



DECEMBER 9-11, 2025

Attendee Registration Packet



mrwa
MAINE RURAL WATER ASSOCIATION

Maine Rural Water Association
P.O. Box 263, Richmond, ME 04357
(207) 737-4092 | info@mainerwa.org
www.mainerwa.org

Tuesday, December 9

4:00 P.M.

ATTENDEE REGISTRATION OPENS

CROSS INSURANCE CENTER LOBBY

PREMIER EXHIBITOR TRADE SHOW OPENS

CROSS INSURANCE CENTER BALLROOM

We welcome folks to join us Tuesday evening for our Premier Exhibitor Trade Show. There will be a cash bar, dinner, and an opportunity to meet with industry professionals.

5:30 P.M.

WELCOME DINNER

CROSS INSURANCE CENTER BALLROOM

6-7:30 P.M.

KEYNOTE SESSION

CROSS INSURANCE CENTER BALLROOM

Skills of Successful Communication

Heather Somers, Executive Director, North Carolina Rural Water Association

Wednesday, December 10

7-8:00 A.M.

ATTENDEE REGISTRATION

CROSS INSURANCE CENTER LOBBY

8-9:30 A.M.

SESSION 1

Wastewater Collection Systems Operation & Maintenance

Loyd Rawlings, USABlueBook

DWP & MMBB SRF Funding: From the Flow of Funds to Financial Application & Reimbursement

Jeremy McDaniel, Kristi Lamoreau, Maine Municipal Bond Bank; McKenzie Parker, Eduard Chenette, Sofia Licht, Maine Drinking Water Program

From Contamination to Cleanup: Charting the Course for PFAS Treatment

Phil Farina, Clear Creek Systems, Inc.

Instrument Calibration

Ken Johnson, Maine Rural Water Association

The Importance of Accountability in the Workplace

David Cuillo, Career Management Associates

9:40-11:10 A.M.

SESSION 2

PFAS: What they are, why we should care, how they get into water, & what can we do about it

Jean MacRae, University of Maine

Wednesday, December 10

9:40-11:10 A.M.

SESSION 2, CONTINUED

Money Talks

Jason Simcock, Northeast Bank; Bob Hartley, Maine Department of Environmental Protection; McKenzie Parker, Maine Drinking Water Program; Robert Nadeau, USDA; Jeremy McDaniel, Kristi Lamoreau, Maine Municipal Bond Bank; Terry Ann Holden, Office of Community Development

SCADA Systems for Small & Very Small Water Systems

Jeff Twitchell, Air & Water Quality

How to Achieve Compliance with WET & Chemistry Tests, and Steps to Take After a Failed Test

John Tipping, Haley Ward

Threat & Risk Analysis 101

James Pratt, National Rural Water Association

11:10 A.M. - 12:30 P.M.

TRADE SHOW & LUNCH

CROSS INSURANCE CENTER BALLROOM

12:40-2:10 P.M.

SESSION 3

Pressure Sewer Design

Daryl Coppola, F.R. Mahony & Associates

DWP Updates

Amy LaChance, Maine Drinking Water Program

10 Top Tips to Improve Your Chemical Feed System

Danny Smith, TiSales

Wednesday, December 10

12:40-2:10 P.M.

SESSION 3, CONTINUED

Building Capacity: The Case for Employee Development

Peter Osborne, Maine Municipal Association; Charles Collins, Ed.D., Maine Community College System

Giving & Receiving Employee Feedback

Katie Hadjaris, Career Management Associates

2:20-3:50 P.M.

SESSION 4

Opioid Exposure in Utilities: Recognition, Response, & Prevention

James Pratt, National Rural Water Association

Exposure to PFAS from Contaminated Biosolids; Health Considerations

Dr. Rachel Criswell, MD., Redington-Fairview General Hospital

Tips & Tools for Operating a Successful Small Water System

Maine Drinking Water Program Staff

Understanding the Use of AI as it's Related to Cybersecurity for Water & Wastewater Utilities

David Savage, Sawdey

Operator Ethics

Loyd Rawlings, USABlueBook

Wednesday, December 10

4-6:30 P.M.

INDUSTRY MEET & GREET - TRADE SHOW

CROSS INSURANCE CENTER BALLROOM

6:30-8:00 P.M.

TEAM EJP AFTER-PARTY

TIMBER KITCHEN & BAR: 22 BASS PARK BLVD, BANGOR, ME 04401

Thursday, December 11

7-8:00 A.M.

ATTENDEE REGISTRATION

CROSS INSURANCE CENTER LOBBY

8-9:30 A.M.

SESSION 1

Alternative Disinfection

Loyd Rawlings, USABlueBook

EJP's Smart Utilities: Technologies that Help Solve Problems

Nick Bates, Liam Flaherty, E.J. Prescott

Maine Utility Accommodation Rules & Permitting Rules

Douglas Brown, Ron Cote, Maine Department of Transportation

The Art of Delegation: Empowering Teams and Enhancing Leadership Effectiveness

David Cuillo, Career Management Associates

Thursday, December 11

8-9:30 A.M.

SESSION 1, CONTINUED

Hooper Ledge Water Storage Tank: Design & Construction Case Study

Dustin Lacombe, PE, Wright-Pierce

9:30-11:45 A.M.

TRADE SHOW, BRUNCH & TASTE TEST

CROSS INSURANCE CENTER BALLROOM

11:45 A.M. - 1:15 P.M.

SESSION 2

Clamps, Couplings, Fittings, & Restraints: Applications & Installation Methods

Seth Dickinson, E.J. Prescott

Water Tank Inspections & Common Deficiencies

Scott Kelley, Advanced Tank & Infrastructure Solutions

Cybersecurity for Water and Wastewater Treatment

Matt Anderson, Rexel USA

From Tax Year to Tariff: A Practical Guide to Maine Water Utility Rate Cases

Jonathan M. Dunitz, Sam Hamilton, Verrill; Nick Henry, Henry Solutions, LLC

Engaging the Generational Divide

Katie Hadiaris, Career Management Associates

Thursday, December 11

1:25–2:55 P.M.

SESSION 3

Thickening & Anaerobic Digestion Basics

Loyd Rawlings, USABlueBook

Protective Coating & Linings for Steel Potable Water Storage Tanks

Rick Goyette, Sherwin Williams

Pressure Management & Advanced Leak Detection

Paul Lander, 64 Seconds, Inc.

Water-Energy Nexus: Solar Projects In or Adjacent to a Wellhead Protection Area

Joshua Laufer, Maine DHHS Drinking Water Program; Christopher Byers, Branch Renewable Energy; Eric Gagnon, Yarmouth Water District

Usable GIS: The Real Cost

Bradford Folta, Honey Badger Analytics, LLC

Choose Your Sessions

TUESDAY 6-7:30 P.M.

☐ Skills of Successful Communication

WEDNESDAY

THURSDAY

8-9:30 A.M.

- ☐ Wastewater Collection Systems Operation & Maintenance
- ☐ DWP & MMBB SRF Funding: From the Flow of Funds to Financial Application & Reimbursement
- ☐ From Contamination to Cleanup: Charting the Course for PFAS Treatment
- ☐ Instrument Calibration
- ☐ The Importance of Accountability in the Workplace

8-9:30 A.M.

- ☐ Alternative Disinfection
- ☐ EJP's Smart Utilities: Technologies that Help Solve Problems
- ☐ Maine Utility Accommodation Rules & Permitting Rules
- ☐ The Art of Delegation: Empowering Teams and Enhancing Leadership Effectiveness
- ☐ Hooper Ledge Water Storage Tank: Design & Construction Case Study

9:40-11:10 A.M.

- ☐ PFAS: What they are, why we should care, how they get into water, & what can we do about it
- ☐ Money Talks
- ☐ SCADA Systems for Small & Very Small Water Systems
- ☐ How to Achieve Compliance with WET & Chemistry Tests, and Steps to Take After a Failed Test
- ☐ Threat & Risk Analysis 101

11:45 A.M. - 1:15 P.M.

9:30-11:45 A.M. TRADE SHOW, BRUNCH & TASTE TEST

- ☐ Clamps, Couplings, Fittings, & Restraints: Applications & Installation Methods
- ☐ Water Tank Inspections & Common Deficiencies
- ☐ Cybersecurity for Water and Wastewater Treatment
- ☐ From Tax Year to Tariff: A Practical Guide to Maine Water Utility Rate Cases
- ☐ Engaging the Generational Divide

11:10 A.M. - 12:30 P.M. LUNCH & TRADE SHOW

12:40-2:10 P.M.

- ☐ Pressure Sewer Design
- ☐ DWP Updates
- ☐ 10 Top Tips to Improve Your Chemical Feed System
- ☐ Building Capacity: The Case for Employee Development
- ☐ Giving & Receiving Employee Feedback

1:25-2:55 P.M.

- ☐ Thickening & Anaerobic Digestion Basics
- ☐ Protective Coating & Linings for Steel Potable Water Storage Tanks
- ☐ Pressure Management & Advanced Leak Detection
- ☐ Water-Energy Nexus: Solar Projects In or Adjacent to a Wellhead Protection Area
- ☐ Usable GIS: The Real Cost

2:20-3:50 P.M.

- ☐ Opioid Exposure in Utilities: Recognition, Response, & Prevention
- ☐ Exposure to PFAS from Contaminated Biosolids; Health Considerations
- ☐ Tips & Tools for Operating a Successful Small Water System
- ☐ Understanding the Use of AI as it's Related to Cybersecurity for Water & Wastewater Utilities
- ☐ Operator Ethics

4-6:30 P.M. INDUSTRY MEET & GREET - TRADE SHOW

6:30-8 P.M. TEAM EJP AFTER-PARTY

EDUCATION TRACK KEY

- Water
- Wastewater
- VSWS
- Admin/Mgmt
- Wastewater Mgmt

Attendee Registration

NAME:		NICKNAME:	
TITLE:		LICENSE # AND TYPE:	
SYSTEM NAME:			
ADDRESS:		CITY, STATE, ZIP:	
PHONE:	EMAIL:		
SEND INVOICE TO:			
☐ If you wish to pay over the phone using a credit card, please check this box and we will call the number provided above to take your payment.			
- Please indicate the quantity, if applicable. - Send in your full payment.		NON-MEMBER	MEMBER
Full Attendee Registration (DOES NOT include meals)		☐ \$315	☐ \$250
Partial Attendee Registration			
• Tuesday Night Only (meal included)		☐ \$80	☐ \$65
• Wednesday Only (DOES NOT include meals)		☐ \$190	☐ \$160
• Thursday Only (DOES NOT include meals)		☐ \$190	☐ \$160
Best Tasting Drinking Water Competition (Be sure to complete the form on the next page!)			☐ \$15
There is no difference in meal ticket price for members/non-members. If you wish to bring a guest and they won't be taking sessions, you still need to purchase a meal ticket for them.			
Full Conference Meal Ticket			☐ \$110
Partial Registration Meal Tickets			
• Wednesday Only			☐ \$55
• Thursday Only			☐ \$40
TOTAL			

2025 Best Tasting Drinking Water Competition

IT'S ABOUT BRAGGING RIGHTS

Think you've got the best? Put it to the test!

SYSTEM NAME:

CONTACT AT CONFERENCE:

CELL PHONE:

☐ **WITH A CHEMICAL DISINFECTANT** ☐ **WITHOUT A CHEMICAL DISINFECTANT**

Draw a **ONE** quart sample, and bring it with you to the conference.

Only one sample per source will be accepted.

1. Indicate your category - with a chemical disinfectant or without a chemical disinfectant
2. Submit your registration fee of \$15 per sample by 8:30 a.m., Thursday, December 11, 2025

The overall winner will represent Maine in the Great American Water Taste Test in Washington, DC in February 2026.

Cancellation Policy

Individuals registered for one of MRWA's training classes or seminars will be charged the class fee if we have not received notice of cancellation at least five business days prior to the class. Anyone contacting MRWA to cancel enrollment in a class will receive a cancellation number. In the event of an emergency which would prevent attendance, please contact the office as soon as possible with the details.

COVID-19 Liability Clause

By attending our Annual Conference and Trade Show, you are acknowledging a risk of COVID-19 exposure exists in any public space where people are present. You and any guests voluntarily assume all risks related to exposure to COVID-19 by attending our Annual Conference and Trade Show, and agree not to hold Maine Rural Water Association, the Cross Insurance Center, or any of their affiliates, directors, employees, contractors, or volunteers liable for any illness or injury.

Consent To Use Photographic Images, Video, Audio

Attendance at, or participation in, MRWA conferences, meetings, trainings, and other seminars constitutes an agreement by the attendee to MRWA's use and distribution (both now and in the future) of the attendee's image or voice in photographs, videos, electronic reproductions, and audio tapes of such events and activities.