \$.50 per pound per article with a maximum liability of \$100.00 per item, or \$1,500.00 per shipment, whichever is greater,
 - an additional charge of \$0.85 per \$100.00 of excess valuation or fraction thereof, subject to a minimum charge of \$3.25 per shipment, will be assessed on the declared value. 3. EXTRAORDINARY VALUE: Notwithstanding the above limitations, all shipments, domestic and international, containing the following items of extraordinary value are limited to a maximum declared value of \$500.00. a. Artworks and objects of art, namely original paintings, drawing, etchings, watercolors, tapestries or sculptures.
 - b. Clocks, jewelry, including costume jewelry, furs, and fur trimmed clothing.
 - c. Personal effect, including without limitation papers and documents.
- 4. LIABILITY: Liability for damage to shipments containing glass shall be limited to \$50.00. Shipments with a declared value exceeding \$50.00 will not be accepted. If inadvertently accepted, liability will be limited to \$50.00.

Glass shipments include, without limitations; windshields, plate glass, ceramics, chinaware and light bulbs 5. MAXIMUM VALUES: Any declared value in excess of the maximums allowed herein is null and void, and the acceptance by us for carriage of any shipment with a declared value in excess of the allowed maximums does

not constitute a waiver of these maximums.

C. INDEMNIFICATION: EXHIBITOR agrees to indemnify, forever hold harmless and defend ART CRAFT from and against any and all demands, claims, causes of action, fines, penalties, damages (including consequential) liabilities, judgments, and expenses (including but not limited to reasonable attorneys' fees and investigation costs) on account of personal injury, death, or damage to or loss of property or profits arising out of, contributed to or by and of the following

- EXHIBITOR'S negligent supervision of any labor secured through ART CRAFT, or the negligent supervision of such labor by any of EXHIBITOR'S employees, agents, representatives, customers, invitees and/or any exhibitor appointed contractor (EAC).
- EXHIBITOR'S negligence, willful misconduct, or deliberate act, or the negligence, willful misconduct, or deliberate act of EXHIBITOR'S employees, agents, representative, customers
- invitees and/or any Exhibitor Appointed Contractor (EAC) at the show or exposition to which this contract relates.
- EXHIBITOR'S violation of Federal, State, County or Local ordinances or the violation of Show or Facility Regulations and/or Rules as published and set forth by Facility and/or Show Management. - EXHIBITOR'S inclusion of illegal substances, hazardous materials or waste in any shipments placed with ART CRAFT and for the violation of the representations and warranties

made regarding hazardous materials within this Agreement.

10. INSURANCE: ART CRAFT is not an insurer nor provides insurance. Insurance for EXHIBITOR materials, shall be obtained by EXHIBITOR in amounts and for perils determined by EXHIBITOR. EXHIBITOR agrees to provide ART CRAFT with a release of subrogation to the extent of any insurance settlement received.

11. COLLECTION: YOU agree to pay all costs of collection by ART CRAFT of any amounts due hereunder, including actual attorney's fees. YOU further agree that, in the event any action arising out of or related to the Agreement between YOU and ART CRAFT, and ART CRAFT prevails, YOU shall pay ART CRAFT the actual attorney's fees and other costs incurred as a result of or in connection with such action. To the extent state law limits the recoverability of attorney's fees, ART CRAFT shall be entitled to recover its fees up to the maximum amount by state law.

12. JURISDICTION: The Agreement is governed by the laws of the state where the ART CRAFT's discretion, either in a court with jurisdiction over the county in which the pertinent ART CRAFT branch is situated, in the county in which the project for which the goods are to be used is located, or in a court or before an arbitration panel where an action between ART CRAFT and a third party is pending which concerns the subject matter of the Agreement. To the extent allowed by law, YOU waive your right to a trial by jury in any action brought upon, or by reason of, the Agreement.

13. EXHIBITOR ACCEPTANCE OF ART CRAFT TERMS, CONDITIONS AND POLICIES: EXHIBITOR, as a material part of the consideration to ART CRAFT for equipment rental, provision of labor, material handling and transportation services waives and releases all claims against ART CRAFT, its employees, agents, officers, and directors with respect to all matters for which ART CRAFT has disclaimed liability pursuant to the provisions of this contract. The EXHIBITOR acknowledges that he or she has read this agreement, understands it and agrees to be bound by its terms, and further agrees that it is the complete and exclusive agreement between the parties The invalidity or enforceability of any provision hereof shall not affect, modify, or impair the validity and enforceability of all other provisions herein.