



## **Diamond Awards Categories**

*The Mississippi Apartment Association (MAA) Diamond Awards were created to honor the outstanding companies and individuals in the apartment industry in Mississippi.*

### **Property Awards**

#### **Assistant Manager of The Year**

*Judging criteria is based on industry knowledge, professionalism, collection management, resident retention, administrative skills, professional achievements, industry-related designations & certifications and Association involvement.*

#### **Behind the Scenes**

Individuals who do not work on-site at a apartment community. Example: IT, Human Resources, Accounting, Administrative, etc.

*Judging criteria is based on work ethic, time management, attitude, dependability, people skills, professionalism, quality of work and service above & beyond*

#### **Leasing Consultant of The Year**

*Judging criteria includes sales skills, closing ratio, resident retention, outreach marketing, follow up skills, professionalism, phone skills, professional achievements, industry-related designations & certifications and Association involvement.*

#### **Maintenance Supervisor of The Year**

On-site Person

*Judging criteria includes property responsibilities, maintenance skills, knowledge of trade, budget compliance/cost-savings programs, safety/liability, administrative/personnel, organization skills, professional achievements, industry-related designations & certifications and Association involvement.*

#### **Property of The Year**

Awards will be given for 200 units or less and 201 units or more.

*Judging criteria includes asset management, resident retention, closing ratio, delinquency, customer service, professionalism, amenities, model, resident activities and involvement in surrounding community, industry-related designations & certifications and association involvement. Photos or videos are required.*

## **Property Manager of The Year**

*Judging criteria includes financial, marketing, leadership, management skills, industry knowledge, resident retention, administrative/personnel, professional achievement, industry-related designations & certifications and Association involvement.*

## **Regional Support Person of The Year**

Individuals who are responsible for multiple properties. Example: Corporate Staff, Regional Manager, Regional Property Manager, Regional Maintenance Technician or Coordinator, Regional Trainer)

*Judging criteria is based on work ethic, time management, attitude, dependability, people skills, professionalism, quality of work and service above & beyond*

## **Property Awards Continued**

### **Service Professional of The Year**

Groundskeeper, Housekeeper, Make Ready Tech, Maintenance tech or make ready staff

*Judging criteria is based on multi-task oriented, efficiency, time management, attitude, work ethic, resident relations, dependability, professionalism and Association involvement*

## **Service Awards**

### **Philanthropy Award Recognition**

*Recognition will be given to the companies that have sustained giving and has, through individual or combined efforts, made a significant contribution to their community or service to others within company.*

### **C Spire On-site Essential Worker– NEW**

*The recipient will be voted on by their peers and the person with the most votes wins.*

## **Team Awards**

### **Management Company of The Year**

*Judging criteria includes company culture, employee professional development, business practices, fiscal management, customer service, integrity, involvement in surrounding community and Association involvement*

### **Outstanding Property Management Team of The Year ( onsite)**

Awarded to the onsite management team that exemplifies success through team work.

*Judging criteria includes customer service, team performance results, marketing and leasing concepts, overcoming obstacles and Association involvement.*

# **Award Categories**

## **Associate Awards**

### **Supplier Company of The Year**

*Judging criteria includes professionalism, integrity, exemplary customer service, dependability, company culture, quality of product or service, community service , client rapport and Association involvement .*

### **Supplier Individual of The Year**

*Judging criteria includes professionalism, integrity, exemplary customer service, dependability, professional achievements, industry knowledge, product or service knowledge, client rapport and Association involvement.*