Your water service line has been identified as being

made of an unknown material.

We need your help identifying it!

*A qr code with a message

Description automatically generated*

*Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.*

**Steps to reduce potential exposure to lead include:**

Flushing lines for several minutes before use.

Using water filters certified to reduce lead.

Regular cleaning of faucet aerators.

Using cold water only for consumption.

Having your water tested for lead.

The UTILITY NAME is working to identify the material of all the service lines serving customers in our system. We have not been able to determine the material of the line connected to your home. To help us determine the material, please contact us at PHONE NUMBER for assistance or scan the QR code below to complete an online survey. Paper copies of the survey are available at our office. For more information about why we are doing this and how to identify the material on your own, check out bit.ly/checkyourpipesky or epa.gov/lead.