

## Join Our Team: Account Manager (Remote)

## **Company Description**

Park Loyalty is a leading provider of parking-focused technologies and services, utilizing Al-assisted benefits to revolutionize the industry. We believe that every stakeholder can benefit from a well-managed parking program. With decades of experience, we develop and provide solutions for both onstreet and off-street parking programs. Our platform simplifies parking management, enhancing efficiency and user experience.

## **Role Description**

This is a full-time remote role for an Account Manager. The Account Manager will be responsible for managing client relationships, overseeing the implementation of parking solutions, and ensuring client satisfaction. Daily tasks include communicating with clients, providing support, monitoring program performance, and identifying opportunities for improvement and growth. The role also involves collaborating with internal teams to ensure seamless service delivery.

## **Qualifications**

- Client Relationship Management and Customer Service skills
- Strong communication and collaboration skills
- Problem-solving and Analytical skills
- Project Management and Organizational skills
- Experience in the parking or transportation industry is a plus
- Bachelor's degree in Business Administration, Management, or related field

Send resume and cover letter to info@parkloyalty.com.